

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Discontinuance of the )  
Registration of Aptitude Internet, LLC ) File No. DD-2023-0310

## ORDER ESTABLISHING TIME TO RESPOND

Issue Date: March 28, 2023

Effective Date: March 28, 2023

On March 24, 2023, the Staff of the Commission (Staff) filed a motion requesting the Commission cancel or revoke the certificate to provide intrastate interexchange telecommunications service authority and the registration to provide interconnected voice over internet protocol (IVoIP) services of Aptitude Internet, LLC. The Commission granted Aptitude Internet, LLC a certificate to provide intrastate interexchange telecommunications service authority in File No. XA-2021-0133. The Commission granted Aptitude Internet, LLC registration to provide IVoIP service in File No. DA-2021-0134.

Subsection 392.550(6), RSMo, provides that the Commission may revoke an IVoIP registration for failure to comply with the requirements of Section 392.550, RSMo. The requirements include filing an annual report and filing a Statement of Revenue report.

Subsection 392.410(5), RSMo provides the Commission authority to alter or modify any telecommunications certificate of service after notice and hearing.

The Commission need not hold a hearing, if, after proper notice and opportunity to intervene, no party requests such a hearing.<sup>1</sup> Therefore, if no

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<sup>1</sup> *State ex rel. Rex Deffenderfer Enterprises, Inc. v. Public Service Commission*, 776 S.W.2d 494 (Mo. App. W.D. 1989).

request for a hearing or objection to Staff's motion is received, the Commission may revoke the telecommunications certificates and IVoIP registration based on Staff's motion.

The Commission finds that proper persons shall be allowed 10 days from the issuance of this order to respond or file a motion for hearing.

**THE COMMISSION ORDERS THAT:**

1. Anyone wishing to respond to Staff's Motion or request a hearing shall do so by filing an appropriate pleading no later than April 7, 2023.
2. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Nancy Dippell".

Nancy Dippell  
Secretary

Nancy Dippell, Chief Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri  
on this 28<sup>th</sup> day of March, 2023.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 28<sup>th</sup> day of March, 2023.**



*Nancy Dippell*  
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**Nancy Dippell**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**March 28, 2023**

**File/Case No. DD-2023-0310**

**Missouri Public Service  
Commission**  
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**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

*Sincerely,*



**Nancy Dippell  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.