

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Application of Convergence)
Solutions, Inc. to Provide Interconnected Voice) **File No. DA-2024-0051**
over Internet Protocol Services)

INTERCONNECTED VOICE OVER INTERNET PROTOCOL REGISTRATION

Issue Date: September 28, 2023

Effective Date: October 8, 2023

On August 28, 2023, Convergence Solutions, Inc., pursuant to Section 392.550, RSMo, filed an application for registration to provide Interconnected Voice over Internet Protocol services (IVoIP) in the following exchanges:

Chesterfield, MO

On September 7, 2023, the Commission filed a Notice of Deficiency due to the application being incomplete. On September 19, 2023, Convergence Solutions, Inc. filed an amended application correcting the deficiency.

The Commission has reviewed the application and finds that it and the attached affidavit comply with the filing requirements set forth in Section 392.550, RSMo. The affidavit attached to the application represents that the company has not had contact with the office of the Commission about any substantive issue connected to the filing within 150 days prior to the filing date of the application. On the basis of that representation, for good cause shown, the Commission will waive application of the pre-filing notice requirements of Commission Rule 20 CSR 4240-4.017(1).

This order will be issued with less than a 30-day effective date to comply with Section 392.550, RSMo.

THE COMMISSION ORDERS THAT:

1. Convergence Solutions, Inc. is registered to provide IVoIP services in the exchanges set forth in the affidavit attached to the application and restated above.
2. The pre-filing notice requirements of Commission Rule 20 CSR 4240-4.017(1) are waived.
3. This order shall become effective on October 8, 2023.
4. This file shall be closed on October 9, 2023.



BY THE COMMISSION

Nancy Dippell

Nancy Dippell
Secretary

Nancy Dippell, Chief Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 28th day of September, 2023.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 28th day of September, 2023.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

September 28, 2023

File/Case No. DA-2024-0051

MO PSC Staff

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

A handwritten signature in black ink that reads "Nancy Dippell". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.