

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of Union Electric Company d/b/a                    )  
Ameren Missouri Concerning a Natural Gas Incident    )     File No. GS-2016-0159  
at 3404 Georgia Street in Louisiana, Missouri.            )

**AMEREN MISSOURI'S PROGRESS REPORT**

COMES NOW Union Electric Company d/b/a Ameren Missouri (“Ameren Missouri” or “Company”) and for its response to the Missouri Public Service Commission's (“Commission”) *Order Scheduling Filings*, states as follows:

1.     On July 10, 2017, per the Order Directing Filing, the Staff, Ameren Missouri, and the Office of the Public Counsel filed a proposed schedule of progress reports relating to implementing Staff's recommendations in this case.

2.     On July 19, 2017, the Commission issued an Order Scheduling Filings, which stated that progress reports would be due on October 2, 2017, January 2, 2018, April 2, 2018 and July 2, 2018.

3.     Ameren Missouri has taken the following actions to date:

- A Records Associate was hired whom began employment on 09/16/17.
- Compiled the electronic service card database for review with 162,000 records.
- Customer premise locations have been compiled from the customer account database.
- Expunged duplicate service cards per address (cards from service retirements, tie-overs, relocations, etc.) and main cards from electronic service card database.
- Selected sample set of records from the service territory to review.
- Established review process and record validity criteria.

4.     The following actions are in process:

- Evaluate random sampling of service card records from across the service territory for completeness. To date, 7,331 records have been reviewed and record validity criteria logged.

- Working with IT on a process to clean the customer premise file by expunging multi-meter locations from the file.
5. The next steps are:
- Compare the records in the clean electronic service card database to the records in the customer premise database to quantify missing service cards.

**WHEREFORE**, Ameren Missouri respectfully requests that the Missouri Public Service Commission accept this Progress Report as its quarterly report relating to its implementation of Staff's recommendations.

Respectfully submitted,

UNION ELECTRIC COMPANY,  
D/B/A AMEREN MISSOURI

*/s/ Wendy K. Tatro*

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**CERTIFICATE OF SERVICE**

The undersigned certifies that a true and correct copy of the foregoing document was sent by electronic transmission, facsimile, or email to counsel for parties in this case on this 2<sup>nd</sup> day of July, 2018.

/s/ Wendy K. Tatro