

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of Carousel Industries)	
Of North America, Inc.'s)	<u>File No. DD-2021-0XXX</u>
Request to Cancel its Authority to)	
Provide IVoIP Services)	

STAFF RECOMMENDATION

COMES NOW the Staff of the Missouri Public Service Commission (Staff) and for its *Recommendation* states:

1. On November 17, 2020, the Commission granted registration for service authority to provide interconnected voice over internet protocol (iVoIP) service in Case No. DA-2021-0140, to Carousel Industries of North America, Inc.

2. On June 14, 2021, the Company notified the Commission that it will not offer any telecommunications services in Missouri and that no customers are affected by this request.

3. Pursuant to 20 CSR 4240-28.011(3) notice shall be provided to the Commission to cancel certification(s) or registration(s) previously granted by the Commission. Notice should comply with the following requirements: (A) The company should submit written notice to the commission, as in a letter, containing the following information: (1) a statement requesting cancellation of a company's certification or registration and citing the specific certificates of service authority and/or registrations; (2) If the company also has a currently effective tariff, then the letter should also request cancellation of the tariff; (B) The letter can be signed by a company official and does not need to be signed or filed by an attorney; and (C) The letter should be electronically filed in EFIS.

4. The Company properly submitted a letter to the Commission, filed in the Commission's Electronic Filing and Information System (EFIS), bearing a request for cancellation of its authority to provide IVolP services in Missouri and signed by a designee of the company in accordance with the Commission Rule. The Company does not have a currently effective tariff. The Company states that it has no current customers or operations in Missouri.

5. The Commission need not hold a hearing, if, after proper notice to the public and opportunity to intervene, no party requests such a hearing. *State ex rel. Rex Deffenderfer Enterprises, Inc. v. Public Service Commission*, 776 S.W.2d 494 (Mo. App. W.D. 1989).

WHEREFORE, Staff respectfully recommends the Commission cancel Carousel Industries of North America, Inc.'s registration to provide iVolP service in Missouri.

Respectfully submitted,

/s/ Whitney Payne

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CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was served by electronic mail, or First Class United States Postal Mail, postage prepaid, on this 17th day of June, 2021, to all counsel of record.

/s/ Whitney Payne

June 14, 2021

Missouri Public Service Commission
200 Madison Street
Governor Office Building
Jefferson City, MO 65101

RE: Carousel Industries of North America, Inc.: Request to Cancel its Authority to Provide VoIP Services

Dear Sir or Madam:

Carousel Industries of North America, Inc. ("Carousel"), files this letter to cancel its authority to provide VoIP services.

Carousel does not currently have any customers affected by the withdrawal of its authority. Carousel had planned to provide VoIP services but now that has been postponed indefinitely.

Please contact the undersigned at (703) 714-1306 or kmh@compliancegroup.com if you have any questions regarding this filing.

Respectfully Submitted,



Karen M. Hyde
The *Compliance* Group

On behalf of Carousel Industries of North America, Inc.

