

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI NOTICE OF COMMUNICATION**

COMES NOW Evergy Metro, Inc. d/b/a Evergy Missouri Metro (“EMM”) and Evergy Missouri West, Inc. d/b/a Evergy Missouri West (“EMW”) (collectively, the “Company”) and for its *Notice of Meeting* (“Notice”) states as follows:

The Company files this Notice in all of its contested cases pending before the Missouri Public Service Commission (“Commission”). The Office of the Public Counsel (“OPC”) was invited pursuant to 20 CSR 4240-4.017(3) and sent one participant to attend.

**Event:** Customer Contact Center and CONNECT Meeting and Tour with MoPSC  
**Date/Time:** Friday, September 15, 2023 @ 10:30 a.m.  
**Locations:** Customer Contact Center, State 10700 E State Route 350, Raytown MO 64138  
CONNECT, 1710 Paseo Blvd, Kansas City, MO 64108

**Attendees included the following:**  
Missouri Public Service Commission:

Commissioner Kayla Hahn  
Sarah Fontaine, Senior Research/Data Analyst, Customer Experience Department  
Tyrone Thomas, Senior Research/Data Analyst, Customer Experience Department

Office of Public Counsel:  
Nathan Williams, Chief Deputy Public Counsel

Company Personnel:  
Chuck Caisley, Senior Vice President, Public Affairs & Chief Customer Officer  
Darrin Ives, Vice President, Regulatory Affairs  
Katie McDonald, Senior Direct Public Affairs  
Elizabeth Danforth, Director, Corporate Social Impact  
Jeff Martin, Vice President, Customer Operations  
Isaac Perez, Senior Manager, Contact Center  
Matt Dority, Director, Regulatory Affairs  
Sarah Gott, Manager, Regulatory Affairs  
Maria Rollison, Senior Connect Specialist

A **CONFIDENTIAL** copy of PowerPoint presentation presented to the attendees is attached as **Exhibit A** and a PUBLIC copy is attached as **Exhibit B**.

Respectfully submitted,

*/s/ Roger W. Steiner*

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**ATTORNEY FOR EVERGY MISSOURI  
METRO AND EVERGY MISSOURI WEST**

**CERTIFICATE OF SERVICE**

The undersigned certified that a true and correct copy of the foregoing document was sent by electronic transmission, facsimile, U.S. Mail or e-mail to all parties of record in all of its contested cases pending before the Missouri Public Service Commission on this 18<sup>th</sup> day of September 2023.

*/s/ Roger W. Steiner*

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Roger W. Steiner