

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

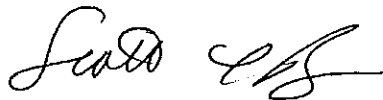
In the Matter of the Joint Application)
of Evergy Metro, Inc. d/b/a Evergy)
Missouri Metro and Evergy Missouri)
West, Inc. d/b/a Evergy Missouri)
West for Approval of Tariff Revisions)
to TOU Program)

File No. ET-2024-0061

NOTICE OF EXTRA-RECORD COMMUNICATION

Issue Date: September 26, 2023

On September 22, 2023, an email was sent to the Public Service Commission from: Patti Harms, pattih7888@gmail.com. The email was received by Chairman Scott Rupp, Commissioner Maida Coleman, Commissioner Jason Holsman, Commissioner Glen Kolkmeier, and Commissioner Kayla Hahn, as well as policy advisor Alex Antal. The Commission has promulgated rules denoted as the "Standards of Conduct" at 20 CSR 4240-4.010 and Section 20 CSR 4240-4.030 specifically deals with extra record communication. Since the email could be considered an extra-record communication under Commission Rule 20 CSR 4240-4.030, this notice of communication is filed in conformance with that rule. A copy of the email is also attached to this notice.



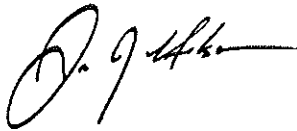
Chairman Scott Rupp,
Missouri Public Service Commission

Dated at Jefferson City, Missouri,
this 26th day of September, 2023.



Commissioner Maida Coleman,
Missouri Public Service Commission

Dated at Jefferson City, Missouri,
this 26th day of September, 2023.




Commissioner Jason Holsman,
Missouri Public Service Commission

Dated at Jefferson City, Missouri,
this 26th day of September, 2023.



Commissioner Glen Kolkmeier,
Missouri Public Service Commission

Dated at Jefferson City, Missouri,
this 26th day of September, 2023.



Commissioner Kayla Hahn,
Missouri Public Service Commission

Dated at Jefferson City, Missouri,
this 26th day of September, 2023.

/s/ Alexander Antal

Alexander Antal,
Policy Advisor to Chairman Scott Rupp

Dated at Jefferson City, Missouri,
this 26th day of September, 2023.

From:
Sent: Tuesday, September 26, 2023 1:10 PM
To:
Subject: FW: Evergy Time of Use plan mandate

From: patti harms
Date: September 21, 2023 at 11:23:10 PM CDT
To:

Subject: Evergy Time of Use plan mandate

On behalf of myself, a senior citizen on a fixed income, and many other senior citizens and others who live on a fixed income in Missouri, I would like to register our disgust and disappointment at the callous attitude and methods implemented by the Missouri Public Service Commission in regards to the mandate to require the Evergy power company to institute time of use plans in such a short period of time.

For many senior citizens, we have reduced our usage continually over the years as our budgets do not allow paying higher and higher costs for everything. Personally, my average monthly usage has dropped over the past 10 years by 22-29% to an average monthly KWH (year-to-date 2023) of 515 KWH per month. It is insane to mandate a plan for those who do not use excessive amounts of energy, and actively conserve, that will likely result in increased cost, and, at the least has created significant distress, worry, and fear.

In attempting to obtain detailed historical data from Evergy to determine the best plan of action, many senior citizens and others who are not computer savvy have been unable to get current time based data from Evergy. The standard answer to requests is to go online or use the app. Many people do not have access or physical ability to do this. This is discrimination against digitally challenged citizens.

The mandate from Missouri Public Service Commission does not allow enough time for Evergy to provide adequate customer service to provide data to digitally challenged citizens. Evergy is also deficient in providing adequate in person options to obtain data. The only in person option they have provided in the Kansas City area, is a building at 1710 The Paseo, which has totally insufficient parking, and is not providing appointments, purely walk in services.

The overarching reason for this scramble is the mandate from THIS Commission. My concern is that there appears to be a significant conflict of interest with the makeup of the Commission and the duty to provide affordable utility rates for the citizens of Missouri. How many members of THIS Commission personally or within the family own stock in the utility companies that are rate regulated?

Missouri residents who are on fixed incomes, and have reduced their usage to values of average 600 KWH/mo or less, do not have the resources to purchase EVs, or to purchase new Smart appliances with programmable start times. Unfortunately, The Commission has failed to provide additional resources/assistance to assist those with limited income/resources with help to pay increased monthly costs or purchase and install newer Smart appliances. At a minimum, time of use plan premium rates should not be imposed on bills with 600 KWH/month or less. Period. Full stop.

Overall, this has the appearance of another money grab by politically appointed members of a commission to line their own pockets, and those of their political friends, when the profits rise and stock price and dividends rise on the utility companies.

Shame on all the members of The Commission, and the politicians that appointed you.

Patti Harms

6th generation Missourian