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Missouri Public Service Commission

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Director of Regulatory Review
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Chief Staff Counsel

August 14, 2013

Ms. Denise C. Talley
[REDACTED]
[REDACTED]

Dear Ms. Talley:

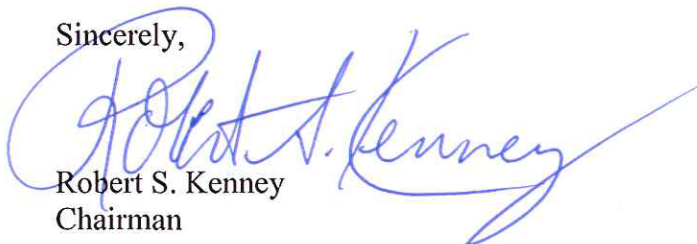
Thank you for your letter regarding a "Fuel Adjustment Charge Refund."

I have forwarded your letter to our consumer services department for further response.

Regarding "the process of the low income utility rate," the Commission opened dockets, August 8, 2012, to examine mechanisms by which low income customers' utility service could be made more affordable.

Those dockets remain open. I direct you to our Electronic Filing Information System (EFIS) for more information regarding these dockets. EFIS can be accessed at our website at www.psc.mo.gov. The docket numbers for these cases are EW-2013-0045, GW-2013-0046 and WW-2013-0047.

Sincerely,


Robert S. Kenney
Chairman