

EC-2023-0395

Brett Felber

VS

Ameren Missouri

To whom this may concern. Attached is the agreement sent from Twilio's support team that concludes this whole matter. I don't want to hear the bologna (sorry for using the term) of watermarks, etc. I have highlighted the areas of important concern for the commission, staff and the Honorable Judge Clark, along with the contractors Respondent's. (Ameren).

The highlighted important areas for all parties to read have been protected with orange and yellow highlight, thus the Respondents cannot try to alter the document that was given.

At this point, I am not inclined to continue fueling the documents needed and the continuous feed of documents to clearly show Ameren illegally disconnected services. There was no payment agreement established for 5/18/2023. That is a fact. With this document being submitted, this will now be the fourth time that I have distributed a copy of the SAME document that sums up the conclusion of this matter.

While, I visibly distraught and upset on Thursday, to date, I am still upset. Why, because again, I have to go out of my way to clearly show who is at fault.

Respondents counsel fueled this matter even further by saying the words "he pays his bills." That is great he "pays his bills," however, the whole purpose of a dispute, is because you challenge a bill. Especially when their billing clearly shows inaccurate charges. Charges that they are failing to remove.

That is called fraud. Billing someone an amount that is inaccurate and forcing them to pay that is fraud.

Illegally disconnecting utility services is fraud.

Failing to restore services as a result of an illegal disconnection of service can constitute both civil and criminal fraud. Depending on the matter. Personally I feel it is criminal fraud.

.Upon entry of document and upon serving it to parties I expect the Honorable Judge Clark to immediately order Respondents to restore services by no later than the end of business on Monday September 25, 2023. I expect the Respondents to comply and quit with their bigotry and comply with restoration of services and restore services immediately by no later than the end of business on September 25, 2023.

To date, the Respondent has not sent in one self sufficient document that shows anything factual to refute or contradict these payment agreements. It's because the

Respondent knows they are in the wrong. Each day the Honorable Judge Clark allows services to remain off in this matter, allows the Respondents to continue achieving their con artist practices of illegal disconnections of service.

Based on this introduction I am complying with, I have no desire after today to continuously send anymore documents or upload any more documents.

I have reached out to the police about this matter, while brief, if services aren't restored by the end of business on Monday September 25, 2023, the Commission, Staff, Respondents and all the Respondents can play three ringed circus with my local police department and I will turn this matter over to them to investigate.

I'll give the benefit of the doubt, but I believe that Respondents will have the Commission running in full force as Ameren Representatives, as clearly that is what they have done on this matter.

Last, i don't plan on utilizing an attorney for this matter. It would be a complete waste of money in this matter, on top of the ridiculous amount of money I have already lost. To point out the obvious.

Based on last weeks hearing, I recorded a copy of the WEBEX. (I'm a vendor for them too) and I've come to the conclusion, despite what has been sent in the mindset already favors the Respondents. Call me a conspiracy theorist.

I'm tired of the excuses and want answers, answers that the Commission has allowed Ameren to hide and continuously hide.

As a taxpayer, the PSC motto that is on the website for the Government is supposed to ensure that consumers are being charged accurately and receiving proper services and not being deceived. This is a prime example of deception that is being allowed to be conducted and abused on to me.

I want to put this matter to an end and that end should be Monday September 25, 2023. I look forward to not only the Commission, but the Staff of the Commission, The Honorable Judge Clark, ordering the Respondent to restore services, or the Respondents acting independently and restoring services themselves.

Brett Felber