

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont.)

3.10.3 Business Service A¹

Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Business B1 service under this tariff who disconnect their long distance and intraLATA service under <http://www.mci.com/service> and MCI WorldCom Communications, Inc., P.S.C Tariff No. 1.

Customers receive the following features on their primary line, where facilities are available: Call Waiting, Call Waiting ID, Caller ID, 3-Way Calling, Call Forwarding, and Speed Calling 8. Customers will receive Block 900 & 976 with this service at no additional charge.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below.

IntraLATA calls are not included in the monthly Business Service A charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1.

For a monthly recurring charge as specified below, Customers will receive unlimited local usage.

Monthly Recurring Charges: \$42.99

¹Effective January 5, 2003, Business Service A will no longer be available to new customers.

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LOCAL EXCHANGE SERVICE

REC'D MAY 03 2002

Service Descriptions (Cont'd)

3.10 Small Business Service (Cont.)

3.10.3 Business Service A

Service Commission

Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Business B1 service under this tariff who disconnect their long distance and intraLATA service under <http://www.mci.com/service> and MCI WorldCom Communications, Inc., P.S.C Tariff No. 1.

Customers receive the following features on their primary line, where facilities are available: Call Waiting, Call Waiting ID, Caller ID, 3-Way Calling, Call Forwarding, and Speed Calling 8. Customers will receive Block 900 & 976 with this service at no additional charge.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below.

IntraLATA calls are not included in the monthly Business Service A charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1.

For a monthly recurring charge as specified below, Customers will receive unlimited local usage.

Monthly Recurring Charges: \$42.99

CANCELLED

JAN 05 2003

1st R3 63.21

Public Service Commission MISSOURI

ALL MATERIAL ON THIS PAGE IS NEW.

Missouri Public

FILED JUN 07 2002

Service Commission

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.1 Business B2 Service

Business B2 Service is an outbound and inbound Dial 1 service available to small business customers. Customers may select one offering as described below. Customers who subscribe to this service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion service offered in <http://www.mci.com/service> and MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom Communications customers will be charged the intraLATA and long distance rates as specified in the companion long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1.

Customers may elect one of the Offerings available under this service:

Offering A: For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Offering A of Business B2 Integrated service as described in MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and <http://www.mci.com/service/>.

Offering B: For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Offering B of Business B2 Integrated Service as described in MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and <http://www.mci.com/service/>.

Block-Of-Time Offering 1:

For A Monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Block-Of-Time offering 1 of Business 2 Integrated service as described in MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and <http://www.mci.com/service/>.

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Customers receive the following features on their primary line, where facilities are available: Caller ID, Call Waiting, Call Forwarding, 3-Way Calling, and Speed Dial 8. Customers will receive Block 900 & 976 with this service at no additional charge.

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.1 Business B2 Service

Business B2 Service is an outbound and inbound Dial 1 service available to small business customers. Customers may select one offering as described below. Customers who subscribe to this service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion service offered in <http://www.mci.com/service> and MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom Communications customers will be charged the intraLATA and long distance rates as specified in the companion long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1.

Customers may elect one of the Offerings available under this service:

Offering A: For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Offering A of Business B2 Integrated service as described in MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and <http://www.mci.com/service/>.

Offering B: For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Offering B of Business B2 Integrated Service as described in MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and <http://www.mci.com/service/>.

Customers receive the following features on their primary line, where facilities are available: Caller ID, Call Waiting, Call Forwarding, 3-Way Calling, and Speed Dial 8. Customers will receive Block 900 & 976 with this service at no additional charge.

ALL MATERIAL ON THIS PAGE IS NEW.

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.2 Business B2 Multiline Service:

Business B2 Multiline Service is available to Small Business customers who enroll in one of the Offerings under Business B2 Service as described in this tariff and who have up to fourteen (14) additional lines on their account, in addition to customer's primary line. Customers who subscribe to Business B2 Multiline service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to Business B2 Integrated Service as offered in MCI Communications Services, Inc. P.S.C. Tariff No. 1.

A monthly recurring charge per additional line will apply to Business B2 Multiline Service. Customers will receive the following service in addition to the service described for Business B2 service as set forth in this tariff: Customers will receive unlimited local usage on each additional line on their account. Customers will also receive long distance service as described in Business B2 Integrated Service as described in MCI Communications Services, Inc., P.S.C. Tariff No. 1, and <http://www.mci.com/service/>. Customers may also select either the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. For Customers subscribing to Offering A or Offering B of Business B2 Service, the Feature Value Pak and the CID Feature Value Pak are not available for service on Customer's primary line. Customers will receive Block 900 & 976 with this service for each additional line at no additional charge.

Monthly Recurring Charges:

Business B2 Service – Primary Line:

Offering A:	\$86.99
Offering B:	\$61.99
Block-of-Time Offering 1:	
Zone 1:	\$69.99
Zone 2:	\$69.99
Zone 3:	\$69.99
Zone 4:	\$69.99

Business B2 Multiline Service – Per Additional Line:

Offering A:	\$71.99
Offering B:	\$54.99
Block-of-Time Offering 1:	
Zone 1:	\$62.99
Zone 2:	\$62.99
Zone 3:	\$62.99
Zone 4:	\$62.99

CANCELLED - Missouri Public Service Commission - 08/07/2023 - LN-2024-0032 - YC-2024-0026

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.2 Business B2 Multiline Service:

Business B2 Multiline Service is available to Small Business customers who enroll in one of the Offerings under Business B2 Service as described in this tariff and who have up to fourteen (14) additional lines on their account, in addition to customer's primary line. Customers who subscribe to Business B2 Multiline service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to Business B2 Integrated Service as offered in MCI Communications Services, Inc. P.S.C. Tariff No. 1.

A monthly recurring charge per additional line will apply to Business B2 Multiline Service. Customers will receive the following service in addition to the service described for Business B2 service as set forth in this tariff: Customers will receive unlimited local usage on each additional line on their account. Customers will also receive long distance service as described in Business B2 Integrated Service as described in MCI Communications Services, Inc., P.S.C. Tariff No. 1, and <http://www.mci.com/service/>. Customers may also select either the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. For Customers subscribing to Offering A or Offering B of Business B2 Service, the Feature Value Pak and the CID Feature Value Pak are not available for service on Customer's primary line. Customers will receive Block 900 & 976 with this service for each additional line at no additional charge.

Monthly Recurring Charges:

Business B2 Service – Primary Line:

Offering A:	\$81.99
Offering B:	\$56.99
Block-of-Time Offering 1:	
Zone 1:	\$64.99
Zone 2:	\$64.99
Zone 3:	\$64.99
Zone 4:	\$64.99

Business B2 Multiline Service – Per Additional Line:

Offering A:	\$66.99
Offering B:	\$49.99
Block-of-Time Offering 1:	
Zone 1:	\$57.99
Zone 2:	\$57.99
Zone 3:	\$57.99
Zone 4:	\$57.99

Issued: September 21, 2010

Effective: October 1, 2010

CANCELED
June 1, 2011
Missouri Public
Service Commission
JL-2011-0553

Griselda Antu
Tariff Manager – E02F69
600 Hidden Ridge
Irving, TX 75038

FILED
Missouri Public
Service Commission
JL-2011-0170

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.2 Business B2 Multiline Service:

Business B2 Multiline Service is available to Small Business customers who enroll in one of the Offerings under Business B2 Service as described in this tariff and who have up to fourteen (14) additional lines on their account, in addition to customer's primary line. Customers who subscribe to Business B2 Multiline service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to Business B2 Integrated Service as offered in MCI Communications Services, Inc. P.S.C. Tariff No. 1.

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A monthly recurring charge per additional line will apply to Business B2 Multiline Service. Customers will receive the following service in addition to the service described for Business B2 service as set forth in this tariff: Customers will receive unlimited local usage on each additional line on their account. Customers will also receive long distance service as described in Business B2 Integrated Service as described in MCI Communications Services, Inc., P.S.C. Tariff No. 1, and <http://www.mci.com/service/>. Customers may also select either the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. For Customers subscribing to Offering A or Offering B of Business B2 Service, the Feature Value Pak and the CID Feature Value Pak are not available for service on Customer's primary line. Customers will receive Block 900 & 976 with this service for each additional line at no additional charge.

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Monthly Recurring Charges:

Business B2 Service - Primary Line:

Offering A:	\$76.99
Offering B:	\$51.99
Block-of-Time Offering 1:	
Zone 1:	\$59.99
Zone 2:	\$59.99
Zone 3:	\$59.99
Zone 4:	\$59.99

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Business B2 Multiline Service - Per Additional Line:

Offering A:	\$61.99
Offering B:	\$44.99
Block-of-Time Offering 1:	
Zone 1:	\$52.99
Zone 2:	\$52.99
Zone 3:	\$52.99
Zone 4:	\$52.99

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.2 Business B2 Multiline Service:

Business B2 Multiline Service is available to Small Business customers who enroll in one of the Offerings under Business B2 Service as described in this tariff and who have up to fourteen (14) additional lines on their account, in addition to customer's primary line. Customers who subscribe to Business B2 Multiline service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to Business B2 Integrated Service as offered in MCI Communications, Inc., P.S.C. Tariff No. 1.

A monthly recurring charge per additional line will apply to Business B2 Multiline Service. Customers will receive the following service in addition to the service described for Business B2 service as set forth in this tariff: Customers will receive unlimited local usage on each additional line on their account. Customers will also receive long distance service as described in Business B2 Integrated Service as described in MCI Communications, Inc., P.S.C. Tariff No. 1, and <http://www.mci.com/service/>. Customers may also select either the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. For Customers subscribing to Offering A or Offering B of Business B2 Service, the Feature Value Pak and the CID Feature Value Pak are not available for service on Customer's primary line. Customers will receive Block 900 & 976 with this service for each additional line at no additional charge.

Monthly Recurring Charges:

Business B2 Service - Primary Line:

Offering A:	\$70.99	I
Offering B:	\$45.99	I
Block-of-Time Offering 1:		
Zone 1:	\$53.99	I
Zone 2:	\$53.99	I
Zone 3:	\$53.99	I
Zone 4:	\$53.99	I

Business B2 Multiline Service - Per Additional Line:

Offering A:	\$55.99	I
Offering B:	\$38.99	I
Block-of-Time Offering 1:		
Zone 1:	\$46.99	I
Zone 2:	\$46.99	I
Zone 3:	\$46.99	I
Zone 4:	\$46.99	I

Issued: May 30, 2008

Effective: July 1, 2008

Carmen L. Feliciano
Tariff Administrator
205 N. Michigan Avenue
Chicago, IL 60601

CANCELLED
May 1, 2009
Missouri Public
Service Commission
JL-2009-0746

FILED
Missouri Public
Service Commission

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.2 Business B2 Multiline Service:

Business B2 Multiline Service is available to Small Business customers who enroll in one of the Offerings under Business B2 Service as described in this tariff and who have up to fourteen (14) additional lines on their account, in addition to customer's primary line. Customers who subscribe to Business B2 Multiline service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to Business B2 Integrated Service as offered in MCI Communications, Inc., P.S.C. Tariff No. 1.

A monthly recurring charge per additional line will apply to Business B2 Multiline Service. Customers will receive the following service in addition to the service described for Business B2 service as set forth in this tariff: Customers will receive unlimited local usage on each additional line on their account. Customers will also receive long distance service as described in Business B2 Integrated Service as described in MCI Communications, Inc., P.S.C. Tariff No. 1, and <http://www.mci.com/service/>. Customers may also select either the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. For Customers subscribing to Offering A or Offering B of Business B2 Service, the Feature Value Pak and the CID Feature Value Pak are not available for service on Customer's primary line. Customers will receive Block 900 & 976 with this service for each additional line at no additional charge.

Monthly Recurring Charges:

Business B2 Service - Primary Line:

Offering A:	\$66.99
Offering B:	\$41.99
Block-of-Time Offering 1:	
Zone 1:	\$49.99 I
Zone 2:	\$49.99
Zone 3:	\$49.99
Zone 4:	\$49.99 I

Business B2 Multiline Service - Per Additional Line:

Offering A:	\$51.99
Offering B:	\$34.99
Block-of-Time Offering 1:	
Zone 1:	\$42.99 I
Zone 2:	\$42.99
Zone 3:	\$42.99
Zone 4:	\$42.99 I

Issued: August 17, 2007

Effective: September 1, 2007

Carmen L. Feliciano
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205 N. Michigan Avenue
Chicago, IL 60601

CANCELLED
July 1, 2008
Missouri Public
Service Commission

FILED
Missouri Public
Service Commission

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.2 Business B2 Multiline Service:

Business B2 Multiline Service is available to Small Business customers who enroll in one of the Offerings under Business B2 Service as described in this tariff and who have up to fourteen (14) additional lines on their account, in addition to customer's primary line. Customers who subscribe to Business B2 Multiline service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to Business B2 Integrated Service as offered in MCI Communications, Inc., P.S.C. Tariff No. 1.

A monthly recurring charge per additional line will apply to Business B2 Multiline Service. Customers will receive the following service in addition to the service described for Business B2 service as set forth in this tariff: Customers will receive unlimited local usage on each additional line on their account. Customers will also receive long distance service as described in Business B2 Integrated Service as described in MCI Communications, Inc., P.S.C. Tariff No. 1, and <http://www.mci.com/service/>. Customers may also select either the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. For Customers subscribing to Offering A or Offering B of Business B2 Service, the Feature Value Pak and the CID Feature Value Pak are not available for service on Customer's primary line. Customers will receive Block 900 & 976 with this service for each additional line at no additional charge.

Monthly Recurring Charges

Business B2 Service – Primary Line:

Offering A:	\$66.99	
Offering B:	\$41.99	
Block-of-Time Offering 1:		
Zone 1:	\$46.99	
Zone 2:	\$46.99	
Zone 3:	\$46.99	
Zone 4:	\$46.99	

Business B2 Multiline Service – Per Additional Line:

Offering A:	\$51.99	
Offering B:	\$34.99	
Block-of-Time Offering 1:		
Zone 1:	\$39.99	
Zone 2:	\$39.99	
Zone 3:	\$39.99	
Zone 4:	\$39.99	

Issued: July 19, 2007

Effective: August 1, 2007

Carmen L. Feliciano
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205 N. Michigan Avenue
Chicago, IL 60601

CANCELLED
September 1, 2007
Missouri Public
Service Commission

FILED
Missouri Public
Service Commission

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.2 Business B2 Multiline Service:

Business B2 Multiline Service is available to Small Business customers who enroll in one of the Offerings under Business B2 Service as described in this tariff and who have up to fourteen (14) additional lines on their account, in addition to customer's primary line. Customers who subscribe to Business B2 Multiline service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to Business B2 integrated Service as offered in MCI Communications, Inc., P.S.C. Tariff No. 1.

A monthly recurring charge per additional line will apply to Business B2 Multiline Service. Customers will receive the following service in addition to the service described for Business B2 service as set forth in this tariff: Customers will receive unlimited local usage on each additional line on their account. Customers will also receive long distance service as described in Business B2 Integrated Service as described in MCI Communications, Inc., P.S.C. Tariff No. 1, and <http://www.mci.com/service/>. Customers may also select either the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. For Customers subscribing to Offering A or Offering B of Business B2 Service, the Feature Value Pak and the CID Feature Value Pak are not available for service on Customer's primary line. Customers will receive Block 900 & 976 with this service for each additional line at no additional charge.

Monthly Recurring Charges:

Business B2 Service - Primary Line:

Offering A:	\$63.99 I
Offering B:	\$38.99 I
Block-of-Time Offering 1:	
Zone 1:	\$46.99 I
Zone 2:	\$46.99 I
Zone 3:	\$46.99 I
Zone 4:	\$46.99 I

Business B2 Multiline Service - Per Additional Line:

Offering A:	\$48.99 I
Offering B:	\$31.99 I
Block-of-Time Offering 1:	
Zone 1:	\$39.99 I
Zone 2:	\$39.99 I
Zone 3:	\$39.99 I
Zone 4:	\$39.99 I

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.2 Business B2 Multiline Service:

Business B2 Multiline Service is available to Small Business customers who enroll in one of the Offerings under Business B2 Service as described in this tariff and who have up to fourteen (14) additional lines on their account, in addition to customer's primary line. Customers who subscribe to Business B2 Multiline service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to Business B2 Integrated Service as offered in MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1.

A monthly recurring charge per additional line will apply to Business B2 Multiline Service. Customers will receive the following service in addition to the service described for Business B2 service as set forth in this tariff: Customers will receive unlimited local usage on each additional line on their account. Customers will also receive long distance service as described in Business B2 Integrated Service as described in MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and <http://www.mci.com/service/>. Customers may also select either the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. For Customers subscribing to Offering A or Offering B of Business B2 Service, the Feature Value Pak and the CID Feature Value Pak are not available for service on Customer's primary line. Customers will receive Block 900 & 976 with this service for each additional line at no additional charge.

Monthly Recurring Charges:

Business B2 Service - Primary Line:

Offering A:	\$59.99	
Offering B:	\$34.99	
Block-of-Time Offering 1:		N
Zone 1:	\$42.99	
Zone 2:	\$42.99	
Zone 3:	\$42.99	
Zone 4:	\$42.99	N

Business B2 Multiline Service - Per Additional Line:

Offering A:	\$44.99	
Offering B:	\$27.99	
Block-of-Time Offering 1:		N
Zone 1:	\$35.99	
Zone 2:	\$35.99	
Zone 3:	\$35.99	
Zone 4:	\$35.99	N

Issued: March 4, 2005

Effective April 4, 2005

Carmen L. Feliciano
Tariff Administrator
Chicago, IL

Cancelled
September 1, 2006

Filed

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.2 Business B2 Multiline Service:

Business B2 Multiline Service is available to Small Business customers who enroll in one of the Offerings under Business B2 Service as described in this tariff and who have up to fourteen (14) additional lines on their account, in addition to customer's primary line. Customers who subscribe to Business B2 Multiline service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to Business B2 Integrated Service as offered in MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1. C

A monthly recurring charge per additional line will apply to Business B2 Multiline Service. Customers will receive the following service in addition to the service described for Business B2 service as set forth in this tariff: Customers will receive unlimited local usage on each additional line on their account. Customers will also receive long distance service as described in Business B2 Integrated Service as described in MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and <http://www.mci.com/service/>. Customers may also select either the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. For Customers subscribing to Offering A or Offering B of Business B2 Service, the Feature Value Pak and the CID Feature Value Pak are not available for service on Customer's primary line. Customers will receive Block 900 & 976 with this service for each additional line at no additional charge.

Monthly Recurring Charges:

Business B2 Service - Primary Line:

Offering A: \$59.99
Offering B: \$34.99

Business B2 Multiline Service - Per Additional Line:

Offering A: \$44.99
Offering B: \$27.99

LOCAL EXCHANGE SERVICE

Missouri Public Service Commission

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

REC'D MAY 01 2003

3.10.3.2 Business B2 Multiline Service:

Business B2 Multiline Service is available to Small Business customers who enroll in one of the Offerings under Business B2 Service as described in this tariff and who have up to four (4) additional lines on their account, in addition to customer's primary line. Customers who subscribe to Business B2 Multiline service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to Business B2 Integrated Service as offered in MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1.

A monthly recurring charge per additional line will apply to Business B2 Multiline Service. Customers will receive the following service in addition to the service described for Business B2 service as set forth in this tariff: Customers will receive unlimited local usage on each additional line on their account. Customers will also receive long distance service as described in Business B2 Integrated Service as described in MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and <http://www.mci.com/service/>. Customers may also select either the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. For Customers subscribing to Offering A or Offering B of Business B2 Service, the Feature Value Pak and the CID Feature Value Pak are not available for service on Customer's primary line. Customers will receive Block 900 & 976 with this service for each additional line at no additional charge.

Monthly Recurring Charges:

Business B2 Service - Primary Line:

Offering A: \$59.99
Offering B: \$34.99

Business B2 Multiline Service - Per Additional Line:

Offering A: \$44.99
Offering B: \$27.99

ALL MATERIAL ON THIS PAGE IS NEW.

CANCELLED

OCT 16 2003

by 1st RS 63.21.2
Public Service Commission
MISSOURI

FILED JUN 01 2003

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.2 Business B2 Multiline Service (Cont'd)

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is only available for up to five (5) lines per account. By subscribing to this service, Customer understands that use of this service is restricted in the following manner: i) at any given time, Customer may only place as many concurrent calls as it has purchased individual lines; (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the service; and iii) Customer may not utilize the service in any call center environment or in connection with any similar such application. Customer expressly acknowledges that any violation of the foregoing restrictions on its use of the service will result in an additional line charge (equal to the monthly recurring charge of the Offering on customer's primary line which customer has selected under this service) per line per month and/or the immediate termination of the service by the Company at the Company's discretion, upon appropriate customer notification. iv) customer may not resell the service in any manner, including but not limited to as a wholesaler or aggregator, and v) customers may not utilize the service for excessive non-voice applications (including but not limited to dial-up internet service or facsimile service.

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Termination:

- 1) For customers of Offerings A or B of Business B2 Service, who were not previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, or Small Business Long Distance Plan C service, and who disconnect from local exchange service under this tariff: The companion small business service offering under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and <http://www.mci.com/service/>, as well as Business B2 Service under this tariff, will terminate. Customers will then be automatically re-subscribed to Small Business Long Distance Plan B service under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and its companion small business service under <http://www.mci.com/service/>.
- 2) For customers of Business B2 Service, who were previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, or Small Business Long Distance Plan C service, and who disconnect from local exchange service under this tariff: The companion small business service offering under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and <http://www.mci.com/service/>, as well as Business B2 Service under this tariff, will terminate. Customers will then be automatically re-subscribed to the intrastate service under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and its companion small business service under <http://www.mci.com/service/> to which they were subscribed at the time of enrollment in Business B2 Service.

CANCELLED - Missouri Public Service Commission - 08/07/2023 - LN-2024-0032 - YC-2024-0026

LOCAL EXCHANGE SERVICE

Missouri Public

3. Service Descriptions (Cont'd)

REC'D JAN 05 2004

3.10 Small Business Service (Cont'd)

3.10.3.2 Business B2 Multiline Service (Cont'd)

Service Commission

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is only available for up to five (5) lines per account. By subscribing to this service, Customer understands that use of this service is restricted in the following manner: i) at any given time, Customer may only place as many concurrent calls as it has purchased individual lines; (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the service; and iii) Customer may not utilize the service in any call center environment or in connection with any similar such application. Additionally, Customers having PBX or PBX-like equipment will not be able to utilize Business B2 service. Customer expressly acknowledges that any violation of the foregoing restrictions on its use of the service will result in an additional line charge (equal to the monthly recurring charge of the Offering on customer's primary line which customer has selected under this service) per line per month and/or the immediate termination of the service by the Company at the Company's discretion, upon appropriate customer notification.

By Subscribing to this service, Customer understands that the use of this service is restricted in the following manner iv) CUSTOMER MAY NOT RESELL THE SERVICE IN ANY MANNER, INCLUDING BUT NOT LIMITED TO AS A WHOLESALER OR AGGREGATOR, AND v) CUSTOMER MAY NOT UTILIZE THE SERVICE FOR EXCESSIVE NON-VOICE APPLICATIONS (INCLUDING BUT NOT LIMITED TO DIAL -UP INTERNET SERVICE OR FACSMILE SERVICE

Termination:

- 1) For customers of Offerings A or B of Business B2 Service, who were not previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, or Small Business Long Distance Plan C service, and who disconnect from local exchange service under this tariff: The companion small business service offering under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and <http://www.mci.com/service/>, as well as Business B2 Service under this tariff, will terminate. Customers will then be automatically re-subscribed to Small Business Long Distance Plan B service under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and its companion small business service under <http://www.mci.com/service/>.
- 2) For customers of Business B2 Service, who were previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, or Small Business Long Distance Plan C service, and who disconnect from local exchange service under this tariff: The companion small business service offering under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and <http://www.mci.com/service/>, as well as Business B2 Service under this tariff, will terminate. Customers will then be automatically re-subscribed to the intrastate service under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and its companion small business service under <http://www.mci.com/service/> to which they were subscribed at the time of enrollment in Business B2 Service.

**Missouri Public
Service Commission**

FILED FEB 05 2004

CANCELLED

MAR 19 2004
by *2nd RS 63.21.3*
Public Service Commission
MISSOURI

LOCAL EXCHANGE SERVICE

Missouri Public Service Commission

3. Service Descriptions (Cont'd)

REC'D MAY 01 2003

3.10 Small Business Service (Cont'd)

3.10.3.2 Business B2 Multiline Service (Cont'd)

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is only available for up to five (5) lines per account. By subscribing to this service, Customer understands that use of this service is restricted in the following manner: i) at any given time, Customer may only place as many concurrent calls as it has purchased individual lines; (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the service; and iii) Customer may not utilize the service in any call center environment or in connection with any similar such application. Additionally, Customers having PBX or PBX-like equipment will not be able to utilize Business B2 service. Customer expressly acknowledges that any violation of the foregoing restrictions on its use of the service will result in an additional line charge (equal to the monthly recurring charge of the Offering on customer's primary line which customer has selected under this service) per line per month and/or the immediate termination of the service by the Company at the Company's discretion, upon appropriate customer notification.

Termination:

- 1) For customers of Offerings A or B of Business B2 Service, who were not previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, or Small Business Long Distance Plan C service, and who disconnect from local exchange service under this tariff: The companion small business service offering under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and http://www.mci.com/service/, as well as Business B2 Service under this tariff, will terminate. Customers will then be automatically re-subscribed to Small Business Long Distance Plan B service under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and its companion small business service under http://www.mci.com/service.
2) For customers of Business B2 Service, who were previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, or Small Business Long Distance Plan C service, and who disconnect from local exchange service under this tariff: The companion small business service offering under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and http://www.mci.com/service/, as well as Business B2 Service under this tariff, will terminate. Customers will then be automatically re-subscribed to the intrastate service under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and its companion small business service under http://www.mci.com/service to which they were subscribed at the time of enrollment in Business B2 Service.

CANCELLED

FEB 05 2004

by RS 63.21.3 Public Service Commission MISSOURI

ALL MATERIAL ON THIS PAGE IS NEW.

Issued: May 1, 2003

Carmen L. Feliciano Tariff Administrator Suite 1100 Chicago, IL 60601

Missouri Public Service Commission

FILED JUN 01 2003

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.2 Business B2 Multiline Service (Cont'd)

- 3) For customers of Offerings A or B of Business B2 Service who were not previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, or Small Business Long Distance Plan C service, and who disconnect either I) from interstate service under <http://www.mci.com/service/> and from interLATA service under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1 or II) from intraLATA service only under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1: The companion small business service offering under <http://www.mci.com/service/>, Business B2 Integrated Plan under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and Business B2 Service under this tariff will terminate. Customers terminating from both interstate and interLATA service will then be automatically re-subscribed to Business Service B under this tariff for local exchange service and to Small Business Long Distance Plan B service under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1 for intraLATA service. Customers terminating from intraLATA service will be automatically re-subscribed to Business Service B under this tariff for local exchange service and to Small Business Long Distance Plan B service under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, for interLATA service and its companion interstate service under <http://www.mci.com/service/>.

- 4) For customers of Offerings A or B of Business B2 Service who were previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, or Small Business Long Distance Plan C service, and who disconnect either I) from interstate service under <http://www.mci.com/service/> and from interLATA service under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1 or II) from intraLATA service only under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1: The companion small business service offering under <http://www.mci.com/service/>, Business B2 Integrated Plan under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and Business B2 Service under this tariff will terminate. Customers terminating from both interstate and interLATA service will then be automatically re-subscribed I) to Business Service B under this tariff, for local exchange service; and II) to the intrastate service under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, to which they were subscribed at the time of enrollment in Business B2 Service, for intraLATA service. Customers terminating from intraLATA service will be automatically re-subscribed to Business Service B under this tariff for local exchange service and to the intrastate service under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1 and its companion small business service under <http://www.mci.com/service/> to which they were subscribed at the time of enrollment in Business B2 Service.

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.2 Business B2 Multiline Service (Cont'd)

- 5) For customers of Offerings A or B of Business B2 Service who disconnect both from interstate service under <http://www.mci.com/service/> and from intrastate service under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, The companion small business service offering under <http://www.mci.com/service/>, Business B2 Integrated Plan under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and Business B2 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Business Service B under this tariff.
- 6) For all customers of Business B2 Service who disconnect their primary line either from interstate service under <http://www.mci.com/service/>, intrastate service under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, or Business B2 Service under this tariff, and customer's additional line or lines remain on the account: The Company will reclassify one of the additional lines as Customer's new primary line with Business B2 Service.
- 7) The termination scenarios above as applied to customers of Offering A of Business B2 Service shall also apply to customers of Block-of-Time Offering 1 of Business B2 Service, except that the following shall apply for customers of Block-of-Time Offering 1 who disconnect from local exchange service as described in this tariff: Business B2 Service under this tariff, as well as Business B2 Integrated Service under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and <http://www.mci.com/service/>, will terminate. Customers will then be automatically re-subscribed to Small Business Long Distance Service D under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1 for long distance service.

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CANCELLED - Missouri Public Service Commission - 08/07/2023 - LN-2024-0032 - YC-2024-0026

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.2 Business B2 Multiline Service (Cont'd)

- 5) For customers of Offerings A or B of Business B2 Service who disconnect both from interstate service under <http://www.mci.com/service/> and from intrastate service under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, The companion small business service offering under <http://www.mci.com/service/>, Business B2 Integrated Plan under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and Business B2 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Business Service B under this tariff.

- 6) For all customers of Business B2 Service who disconnect their primary line either from interstate service under <http://www.mci.com/service/>, intrastate service under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, or Business B2 Service under this tariff, and customer's additional line or lines remain on the account: The Company will reclassify one of the additional lines as Customer's new primary line with Business B2 Service.

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.3 Business Service B

Customers must be contacted by a Company representative to enroll in this service or have been previously enrolled in Offering A or Offering B of Business B2 Service under this tariff who disconnect their long distance and/or intraLATA service under <http://www.mci.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services P.S.C. Tariff No. 1.

For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage.

Customers receive the following features on their primary line, where facilities are available: Caller ID, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 8. Customers with additional lines will continue to receive the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. Customers will receive Block 900 & 976 with this service at no additional charge.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below.

IntraLATA calls are not included in the monthly Business Service B charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services P.S.C. Tariff No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Monthly Recurring Charges:

Primary Line:	\$56.99	
Each Additional Line:	\$54.99	

CANCELLED - Missouri Public Service Commission - 08/07/2023 - LN-2024-0032 - YC-2024-0026

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.3 Business Service B

Customers must be contacted by a Company representative to enroll in this service or have been previously enrolled in Offering A or Offering B of Business B2 Service under this tariff who disconnect their long distance and/or intraLATA service under <http://www.mci.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services P.S.C. Tariff No. 1.

For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage.

Customers receive the following features on their primary line, where facilities are available: Caller ID, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 8. Customers with additional lines will continue to receive the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. Customers will receive Block 900 & 976 with this service at no additional charge.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below.

IntraLATA calls are not included in the monthly Business Service B charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services P.S.C. Tariff No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Monthly Recurring Charges:

Primary Line:	\$51.99	
Each Additional Line:	\$49.99	

ISSUED: September 21, 2010

Effective: October 1, 2010

Griselda Antu
Tariff Manager – E02F69
600 Hidden Ridge
Irving, TX 75038

CANCELED
June 1, 2011
Missouri Public
Service Commission
JL-2011-0553

FILED
Missouri Public
Service Commission
JL-2011-0170

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.3 Business Service B

Customers must be contacted by a Company representative to enroll in this service or have been previously enrolled in Offering A or Offering B of Business B2 Service under this tariff who disconnect their long distance and/or intraLATA service under <http://www.mci.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services P.S.C. Tariff No. 1. T

For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage.

Customers receive the following features on their primary line, where facilities are available: Caller ID, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 8. Customers with additional lines will continue to receive the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. Customers will receive Block 900 & 976 with this service at no additional charge.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below.

IntraLATA calls are not included in the monthly Business Service B charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services P.S.C. Tariff No. 1. T

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Monthly Recurring Charges:

Primary Line:	\$46.99	I
Each Additional Line:	\$44.99	I

ISSUED: April 20, 2009

EFFECTIVE: May 1, 2009

Sandy Chandler
Tariff Manager
5055 North Point Pkwy, 2nd FL
Alpharetta, GA 30022

CANCELLED
October 1, 2010
Missouri Public
Service Commission
JL-2011-0170

FILED
Missouri Public
Service Commission
JL-2009-0746

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.3 Business Service B

Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Offering A or Offering B of Business B2 Service under this tariff who disconnect their long distance and/or intraLATA service under <http://www.mci.com/service> and MCI Communications, Inc., P.S.C. Tariff No. 1.

For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage.

Customers receive the following features on their primary line, where facilities are available: Caller ID, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 8. Customers with additional lines will continue to receive the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. Customers will receive Block 900 & 976 with this service at no additional charge.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below.

IntraLATA calls are not included in the monthly Business Service B charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications, Inc., P.S.C. Tariff No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Monthly Recurring Charges:

Primary Line: \$40.99 I
Each Additional Line: \$38.99 I

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.3 Business Service B

Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Offering A or Offering B of Business B2 Service under this tariff who disconnect their long distance and/or intraLATA service under <http://www.mci.com/service> and MCI Communications, Inc., P.S.C. Tariff No. 1.

For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage.

Customers receive the following features on their primary line, where facilities are available: Caller ID, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 8. Customers with additional lines will continue to receive the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. Customers will receive Block 900 & 976 with this service at no additional charge.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below.

IntraLATA calls are not included in the monthly Business Service B charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications, Inc., P.S.C. Tariff No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Monthly Recurring Charges:

Primary Line: \$36.99 |
Each Additional Line: \$34.99 |

Issued: July 19, 2007

Effective: August 1, 2007

Carmen L. Feliciano
Tariff Administrator
205 N. Michigan Avenue
Chicago, IL 60601

CANCELLED
July 1, 2008
Missouri Public
Service Commission

FILED
Missouri Public
Service Commission

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.3 BUSINESS SERVICE B

Customers must be contacted by a Company representative to enroll in this service or have been previously enrolled in Offering A or Offering B of Business B2 Service under this tariff who disconnect their long distance and/or intraLATA service under <http://www.mci.com/service> and MCI Communications, Inc., P.S.C. Tariff No. 1.

For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage.

Customers receive the following features on their primary line, where facilities are available: Caller ID, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 8. Customers with additional lines will continue to receive the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. Customers will receive Block 900 & 976 with this service at no additional charge.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below.

IntraLATA calls are not included in the monthly Business Service B charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications, Inc., P.S.C. Tariff No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Monthly Recurring Charges:

Primary Line: \$33.99 I
Each Additional Line: \$31.99 I

Issued: August 1, 2006

Effective: September 1, 2006

Carmen L. Feliciano
Tariff Administrator
205 N. Michigan Ave.
Chicago, IL 60601

CANCELLED
August 1, 2007
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.3 BUSINESS SERVICE B

Customers must be contacted by a Company representative to enroll in this service or have been previously enrolled in Offering A or Offering B of Business B2 Service under this tariff who disconnect their long distance and/or intraLATA service under <http://www.mci.com/service> and MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1. C C

For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage.

Customers receive the following features on their primary line, where facilities are available: Caller ID, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 8. Customers with additional lines will continue to receive the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. Customers will receive Block 900 & 976 with this service at no additional charge.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below.

IntraLATA calls are not included in the monthly Business Service B charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Monthly Recurring Charges:

Primary Line: \$29.99
Each Additional Line: \$27.99

LOCAL EXCHANGE SERVICE

Missouri Public Service Commission

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3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.3 BUSINESS SERVICE B

Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Offering A or Offering B of Business B2 Service under this tariff who disconnect their long distance and/or intraLATA service under http://www.mci.com/service and MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1.

For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage.

Customers receive the following features on their primary line, where facilities are available: Caller ID, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 8. Customers with additional lines will continue to receive the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. Customers will receive Block 900 & 976 with this service at no additional charge.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below.

IntraLATA calls are not included in the monthly Business Service B charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Monthly Recurring Charges:

Primary Line: \$29.99
Each Additional Line: \$27.99

CANCELLED

OCT 22 2003
By *RS 63.21.6*
Public Service Commission
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ALL MATERIAL ON THIS PAGE IS NEW.

Local Exchange Service

3. Service Descriptions and Rates (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings Cont'd)

3.10.3.4

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CANCELLED - Missouri Public Service Commission - 08/07/2023 - LN-2024-0032 - YC-2024-0026

Issued: April 20, 2007

Effective: May 21, 2007

Carmen L. Feliciano
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Chicago IL, 60601

Filed
Missouri Public
Service Commission

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.10.3.4 Small Business Affinity Savings Plan:¹

New and existing Customers who subscribe to Business B2 Service who enroll in Offering A or Offering B or the Block-of-Time offering 1 who are also members of a participating Non-Qualified Commercial Affinity Group subscribing to this plan may be eligible for benefits as described in one (but not both) of the following benefit Levels. Eligibility for a particular Level is dependent upon a customer's membership level or status within the participating Non-Qualified Commercial Affinity Group in accordance with the terms of membership of that participating Non-Qualified Commercial Affinity Group:

Level 1:

New and existing customers who subscribe to this plan who are customers of Business B2 Service and who enroll in Offering A will receive a 10% discount off of the monthly recurring charge for Business B2 Service Offering A in each month in which they remain subscribed to that service. Customers subscribing to this service who are customers of Business B2 Service and who enroll in Offering B or the Block-of-Time offering 1 will receive a 5% discount off of the monthly recurring charge for Business B2 Service Offering B or Block-of-Time Offering 1 in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 1 benefits will be moved to Level 2 as described in this plan.

Level 2:

New and existing customers who subscribe to this service who are customers of Business B2 Service and who enroll in Offering A will receive a 5% discount off of the monthly recurring charge for Business B2 Service Offering A in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 2 benefits will be moved to Level 1 as described in this plan.

Customers who no longer qualify for Level 1 or Level 2 benefits as described in this plan will no longer receive benefits as described above.

¹Effective July 8, 2006, Small Business Affinity Savings Plan will no longer be available to new customers.

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Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.10.3.4 Small Business Affinity Savings Plan:

New and existing Customers who subscribe to Business B2 Service who enroll in Offering A or Offering B or the Block-of-Time offering 1 who are also members of a participating Non-Qualified Commercial Affinity Group subscribing to this plan may be eligible for benefits as described in one (but not both) of the following benefit Levels. Eligibility for a particular Level is dependent upon a customer's membership level or status within the participating Non-Qualified Commercial Affinity Group in accordance with the terms of membership of that participating Non-Qualified Commercial Affinity Group:

Level 1:

New and existing customers who subscribe to this plan who are customers of Business B2 Service and who enroll in Offering A will receive a 10% discount off of the monthly recurring charge for Business B2 Service Offering A in each month in which they remain subscribed to that service. Customers subscribing to this service who are customers of Business B2 Service and who enroll in Offering B or the Block-of-Time offering 1 will receive a 5% discount off of the monthly recurring charge for Business B2 Service Offering B or Block-of-Time Offering 1 in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 1 benefits will be moved to Level 2 as described in this plan.

Level 2:

New and existing customers who subscribe to this service who are customers of Business B2 Service and who enroll in Offering A will receive a 5% discount off of the monthly recurring charge for Business B2 Service Offering A in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 2 benefits will be moved to Level 1 as described in this plan.

Customers who no longer qualify for Level 1 or Level 2 benefits as described in this plan will no longer receive benefits as described above.

Cancelled

July 8, 2006

Missouri Public

Service Commission

Issued: February 8, 2006

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Chicago, IL 60601

Effective: March 9, 2006

Filed
Missouri Public
Service Commission

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.10.3.4 Small Business Affinity Savings Plan:

New and existing Customers who subscribe to Business B2 Service who enroll in Offering A or Offering B who are also members of a participating Non-Qualified Commercial Affinity Group subscribing to this plan may be eligible for benefits as described in one (but not both) of the following benefit Levels. Eligibility for a particular Level is dependent upon a customer's membership level or status within the participating Non-Qualified Commercial Affinity Group in accordance with the terms of membership of that participating Non-Qualified Commercial Affinity Group:

Level 1:

New and existing customers who subscribe to this plan who are customers of Business B2 Service and who enroll in Offering A will receive a 10% discount off of the monthly recurring charge for Business B2 Service Offering A in each month in which they remain subscribed to that service. Customers subscribing to this service who are customers of Business B2 Service and who enroll in Offering B will receive a 5% discount off of the monthly recurring charge for Business B2 Service Offering B in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 1 benefits will be moved to Level 2 as described in this plan.

Level 2:

New and existing customers who subscribe to this service who are customers of Business B2 Service and who enroll in Offering A will receive a 5% discount off of the monthly recurring charge for Business B2 Service Offering A in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 2 benefits will be moved to Level 1 as described in this plan.

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Local Exchange Service

Missouri Public

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

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3.9.1 Service Offerings (Cont'd)

Service Commission

3.10.3.4 Small Business Affinity Savings Plan:

New and existing Customers who subscribe to Business B2 Service who enroll in Offering A or Offering B who are also members of a participating Non-Qualified Commercial Affinity Group subscribing to this plan may be eligible for benefits as described in one (but not both) of the following benefit Levels. Eligibility for a particular Level is dependent upon a customer's membership level or status within the participating Non-Qualified Commercial Affinity Group in accordance with the terms of membership of that participating Non-Qualified Commercial Affinity Group:

Level 1:

New and existing customers who subscribe to this plan who are customers of Business B2 Service and who enroll in Offering A will receive a 10% discount off of the monthly recurring charge for Business B2 Service Offering A in each month in which they remain subscribed to that service. Customers subscribing to this service who are customers of Business B2 Service and who enroll in Offering B will receive a 5% discount off of the monthly recurring charge for Business B2 Service Offering B in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 1 benefits will be moved to Level 2 as described in this plan.

Level 2:

New and existing customers who subscribe to this service who are customers of Business B2 Service and who enroll in Offering A will receive a 5% discount off of the monthly recurring charge for Business B2 Service Offering A in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 2 benefits will be moved to Level 1 as described in this plan.

Customers who no longer qualify for Level 1 or Level 2 benefits as described in this plan will no longer receive benefits as described above.

CANCELLED

FEB 05 2004

By 1st RS 63.21.7 Public Service Commission MISSOURI

Missouri Public Service Commission

ALL MATERIAL ON THIS PAGE IS NEW.

FILED OCT 01 2003

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.10.3.5 Small Business Saves Credit Plan

Existing customers of Business B2 Service who have completed a minimum of 3 months of service, and who contact a Company representative to request cancellation of their Business B2 Service, a credit on their first five invoices after enrollment in this plan.

The credit amount is dependent on the Business B2 Service Offering to which customer subscribes as follows:

Offering A	\$15
Offering B and Block of Time Offering 1	\$10

Any unused credit amount will carry over to the next invoice. This plan is not combinable with any other plan

3.10.3.6 Small Business Term Plan 3¹

New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offering 1, and who are contacted by or who contact a Company representative, and who commit to a term commitment Business B2 Service for a term of twelve (12) months will receive a discount of 5 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 12-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$80. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

3.10.3.7 Small Business Term Plan 4¹

New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offer 1, who are contacted by or who contact a Company representative, and who commit to a term commitment Business B2 Service for a term of twenty-four (24) months will receive a discount of 10 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 24-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$200. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

¹Effective June 1, 2008, Small Business Term Plan 3 and Small Business Term Plan 4, will no longer be available to new customers. N
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CANCELLED - Missouri Public Service Commission - 08/07/2023 - LN-2024-0032 - YC-2024-0026

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.10.3.5 Small Business Saves Credit Plan

Existing customers of Business B2 Service who have completed a minimum of 3 months of service, and who contact a Company representative to request cancellation of their Business B2 Service, a credit on their first five invoices after enrollment in this plan.

The credit amount is dependent on the Business B2 Service Offering to which customer subscribes as follows:

Offering A	\$15
Offering B and Block of Time Offering 1	\$10

Any unused credit amount will carry over to the next invoice. This plan is not combinable with any other plan

3.10.3.6 Small Business Term Plan 3

New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offering 1, and who are contacted by or who contact a Company representative, and who commit to a term commitment Business B2 Service for a term of twelve (12) months will receive a discount of 5 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 12-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$80. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

3.10.3.7 Small Business Term Plan 4

New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offer 1, who are contacted by or who contact a Company representative, and who commit to a term commitment Business B2 Service for a term of twenty-four (24) months will receive a discount of 10 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 24-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$200. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

ALL MATERIAL ON THIS PAGE IS NEW

Issued: June 30, 2006

Effective: August 1, 2006

CANCELLED
June 1, 2008
Missouri Public
Service Commission

Carmen L. Feliciano
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Filed
Missouri Public
Service Commission

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.10.3.8 Small Business Term Plan 5 1/

New customers of Business B2 Service who enroll in Offering A or B, and who contact a Company representative, and who commit to a term commitment Business B2 Service for a term of thirty-six (36) months will receive a discount of 15 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 36-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$450. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

3.10.3.9 Small Business Credit Plan 2/

Existing customers of Business B2 Service enrolled in Offering A, B, or Block of Time Offering 1 who have completed 3 months of service, and who contact a Company service representative to request cancellation of their service will receive a credit on their first full invoice after enrollment in Business B2 Service.

The credit amount is dependent on the number of lines per account as follows:

\$50 2 - 4 lines
\$100 5 - 9 lines
\$250 10+ lines

Any unused credit amount will carry over to the next invoice. This plan is not combinable with any other plan.

3.10.3.10 Business B2 \$75 Certificate Plan 3/

New customers of Local Exchange Service as described in Business B2 Integrated Service Offering A who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this plan are eligible to receive a \$75 certificate off their monthly recurring charge for Business B2 Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a \$75 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$75 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

1/ Effective June 1, 2008 Small Business Term Plan 5, will no longer be available to new customers.

2/ Effective April 1, 2009, this service will no longer be available to new customers.

3/ Effective March 1, 2010, this service will no longer be available to new customers.

Local Exchange Service

3. Service Descriptions and Rates (Cont'd)

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3.10 Small Business Service (Cont'd)

3.10.3.8 Small Business Term Plan 5 1/

New customers of Business B2 Service who enroll in Offering A or B, and who contact a Company representative, and who commit to a term commitment Business B2 Service for a term of thirty-six (36) months will receive a discount of 15 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 36-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$450. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

3.10.3.9 Small Business Credit Plan 2/

N

Existing customers of Business B2 Service enrolled in Offering A, B, or Block of Time Offering 1 who have completed 3 months of service, and who contact a Company service representative to request cancellation of their service will receive a credit on their first full invoice after enrollment in Business B2 Service.

The credit amount is dependent on the number of lines per account as follows:

- \$50 2 - 4 lines
- \$100 5 - 9 lines
- \$250 10+ lines

Any unused credit amount will carry over to the next invoice. This plan is not combinable with any other plan.

3.10.3.10 Business B2 \$75 Certificate Plan

New customers of Local Exchange Service as described in Business B2 Integrated Service Offering A who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this plan are eligible to receive a \$75 certificate off their monthly recurring charge for Business B2 Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a \$75 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$75 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

1/ Effective June 1, 2008 Small Business Term Plan 5, will no longer be available to new customers.

2/ Effective April 1, 2009, this service will no longer be available to new customers.

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Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.10.3.8 Small Business Term Plan 5¹

New customers of Business B2 Service who enroll in Offering A or B, and who contact a Company representative, and who commit to a term commitment Business B2 Service for a term of thirty-six (36) months will receive a discount of 15 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 36-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$450. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

3.10.3.9 Small Business Credit Plan

Existing customers of Business B2 Service Business B2 Service enrolled in Offering A, B, or Block of Time Offering 1 who have completed 3 months of service, and who contact a Company service representative to request cancellation of their service will receive a credit on their first full invoice after enrollment in Business B2 Service.

The credit amount is dependent on the number of lines per account as follows:

\$50 2 - 4 lines
\$100 5 - 9 lines
\$250 10+ lines

Any unused credit amount will carry over to the next invoice. This plan is not combinable with any other plan

3.10.3.10 Business B2 \$75 Certificate Plan

New customers of Local Exchange Service as described in Business B2 Service Offering A who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this plan are eligible to receive a \$75 certificate off their monthly recurring charge for Business B2 Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a \$75 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$75 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

¹Effective June 1, 2008, Small Business Term Plan 5, will no longer be available to new customers.

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Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.10.3.8 Small Business Term Plan 5

New customers of Business B2 Service who enroll in Offering A or B, and who contact a Company representative, and who commit to a term commitment Business B2 Service for a term of thirty-six (36) months will receive a discount of 15 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 36-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$450. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

3.10.3.9 Small Business Credit Plan

Existing customers of Business B2 Service Business B2 Service enrolled in Offering A, B, or Block of Time Offering 1 who have completed 3 months of service, and who contact a Company service representative to request cancellation of their service will receive a credit on their first full invoice after enrollment in Business B2 Service.

The credit amount is dependent on the number of lines per account as follows:

\$50 2 - 4 lines
\$100 5 - 9 lines
\$250 10+ lines

Any unused credit amount will carry over to the next invoice. This plan is not combinable with any other plan.

3.10.3.10 Business B2 \$75 Certificate Plan

New customers of Local Exchange Service as described in Business B2 Service Offering A who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this plan are eligible to receive a \$75 certificate off their monthly recurring charge for Business B2 Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a \$75 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$75 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

ALL MATERIAL ON THIS PAGE IS NEW

Issued: June 30, 2006

Effective: August 1, 2006

CANCELLED
June 1, 2008
Missouri Public
Service Commission

Carmen L. Feliciano
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Filed
Missouri Public
Service Commission

Local Exchange Service

3. Service Descriptions and Rates (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.11 Business B2 \$45 Certificate Plan 1/

New customers of Local Exchange Service enrolling in Business B2 Service Offering B and Business B2 Service who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this plan are eligible to receive a \$45 certificate off their monthly recurring charge for Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a \$45 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$45 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.12 Business B2 \$55 Certificate Plan 1/

New customers of Local Exchange Service enrolling in Block of Time Offering 1 and Business B2 Service who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this plan are eligible to receive a \$55 certificate off their monthly recurring charge for Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a \$55 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$55 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.13 Business B2 Free Month Plan

New customers of Business B2 Integrated Service who enroll in Offering A, B, or Block of Time Offering 1, and who are contacted by or who contact a Company representative will receive a waiver of the monthly service charge for Business B2 Service on their first invoice after enrollment in this plan as described below. D

To enroll in this plan, Customers will be mailed a certificate offering a credit in the amount of the monthly service charge for Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.14 Small Business Free Feature Plan 2/

New and existing customers of Business B2 Service Offering A, Offering B, or Block-of-Time Offering 1, will receive one free feature from the list described in this plan for the first three months after enrollment in this plan. T

Customers enrolling in this plan can select one of the four following features and will receive a credit in the amount of the monthly recurring charge for that feature on their first three invoices after the date of enrollment in this plan: Call Forwarding, Call Waiting, Caller ID, Call Return.

1/ Effective March 1, 2010, this service will no longer be available to new customers.

2/ Effective April 1, 2009, this service will no longer be available to new customers.

ISSUED: May 10, 2010

EFFECTIVE: June 9, 2010

Sandy Chandler
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FILED
Missouri Public
Service Commission
JL-2010-0641

CANCELLED - Missouri Public Service Commission - 08/07/2023 - LN-2024-0032 - YC-2024-0026

Local Exchange Service

3. Service Descriptions and Rates (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.11 Business B2 \$45 Certificate Plan 1/

New customers of Local Exchange Service enrolling in Business B2 Service Offering B and Business B2 Service who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this plan are eligible to receive a \$45 certificate off their monthly recurring charge for Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a \$45 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$45 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.12 Business B2 \$55 Certificate Plan 1/

New customers of Local Exchange Service enrolling in Block of Time Offering 1 and Business B2 Service who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this plan are eligible to receive a \$55 certificate off their monthly recurring charge for Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a \$55 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$55 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.13 Business B2 Free Month Plan 2/

New customers of Business B2 Integrated Service who enroll in Offering A, B, or Block of Time Offering 1, and who are contacted by or who contact a Company representative will receive a waiver of the monthly service charge for Business B2 Service on their first invoice after enrollment in this plan as described below. N

To enroll in this plan, Customers will be mailed a certificate offering a credit in the amount of the monthly service charge for Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.14 Small Business Free Feature Plan 3/

New and existing customers of Business B2 Service Offering A, Offering B, or Block-of-Time Offering 1, will receive one free feature from the list described in this plan for the first three months after enrollment in this plan. T

Customers enrolling in this plan can select one of the four following features and will receive a credit in the amount of the monthly recurring charge for that feature on their first three invoices after the date of enrollment in this plan: Call Forwarding, Call Waiting, Caller ID, Call Return.

1/ Effective March 1, 2010, this service will no longer be available to new customers.

2/ Effective May 19, 2010, this plan will no longer be available to new customers. N

3/ Effective April 1, 2009, this service will no longer be available to new customers. T

ISSUED: April 19, 2010

EFFECTIVE: May 19, 2010

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CANCELLED
June 9, 2010
Missouri Public
Service Commission
JL-2010-0641

FILED
Missouri Public
Service Commission
JL-2010-0612

Local Exchange Service

3. Service Descriptions and Rates (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.11 Business B2 \$45 Certificate Plan 1/ N

New customers of Local Exchange Service enrolling in Business B2 Service Offering B and Business B2 Service who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this plan are eligible to receive a \$45 certificate off their monthly recurring charge for Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a \$45 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$45 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.12 Business B2 \$55 Certificate Plan 1/ N

New customers of Local Exchange Service enrolling in Block of Time Offering 1 and Business B2 Service who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this plan are eligible to receive a \$55 certificate off their monthly recurring charge for Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a \$55 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$55 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.13 Business B2 Free Month Plan

New customers of Business B2 Integrated Service who enroll in Offering A, B, or Block of Time Offering 1, and who are contacted by or who contact a Company representative will receive a waiver of the monthly service charge for Business B2 Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a credit in the amount of the monthly service charge for Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.14 Small Business Free Feature Plan 2/ T

New and existing customers of Business B2 Service Offering A, Offering B, or Block-of-Time Offering 1, will receive one free feature from the list described in this plan for the first three months after enrollment in this plan.

Customers enrolling in this plan can select one of the four following features and will receive a credit in the amount of the monthly recurring charge for that feature on their first three invoices after the date of enrollment in this plan: Call Forwarding, Call Waiting, Caller ID, Call Return.

1/ Effective March 1, 2010, this service will no longer be available to new customers. N

2/ Effective April 1, 2009, this service will no longer be available to new customers. T

Local Exchange Service

3. Service Descriptions and Rates (Cont'd)

3.10 Small Business Service (Cont'd)

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3.10.3.11 Business B2 \$45 Certificate Plan

New customers of Local Exchange Service enrolling in Business B2 Service Offering B and Business B2 Service who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this plan are eligible to receive a \$45 certificate off their monthly recurring charge for Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a \$45 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$45 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.12 Business B2 \$55 Certificate Plan

New customers of Local Exchange Service enrolling in Block of Time Offering 1 and Business B2 Service who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this plan are eligible to receive a \$55 certificate off their monthly recurring charge for Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a \$55 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$55 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.13 Business B2 Free Month Plan

New customers of Business B2 Integrated Service who enroll in Offering A, B, or Block of Time Offering 1, and who are contacted by or who contact a Company representative will receive a waiver of the monthly service charge for Business B2 Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a credit in the amount of the monthly service charge for Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.14 Small Business Free Feature Plan ^{1/}

N

New and existing customers of Business B2 Service Offering A, Offering B, or Block-of-Time Offering 1, will receive one free feature from the list described in this plan for the first three months after enrollment in this plan.

Customers enrolling in this plan can select one of the four following features and will receive a credit in the amount of the monthly recurring charge for that feature on their first three invoices after the date of enrollment in this plan: Call Forwarding, Call Waiting, Caller ID, Call Return.

^{1/} Effective April 1, 2009, this service will no longer be available to new customers.

N

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.10.3.11 Business B2 \$45 Certificate Plan

New customers of Local Exchange Service enrolling in Business B2 Service Offering B and Business B2 Service who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this plan are eligible to receive a \$45 certificate off their monthly recurring charge for Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a \$45 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$45 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.12 Business B2 \$55 Certificate Plan

New customers of Local Exchange Service enrolling Block of Time Offering 1 and Business B2 Service who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this plan are eligible to receive a \$55 certificate off their monthly recurring charge for Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a \$55 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$55 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.13 Business B2 Free Month Plan

New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offering 1, and who are contacted by or who contact a Company representative will receive a waiver of the monthly service charge for Business B2 Service on their first invoice after enrollment in this plan as described below.

To enroll in this plan: Customers will be mailed a certificate offering a credit in the amount of the monthly service charge for Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.14 Small Business Free Feature Plan I

New and existing customers of Business B2 Service Offering A, Offering B, or Block-of-Time Offering 1, will receive one free feature from the list described in this plan for the first three months after enrollment in this plan.

Customers enrolling in this plan can select one of the four following features and will receive a credit in the amount of the monthly recurring charge for that feature on their first three invoices after the date of enrollment in this plan: Call Forwarding, Call Waiting, Caller ID, Call Return.

ALL MATERIAL ON THIS PAGE IS NEW

Issued: June 30, 2006

Effective: August 1, 2006

Cancelled
April 1, 2009
Missouri Public
Service Commission
JL-2009-0625

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Filed
Missouri Public
Service Commission

Local Exchange Service

Section C - Service Descriptions and Rates (Cont'd)

3. METERED USE SERVICE (Cont'd)

RESERVED FOR FUTURE USE

ALL MATERIAL PREVIOUSLY LOCATED ON THIS PAGE CAN NOW BE FOUND ON PAGE NO. 63.17.2.

ISSUED: April 19, 2010

EFFECTIVE: May 19, 2010

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FILED
Missouri Public
Service Commission
JL-2010-0612

CANCELLED - Missouri Public Service Commission - 08/07/2023 - LN-2024-0032 - YC-2024-0026

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Local Exchange Service

Section C - Service Descriptions and Rates (Cont'd)

3. METERED USE SERVICE (Cont'd)

3.10.3.14 New Residential Free Month Plan

The Company will offer the following plan to eligible customers at its discretion and subject to billing availability.

New customers of Residential RZB, RLB, RLI, RLJ, and RLK Service who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Residential RZB, RLB, RLI, RLJ, and RLK Service. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate. T/N T/N

3.10.3.15 Anniversary Lifetime Plan

The Company will offer the following plan. Existing customers of Company residential long distance service as described in MCI Communications Services, Inc. d/b/a Verizon Business Services; i) who newly subscribe to Residential RLI, RLJ, and RLK Services, ii) who either are contacted by a Company service representative or iii) who contact a company service representative are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Residential RLI, RLJ, and RLK service, to be applied to customer's first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK service.

To participate in this plan, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Residential RLI, RLJ, and RLK service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK service.

Issued: May 1, 2009

Effective: June 1, 2009

CANCELLED
May 19, 2010
Missouri Public
Service Commission
JL-2010-0612

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FILED
Missouri Public
Service Commission
JL-2009-0775

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

Section C - Service Descriptions and Rates (Cont'd)

3. METERED USE SERVICE (Cont'd)

3.10.3.14 New Residential Free Month Plan

The Company will offer the following plan to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLI, RLJ, and RLK Services who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Residential RLI, RLJ, and RLK Services. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.15 Anniversary Lifetime Plan

The Company will offer the following plan. Existing customers of Company residential long distance service as described in MCI Communications Services, Inc. d/b/a Verizon Business Services; i) who newly subscribe to Residential RLI, RLJ, and RLK Services, ii) who either are contacted by a Company service representative or iii) who contact a company service representative are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Residential RLI, RLJ, and RLK Service, to be applied to customer's first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK Service.

To participate in this plan, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Residential RLI, RLJ, and RLK Services. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK Services.

ALL MATERIAL ON THIS PAGE IS NEW

Issued: March 29, 2008

Effective: April 1, 2008

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CANCELLED
June 1, 2009
Missouri Public
Service Commission
JL-2009-0775

FILED
Missouri Public
Service Commission

Local Exchange Service

Section C – Service Descriptions and Rates (Cont'd)

3. METERED USE SERVICE (Cont'd)

RESERVED FOR FUTURE USE

CANCELLED - Missouri Public Service Commission - 08/07/2023 - LN-2024-0032 - YC-2024-0026

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ALL MATERIAL PREVIOUSLY LOCATED ON THIS PAGE CAN NOW BE FOUND ON PAGE NO. 63.17.3.

Local Exchange Service

Section C – Service Descriptions and Rates (Cont'd)

3. METERED USE SERVICE (Cont'd)

3.10.3.16 RLL Certificate Plan 2

Existing customers of Residential RLL Service who enroll in this plan by signing up online at the Company's website address at <http://www.verizonbusiness.com> are eligible to receive a certificate providing a 50% discount off the first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Integrated RLL service.

To participate in this plan, Customers will be mailed a certificate offering 50% off of their monthly recurring charge for Residential RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLL service.

3.10.3.17 \$20 Credit Plan 1/

The Company will offer the following plan to existing customers of Residential RLE, RLH, RLI, RLK, RLL, RLG, and RZB Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$20 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.

N

3.10.3.18 \$25 Credit Plan 1/

The Company will offer the following plan to existing customers of Residential RZA and RLJ Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$25 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.

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3.10.3.19 \$20 Credit Plan for 3 Invoices

The Company will offer the following plan to existing customers of Residential RZB, RLC, RLH, RLI, RLK, RLL, and RLG, Services ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$20 on each of their first three invoices after enrollment in this plan.

T/N

3.10.3.20 \$25 Credit Plan for 3 Invoices

The Company will offer the following plan to existing customers of Residential RZA and RLJ Services ("Service") who i) have been subscribed to their service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$25 on each of their first three invoices after enrollment in this plan.

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1/ Effective April 8, 2010, this plan will no longer be available to new customers.

N

Local Exchange Service

Section C – Service Descriptions and Rates (Cont'd)

3. METERED USE SERVICE (Cont'd)

3.10.3.16 RLL Certificate Plan 2

Existing customers of Residential RLL Service who enroll in this plan by signing up online at the Company's website address at <http://www.verizonbusiness.com> are eligible to receive a certificate providing a 50% discount off the first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Integrated RLL service.

To participate in this plan, Customers will be mailed a certificate offering 50% off of their monthly recurring charge for Residential RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLL service.

3.10.3.17 \$20 Credit Plan

The Company will offer the following plan to existing customers of Residential RLE, RLH, RLI, RLK, RLL, RLG, and RZB Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$20 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering. N

3.10.3.18 \$25 Credit Plan

The Company will offer the following plan to existing customers of Residential RLA and RLJ Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$25 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.

3.10.3.19 \$20 Credit Plan for 3 Invoices

The Company will offer the following plan to existing customers of Residential RLH, RLI, RLK, RLL, RLG, and RZB Services ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$20 on each of their first three invoices after enrollment in this plan. N

3.10.3.20 \$25 Credit Plan for 3 Invoices

The Company will offer the following plan to existing customers of Residential RLA and RLJ Services ("Service") who i) have been subscribed to their service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$25 on each of their first three invoices after enrollment in this plan.

D

ISSUED: January 29, 2010

EFFECTIVE: March 1, 2010

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CANCELLED
April 8, 2010
Missouri Public
Service Commission
JL-2010-0551

FILED
Missouri Public
Service Commission
JL-2010-0480

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

Section C - Service Descriptions and Rates (Cont'd)

3. METERED USE SERVICE (Cont'd)

3.10.3.16 RLL Certificate Plan 2

Existing customers of Residential RLL Service who enroll in this plan by signing up online at the Company's website address at <http://www.verizonbusiness.com> are eligible to receive a certificate providing a 50% discount off the first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Integrated RLL service.

To participate in this plan, Customers will be mailed a certificate offering 50% off of their monthly recurring charge for Residential RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLL Service.

3.10.3.17 \$20 Credit Plan

The Company will offer the following plan to existing customers of Residential RLE, RLH, RLI, RLK, RLL and RLG Services who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$20 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.

3.10.3.18 \$25 Credit Plan

The Company will offer the following plan to existing customers of Residential RLA and RLJ Services who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$25 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.

3.10.3.19 \$20 Credit Plan for 3 Invoices

The Company will offer the following plan to existing customers of Residential RLH, RLI, RLK, RLL and RLG Services ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$20 on each of their first three invoices after enrollment in this plan.

3.10.3.20 \$25 Credit Plan for 3 invoices

The Company will offer the following plan to existing customers of Residential RLA and RLJ Services ("Service") who i) have been subscribed to their service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$25 on each of their first three invoices after enrollment in this plan.

ALL MATERIAL ON THIS PAGE IS NEW

Issued: March 29, 2008

Effective: April 1, 2008

CANCELLED
March 1, 2010
Missouri Public
Service Commission
JL-2010-0480

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FILED
Missouri Public
Service Commission

Local Exchange Service

3. Service Descriptions and Rates (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.2.21 Reserved for Future Use

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3.10.3.22 Small Business Saves Credit Plan

The Company will offer existing customers of Business B2 Service, who have completed a minimum of 3 months of service, and who contact a Company representative to request cancellation of their Business B2 Service, a credit on their first five invoices after enrollment in this plan.

The credit amount is dependent on the Business B2 Service Offering to which customer subscribes as follows:

Offering A	\$15
Offering B and Block of Time Offering 1	\$10

Any unused credit amount will carry over to the next invoice.

3.10.3.23 Small Business Credit Plan 1/

The Company will offer the following plan to existing customers of Business B2 Service enrolled in Offering A, B, or Block of Time Offering 1 who have completed 3 months of service, and who contact a Company service representative to request cancellation of their service will receive a credit on their first full invoice after enrollment in Business B2 Service.

The credit amount is dependent on the number of lines per account as follows:

\$50	2 - 4 lines
\$100	5 - 9 lines
\$250	10+ lines

Any unused credit amount will carry over to the next invoice.

MATERIAL PREVIOUSLY LOCATED ON THIS PAGE CAN NOW BE FOUND ON PAGE NO. 63.17.4.

N

1/ Effective April 1, 2009, this service will no longer be available to new customers.

ISSUED: April 19, 2010

EFFECTIVE: May 19, 2010

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FILED
Missouri Public
Service Commission
JL-2010-0612

CANCELLED - Missouri Public Service Commission - 08/07/2023 - LN-2024-0032 - YC-2024-0026

Local Exchange Service

3. Service Descriptions and Rates (Cont'd)

3.10 Small Business Service (Cont'd)

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3.10.3.21 Certificate Plan

The Company will offer the following plan to existing customers of Company residential service who i) are subscribed to Residential RLA/RZA, RLI, and RLH Service ("Service") , ii) have been subscribed to their Service for a minimum of three (3) months, and iii) request cancellation of their Service, are eligible to receive a certificate offering 100% off the service's monthly recurring charge for the first, seventh, and thirteenth full invoices for Residential RLA/RZA Service as described below.

To participate in this plan, Customers will be mailed a certificate offering 100% off the service's monthly recurring charge for Residential RLA/RZA, RLI, and RLH Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.22 Small Business Saves Credit Plan

The Company will offer existing customers of Business B2 Service, who have completed a minimum of 3 months of service, and who contact a Company representative to request cancellation of their Business B2 Service, a credit on their first five invoices after enrollment in this plan.

The credit amount is dependent on the Business B2 Service Offering to which customer subscribes as follows:

Offering A	\$15
Offering B and Block of Time Offering 1	\$10

Any unused credit amount will carry over to the next invoice.

3.10.3.23 Small Business Credit Plan 1/

N

The Company will offer the following plan to existing customers of Business B2 Service enrolled in Offering A, B, or Block of Time Offering 1 who have completed 3 months of service, and who contact a Company service representative to request cancellation of their service will receive a credit on their first full invoice after enrollment in Business B2 Service.

The credit amount is dependent on the number of lines per account as follows:

\$50	2 - 4 lines
\$100	5 - 9 lines
\$250	10+ lines

Any unused credit amount will carry over to the next invoice.

1/ Effective April 1, 2009, this service will no longer be available to new customers.

N

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

Section C - Service Descriptions and Rates (Cont'd)

3. METERED USE SERVICE (Cont'd)

3.10.3.21 Certificate Plan

The Company will offer the following plan to existing customers of Company residential service who i) are subscribed to Residential RZA, RLI, and RLH Services ("Service"), ii) have been subscribed to their Service for a minimum of three (3) months, and iii) request cancellation of their Service, are eligible to receive a certificate offering 100% off the service's monthly recurring charge for the first, seventh, and thirteenth full invoices for Residential RZA Service as described below.

To participate in this plan, Customers will be mailed a certificate offering 100% off the service's monthly recurring charge for Residential RZA, RLI, and RLH Services. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.22 Small Business Saves Credit Plan

The Company will offer existing customers of Business B2 Service who have completed a minimum of 3 months of service, and who contact a Company representative to request cancellation of their Business B2 Service, a credit on their first five invoices after enrollment in this plan.

The credit amount is dependent on the Business B2 Service Offering to which customer subscribes as follows:

Offering A	\$15
Offering B and Block of Time Offering 1	\$10

Any unused credit amount will carry over to the next invoice.

3.10.3.23 Small Business Credit Plan

The Company will offer the following plan to existing customers of Business B2 Service enrolled in Offering A, B, or Block of Time Offering 1 who have completed 3 months of service, and who contact a Company service representative to request cancellation of their service will receive a credit on their first full invoice after enrollment in Business B2 Service.

The credit amount is dependent on the number of lines per account as follows:

\$50	2 - 4 lines
\$100	5 - 9 lines
\$250	10+ lines

Any unused credit amount will carry over to the next invoice.

ALL MATERIAL ON THIS PAGE IS NEW

Issued: March 29, 2008

Effective: April 1, 2008

Carmen Feliciano
Tariff Administrator
205 N. Michigan Avenue
Chicago, IL 60601

Cancelled
April 1, 2009
Missouri Public
Service Commission
JL-2009-0625

FILED
Missouri Public
Service Commission

Local Exchange Service

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.24 Small Business 10% Discount for 3 Invoices ^{1/}

The Company will offer the following plan. New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offering 1, will receive a discount of 10% on each of their first three invoices after enrollment in this plan.

This plan is not combinable with any other offering.

3.10.3.25 Business B2 50% Discount Plan

The Company will offer the following plan. New customers of Business B2 Service who enroll in any Offering described thereunder, and who are contacted by or who contact a Company representative will receive a discount of 50% against the monthly service charge for Business B2 Service on each of their first two full invoices after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a credit in the amount of the 50% discount against the monthly service charge for their Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 2nd month of service. Customer will receive the credit on their next full invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.25 Business B2 15% Discount Plan

The Company will offer the following plan. New customers of Business B2 Service who enroll in any Offering described thereunder, and who are contacted by or who contact a Company representative will receive a credit of 15% against the monthly service charge for Business B2 Service on each of their first two full invoices after enrollment in this plan.

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N

^{1/} Effective May 19, 2010, this plan is no longer available to new customers.

Local Exchange Service

3. Service Descriptions and Rates (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.24 Small Business 10% Discount for 3 Invoices ^{1/}

The Company will offer the following plan. New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offering 1, will receive a discount of 10% on each of their first three invoices after enrollment in this plan.

This plan is not combinable with any other offering.

3.10.3.25 Business B2 50% Discount Plan

The Company will offer the following plan. New customers of Business B2 Service who enroll in any Offering described thereunder, and who are contacted by or who contact a Company representative will receive a discount of 50% against the monthly service charge for Business B2 Service on each of their first two full invoices after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a credit in the amount of the 50% discount against the monthly service charge for their Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 2nd month of service. Customer will receive the credit on their next full invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

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^{1/} Effective May 19, 2010, this plan is no longer available to new customers.

Issued: May 10, 2010

Effective: June 9, 2010

CANCELLED
February 15, 2016
Missouri Public
Service Commission
JL-2016-0179

Sandy Chandler
Tariff Manager
5055 North Point Pkwy, 2nd FL
Alpharetta, GA 30022

FILED
Missouri Public
Service Commission
JL-2010-0641

Local Exchange Service

3. Service Descriptions and Rates (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.3.24 Small Business 10% Discount for 3 Invoices ^{1/}

The Company will offer the following plan. New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offering 1, will receive a discount of 10% on each of their first three invoices after enrollment in this plan.

This plan is not combinable with any other offering.

3.10.3.25 Business B2 50% Discount Plan

The Company will offer the following plan. New customers of Business B2 Service who enroll in any Offering described thereunder, and who are contacted by or who contact a Company representative will receive a discount of 50% against the monthly service charge for Business B2 Service on each of their first two full invoices after enrollment in this plan as described below.

To enroll in this plan, Customers will be mailed a certificate offering a credit in the amount of the 50% discount against the monthly service charge for their Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 2nd month of service. Customer will receive the credit on their next full invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

3.10.3.26 Small Business 15% Discount for 2 Invoices

The Company will offer the following plan. New customers of Business B2 Service who enroll in any Offering described thereunder, will receive a discount of 15% on each of their first two invoices after enrollment in this plan. This plan is not combinable with any other offering.

^{1/} Effective May 19, 2010, this plan is no longer available to new customers.

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Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.10.3.24

Small Business 10% Discount for 3 Invoices:

The Company will offer the following plan. New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offering 1, will receive a discount of 10% on each of their first three invoices after enrollment in this plan.

This plan is not combinable with any other offering.

ALL MATERIAL ON THIS PAGE IS NEW

Issued: May 1, 2008

Effective: June 1, 2008

CANCELLED
May 19, 2010
Missouri Public
Service Commission
JL-2010-0612

Carmen L. Feliciano
Tariff Administrator Suite 1100
Chicago, IL 60601

FILED
Missouri Public
Service Commission

LOCAL EXCHANGE SERVICE
3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont.)

3.10.4 Operator Services²

(N)

Busy Line Verification: Operator verifies that a line is busy. Verification charges do not apply in the case of designated emergency numbers or when the operator does not determine that a conversation took place. A per call charge applies.

Busy Line Interrupt: Operator interrupts a conversation in progress to ascertain willingness to establish conversation with an alternate party. A per call charge applies. Call interruption charges do not apply when the interruption is for calls to designated emergency numbers.

Person-to-Person Call: A service where the person originating the call specifies to the operator a particular person to be reached. Person to person can be billed to a calling card, billed to a third number or billed as collect A per-call charge applies.

3rd Number Billing Call Operator Assisted: A billing arrangement by which a message may be charged to an account associated with a number other than the originating or terminating numbers. A per-call charge applies.

Collect Operator Assisted: Provides the customer with the capability to charge a call to the called party. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the announcement. A per-call charge applies.

Station to Station Operator Assisted: calls completed with the assistance of an operator to a particular station. The call may be billed to the called party. A per-call charge applies

Collect – Mechanized/Automated: Provides the customer with the capability to charge a call to the called party without personal operator assistance. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the announcement.

3rd Number Billing – Mechanized/Automated: A billing arrangement by which a message may be charged to an account associated with a number other than the originating or terminating numbers without personal operator assistance.

Operator Assisted – Sent Paid: includes all calls where the person originating the call pays for the call by having the call billed to the originating phone number and calls from pay phones when the caller pays for the call by depositing coins.

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from charges for Operator Services.

Operator Services Charges: ^{1/}

Busy Line Verification:	\$1.50
Busy Line Interrupt:	\$2.00
Person-to-Person Call:	\$9.00
3rd Number Billing Call Operator Assisted:	\$5.00
Collect Operator Assisted:	\$5.00
Station to Station Operator Assisted:	\$3.00
Collect – Mechanized/Automated	\$5.00
Operator Assisted – Sent Paid	\$3.00
3rd Number Billing – Mechanized/Automated	\$5.00

¹ These Charges will become levied as billing becomes available.

² Effective on or after October 1, 2016, MCImetro Access Transmission Services LLC, will no longer offer Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, or Collect call operator services to customers whom MCI serves as a local exchange service carrier who reside in areas in which local exchange service is provided by any affiliate or subsidiary of AT&T not subject to MCI's applicable tariffs, online catalog schedules, General Service Agreement, and/or other communication from MCI regarding rates, terms and conditions of MCI service.

(N)
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LOCAL EXCHANGE SERVICE

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

3.10.4 Operator Services

Busy Line Verification: Operator verifies that a line is busy. Verification charges do not apply in the case of designated emergency numbers or when the operator does not determine that a conversation took place. A per call charge applies.

Busy Line Interrupt: Operator interrupts a conversation in progress to ascertain willingness to establish conversation with an alternate party. A per call charge applies. Call interruption charges do not apply when the interruption is for calls to designated emergency numbers.

Person-to-Person Call: A service where the person originating the call specifies to the operator a particular person to be reached. Person to person can be billed to a calling card, billed to a third number or billed as collect A per-call charge applies.

3rd Number Billing Call Operator Assisted: A billing arrangement by which a message may be charged to an account associated with a number other than the originating or terminating numbers. A per-call charge applies. T

Collect Operator Assisted: Provides the customer with the capability to charge a call to the called party. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the announcement. A per-call charge applies. T

Station to Station Operator Assisted: calls completed with the assistance of an operator to a particular station. The call may be billed to the called party. A per-call charge applies T

Collect - Mechanized/Automated: Provides the customer with the capability to charge a call to the called party without personal operator assistance. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the announcement. N

3rd Number Billing - Mechanized/Automated: A billing arrangement by which a message may be charged to an account associated with a number other than the originating or terminating numbers without personal operator assistance. N

Operator Assisted - Sent Paid: includes all calls where the person originating the call pays for the call by having the call billed to the originating phone number and calls from pay phones when the caller pays for the call by depositing coins. N

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from charges for Operator Services.

<u>Operator Services Charges:</u> ¹		
Busy Line Verification:	\$1.50	
Busy Line Interrupt:	\$2.00	
Person-to-Person Call:	\$9.00	
3 rd Number Billing Call Operator Assisted:	\$5.00	T
Collect Operator Assisted:	\$5.00	T
Station to Station Operator Assisted:	\$3.00	T
Collect - Mechanized/Automated	\$5.00	N
Operator Assisted - Sent Paid	\$3.00	
3 rd Number Billing - Mechanized/Automated	\$5.00	N

¹ These Charges will become levied as billing becomes available.

Missouri Public

LOCAL EXCHANGE SERVICE

3. Service Descriptions(Cont'd)

REC'D MAY 03 2002

3.10 Small Business Service (Cont.)

3.10.4 Operator Services

Service Commission

Busy Line Verification: Operator verifies that a line is busy. Verification charges do not apply in the case of designated emergency numbers or when the operator does not determine that a conversation took place. A per call charge applies.

Busy Line Interrupt: Operator interrupts a conversation in progress to ascertain willingness to establish conversation with an alternate party. A per call charge applies. Call interruption charges do not apply when the interruption is for calls to designated emergency numbers.

Person-to-Person Call: A service where the person originating the call specifies to the operator a particular person to be reached. Person to person can be billed to a calling card, billed to a third number or billed as collect A per-call charge applies.

3rd Number Billing Call: A billing arrangement by which a message may be charged to an account associated with a number other than the originating or terminating numbers. A per-call charge applies.

Collect: Provides the customer with the capability to charge a call to the called party. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the announcement. A per-call charge applies.

Station-to-Station: Calls completed with the assistance of an operator to a particular station. The call may be billed to the called party. A per-call charge applies.

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from charges for Operator Services.

Operator Services Charges:¹

Busy Line Verification:	\$1.50
Busy Line Interrupt:	\$2.00
Person-to-Person Call:	\$9.00
3rd Number Billing Call:	\$5.00
Collect:	\$5.00
Station-to-Station:	\$3.00

CANCELLED

JUN 01 2003
By STRS 6322
Public Service Commission
MISSOURI

Missouri Public

FILED JUN 07 2002

Service Commission

ALL MATERIAL ON THIS PAGE IS NEW.

¹These charges will be levied as billing becomes available.

LOCAL EXCHANGE SERVICE
REC'D MAY 03 2002

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont.)

Service Commission

3.10.5 Directory Assistance/Directory Assistance Call Completion

A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. The customer may request a maximum of two listings per call.

Directory Assistance Per call charge: \$0.95

Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the Company Local Exchange Service to which the customer is presubscribed for completed calls.

Directory Assistance Call Completion Per Call Charge: \$0.00

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from the per call charge for Directory Assistance/Directory Assistance Call Completion.

Customer may make zero (0) calls before Directory Assistance charges are applied.

CANCELLED - Missouri Public Service Commission - 08/07/2023 - LN-2024-0032 - YC-2024-0026

Missouri Public

FILED JUN 07 2002

Service Commission

ALL MATERIAL ON THIS PAGE IS NEW.

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont.)

3.10.6 Directory Listings Options and Types

Main Business Listing: This listing consists of the business name, a designation descriptive of the customer's business if not self-explanatory, the address, and the business telephone number.

Business Additional Listing: Additional name(s) listed for same telephone number as the main listing. Additional listing is in the White Pages only. Only one additional business listing is allowed per customer.

Additional Main Listing: Additional telephone number listing for the same business.

Non-Listed: The customer's telephone number is not listed in the telephone directory, but is available through Directory Assistance.

Non-Published Listing: The customer's telephone number is not listed in the telephone directory and is not available to requesters through directory assistance.

Primary Straight Line Under Listing*: A Straight Line Under (SLU), or a caption setup, is used to group an end user's listings to avoid repeating the end user's name. Listing names must be identical. An SLU starts with the straight line listing which includes name, address and telephone number and associated listings are indented underneath the main listing. This is commonly referred to as a Straight Line with Indent or an indent setup. This listing is in the white-pages section of the directory only.

*Primary Caption Listing: A Primary Caption has a header in which no address or telephone number is shown and all associated listings are indented under the header. This listing is in the white-pages section of the directory only.

Multi Ring Listing:

Supports situations where there are multiple (2 or 3) phone numbers assigned to a single party line with distinctive ringing patterns. Available only to customers electing Listed or Non-Listed options. Customers must subscribe to Multi-Ring 2 or Multi-Ring 3 as set forth in the Features and Options section of this tariff.

* These Directory Options are not available to customers subscribing to Small Business Service On or after June 1, 2003.

3.10.7 Directory Listing Options and Types Monthly Recurring Charges

<u>Option</u>	<u>Monthly Recurring Charge</u>
Main Business Listing:	No charge; customers receive a free Yellow Page listing and a free White Page listing
Business Additional Listing:	\$2.00
Additional Main Listing:	\$0.00
Non-Listed:	\$0.00
Non-Published Listing:	\$0.00
Primary Straight Line Under Listing*:	\$2.00
Primary Caption Listing*:	\$2.00
Multi-Ring Listing:	\$0.00

* These Directory Options are not available to customers subscribing to Small Business Service On or after June 1, 2003.

CANCELLED - Missouri Public Service Commission - 08/07/2023 - LN-2024-0032 - YC-2024-0026

(R)
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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont.)

3.10.6 Directory Listings Options and Types

Main Business Listing: This listing consists of the business name, a designation descriptive of the customer's business if not self-explanatory, the address, and the business telephone number.

Business Additional Listing: Additional name(s) listed for same telephone number as the main listing. Additional listing is in the White Pages only. Only one additional business listing is allowed per customer.

Additional Main Listing: Additional telephone number listing for the same business.

Non-Listed: The customer's telephone number is not listed in the telephone directory, but is available through Directory Assistance.

Non-Published Listing: The customer's telephone number is not listed in the telephone directory and is not available to requesters through directory assistance.

Primary Straight Line Under Listing*: A Straight Line Under (SLU), or a caption setup, is used to group an end user's listings to avoid repeating the end user's name. Listing names must be identical. An SLU starts with the straight line listing which includes name, address and telephone number and associated listings are indented underneath the main listing. This is commonly referred to as a Straight Line with Indent or an indent setup. This listing is in the white-pages section of the directory only.

*Primary Caption Listing: A Primary Caption has a header in which no address or telephone number is shown and all associated listings are indented under the header. This listing is in the white-pages section of the directory only. T

Multi Ring Listing: Supports situations where there are multiple (2 or 3) phone numbers assigned to a single party line with distinctive ringing patterns. Available only to customers electing Listed or Non-Listed options. Customers must subscribe to Multi-Ring 2 or Multi-Ring 3 as set forth in the Features and Options section of this tariff.

* These Directory Options are not available to customers subscribing to Small Business Service On or after June 1, 2003.

3.10.7 Directory Listing Options and Types Monthly Recurring Charges

<u>Option</u>	<u>Monthly Recurring Charge</u>
Main Business Listing:	No charge; customers receive a free Yellow Page listing and a free White Page listing
Business Additional Listing:	\$2.00
Additional Main Listing:	\$0.00
Non-Listed:	\$1.25
Non-Published Listing:	\$2.00
Primary Straight Line Under Listing*:	\$2.00
Primary Caption Listing*:	\$2.00
Multi-Ring Listing:	\$0.00

* These Directory Options are not available to customers subscribing to Small Business Service On or after June 1, 2003. T

LOCAL EXCHANGE SERVICE

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

3.10.6 Directory Listings Options and Types

Main Business Listing: This listing consists of the business name, a designation descriptive of the customer's business if not self-explanatory, the address, and the business telephone number.

Business Additional Listing: Additional name(s) listed for same telephone number as the main listing. Additional listing is in the White Pages only. Only one additional business listing is allowed per customer.

Additional Main Listing: Additional telephone number listing for the same business.

Non-Listed: The customer's telephone number is not listed in the telephone directory, but is available through Directory Assistance.

Non-Published Listing: The customer's telephone number is not listed in the telephone directory and is not available to requesters through directory assistance.

Primary Straight Line Under Listing*: A Straight Line Under (SLU), or a caption setup, is used to group an end user's listings to avoid repeating the end user's name. Listing names must be identical. An SLU starts with the straight line listing which includes name, address and telephone number and associated listings are indented underneath the main listing. This is commonly referred to as a Straight Line with Indent or an indent setup. This listing is in the white-pages section of the directory only.

Primary Caption Listing: A Primary Caption has a header in which no address or telephone number is shown and all associated listings are indented under the header. This listing is in the white-pages section of the directory only.

Multi Ring Listing: Supports situations where there are multiple (2 or 3) phone numbers assigned to a single party line with distinctive ringing patterns. Available only to customers electing Listed or Non-Listed options. Customers must subscribe to Multi-Ring 2 or Multi-Ring 3 as set forth in the Features and Options section of this tariff. N

* These Directory Options are not available to customers subscribing to Small Business Service On or after June 1, 2003. N

3.10.7 Directory Listing Options and Types Monthly Recurring Charges

<u>Option</u>	<u>Monthly Recurring Charge</u>	
Main Business Listing:	No charge; customers receive a free Yellow Page listing and a free White Page listing	
Business Additional Listing:	\$2.00	
Additional Main Listing:	\$0.00	
Non-Listed:	\$1.25	
Non-Published Listing:	\$2.00	
Primary Straight Line Under Listing*:	\$2.00	
Primary Caption Listing:	\$2.00	
Multi-Ring Listing:	\$0.00	n

* These Directory Options are not available to customers subscribing to Small Business Service On or after June 1, 2003. N

Missouri Public

LOCAL EXCHANGE SERVICE

3. Service Descriptions(Cont'd)

REC'D MAY 03 2002

3.10 Small Business Service (Cont.)

3.10.6 Directory Listings Options and Types **Service Commission**

Main Business Listing: This listing consists of the business name, a designation descriptive of the customer's business if not self-explanatory, the address, and the business telephone number.

Business Additional Listing: Additional name(s) listed for same telephone number as the main listing. Additional listing is in the White Pages only. Only one additional business listing is allowed per customer.

Additional Main Listing: Additional telephone number listing for the same business.

Non-Listed: The customer's telephone number is not listed in the telephone directory, but is available through Directory Assistance.

Non-Published Listing: The customer's telephone number is not listed in the telephone directory and is not available to requesters through directory assistance.

Primary Straight Line Under Listing: A Straight Line Under (SLU), or a caption setup, is used to group an end user's listings to avoid repeating the end user's name. Listing names must be identical. An SLU starts with the straight line listing which includes name, address and telephone number and associated listings are indented underneath the main listing. This is commonly referred to as a Straight Line with Indent or an indent setup. This listing is in the white-pages section of the directory only.

Primary Caption Listing: A Primary Caption has a header in which no address or telephone number is shown and all associated listings are indented under the header. This listing is in the white-pages section of the directory only.

3.10.7 Directory Listing Options and Types Monthly Recurring Charges

<u>Option</u>	<u>Monthly Recurring Charge</u>
Main Business Listing:	No charge; customers receive a free Yellow Page listing and a free White Page listing
Business Additional Listing:	\$2.00
Additional Main Listing:	\$0.00
Non-Listed:	\$1.25
Non-Published Listing:	\$2.00
Primary Straight Line Under Listing:	\$2.00
Primary Caption Listing:	\$2.00

CANCELLED

JUN 01 2003
By ISRS 63.24
Public Service Commission
MISSOURI

Missouri Public

FILED JUN 07 2002

Service Commission

ALL MATERIAL ON THIS PAGE IS NEW.

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.6 Other Small Business Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

<u>Option</u>	<u>Non-Recurring Charge</u>	
Line Connection Fee ¹ :	\$45.00	
Service Restoral Charge:	\$30.00	
Telephone Number Change Charge:	\$20.00	
Returned Check Charge:	\$10.00	
InterLATA/IntraLATA PIC Change Charge:	\$1.25	
Directory Listing Change Charge:	\$12.00	
Service Order Charge:	\$12.00	
Call Detail Report*:	\$10.00	
Duplicate Invoice (per invoice copy)*:	\$10.00	
Hunting Installation Charge*:	\$12.00	
Hunt Group Change Charge*:	\$12.00	
Installation Dispatch	\$50.00	
Blocking Setup Charge**	\$7.50	
Facilities Move Charge***	\$250.00	N

*** This charge applies to a move or rearrangement, at the customer's request, of the point of interconnection between the Telephone Company communications facilities and terminal equipment, protective apparatus, or wiring at a subscriber's premises N

** Applies only to customers selecting Toll Blocking and Complete Blocking for Caller ID after initial installation.

* These non-recurring charges are not available to customers subscribing to Small Business Service on or after June 1, 2003.

CERTAIN MATERIAL ON THIS PAGE WAS MOVED TO PAGE 63.25.1

Issued: May 1, 2007

Effective: June 1, 2007

Carmen L. Feliciano
Tariff Administrator
205 N. Michigan Avenue
Chicago IL, 60601

CANCELLED - Missouri Public Service Commission - 08/07/2023 - LN-2024-0032 - YC-2024-0026

LOCAL EXCHANGE SERVICE

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

3.10.6 Other Small Business Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

<u>Option</u>	<u>Non-Recurring Charge</u>
Line Connection Fee ¹ :	\$45.00
Service Restoral Charge:	\$30.00
Telephone Number Change Charge:	\$20.00
Returned Check Charge:	\$10.00
InterLATA/IntraLATA PIC Change Charge:	\$1.25
Directory Listing Change Charge:	\$12.00
Service Order Charge:	\$12.00
Call Detail Report*:	\$10.00
Duplicate Invoice (per invoice copy)*:	\$10.00
Hunting Installation Charge*:	\$12.00
Hunt Group Change Charge*:	\$12.00
Installation Dispatch	\$50.00
Blocking Setup Charge**	\$7.50

** Applies only to customers selecting Toll Blocking and Complete Blocking for Caller ID after initial installation.

*These non-recurring charges are not available to customers subscribing to Small Business Service on or after June 1, 2003.

3.10.7 Blocking Features

Block 900 & 976: Blocks the following outgoing calls from a customer's line.
Blocks: 976, 1+976,1+900

Toll Blocking: Prevents unwanted or unauthorized outbound long distance and toll calls.

Block Collect Calling: Prohibits the operator from connecting and charging collect calls to a customer's line.

Block Third Party Calling: Prohibits operators from charging 3rd party calls to the subscriber's line.

Selective Caller ID Blocking: This feature allows the customer to block the transmission of their name and telephone number by dialing code *67.

Block Call Return: Prohibits the customer from being capable of using the per-use Call Return feature.

Block Call Trace: Prohibits the customer from being capable of using the per-use Call Trace feature.

Block Collect and Third Party Calling: Prohibits the operator from connecting and charging collect and 3rd party calls.

¹Customers of Small Business Service under this tariff will receive a waiver of this charge.

Issued: April 22, 2005

Effective May 1, 2005

Carmen L. Feliciano
Tariff Administrator
205 N. Michigan Ave.
Chicago, IL 60601

Cancelled
June 1, 2007

Filed

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont.)

3.10.6 Other Small Business Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

<u>Option</u>	<u>Non-Recurring Charge</u>
Line Connection Fee ¹ :	\$45.00
Service Restoral Charge:	\$30.00
Telephone Number Change Charge:	\$20.00
Returned Check Charge:	\$10.00
InterLATA/IntraLATA PIC Change Charge:	\$5.00
Directory Listing Change Charge:	\$12.00
Service Order Charge:	\$12.00
Call Detail Report*:	\$10.00
Duplicate Invoice (per invoice copy)*:	\$10.00
Hunting Installation Charge*:	\$12.00
Hunt Group Change Charge*:	\$12.00
Installation Dispatch	\$50.00
Blocking Setup Charge**	\$7.50

** Applies only to customers selecting Toll Blocking and Complete Blocking for Caller ID after initial installation.

*These non-recurring charges are not available to customers subscribing to Small Business Service on or after June 1, 2003.

3.10.7 Blocking Features

Block 900 & 976: Blocks the following outgoing calls from a customer's line.

Blocks: 976, 1+976, 1+900

Toll Blocking: Prevents unwanted or unauthorized outbound long distance and toll calls.

Block Collect Calling: Prohibits the operator from connecting and charging collect calls to a customer's line.

Block Third Party Calling: Prohibits operators from charging 3rd party calls to the subscriber's line.

Selective Caller ID Blocking: This feature allows the customer to block the transmission of their name and telephone number by dialing code *67.

Block Call Return: Prohibits the customer from being capable of using the per-use Call Return feature.

Block Call Trace: Prohibits the customer from being capable of using the per-use Call Trace feature.

Block Collect and Third Party Calling: Prohibits the operator from connecting and charging collect and 3rd party calls.

¹Customers of Small Business Service under this tariff will receive a waiver of this charge.

LOCAL EXCHANGE SERVICE

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

3.10.6 Other Small Business Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

<u>Option</u>	<u>Non-Recurring Charge</u>
Line Connection Fee:	\$45.00
Service Restoral Charge:	\$30.00
Telephone Number Change Charge:	\$20.00
Returned Check Charge:	\$10.00
InterLATA/IntraLATA PIC Change Charge:	\$5.00
Directory Listing Change Charge:	\$12.00
Service Order Charge:	\$12.00
Call Detail Report*:	\$10.00
Duplicate Invoice (per invoice copy)*:	\$10.00
Hunting Installation Charge*:	\$12.00
Hunt Group Change Charge*:	\$12.00
Installation Dispatch	\$50.00
Blocking Setup Charge**	\$7.50

** Applies only to customers selecting Toll Blocking and Complete Blocking for Caller ID after initial installation.

*These non-recurring charges are not available to customers subscribing to Small Business Service on or after June 1, 2003.

3.10.7 Blocking Features

Block 900 & 976: Blocks the following outgoing calls from a customer's line.

Blocks: 976, 1+976,1+900

Toll Blocking: Prevents unwanted or unauthorized outbound long distance and toll calls.

Block Collect Calling: Prohibits the operator from connecting and charging collect calls to a customer's line.

Block Third Party Calling: Prohibits operators from charging 3rd party calls to the subscriber's line.

Selective Caller ID Blocking: This feature allows the customer to block the transmission of their name and telephone number by dialing code *67.

Block Call Return: Prohibits the customer from being capable of using the per-use Call Return feature.

Block Call Trace: Prohibits the customer from being capable of using the per-use Call Trace feature.

Block Collect and Third Party Calling: Prohibits the operator from connecting and charging collect and 3rd party calls.

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont.)

3.10.6 Other Small Business Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

<u>Option</u>	<u>Non-Recurring Charge</u>
Line Connection Fee:	\$45.00
Service Restoral Charge:	\$30.00
Telephone Number Change Charge:	\$20.00
Returned Check Charge:	\$10.00
InterLATA/IntraLATA PIC Change Charge:	\$5.00
Directory Listing Change Charge:	\$12.00
Service Order Charge ¹	\$12.00
Call Detail Report*:	\$10.00
Duplicate Invoice (per invoice copy)*:	\$10.00
Hunting Installation Charge*:	\$12.00
Hunt Group Change Charge*:	\$12.00
Installation Dispatch	\$50.00
Blocking Setup Charge**	\$7.50

** Applies only to customers selecting Toll Blocking and Complete Blocking for Caller ID after initial installation.

*These non-recurring charges are not available to customers subscribing to Small Business Service on or after June 1, 2003.

3.10.7 Blocking Features

Block 900 & 976: Blocks the following outgoing calls from a customer's line.

Blocks: 976, 1+976, 1+900

Toll Blocking: Prevents unwanted or unauthorized outbound long distance and toll calls.

Block Collect Calling: Prohibits the operator from connecting and charging collect calls to a customer's line.

Block Third Party Calling: Prohibits operators from charging 3rd party calls to the subscriber's line.

Selective Caller ID Blocking: This feature allows the customer to block the transmission of their name and telephone number by dialing code *67.

Block Call Return: Prohibits the customer from being capable of using the per-use Call Return feature.

Block Call Trace: Prohibits the customer from being capable of using the per-use Call Trace feature.

Block Collect and Third Party Calling: Prohibits the operator from connecting and charging collect and 3rd party calls.

Block Directory Assistance Call Completion (DACC): Prohibits the customer from completing Directory Assistance calls.

¹customers of Small Business Service under this tariff will receive a waiver of this charge.

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LOCAL EXCHANGE SERVICE
REC'D MAR 22 2004

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

Service Commission

3.10.6 Other Small Business Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

<u>Option</u>	<u>Non-Recurring Charge</u>
Line Connection Fee:	\$45.00
Service Restoral Charge:	\$30.00
Telephone Number Change Charge:	\$20.00
Returned Check Charge:	\$10.00
InterLATA/IntraLATA PIC Change Charge:	\$5.00
Directory Listing Change Charge:	\$12.00
Service Order Charge:	\$12.00
Call Detail Report*:	\$10.00
Duplicate Invoice (per invoice copy)*:	\$10.00
Hunting Installation Charge*:	\$12.00
Hunt Group Change Charge*:	\$12.00
Installation Dispatch	\$50.00
Blocking Setup Charge**	\$7.50

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CANCELLED

MAY 14 2004
By *3rd P.S.C. 3.25*
Public Service Commission
MISSOURI

** Applies only to customers selecting Toll Blocking and Complete Blocking for Caller ID after initial installation.

*These non-recurring charges are not available to customers subscribing to Small Business Service on or after June 1, 2003.

3.10.7 Blocking Features

Block 900 & 976: Blocks the following outgoing calls from a customer's line.

Blocks: 976, 1+976,1+900

Toll Blocking: Prevents unwanted or unauthorized outbound long distance and toll calls.

Block Collect Calling: Prohibits the operator from connecting and charging collect calls to a customer's line.

Block Third Party Calling: Prohibits operators from charging 3rd party calls to the subscriber's line.

Selective Caller ID Blocking: This feature allows the customer to block the transmission of their name and telephone number by dialing code *67.

Block Call Return: Prohibits the customer from being capable of using the per-use Call Return feature.

Block Call Trace: Prohibits the customer from being capable of using the per-use Call Trace feature.

Block Collect and Third Party Calling: Prohibits the operator from connecting and charging collect and 3rd party calls.

Block Directory Assistance Call Completion (DACC): Prohibits the customer from completing Directory Assistance calls.

Missouri Public Service Commission

FILED APR 01 2004

Missouri Public Service Commission

LOCAL EXCHANGE SERVICE

REC'D MAY 01 2003

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

3.10.6 Other Small Business Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

<u>Option</u>	<u>Non-Recurring Charge</u>
Line Connection Fee:	\$69.99
Service Restoral Charge:	\$30.00
Telephone Number Change Charge:	\$20.00
Returned Check Charge:	\$10.00
InterLATA/IntraLATA PIC Change Charge:	\$5.00
Directory Listing Change Charge:	\$12.00
Service Order Charge:	\$12.00
Call Detail Report*:	\$10.00
Duplicate Invoice (per invoice copy)*:	\$10.00
Hunting Installation Charge*:	\$12.00
Hunt Group Change Charge*:	\$12.00
Installation Dispatch	\$50.00
Blocking Setup Charge**	\$7.50

CANCELLED

APR 01 2004

By *JRS 63.25*
Public Service Commission
MISSOURI

** Applies only to customers selecting Toll Blocking and Complete Blocking for Caller ID after initial installation.

*These non-recurring charges are not available to customers subscribing to Small Business Service on or after June 1, 2003.

3.10.7 Blocking Features

Block 900 & 976: Blocks the following outgoing calls from a customer's line.

Blocks: 976, 1+976,1+900

Toll Blocking: Prevents unwanted or unauthorized outbound long distance and toll calls.

Block Collect Calling: Prohibits the operator from connecting and charging collect calls to a customer's line.

Block Third Party Calling: Prohibits operators from charging 3rd party calls to the subscriber's line.

Selective Caller ID Blocking: This feature allows the customer to block the transmission of their name and telephone number by dialing code *67.

Block Call Return: Prohibits the customer from being capable of using the per-use Call Return feature.

Block Call Trace: Prohibits the customer from being capable of using the per-use Call Trace feature.

Block Collect and Third Party Calling: Prohibits the operator from connecting and charging collect and 3rd party calls.

Block Directory Assistance Call Completion (DACC): Prohibits the customer from completing Directory Assistance calls.

CERTAIN MATERIAL ON THIS PAGE HAS BEEN MOVED TO PAGE 63.25.1.

LOCAL EXCHANGE SERVICE

3. Service Descriptions(Cont'd)

REC'D MAY 03 2002

3.10 Small Business Service (Cont.)

3.10.6 Other Small Business Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

<u>Option</u>	<u>Non-Recurring Charge</u>
New Line Installation:	\$69.99
Service Restoral Charge:	\$30.00
Telephone Number Change Charge:	\$20.00
Returned Check Charge:	\$10.00
InterLATA/IntraLATA PIC Change Charge:	\$ 5.00
Directory Listing Change Charge:	\$12.00
Service Order Charge:	\$12.00
Call Detail Report:	\$10.00
Duplicate Invoice (per invoice copy):	\$10.00
Hunting Installation Charge:	\$12.00
Hunt Group Change Charge:	\$12.00

3.10.7 Blocking Features

Block 900 & 976: Blocks the following outgoing calls from a customer's line.

Blocks: 976, 1+976,1+900

Toll Blocking: Prevents unwanted or unauthorized outbound long distance and toll calls.

Block Collect Calling: Prohibits the operator from connecting and charging collect calls to a customer's line.

Block Third Party Calling: Prohibits operators from charging 3rd party calls to the subscriber's line.

Selective Caller ID Blocking: This feature allows the customer to block the transmission of their name and telephone number by dialing code *67.

3.10.8 Blocking Features Monthly Recurring Charges

Block 900 and 976:	\$0.00
Toll Blocking:	\$0.00
Block Collect Calling:	\$0.00
Block Third Party Calling:	\$0.00
Selective Caller ID Blocking:	\$0.00

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JUN 01 2003
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FILED JUN 07 2002

Service Commission

ALL MATERIAL ON THIS PAGE IS NEW.

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.6 Other Small Business Non-Recurring Charges

3.10.7 Blocking Features

Block 900 & 976:

Blocks the following outgoing calls from a customer's line.

Blocks:

976, 1+976, 1+900

Toll Blocking:

Prevents unwanted or unauthorized outbound long distance and toll calls.

Block Collect Calling:

Prohibits the operator from connecting and charging collect calls to a customer's line.

Block Third Party Calling:

Prohibits operators from charging 3rd party calls to the subscriber's line.

Selective Caller ID Blocking:

This feature allows the customer to block the transmission of their name and telephone number by dialing code *67.

Block Call Return:

Prohibits the customer from being capable of using the per-use Call Return feature.

Block Call Trace:

Prohibits the customer from being capable of using the per-use Call Trace feature.

Block Collect and Third Party Calling:

Prohibits the operator from connecting and charging collect and 3rd party calls.

MATERAIL ON THIS PAGE WAS PREVIOUSLY LOCATED ON PAGE 63.25

Issued: May 1, 2007

Effective: June 1, 2007

Carmen L. Feliciano
Tariff Administrator
205 N. Michigan Avenue
Chicago IL, 60601

Filed

Missouri Public
Service Commission

CANCELLED - Missouri Public Service Commission - 08/07/2023 - LN-2024-0032 - YC-2024-0026

LOCAL EXCHANGE SERVICE

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

3.10.7 Blocking Features (Cont'd)

Block Repeat Dialing: Prohibits the customer from using the Repeat Dialing monthly feature shown in Features and Options below. Cannot be selected with Repeat Dialing.

Block Three Way: This features restricts the customer from using pay per use Three Way Calling

Complete Blocking for Caller ID (Per Line Block): Allows a customer to prevent delivery of their telephone number, on all outgoing calls, to a called party who subscribes to a Caller ID service.

3.10.8 Blocking Features Monthly Recurring Charges Cont'd)

The following blocking features are available to customers of Small Business Service subscribing to service Prior to June 1, 2003.

Block 900 and 976:	\$0.00
Toll Blocking:	\$0.00
Block Collect Calling:	\$0.00
Block Third Party Calling:	\$0.00
Selective Caller ID Blocking:	\$0.00

*The following blocking features are available to customers of Small Business Service subscribing on or after June 1, 2003.

Block 900 and 976:	\$0.00
Block Call Return	\$0.00
Block Call Trace:	\$0.00
Block Collect Calling:	\$0.00
Block Collect & Third Party Calling	\$0.00
Block DACC	\$0.00
Block Repeat Dialing	\$0.00
Block Third Party Calling	\$0.00
Block Three Way Calling	\$0.00
Complete Blocking for Caller ID*	\$0.00
Selective Caller ID Blocking*	\$0.00
Toll Blocking (Per Line)	\$4.95

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Issued: September 15, 2004

Effective: October 15, 2004

Cancelled
June 1, 2007

Carmen L.Feliciano
Tariff Administrator Suite 1100
Chicago, IL 60601

Filed
Missouri Public
Service Commission

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.7 Blocking Features (Cont'd)

Block Repeat Dialing: Prohibits the customers from using the Repeat Dialing monthly feature shown in Features and Options below. Cannot be selected with Repeat Dialing. N

Block Three Way: This feature restricts the customer from using pay per use Three Way Calling. N

3.10.8 Blocking Feature Monthly Recurring Charges (Cont'd)

The following blocking features are available to customers of Small Business Service subscribing to service prior to June 1, 2003. N

Block 900 and 976:	\$0.00	N
Toll Blocking:	\$0.00	
Block Collect Calling:	\$0.00	
Block Third Party Calling:	\$0.00	

The following blocking features are available to customers of Small Business Service subscribing to service on or after June 1, 2003.

Block 900 and 976:	\$0.00	
Block Call Return:	\$0.00	
Block Call Trace:	\$0.00	
Block Collect Calling:	\$0.00	
Block Collect & Third Party Calling:	\$0.00	
Block DACC:	\$0.00	
Block Repeat Dialing:	\$0.00	
Block Third Party Calling:	\$0.00	
Block Three Way Calling:	\$0.00	
Toll Blocking (Per Line):	\$4.95	N

MATERIAL ON THIS PAGE WAS PREVIOUSLY LOCATED ON PAGE 63.25.

Issued: May 1, 2003

EFFECTIVE: June 1, 2003

Carmen L. Feliciano, Tariff Administrator
205 N. Michigan Avenue, Suite 1100
Chicago, Illinois 60601

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.7 Blocking Features (Cont'd)

Block Repeat Dialing:

Prohibits the customer from using the Repeat Dialing monthly feature shown in Features and Options below. Cannot be selected with Repeat Dialing.

Block Three Way:

This features restricts the customer from using pay per use Three Way Calling

Complete Blocking for Caller ID (Per Line Block):

Allows a customer to prevent delivery of their telephone number, on all outgoing calls, to a called party who subscribes to a Caller ID service.

3.10.8 Blocking Features Monthly Recurring Charges Cont'd)

The following blocking features are available to customers of Small Business Service subscribing to service Prior to June 1, 2003.

Block 900 and 976:	\$0.00
Toll Blocking:	\$0.00
Block Collect Calling:	\$0.00
Block Third Party Calling:	\$0.00
Selective Caller ID Blocking:	\$0.00

*The following blocking features are available to customers of Small Business Service subscribing on or after June 1, 2003.

Block 900 and 976:	\$0.00
Block Call Return	\$0.00
Block Call Trace:	\$0.00
Block Collect Calling:	\$0.00
Block Collect & Third Party Calling	\$0.00
Block DACC	\$0.00
Block Repeat Dialing	\$0.00
Block Third Party Calling	\$0.00
Block Three Way Calling	\$0.00
Complete Blocking for Caller ID*	\$0.00
Selective Caller ID Blocking*	\$0.00
Toll Blocking (Per Line)	\$4.95

MATERIAL ON THIS PAGE WAS PREVIOUSLY LOCATED ON PAGE NO. 63.25.1

CANCELLED - Missouri Public Service Commission - 08/07/2023 - LN-2024-0032 - YC-2024-0026

LOCAL EXCHANGE SERVICE

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

3.10.9 Features and Options

The following features are available on customer's primary or additional lines for customers subscribing to Small Business Service on or after June 1, 2003. For customers subscribing to Small Business Service prior to June 1, 2003, the following features only are available: Call Forwarding, Call Waiting, Caller ID-Name and Number, Call Waiting ID-Name and Number, Speed Calling 8, and Three Way Calling; these features may be included on customer's primary line only. T/N

Call Forwarding: Automatically routes incoming calls to a designated answering point, regardless of whether the user's station is idle or busy.

Call Waiting: When on a call, Call Waiting alerts the customer with a special tone that another call is waiting. It allows the waiting call to be answered without disconnecting from the existing call. Allows switching between the calls whenever desired. Allows either call to be ended at any time. The customer has the ability to disable and reactivate the feature at will.

Caller ID - Name and Number: This feature enables the customer to view on a display unit the Directory Name and Directory Number on incoming telephone calls. A maximum of 15 characters is allowed for transmission of the calling party name. When Caller ID - Name and Number is activated on a customer's line, the Directory Name and Directory Number on incoming calls will be displayed on the called Customer Provided Equipment (CPE) during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID - Name and Number customer. Caller ID - Name and Number also includes Anonymous Call Rejection (ACR). Utilization of the full capabilities of Caller ID- Name and Number requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer. Customer selecting this feature will also receive the Anonymous Call Rejection feature at no additional charge. N

Call Waiting ID - Name and Number: When the customer is on the phone and receives another call, Call Waiting Id displays the name and number of the incoming caller. Customer selecting this feature will also receive the Anonymous Call Rejection feature at no additional charge. N

Speed Dial- 8: This provides for the calling of pre-selected telephone numbers by dialing an abbreviated code for up to 8 phone numbers. When the designated code is entered, the telephone number assigned to the code will be dialed. T

Three Way Calling: Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a Three Way Call.

The following features are available on customer's primary or additional lines at no additional charge:

Hunting-Sequential: Incoming calls are routed to a sequence of telephone numbers ("Hunt Group") on the account; the sequence is selected by the customer. Once the incoming call arrives at the last line in the Hunt Group, the line will either ring, provide a busy signal, or be sent to voice mail.

Hunting - Circular: Incoming calls are routed to a sequence of telephone numbers ("Hunt Group") on the account; the sequence is selected by the customer. Once the incoming call arrives at the last line in the Hunt Group, if the line is busy, the call will circle back to the first line in the Hunt Group, which will either ring, provide a busy signal, or send the call to voice mail.

CANCELLED - Missouri Public Service Commission - 08/07/2023 - LN-2024-0032 - YC-2024-0026

LOCAL EXCHANGE SERVICE

REC'D MAY 03 2002

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

Service Commission

3.10.9 Features and Options

The following features may be included on customer's primary line only.

Call Forwarding: Automatically routes incoming calls to a designated answering point, regardless of whether the user's station is idle or busy.

Call Waiting: When on a call, Call Waiting alerts the customer with a special tone that another call is waiting. It allows the waiting call to be answered without disconnecting from the existing call. Allows switching between the calls whenever desired. Allows either call to be ended at any time. The customer has the ability to disable and reactivate the feature at will.

Caller ID - Name and Number: This feature enables the customer to view on a display unit the Directory Name and Directory Number on incoming telephone calls. A maximum of 15 characters is allowed for transmission of the calling party name. When Caller ID - Name and Number is activated on a customer's line, the Directory Name and Directory Number on incoming calls will be displayed on the called Customer Provided Equipment (CPE) during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID - Name and Number customer. Caller ID - Name and Number also includes Anonymous Call Rejection (ACR). Utilization of the full capabilities of Caller ID- Name and Number requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer.

Call Waiting ID - Name and Number: When the customer is on the phone and receives another call, Call Waiting Id displays the name and number of the incoming caller.

Speed Calling - 8: This provides for the calling of pre-selected telephone numbers by dialing an abbreviated code for up to 8 phone numbers. When the designated code is entered, the telephone number assigned to the code will be dialed.

Three Way Calling: Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a Three Way Call.

The following features are available on customer's primary or additional lines at no additional charge:

Hunting-Sequential: Incoming calls are routed to a sequence of telephone numbers ("Hunt Group") on the account; the sequence is selected by the customer. Once the incoming call arrives at the last line in the Hunt Group, the line will either ring, provide a busy signal, or be sent to voice mail.

Hunting - Circular: Incoming calls are routed to a sequence of telephone numbers ("Hunt Group") on the account; the sequence is selected by the customer. Once the incoming call arrives at the last line in the Hunt Group, if the line is busy, the call will circle back to the first line in the Hunt Group, which will either ring, provide a busy signal, or send the call to voice mail.

Missouri Public

CANCELLED

FILED JUN 07 2002

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JUN 01 2003

Service Commission

Issued: May 3, 2002

Public Service Commission
Tariff Administration
205 N. Michigan Ave.
Chicago IL, 60618

Effective: [REDACTED]

JUN 07 2002

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont.)

Features and Options (Cont'd)

Anonymous Call Rejection (ACR): Rejects incoming calls that have been marked private or anonymous.

Call Forwarding-Busy: Allows the end-user to forward calls outside the end-user's switch type when the called telephone number is busy. Incoming calls are forwarded to a predetermined Call Forwarding Number. The Call Forwarding Number can be across state lines or outside of LATA boundaries, but local or long distance toll charges will apply from the call forwarding number to the forwarded-to number. Cannot be selected with Call Forwarding - Busy & No Answer or Call Forwarding No Answer.

Call Forwarding-No Answer: Automatically forwards unanswered incoming calls to an alternate telephone number after a pre-selected number of rings. Incoming calls are forwarded to a predetermined Call Forwarding Number. The Call Forwarding Number can be across state lines or outside of LATA boundaries, but local or long distance toll charges will apply from the call forwarding number to the forwarded-to number. Cannot be selected with Call Forwarding - Busy & No Answer or Call Forwarding Busy.

Call Forwarding-Busy & No Answer: Incoming calls may be forwarded to a long distance number pre-selected by the customer, but local or long distance toll charges will apply from the call forwarding number to the forwarded-to number. Calls must be forwarded to the same Call Forwarding Number on both a busy line condition and when the telephone is not answered after a predetermined Ringing Cycle. To forward calls to different Call Forwarding Numbers, separate features must be ordered. Cannot be selected with Call Forwarding-Busy or Call Forwarding-No Answer. Applied per line.

Call Return (*69): Enables the customer to dial back the number of the last incoming call whether the call was answered or not. Applied on a per line basis. Cannot be selected with Block Call Return.

Call Screening: This feature provides the customer the ability to prevent incoming calls from up to six different telephone numbers.

Caller ID - Name: This feature enables the customer to view on a display unit the Directory Name on incoming telephone calls. A maximum of 15 characters is allowed for transmission of the calling party name. When Caller ID - Name is activated on a customer's line, the Directory Name and on incoming calls will be displayed on the called Customer Provided Equipment (CPE) during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID - Name customer. Utilization of the full capabilities of Caller ID- Name requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer.

Caller ID-Number Only: This feature enables the customer to view on a display unit the telephone number of the calling party. Requires display screen, purchased separately by customer from an appropriate vendor. Applied per line. Cannot be selected with Caller ID - Name and Number.

ALL MATERIAL ON THIS PAGE IS NEW.

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

Features and Options (Cont'd)

Multi-Ring 2: Enables two telephone numbers to share one line, in one location, without installing any additional lines. A unique ringing pattern is provided for each of the additional numbers. Cannot be selected with Multi-Ring 3.

Multi-Ring 3: Enables three telephone numbers to share one line, in one location, without installing any additional lines. A unique ringing pattern is provided for each of the additional numbers. Cannot be selected with Multi-Ring 2.

Repeat Dialing (*66): Allows auto call back of last outgoing number and keeps trying a busy line until the call can be completed. Applied per line Cannot be selected with Block Repeat Dialing.

Features and Options Monthly Recurring Charges:

Anonymous Call Rejection*	\$0.00	
Call Forwarding	\$6.50	I
Call Forwarding - Busy	\$3.75	
Call Forwarding - No Answer	\$0.00	
Call Forwarding - Busy and No Answer	\$4.50	
Call Return (*69)	\$5.00	
Call Screening	\$5.00	
Call Waiting	\$8.00	
Call Waiting ID*	\$5.75	
Caller ID - Name*	\$8.75	
Caller ID - Name and Number*	\$10.00	
Caller ID - Number Only*	\$8.75	
Multi-Ring 2	\$6.25	
Multi-Ring 3	\$6.25	
Repeat Dialing (*66)	\$5.00	
Speed Dial 8	\$4.25	
Three-Way Calling	\$5.00	
Hunting Circular*	\$1.00	
Hunting Sequential*	\$1.00	

* Customers who have also selected Caller ID-Name and Number will receive the Anonymous Call Rejection feature at no additional charge.

** This charge applies to customers enrolling in offering C of Business B2 Service

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LOCAL EXCHANGE SERVICE

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

Features and Options (Cont'd)

Multi-Ring 2: Enables two telephone numbers to share one line, in one location, without installing any additional lines. A unique ringing pattern is provided for each of the additional numbers. Cannot be selected with Multi-Ring 3.

Multi-Ring 3: Enables three telephone numbers to share one line, in one location, without installing any additional lines. A unique ringing pattern is provided for each of the additional numbers. Cannot be selected with Multi-Ring 2.

Repeat Dialing (*66): Allows auto call back of last outgoing number and keeps trying a busy line until the call can be completed. Applied per line. Cannot be selected with Block Repeat Dialing.

Features and Options Monthly Recurring Charges:

Anonymous Call Rejection*	\$0.00	
Call Forwarding	\$5.50	
Call Forwarding - Busy	\$2.75	
Call Forwarding - No Answer	\$0.00	
Call Forwarding - Busy and No Answer	\$3.50	
Call Return (*69)	\$4.00	
Call Screening	\$4.00	
Call Waiting	\$7.00	
Call Waiting ID - Name and Number*	\$4.75	T
Caller ID - Name*	\$7.75	T
Caller ID - Name and Number*	\$9.00	T
Caller ID - Number Only*	\$7.75	
Multi-Ring 2	\$5.25	
Multi-Ring 3	\$5.25	
Repeat Dialing (*66)	\$4.00	
Speed Dial 8	\$3.25	
Three-Way Calling	\$4.00	
Hunting Circular*	\$1.00	N
Hunting Sequential*	\$1.00	N

* Customers who have also selected Caller ID-Name and Number will receive the Anonymous Call Rejection feature at no additional charge.

** This charge applies to customers enrolling in offering C of Business B2 Service N

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont.)

Features and Options (Cont'd)

Multi-Ring 2: Enables two telephone numbers to share one line, in one location, without installing any additional lines. A unique ringing pattern is provided for each of the additional numbers. Cannot be selected with Multi-Ring 3.

Multi-Ring 3: Enables three telephone numbers to share one line, in one location, without installing any additional lines. A unique ringing pattern is provided for each of the additional numbers. Cannot be selected with Multi-Ring 2.

Repeat Dialing (*66): Allows auto call back of last outgoing number and keeps trying a busy line until the call can be completed. Applied per line. Cannot be selected with Block Repeat Dialing.

Features and Options Monthly Recurring Charges:

Anonymous Call Rejection*	\$0.00
Call Forwarding	\$5.50
Call Forwarding - Busy	\$2.75
Call Forwarding - No Answer	\$0.00
Call Forwarding - Busy and No Answer	\$3.50
Call Return (*69)	\$4.00
Call Screening	\$4.00
Call Waiting	\$7.00
Call Waiting ID - Name and Number	\$4.75
Caller ID - Name	\$7.75
Caller ID - Name and Number	\$9.00
Caller ID - Number Only*	\$7.75
Multi-Ring 2	\$5.25
Multi-Ring 3	\$5.25
Repeat Dialing (*66)	\$4.00
Speed Dial 8	\$3.25
Three-Way Calling	\$4.00

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* Customers who have also selected Caller ID-Name and Number will receive the Anonymous Call Rejection feature at no additional charge.

LOCAL EXCHANGE SERVICE

Missouri Public
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3. Service Descriptions(Cont'd)

REC'D MAY 01 2003

3.10 Small Business Service (Cont.)

Features and Options (Cont'd)

Multi-Ring 2: Enables two telephone numbers to share one line, in one location, without installing any additional lines. A unique ringing pattern is provided for each of the additional numbers. Cannot be selected with Multi-Ring 3.

Multi-Ring 3: Enables three telephone numbers to share one line, in one location, without installing any additional lines. A unique ringing pattern is provided for each of the additional numbers. Cannot be selected with Multi-Ring 2.

Repeat Dialing (+66): Allows auto call back of last outgoing number and keeps trying a busy line until the call can be completed. Applied per line. Cannot be selected with Block Repeat Dialing.

Features and Options Monthly Recurring Charges:

Anonymous Call Rejection*	\$0.00
Call Forwarding	\$5.50
Call Forwarding - Busy	\$2.75
Call Forwarding - No Answer	\$2.75
Call Forwarding - Busy and No Answer	\$3.50
Call Return (+69)	\$4.00
Call Screening	\$4.00
Call Waiting	\$7.00
Call Waiting ID - Name and Number	\$4.75
Caller ID - Name	\$7.75
Caller ID - Name and Number	\$9.00
Caller ID - Number Only*	\$7.75
Multi-Ring 2	\$5.25
Multi-Ring 3	\$5.25
Repeat Dialing (+66)	\$4.00
Speed Dial 8	\$3.25
Three-Way Calling	\$4.00

* Customers who have also selected Caller ID-Name and Number will receive the Anonymous Call Rejection feature at no additional charge.

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LOCAL EXCHANGE SERVICE

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

3.10.10 Pay Per Use Features

Repeat Dialing (66): Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard. The customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations Repeat Dialing must be purchased with Call Return.

Call Return (69): This feature enables the customer to dial back the number of the last incoming call whether the call was answered or not. If the line is busy call return will kept trying to complete the call for 30 minutes.

Call Return (69)This feature enables the customer to dial back the number of the last incoming call whether the call was answered or not. If the line is busy call return will kept trying to complete the call for 30 minutes.

Call Trace: Provides a detailed record of last incoming call, including call-waiting calls. It automatically records the phone number, time, and date of the call. MCI security processes this information and provides it to the appropriate law enforcement agency should you decided to file a complaint. Cannot be selected with Block Call Trace.

<u>Feature</u>	<u>Per-Use Charge</u>
Repeat Dialing (66)	\$0.75
Call Return (69)	\$0.75
Call Trace**	\$6.48
Three-Way Calling***	\$0.75

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** Available to customers subscribing to Business B2 Service on or after June 1, 2003.

*** Available to customers subscribing to Business B2 Service on or after June 1, 2003. A spending cap of \$6.00 will apply to this feature; once the customer uses at least \$6.00 worth of this feature in any given month, the customer may continue to use this feature but will not be charged more than \$6.00 for that month of usage.

LOCAL EXCHANGE SERVICE

Missouri Public Service Commission

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3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

3.10.10 Pay Per Use Features

Repeat Dialing (66): Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard. The customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations Repeat Dialing must be purchased with Call Return.

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<u>Feature</u>	<u>Per-Use Charge</u>	
Repeat Dialing (66)	\$0.75*	
Call Return (69)	\$0.75*	
Call Trace**	\$6.48	N
Three-Way Calling***	\$0.75	N

*A spending cap of \$ 6.00 will apply to this feature; once the customer uses at least \$ 6.00 worth of this feature in any given month, the customer may continue to use this feature but will not be charged more than \$ 6.00 for that month of usage.

** Available to customers subscribing to Business B2 Service on or after June 1, 2003. N

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MATERIAL ON THIS PAGE WAS MOVED TO PAGE NO. 63.27.1.

OCT 01 2003
by 2nd RS 63.27
Public Service Commission
Missouri
Effective June 1, 2003
Missouri Public Service Commission

Issued: May 1, 2003

Carmen L.Feliciano
Tariff Administrator Suite 1100
Chicago, IL 60601

FILED JUN 01 2003

Missouri Public

LOCAL EXCHANGE SERVICE

REC'D MAY 03 2002

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

Service Commission

3.10.10 Pay Per Use Features

Repeat Dialing (*66): Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard. The customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations Repeat Dialing must be purchased with Call Return.

Call Return (*69): This feature enables the customer to dial back the number of the last incoming call whether the call was answered or not. If the line is busy call return will kept trying to complete the call for 30 minutes.

Feature	Per-Use Charge
Repeat Dialing (*66)	\$0.75*
Call Return (*69)	\$0.75*

* A spending cap of \$ 6.00 will apply to this feature; once the customer uses at least \$ 6.00 worth of this feature in any given month, the customer may continue to use this feature but will not be charged more than \$ 6.00 for that month of usage.

3.10.11 Feature Packages

The following Feature Packages are available on customers' additional (non-primary) lines only.

Package	Monthly Recurring Charge
Feature Value Pak:	\$9.99

Includes: Call Waiting, Speed Calling 8, 3-Way Calling, and Call Forwarding

CID Feature Value Pak:	\$14.99
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Includes: Caller ID, Call Waiting, Speed Calling 8, 3-Way Calling, and Call Forwarding

3.10.12 Number Portability

Monthly Recurring Charge: \$0.33

3.10.13 Service Availability

Service is available in Zone 1 adopted by the Missouri Corporation Commission.

3.10.14 Local Calling Areas

The Local Calling Areas will mirror the Local Calling Areas of the Company's Underlying Carrier, exclusive of the two-way Extended Area Service exchanges offered by the underlying Carrier.

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LOCAL EXCHANGE SERVICE

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

3.10.11 Feature Packages

The following Feature Packages are available on customers' additional (non-primary) lines only.

<u>Package</u>	<u>Monthly Recurring Charge</u>
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<u>Feature Value Pak:</u>	\$9.99
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Includes: Call Waiting, Speed Calling 8, 3-Way Calling, and Call Forwarding

<u>CID Feature Value Pak:</u>	\$14.99
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Includes: Caller ID, Call Waiting, Speed Calling 8, 3-Way Calling, and Call Forwarding

3.10.12

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3.10.13 Service Availability

Service is available in Zones 1, 2 and 3 adopted by the Missouri Corporation Commission.

3.10.14 Local Calling Areas

The Local Calling Areas will mirror the Local Calling Areas of the Company's Underlying Carrier, exclusive of the two-way Extended Area Service exchanges offered by the underlying Carrier.

Missouri Public

LOCAL EXCHANGE SERVICE

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Service Commission

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont.)

3.10.11 Feature Packages

The following Feature Packages are available on customers' additional (non-primary) lines only.

<u>Package</u>	<u>Monthly Recurring Charge</u>
----------------	---------------------------------

Feature Value Pak: \$9.99

Includes: Call Waiting, Speed Calling 8, 3-Way Calling, and Call Forwarding

CID Feature Value Pak: \$14.99

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3.10.12 Number Portability

Monthly Recurring Charge: \$0.33

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Service is available in Zones 1, 2 and 3 adopted by the Missouri Corporation Commission. N

3.10.14 Local Calling Areas

The Local Calling Areas will mirror the Local Calling Areas of the Company's Underlying Carrier, exclusive of the two-way Extended Area Service exchanges offered by the underlying Carrier.

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APR 19 2004
L. J. ANDRS
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