

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Barbara Edwards,)	
)	
Complainant,)	
v.)	File No. EC-2020-0252
)	
Evergy Metro, Inc. d/b/a Evergy Missouri Metro)	
)	
Respondent.)	

**EVERGY MISSOURI WEST REQUEST
FOR COMPANY WITNESS TO TESTIFY VIA VIDEO OR TELEPHONE**

COMES NOW, Evergy Missouri West, Inc. d/b/a Evergy Missouri West¹ (“Evergy Missouri West” or the “Company”), by and through its counsel, and states as follows:

1. Company witness Alicia Duarte (Sr. Customer Care Advisor) is the primary caregiver to her father who is over 70 years old and has high blood pressure. The Company requests that Ms. Duarte be permitted to appear by telephone or video, so she does not jeopardize her father’s health by appearing in person. Ms. Duarte is expected to testify on the details of the Complainant’s account including any amounts owed. Ms. Duarte can be questioned by phone or video concerning her testimony.

WHEREFORE, Evergy Missouri West respectfully submits a request permitting Company witness Alicia Duarte to appear via telephone or video.

¹ Although this Complainant filed this Complaint against Evergy Metro, Inc. d/b/a Evergy Missouri Metro (“Evergy Missouri Metro”) and the Company initially filed an appearance as Evergy Missouri Metro, the Complainant is actually served by Evergy Missouri West. As such, moving forward, the Company will answer as Evergy Missouri West.

Respectfully submitted,

/s/ Roger W. Steiner

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ATTORNEY FOR EVERGY MISSOURI WEST

CERTIFICATE OF SERVICE

A copy of the foregoing has been served this 17th day of August 2020 upon parties of record in this proceeding via electronic service or U.S. mail postage prepaid, as listed below:

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/s/ Roger W. Steiner

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