

EC-2023-0395

Brett Felber
Vs
Ameren Missouri

Data Requests

Since respondents counsel wants to submit new data request, I have additional data requests that I would like respondents to be compelled to answer.

Q. Paying attention to payment agreement date of May 18, 2023. Please admit that the email sent to [REDACTED] is from Ameren Missouri's email address?

Q.) Please admit that Ameren Missouri illegally disconnected services and failed to oblige to payment agreement dated May 18, 2023 for May 22, 2023?

Q.) Paying attention to information uploaded to EFIS, please admit that Ameren Missouri sent to the address [REDACTED] a disconnect letter dated after May 30, 2023?

Q.) Paying attention to your latest filing sent to the Commission, please admit that a senior software engineer didn't look at the paperwork and that Ameren is continuing to stall the process of reconnection of services?

Q.) Paying attention to all exhibits and documents uploaded to EFIS which show that Ameren did in fact commit an illegal disconnection of services, please admit that Ameren Missouri, their legal counsel and regulatory liasons aren't familiar with watermark protection of documents?

Q.) Paying attention to June 15, 2023, when Ameren Missouri sent out one technician and a sub-contractor, please submit all evidence and recordings that [REDACTED] gave Ameren Missouri the permission and granted permission for Ameren to trespass private property?

Q) Paying attention to document uploaded in EFIS with Volkswagon vehicle, please admit that this was a private persons vehicle, they didn't have proper licenses or authorization to trespass [REDACTED] property. Didn't carry peronal workmans comp policy or liability policy under sub-contractors. if they did, please submit copies of the insurance policy and records that granted authorization from [REDACTED] and their representatives allowing trespass of private property and that he is in fact covered under Ameren's insurance riders/binders and coverages are met by the State Of Missouri?

R.)Paying attention to a voice recording submitted as exhibits to the complainant, please admit the recording doesn't state the date of the payment agreement or the time in the recording?

Q.) Paying attention to staff report please admit that Ameren doesn't have a copy of the payment agreement in their possession any longer, minus copies that the complainant has provided, as SendGrid deletes emails after 30 days?

Q.) Paying attention to a filing that the respondent has given to implement new changes and policies that they agreed with staff, please admit that Ameren and the respondents have neglected to resolve the issues regarding complaint EC-2023-0395, however, want to implement changes that would essentially be of value to this matter, prior to any changes?

Q) Paying attention to the FTC report that was given to respondents on Monday September 11, 2023, please admit that the complainant has been extremely lenient in allowing Ameren to rectify this matter and the balance, however, it required higher authority to be involved in this matter, as Ameren and the respondents have failed to rectify several billing issues that have been pointed out by the complainant, yet Ameren has failed to remove these article, thus further committing fraud against the complainant?

Q.) Please admit that Ameren is in the wrong on this disposition and the surrounding factual basis of the complaint and Ameren failed to keep important documents, titlings , exhibits and articles on hand and that Ameren should restore utility services immediately.

Brett Felber