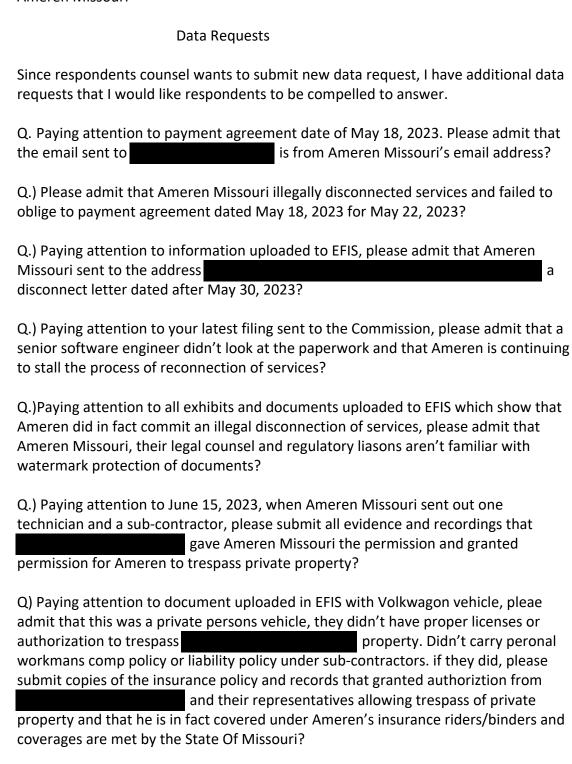
Brett Felber Vs Ameren Missouri



R.)Paying attention to a voice recording submitted as exhibits to the complainant, please admit the recording doesn't state the date of the payment agreement or the time in the recording?

- Q.) Paying attention to staff report please admit that Ameren doesn't have a copy of the payment agreement in their possession any longer, minus copies that the complainant has provided, as SendGrid deletes emails after 30 days?
- Q.) Paying attention to a filing that the respondent has given to implement new changes and policies that they agreed with staff, please admit that Ameren and the respondents have neglected to resolve the issues regarding complaint EC-2023-0395, however, want to implement changes that would essentially be of value to this matter, prior to any changes?
- Q) Paying attention to the FTC report that was given to respondents on Monday September 11, 2023, please admit that the complainant has been extremely lenient in allowing Ameren to rectify this matter and the balance, however, it required higher authority to be involved in this matter, as Ameren and the respondents have failed to rectify several billing issues that have been pointed out by the complainant, yet Ameren has failed to remove these article, thus further committing fraud against the complainant?
- Q.) Please admit that Ameren is in the wrong on this disposition and the surrounding factual basis of the complaint and Ameren failed to keep important documents, titlings, exhibits and articles on hand and that Ameren should restore utility services immediately.

Brett Felber