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Customer Access - Project Help

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Project Help is neighbors helping neighbors.



Helping our neighbors is a tradition in our area, built over the years and based on our common goals and needs. One beautiful example of how that neighborly spirit is still at work here is Project help.

What is Project Help?

Project Help is an assistance program created to meet energy-related emergency energy-related expenses of the elderly and/or disabled residents in Empire's service area. For many of these people, protection against extreme heat or cold can be matter of life or death.

Project Help is a joint effort of the Empire District Electric Company and the American Red Cross. It is totally funded through voluntary donations.

Who is eligible for Project Help Assistance?

To be eligible for Project Help applicants must be 55 years of age or older, or be disabled to the extent that they cannot economically self-sufficient and have no other resource available. The Red Cross will verify each applicant's eligibility.

What qualifies as "emergency energy-related expenses"?

Any energy bill of the truly needy for heating or cooling may qualify for Project Help assistance, regardless of fuel source. This includes electric or gas service, the costs of other fuels like propane or butane, minor home weatherization, emergency repair of vital heating and cooling equipment and other similar expenditures.

The Red Cross will determine when emergency needs exist and will administer the use of available funds to meet those needs. Project help is not intended to provide ongoing support, but to provide temporary assistance for those persons in a crisis situation.

How to make a donation

It's simple! Just complete the online [donation form](#).

All contributions received by Empire will be given monthly to the American Red Cross to be used to help pay emergency energy costs of the truly needed.

Naturally, your contributions are tax deductible.

Your total Project Help contributions for the previous year will be reported on your January bill each year.

All money goes to Project Help

Empire's role in Project Help is to encourage donations by offering Empire customers a convenient means of contributing. The full amount of each contribution to Project Help will go to the ultimate beneficiaries. There are no deductions for salaries, administrative costs or other expenses. And, of course, all the money stays within this area. Project help really is neighbors helping neighbors.

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION
THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5

4 Original Sheet No. 20
Cancelling P.S.C. Mo. No. 1

For ALL TERRITORY

No supplement to this tariff will be issued except
for the purpose of cancelling this tariff.

Sec Revised Sheet No.
Which was issued

RECEIVED

EMPIRE'S ACTION TO SUPPORT THE ELDERLY
RIDER EASE

JUL 21 1997

APPLICATION:

MISSOURI
Public Service Commission

"Registered Elderly or Disabled Customer" means one who is sixty (60) years old and above, or is disabled to the extent that s/he is unable to leave the premises without assistance and who files with Company a form approved by the Commission attesting to the fact that s/he meets these qualifications and which also may list an agency or person the Company shall contact as required in the Cold Weather Rule.

PLAN

The late payment charge on these accounts will be waived.

2. No new security deposit will be required as long as a reasonable attempt is made to keep electric bills paid. For purposes of determining reasonable attempt, Empire will consider the following: any delinquent balance and the size of the balance; the time that the debt has been outstanding and the reason why; the Customer's ability to pay; the Customer's payment history; and any other relevant factors relating to the Customer's service.
3. Third party notification at customer's request (we will send a copy of any delinquent notices issued on these accounts to a third party).
4. Customer may choose a preferred payment date to make payments more convenient.

FILED

JUL 28 1997
97 - 81

MO. PUBLIC SERVICE COM

DATE OF ISSUE July 24, 1997

DATE EFFECTIVE July 28, 1997

ISSUED BY R.B. FANCHER, Vice President-Finance, Joplin, MO

The Empire District Electric Company

For ALL TERRITORY

Original
Sec. 4 5th Revised Sheet No. 7
Cancelling P.S.C.Mo.No. _____
Original
Sec. _____ 4th Revised Sheet No. 7
Which was issued _____ 12-01-88

RECEIVEDRESIDENTIAL CONSERVATION SERVICE
RIDER RCS

MAY 31 1989

APPLICATION:

A home energy audit service shall be available to eligible residential customers. An audit shall be performed upon the request of the customer.

MISSOURI

Public Service Commission

RATE:

First audit, per customer \$15.00
Each additional audit, per customer 62.00

* A charge of \$0.000 per month shall be applied to all customers billed on Schedules RG and RH, which are subject to this rider by reference.

CONDITIONS OF SERVICE:

1. The home energy audit shall be performed on residential buildings only.
2. To be eligible for a home audit, a customer must:
 - (a) Own or occupy a residential building.
 - (b) Receive a fuel bill for fuel used in such residential building.
3. A building shall fulfill the qualifications of a residential building (required for Conditions of Service No. 1 and No. 2, above) if:
 - (a) It is not a new building to which final standards under Sections 304(a) and 305 of the Energy Conservation and Production Act apply.
 - (b) It is used as living space.
 - (c) It has a system for heating and/or cooling.
 - (d) It does not contain a heating or cooling system which is a central system used for more than four dwelling units.
4. Except as otherwise stated in this rider, all terms and provisions of the applicable rate schedule will be in full force and effect.

The above rider is as provided for by the Missouri Public Service Commission in Docket No. 00-80-40. Annually, from the commencement of these charges, the estimated cost of the RCS Program will be compared with the actual cost. Any over-collection will be subtracted from the estimated cost of the program for the following year. If the program is terminated, any over-collection will be refunded to the Company's existing residential customers as a billing credit.

FILED

JUL 1 1989

00-80-40

Public Service Commission

DATE OF ISSUE JUNE 1, 1989DATE EFFECTIVE JULY 1, 1989

ISSUED BY R. L. LAMB, President, Joplin, MO.

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION
THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5

Sec. 4 1st Revised Sheet No. 8
Cancelling P.S.C. Mo. No. _____

For ALL TERRITORY

No supplement to this tariff will be issued except
for the purpose of cancelling this tariff.

Sec. _____ Original Sheet No. 8
Which was issued 6-18-93

PROMOTIONAL PRACTICES
SCHEDULE PRO

AUG 23 1993

A. Employee Purchase Plan

1. Participant in the plan must be a regular, full-time employee and a retail customer of the Company.
2. The purchase plan will include insulation and appliances as well as the complete installation of electric HVAC (heating, ventilation and air conditioning). The installation of HVAC requires:
 - a. Existing Residence - The employee must be the owner of and living in the residence in which the system is to be installed.
 - b. New Construction - The employee, upon completion of construction, must be the owner of and occupy the residence in which the system is to be installed.
3. Employee will be responsible for negotiating the price and arranging for delivery and installation. The invoice will be provided to the Company for payment.
4. Appliance and insulation may be financed up to twelve (12) months without interest. Total house HVAC systems may be financed for up to sixty (60) months without interest. An allowance, not to exceed one hundred twenty-five dollars (\$125.00) per ton, will be paid by the Company to aid employees with the additional cost required to install above standard insulation levels and high efficiency HVAC systems.
5. Employees will make monthly payments to the Company for the above mentioned purchases. The balance will become due in thirty (30) days if a regular payment is not met when due.

B. Dealer Cooperative Advertising

The Company may develop and implement various cooperative advertising programs to be made available to a dealer in appliances or equipment. Cooperative advertising funds supplied by the Company are limited to one-half (1/2) the reasonable cost or value and the Company's name (Empire) is to be prominently identified as a sponsor of the advertising.

C. Unregulated Competition Waivers

Where the Company competes for business with unregulated competition, the Company may waive all or part of any charges associated with extensions of service and/or construction deposits, provided for in The Empire District Electric Company Schedule No. 5 - Schedule of Rates for Electricity, and any additional non-tariff charges, required in order to effectively compete with offers made to developers and/or customers by unregulated competition after notifying the Missouri Public Service Commission and receiving an Order granting the waiver for good cause shown.

The following listed areas, individuals, and/or subdivisions have been granted waivers by the Commission per the associated order numbers:

<u>Order Number</u>	<u>Area and/or Subdivision</u>
EO-91-398	Bentwater Subdivision
EO-91-75	Quail Run Subdivision
EO-90-320	Gimlin Development
Underground Authority Order No. 1381	Loma Linda Estates

FILED

AUG 25 1993

MO. PUBLIC SERVICE COMM.

DATE OF ISSUE AUGUST 26, 1993
ISSUED BY M. W. MCKINNEY, Vice President, Joplin, MO

DATE EFFECTIVE SEPTEMBER 25, 1993

Schedule 3
Page 4 of 12

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. Mo. No. 5

THE EMPIRE DISTRICT ELECTRIC COMPANY

Sec. 4 10th Revised Sheet No. 2
Cancelling P.S.C. Mo. No. 5For ALL TERRITORYNo supplement to this tariff will be issued except
for the purpose of cancelling this tariff.Sec. 4 9th Revised Sheet No. 2
Which was issued 08-29-03EXPERIMENTAL GREEN POWER SCHEDULE
RIDER EGP

PURPOSE:

This experimental program is designed to provide our customers with the opportunity to support the use and development of renewable energy

AVAILABILITY:

This schedule is available to customers receiving service under any of Company's electric rate schedules, who voluntarily sign an Experimental Green Power (EGP) service application and agreement in order to support alternative renewable (Green Power) resources, such as wind, solar or biomass. This experimental program may be discontinued any time after two years from the effective date below, subject to notification by the company.

APPLICATION:

A customer that requests EGP service will pay an additional amount for Green Power, which represents Company's additional cost of supplying Green Power. Company in turn will purchase the agreed upon amount of energy from suppliers who generate power from environmentally friendly or Green Power sources such as wind, solar or biomass. Company reserves the right to limit the amount of power provided to individual customers under this tariff. This tariff does not constitute a commitment by Company to acquire or construct additional Green Power resources should Green Power subscriptions exceed available supply.

GREEN POWER RATES:

Blocks of 100 kWh can be purchased by a customer to be supplied using Green Power from listed sources. The charge for each block purchased, which is in addition to their charges for electric service, is shown below.

Source	Block size	Additional \$ per month, per block
Wind	100 kWh per month	\$3.50 *

*This is an estimated cost. Customers will be notified and offered the opportunity to withdraw from the program, if the actual charge will exceed this amount. Once the actual charge is known, the Company will file a revised tariff sheet identifying this amount.

TERMS AND CONDITIONS:

1. Participating customers agree to purchase Green Power for a minimum of 12 consecutive months, beginning after June 1, 2005 if the below participation requirements are met. After the initial term of 12 consecutive months, the customer may withdraw from this tariff with one month written notice.
2. Customers may subscribe for blocks of Green Power, up to the minimum monthly usage established during the previous 12 months, rounded down to the nearest 100 kWh. Customers that consume less energy in a month than that to which they have subscribed will still be charged for the subscribed Green Power.
3. Energy purchased by Company from a Green Power source in a given month may be applied to block commitments in another month. If Company's annual energy purchases from Green Power sources is not sufficient to meet annual commitment levels, Company will refund to each participating customer, following the anniversary date of the effective date shown below, an amount equal to the authorized additional \$ per kWh Green Power rate multiplied by the pro rata difference between the actual Green Power energy delivered and the Green Power energy customers committed to purchase.

DATE OF ISSUE March 4, 2004
ISSUED BY David W. Gibson, Vice President, Joplin, MODATE EFFECTIVE April 3, 2004

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. Mo. No. 5

THE EMPIRE DISTRICT ELECTRIC COMPANY

Sec. 4 8th Revised Sheet No. 3
Cancelling P.S.C. Mo. No. 5For ALL TERRITORYNo supplement to this tariff will be issued except
for the purpose of cancelling this tariff.Sec. 4 7th Revised Sheet No. 3
Which was issued 08-29-03EXPERIMENTAL GREEN POWER SCHEDULE
RIDER EGP

4. In order for Empire to provide service in accordance with this program, a minimum of 1,000 blocks of Green Power must be requested, in the form of customers signing the above-mentioned application and agreement by April 1, 2005. Prior to this date, information will be provided to customers about Green Power. If there is less than the 1,000 block minimum participation, this tariff will be discontinued on May 1, 2005. If minimum participation is exceeded, the two year experimental program will begin June 1, 2005, contingent on the availability of renewable resources, but in no case will the program begin after December 31, 2005.

Empire will provide certain information regarding the experimental green power program established by this tariff sheet to the Staff of the Missouri Public Service Commission and the Missouri Office of the Public Counsel on or before October 31 of the years 2005 and 2006. The reporting period will be one (1) year, ending with September 30 of the year of the report. The information to be provided is the following: 1) number of customers receiving service under the tariff; 2) the range and average blocks purchased per participant; 3) customer class of those receiving service under the tariff; number of customers terminating service under the tariff; 4) a description of the methods used to promote the program and copies of promotional materials used; 5) a description of the process used to acquire power supply; 6) demand for the program versus available power supply; 7) customer feedback on the program (solicited or unsolicited); 8) descriptions of unanticipated problems encountered in the program's implementation; and, 9) signed and dated wind contract.

DATE OF ISSUE March 4, 2004
ISSUED BY David W. Gibson, Vice President, Joplin, MODATE EFFECTIVE April 3, 2004

THE EMPIRE DISTRICT ELECTRIC COMPANY

4 2nd Revised Sheet No. 12
Cancelling P.S.C. Mo. No. 5For ALL TERRITORYNo supplement to this tariff will be issued except
for the purpose of cancelling this tariff.Sec. 4 1st Revised Sheet No. 12
Which was issued 11-25-96NET METERING RIDER
RIDER NMINTERCONNECTION APPLICATION /AGREEMENT FOR NET METERING
SYSTEMS WITH A CAPACITY OF 100 KW OR LESS**For Customers Applying for Interconnection:**

If you are interested in applying for interconnection to The Empire District Electric Company's (Empire) electrical system, you should first contact Empire and ask for information related to interconnection of parallel generation equipment to Empire's system and you should understand this information before proceeding with this Application. If you wish to apply for interconnection to Empire's electrical system, please complete sections A, B, C and D, and attach the plans and specifications describing the net metering, parallel generation, and interconnection facilities (hereinafter collectively referred to as the "Customer-Generator's System") and submit them to Empire at:

The Empire District Electric Company
602 Joplin
Joplin, Missouri, 64801

You will be provided with an approval or denial of this Application within ninety (90) days of receipt by Empire. If this Application is denied, you will be provided with the reason(s) for the denial. If this Application is approved and signed by both you and Empire, it shall become a binding contract and shall govern your relationship with Empire.

**For Customers Who Have Received Approval of
Customer-Generator System Plans and Specifications:**

After receiving approval of your Application, it will be necessary to construct the Customer-Generator System in compliance with the plans and specifications described in the Application, complete sections E and F of this Application, and forward this Application to Empire for review and completion of section G at:

The Empire District Electric Company
602 Joplin
Joplin, Missouri, 64801

Empire will complete the utility portion of section G and, upon receipt of a completed Application/Agreement form and payment of any applicable fees, permit interconnection of the Customer-Generator System to Empire's electrical system within fifteen (15) days of receipt by Empire if electric service already exists to the premises, unless Customer-Generator and Empire agree to a later date. Similarly, upon receipt of a completed Application/Agreement form and payment of any applicable fees, if electric service does not exist to the premises, Empire will permit interconnection of the Customer-Generator System to Empire's electrical system no later than fifteen (15) days after service is established to the premises, unless the Customer-Generator and Empire agree to a later date.

**For Customers Who Are Assuming Ownership or Operational
Control of an Existing Customer-Generator System:**

If no changes are being made to the existing Customer-Generator System, complete sections A, D and F of this Application/Agreement and forward to Empire at:

The Empire District Electric Company
602 Joplin
Joplin, Missouri, 64801

Empire will review the new Application/Agreement and shall approve such, within fifteen (15) days of receipt by Empire if the new Customer-Generator has satisfactorily completed Application/Agreement, and no changes are being proposed to the existing Customer-Generator System. There are no fees or charges for the Customer-Generator who is assuming ownership or operational control of an existing Customer-Generator System if no modifications are being proposed to that System.

DATE OF ISSUE August 12, 2003
ISSUED BY David W. Gibson, Vice President, Joplin, MO

DATE EFFECTIVE August 28, 2003

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. Mo. No. 5

THE EMPIRE DISTRICT ELECTRIC COMPANY

4 2nd Revised Sheet No. 13
Cancelling P.S.C. Mo. No. 5For ALL TERRITORYNo supplement to this tariff will be issued except
for the purpose of cancelling this tariff.Sec. 4 1st Revised Sheet No. 13
Which was issued 11-25-96NET METERING RIDER
RIDER NM**A. Customer-Generator's Information**Name: _____
Mailing Address: _____
City: _____ State: _____ Zip Code: _____
Service/Street Address (if different from above): _____
City: _____ State: _____ Zip Code: _____
Daytime Phone: _____ Fax: _____ E-Mail: _____
Emergency Contact Phone: _____
Empire Account No. (from Utility Bill): _____**B. Customer-Generator's System Information**Manufacturer Name Plate (if applicable) AC Powr Rating: _____ kW Voltage: _____ Volts
System Type: Solar _____ Wind _____ Biomass _____ Fuel Cell _____ Other (describe) _____
Service/Street Address: _____
Inverter/Interconnection Equipment Manufacturer: _____
Inverter/Interconnection Equipment Model No.: _____
Are Required System Plans & Specifications attached? Yes _____ No _____
Inverter/Interconnection Equipment Location (describe): _____
Outdoor Manual/Utility Accessible & Lockable Disconnect Switch Location (describe): _____Existing Electrical Service Capacity: _____ Amperes Voltage: _____ volts
Service Character: Single Phase _____ Three Phase _____**C. Installation Information / Hardware and Installation Compliance**Person or Company Installing: _____
Contractor's License No. (if applicable): _____
Approximate Installation Date: _____
Mailing Address: _____
City: _____ State: _____ Zip Code: _____
Daytime Phone: _____ Fax: _____ E-Mail: _____
Person or Agency Who Will Inspect/Certify Installation: _____

The Customer-Generator's proposed System hardware complies with all applicable National Electric Safety Code (NESC), National Electric Code (NEC), Institute of Electrical and Electronics Engineers (IEEE) and Underwriters Laboratories (UL) requirements for electrical equipment and their installation. As applicable to System type, these requirements include, but are not limited to, UL 1741 and IEEE 929-2000. The proposed installation complies with all applicable local electrical codes and all reasonable safety requirements of Empire. The proposed System has a lockable, visible disconnect device, accessible at all times to Empire personnel. The System is only required to include one lockable, visible disconnect device, accessible to Empire. If the interconnection equipment is equipped with a visible, lockable, and accessible disconnect, no redundant device is needed to meet this requirement.

The Customer-Generator's proposed System has functioning controls to prevent voltage flicker, DC injection, overvoltage, undervoltage, overfrequency, underfrequency, and overcurrent, and to provide for System synchronization to Empire's electrical system. The proposed System does have an anti-islanding function that prevents the generator from continuing to supply power when Empire's electrical system is not energized or operating normally. If the proposed System is designed to provide uninterruptible power to critical loads, either through energy storage or back-up generation, the proposed System includes a parallel blocking scheme for this backup source that prevents any backflow of power to Empire's electrical system when the electrical system is not energized or not operating normally.

Signed (Installer): _____ Date: _____
Name (Print): _____DATE OF ISSUE August 12, 2003
ISSUED BY David W. Gibson, Vice President, Joplin, MODATE EFFECTIVE August 28, 2003

THE EMPIRE DISTRICT ELECTRIC COMPANY

Sec. 4 2nd Revised Sheet No. 14
Cancelling P.S.C. Mo. No. 5For ALL TERRITORYNo supplement to this tariff will be issued except
for the purpose of cancelling this tariff.Sec. 4 1st Revised Sheet No. 14
Which was issued 11-25-96NET METERING RIDER
RIDER NM**D. Additional Terms and Conditions**

In addition to abiding by Empire's other applicable rules and regulations, the Customer-Generator understands and agrees to the following specific terms and conditions:

1) Operation / Disconnection

If it appears to Empire, at any time, in the reasonable exercise of its judgment, that operation of the Customer-Generator 's System is adversely affecting safety, power quality or reliability of Empire's electrical system, Empire may immediately disconnect and lock-out the Customer-Generator's System from Empire's electrical system. The Customer-Generator shall permit Empire's employees and inspector's reasonable access to inspect, test, and examine the Customer-Generator's System.

2) Liability

The Customer-Generator agrees to carry no less than \$100,000 of liability insurance that provides for coverage of all risk of liability for personal injuries (including death) and damage to property arising out of or caused by the operation of the Customer-Generator's System. Insurance may be in the form of an existing policy or an endorsement on an existing policy.

3) Interconnection Costs

The Customer-Generator shall, at the Customer-Generator's cost and expense, install, operate, maintain, repair, and inspect, and shall be fully responsible for the Customer-Generator's System. The Customer-Generator further agrees to pay or reimburse to Empire all of Empire's Interconnection Costs. Interconnection Costs are the reasonable costs incurred by Empire for: (1) additional tests and analyses of the effects of the operation of the Customer-Generator's System on Empire's local distribution system, (2) additional metering, and (3) any necessary controls. These Interconnection Costs must be related to the installation of the physical facilities necessary to permit interconnected operation of the Customer-Generator's System with Empire's system and shall only include those costs, or corresponding costs, which would not have been incurred by Empire in providing service to the Customer-Generator solely as a consumer of electric energy from Empire pursuant to Empire's standard cost of service policies in effect at the time the Customer-Generator's System is first interconnected with Empire's system. Upon request, Empire shall provide the Customer-Generator with a non-binding estimate of Empire's Interconnection Costs based upon the plans and specifications provided by the Customer-Generator to Empire.

4) Energy Pricing and Billing

Section 386.887, RSMo Supp. 2002 sets forth the valuation and billing of electric energy provided by Empire to Customer-Generator and to Empire from Customer-Generator. The value of the electric energy delivered to the Customer-Generator shall be billed in accordance with rate schedule(s) _____. The value of the electric energy delivered by the Customer-Generator to Empire shall be credited in accordance with rate schedule CP, Cogeneration Purchase Rate.

5) Terms and Termination Rights

This Agreement becomes effective when signed by both the Customer-Generator and Empire, and shall continue in effect until terminated. After fulfillment of any applicable initial tariff or rate schedule term, the Customer-Generator may terminate this Agreement at any time by giving Empire at least thirty (30) days prior written notice. In such event, the Customer-Generator shall, no later than the date of termination of Agreement, completely disconnect the Customer-Generator's System from parallel operation with Empire's system. Either party may terminate this Agreement by giving the other party at least thirty (30) days prior written notice that the other party is in default of any of the terms and conditions of this Agreement, so long as the notice specifies the basis for termination, and there is an opportunity to cure the default. This Agreement may also be terminated at any time by mutual agreement of the Customer-Generator and Empire. This agreement may also be terminated by approval of the Commission, in there is a change in statute that is determined to be applicable to this contract and necessitates its termination.

DATE OF ISSUE August 12, 2003
ISSUED BY David W. Gibson, Vice President, Joplin, MO

DATE EFFECTIVE August 28, 2003

THE EMPIRE DISTRICT ELECTRIC COMPANY

Sec. 4 3rd Revised Sheet No. 15
Cancelling P.S.C. Mo. No. 5For ALL TERRITORYNo supplement to this tariff will be issued except
for the purpose of cancelling this tariff.Sec. 4 2nd Revised Sheet No. 15
Which was issued 9-26-01NET METERING RIDER
RIDER NM**6) Transfer of Ownership**

If operational control of the Customer-Generator's System transfers to any other party than the Customer-Generator, a new Application/Agreement must be completed by the person or persons taking over operational control of the existing Customer-Generator System. Empire shall be notified no less than thirty (30) days before the Customer-Generator anticipates transfer of operational control of the Customer-Generator's System. The person or persons taking over the operational control of Customer-Generator's System must file a new Application/Agreement, and must receive authorization from Empire before the existing Customer-Generator System can remain interconnected with Empire's electrical system. The new Application/Agreement will only need to be completed to the extent necessary to affirm that the new person or persons having operational control of the existing Consumer-Generator System completely understand the provisions of this Application/Agreement and agrees to them. In no changes are being made to the Customer-Generator's System, completing sections A, D and F of this Application/Agreement will satisfy this requirement. If no changes are being proposed to the Customer-Generator System, Empire will assess no charges or fees for this transfer. Empire will review the new Application/Agreement and shall approve such, within fifteen (15) days if the new Customer-Generator has satisfactorily completed the Application/Agreement, and no changes are being proposed to the existing Customer-Generator System. Empire will then complete section G and forward a copy of the completed Application/Agreement back to the new Customer-Generator, thereby notifying the new Customer-Generator that the new Customer-Generator is authorized to operate the existing Customer-Generator System in parallel with Empire's electrical system. If any changes are planned to be made in the existing Customer-Generator System that in any way may degrade or significantly alter that System's output characteristics, then the Customer-Generator shall submit to Empire a new Application/Agreement for the entire Customer-Generator System and all portions of the Application/Agreement must be completed.

7) Dispute Resolution

If any agreements between the Customer-Generator and Empire arise that cannot be resolved through normal negotiations between them, the disagreements may be brought to the Missouri Public Service Commission by either party, through an informal or formal complaint. Procedures for filing and processing these complaints are described in 4 CSR 240-2.070. The complaint procedures described in 4 CSR 240-2.070 apply only to retail electric power suppliers to the extent that they are regulated by the Missouri Public Service Commission.

8) Testing Requirement

The Customer-Generator must, at least once every year, conduct a test to confirm that the Customer-Generator's net metering unit automatically ceases to energize the output (interconnection equipment output voltage goes to zero) within two (2) seconds of being disconnected from Empire's electrical system. Disconnecting the net metering unit from Empire's electrical system at the visible disconnect switch and measuring the time required for the unit to cease to energize the output shall satisfy this test. The Customer-Generator shall maintain a record of the results of these tests and, upon request by Empire, shall provide a copy of the test results to Empire. If the Customer-Generator is unable to provide a copy of the test results upon request, Empire shall notify the Customer-Generator by mail that Customer-Generator has thirty (30) days from the date the Customer-Generator receives the request to provide to Empire, the results of a test. If the Customer-Generator's equipment ever fails this test, the Customer-Generator shall immediately disconnect the Customer-Generator's System from Empire's system. If the Customer-Generator does not provide results of a test to Empire within thirty (30) days of receiving a request from Empire or the results of the test provided to Empire show that the Customer-Generator's net metering unit is not functioning correctly, Empire may immediately disconnect the Customer-Generator's System from Empire's system. The Customer-Generator's System shall not be reconnected to Empire's electrical system by the Customer-Generator until the Customer-Generator's System is repaired and operating in a normal and safe manner.

I have read, understand, and accept the provisions of Section D, subsections 1 through 8 of this Application/Agreement.

Signed (Customer-Generator): _____ Date: _____

DATE OF ISSUE August 12, 2003
ISSUED BY David W. Gibson, Vice President, Joplin, MO

DATE EFFECTIVE August 28, 2003

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. Mo. No. 5

THE EMPIRE DISTRICT ELECTRIC COMPANY

Sec. 4 4th Revised Sheet No. 16
Cancelling P.S.C. Mo. No. 5For ALL TERRITORYNo supplement to this tariff will be issued except
for the purpose of cancelling this tariff.Sec. 4 3rd Revised Sheet No. 16
Which was issued 9-26-01NET METERING RIDER
RIDER NM**E. Electrical Inspection**

The Customer-Generator System referenced above satisfies all requirements noted in Section C.

Inspector Name (Print): _____

Inspector Certification: am a Licensed Engineer in Missouri or I am a Licensed Electrician in Missouri

License No. _____

Signed (Inspector): _____ Date: _____

F. Customer-Generator Acknowledgement

I am aware if the Customer-Generator System installed on my premises and I have been given warranty information and/or an operational manual for that system. Also, I have been provided with a copy of Empire's parallel generation tariff or rate schedule (as applicable) and interconnection requirements. I am familiar with the operation of the Customer-Generator System.

I agree to abide by the terms of this Application/Agreement and I agree to operate and maintain the Customer-Generator System in accordance with the manufacturer's recommended practices as well as Empire's interconnection standards. If, at any time and for any reason, I believe that the Customer-Generator System is operating in an unusual manner that may result in any disturbances on Empire's electrical system, I shall disconnect the Customer-Generator System and not reconnect it to Empire's electrical system until the Customer-Generator System is operating normally after repair or inspection. Further, I agree to notify Empire no less than thirty (30) days prior to modification of the components or design of the Customer-Generator System that in any way may degrade or significantly alter that System's output characteristics. I acknowledge that any such modifications will require submission of a new Application/Agreement to Empire.

I agree not to operate the Customer-Generator System in parallel with Empire's electrical system until this Application/Agreement has been approved by Empire.

Signed (Customer-Generator): _____ Date: _____

G. Utility Application Approval (completed by The Empire District Electric Company)

Empire does not, by approval of this Application/Agreement, assume any responsibility or liability for damage to property or physical injury due to malfunction of the Customer-Generator's System or the Customer-Generator's negligence.

This Application is approved by Empire on this _____ day of _____ (month). _____ (year).

Empire Representative Name (Print): _____

Signed Empire Representative: _____

DATE OF ISSUE August 12, 2003
ISSUED BY David W. Gibson, Vice President, Joplin, MODATE EFFECTIVE August 28, 2003

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION
THE EMPIRE DISTRICT ELECTRIC COMPANY

P.S.C. Mo. No. 5

Sec. 4 4th Revised Sheet No. 16
Cancelling P.S.C. Mo. No. 5

For ALL TERRITORY

No supplement to this tariff will be issued except
for the purpose of cancelling this tariff.

Sec. 4 3rd Revised Sheet No. 16
Which was issued 9-26-01

NET METERING RIDER
RIDER NM

E. Electrical Inspection

The Customer-Generator System referenced above satisfies all requirements noted in Section C.

Inspector Name (Print): _____

Inspector Certification: I am a Licensed Engineer in Missouri _____ or I am a Licensed Electrician in Missouri
License No. _____

Signed (Inspector): _____

Date: _____

F. Customer-Generator Acknowledgement

I am aware if the Customer-Generator System installed on my premises and I have been given warranty information and/or an operational manual for that system. Also, I have been provided with a copy of Empire's parallel generation tariff or rate schedule (as applicable) and interconnection requirements. I am familiar with the operation of the Customer-Generator System.

I agree to abide by the terms of this Application/Agreement and I agree to operate and maintain the Customer-Generator System in accordance with the manufacturer's recommended practices as well as Empire's interconnection standards. If, at any time and for any reason, I believe that the Customer-Generator System is operating in an unusual manner that may result in any disturbances on Empire's electrical system, I shall disconnect the Customer-Generator System and not reconnect it to Empire's electrical system until the Customer-Generator System is operating normally after repair or inspection. Further, I agree to notify Empire no less than thirty (30) days prior to modification of the components or design of the Customer-Generator System that in any way may degrade or significantly alter that System's output characteristics. I acknowledge that any such modifications will require submission of a new Application/Agreement to Empire.

I agree not to operate the Customer-Generator System in parallel with Empire's electrical system until this Application/Agreement has been approved by Empire.

Signed (Customer-Generator): _____ Date: _____

G. Utility Application Approval (completed by The Empire District Electric Company)

Empire does not, by approval of this Application/Agreement, assume any responsibility or liability for damage to property or physical injury due to malfunction of the Customer-Generator's System or the Customer-Generator's negligence.

This Application is approved by Empire on this _____ day of _____ (month) _____ (year).

Empire Representative Name (Print): _____

Signed Empire Representative: _____

DATE OF ISSUE August 12, 2003
ISSUED BY David W. Gibson, Vice President, Joplin, MO

DATE EFFECTIVE September 11, 2003