

Spire Missouri Inc. d/b/a/ Spire

For: Spire Missouri

RULES AND REGULATIONS

8. Resale

The gas supplied to a customer will be for the use of the customer only and shall not be re-metered or sub-metered for resale to another or others, except for gas supplied for use as a vehicular fuel.

9. Meter Tests.

Meters are the property of the Company and shall be subject to testing in accordance with the statistical sampling programs authorized by the Commission in Case No. GO-91-353 for Spire West and in Case No. GO-95-320 for Spire East in which the Commission granted a variance from the requirements of 20 CSR 4240-10.030(19) relating to the removal, testing and inspection of gas meters. In Case No. GE-2023-0354, the Commission granted a temporary variance, effective until December 31, 2025, from the statistical sampling program for Spire East for Class 250, 400, and 600 diaphragm meters to facilitate the replacement of such meters with ultrasonic meters. The Company shall continue to test rotary and turbine meters at least every 120 months. The Company shall continue to remove, inspect, and test tin case, iron case, steel case, and older aluminum case meters at least once every 120 months to the extent any such meters are still in use.

The Company, at any time, upon the written or verbal request of a customer, will test the meter of such customer, provided only one such test shall be made free of charge within a twelve-month period, and the customer shall pay the cost of any additional tests within this period unless the meter is shown to be inaccurate in excess of 2%. If an appointment is required to change a customer's diaphragm meter with an ultrasonic meter, the customer may request the test at the time the meter is replaced, but the customer shall pay the cost of the test if the meter was already tested in the last 12 months, unless the meter is shown to be inaccurate in excess of 2%. The customer may, if he notifies the Company, be present at such tests. In the event the meter registration is proved, by a test by the Company under standard methods, to be inaccurate in excess of 2%, bills will be adjusted by an amount to compensate for the excess or deficiency for a period equal to one-half of the time elapsed since the previous meter test, but not to exceed the applicable time period set forth in B(1) below. No part of a minimum charge will be refunded.

In the event of the stoppage or the failure of any meter to register, the customer shall be billed for such period on an estimated consumption based upon his use of gas in a similar period of like use.

10. Billing Adjustments.

(1) For all billing errors, the Company will determine from all related and available information the probable period during which such condition existed and shall make billing adjustments for the period estimated to be involved as follows (except for as provided in (2), (3) and (4) of this rule) for:

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