

MO.P.S.C. SCHEDULE NO. 6 2nd Revised SHEET NO. 160

CANCELLING MO.P.S.C. SCHEDULE NO. 6 1st Revised SHEET NO. 160

APPLYING TO MISSOURI SERVICE AREA

**PILOTS, VARIANCES, AND PROMOTIONAL PRACTICES**

**D. KEEPING CURRENT LOW-INCOME PILOT PROGRAM**

**PURPOSE**

The purpose of the Keeping Current Low-Income Pilot Program (Program) is to provide electric bill payment assistance to customers meeting the eligibility requirements while assessing the delivery methods used in the Program and the impacts on revenues and costs. This Program is provided pursuant to the Stipulation and Agreement Regarding Ameren Missouri’s Keeping Current Program approved by the Missouri Public Service Commission (MoPSC) in Case No. ER-2012-0166 and pursuant to the Unanimous Stipulation and Agreement approved by the MoPSC in Case No. ER-2016-0179.

**\* AVAILABILITY**

The Program has three (3) categories of Participants:

- a) Participants in the Keeping Current Electric Heating Program category -  
This Program category shall be limited to electric space heating customers on the Residential Service Rate 1(M) who have an income level at or below 150% (1) of the Federal Poverty Level (FPL) enrolled by a program agency designated by the Company. (For a list of agencies go to [ameren.com/missouri](http://ameren.com/missouri))
- b) Participants in the Keeping Current Non-Electric Heating Program category -  
This Program category shall be limited to non-electric space heating customers on the Residential Service Rate 1(M) who have an income level at or below 150% (1) of the FPL enrolled by a program agency designated by the Company.
- c) Participants in the Keeping Current Cooling Program category -  
This Program category shall be limited to electric space cooling customers on the Residential Service Rate 1(M) who are either 1) elderly, 2) disabled, 3) have a documented chronic medical condition, or 4) live in households with one or more children five (5) years of age or younger and the customer in one of these categories has an income that is no more than 150% (2) of the FPL enrolled by an agency designated by the Company.

No customer with an arrearage that includes a theft of service charge shall be eligible to participate in the Program.

No credit refund checks will be issued by the Company to Participants.

(1) Through December 31, 2021, the percentage shall be 200% rather than 150%

(2) Through December 31, 2021, the percentage shall be 250% rather than 150%

**DEFINITIONS**

**Collaborative** - Signatories to the Stipulation and Agreement Regarding Ameren Missouri’s Keeping Current Pilot Program in Case No. ER-2012-0166 and Unanimous Stipulation and Agreement in Case No. ER-2016-0179, which include the Company, MoPSC Staff, Office of the Public Counsel (OPC), Missouri Industrial Energy Consumers (MIEC), AARP and Consumers Council of Missouri.

\* Indicates Change.

DATE OF ISSUE March 19, 2021 DATE EFFECTIVE April 1, 2021

ISSUED BY Martin J. Lyons Chairman & President St. Louis, Missouri  
NAME OF OFFICER TITLE ADDRESS

APPLYING TO MISSOURI SERVICE AREA

**PILOTS, VARIANCES, AND PROMOTIONAL PRACTICES**

**D. KEEPING CURRENT LOW-INCOME PILOT PROGRAM (Cont'd.)**

**DEFINITIONS (Cont'd.)**

\* **Federal Poverty Level (FPL)** - The set minimum amount of gross income that a family needs for food, clothing, transportation, shelter and other necessities. This level is determined by the U.S. Department of Health and Human Services. FPL varies according to family size.

**Keeping Current Agency** - a community action agency either a local private or a non-profit organization designated by Company to enroll customer's in the Keeping Current Low-Income Pilot Program within their area. For a list of agencies go to [ameren.com/missouri](http://ameren.com/missouri).

**PROVISIONS**

Pursuant to the Stipulation and Agreement Regarding Ameren Missouri's Keeping Current Program approved by the MoPSC in Case No. ER-2012-0166 and pursuant to the Unanimous Stipulation and Agreement approved by the MoPSC in Case No. ER-2016-0179, beginning in April 2017 the Company will provide \$625,000 annually, in twelve monthly installments each Program year (calendar year), to finance the Program, with the 2017 contributions prorated for the nine months remaining in the year. An additional amount of approximately \$706,000 will be collected through the Low-Income Pilot Program Charge in the Company's 1(M), 2(M), 3(M), 4(M), 11(M), and 12(M) tariffs and contributed to the Program. The Program will be implemented through the Company's existing Keeping Current Agencies in cooperation with the Collaborative.

Participants may choose a preferred due date or billing cycle at enrollment that matches the time that they receive income.

Credits will be provided through Monthly Heating Bill Credits and/or Monthly Arrearage Bill Credits and/or Keeping Cool Bill Credits as listed below to Participants meeting the income limits above and the general qualifications listed below as well as the qualifications for each provision:

1. Participant must be registered with a designated Keeping Current Agency.
2. Participant will apply for weatherization and LIHEAP assistance.

**\*\* MONTHLY HEATING BILL CREDITS**

*Electric Heating Participant's Monthly Bill Credit	
0-50% FPL	\$90.00
51%-150% FPL (1)	\$60.00

*Non-Electric Heating Participant's Monthly Bill Credit	
0-50% FPL	\$40.00
51%-150% FPL (1)	\$35.00

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\*Indicates Reissue. \*\*Indicates Change.

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ISSUED BY Martin J. Lyons Chairman & President St. Louis, Missouri  
NAME OF OFFICER TITLE ADDRESS

PILOTS, VARIANCES, AND PROMOTIONAL PRACTICES

D. KEEPING CURRENT LOW-INCOME PILOT PROGRAM (Cont'd.)

MONTHLY HEATING BILL CREDITS (Cont'd.)

- \* 1. Participants must remain current within two (2) billing cycles to continue on Program. Participants that default on payments for two (2) consecutive months will be removed from the Program and not be allowed back into the Program for twelve (12) months except that a Keeping Current Agency may request a one-time re-enrollment for a defaulted Participant experiencing a short-term, unanticipated financial hardship. As a one-time exception during the twenty-four (24) month enrollment period, Participants with a missed, late or partial payment will be allowed to receive the monthly bill credit and still be considered current on the program.
- 2. Participants receiving Electric Heating Monthly Credits must be enrolled in Budget Billing with any under or over collection balance existing at the settlement month rolled over and spread equally across all monthly bills in the next Budget Billing Plan year. All Budget Billing options will be available to a Keeping Current Participant that has satisfactorily completed two (2) years on the Keeping Current Program.
- 3. Monthly Heating Bill Credits will only be applied for those bills where the Participant makes an on-time (before the delinquent date) payment equal to the amount due less the pre-determined monthly credit, based on FPL. Bill statement will reflect the amount due, the credit, and the new payment required.
- 4. Monthly Heating Bill Credits will be adjusted accordingly so that the Participant pays a minimum of \$10 (ten) per month if the difference between the budget billing amount and the associated credit results in an amount due which is less than \$10 (ten). Credit will be calculated in these circumstances once the budget billing amount has been determined.

MONTHLY ARREARAGE BILL CREDITS

Monthly arrearage bill credit is 1/12<sup>th</sup> of their original arrearage amount when entering the Program.

- 1. Participants must make a payment of at least 1/12<sup>th</sup> of any arrearage through pledge or personal funds. This arrearage reduction agreement will remain in effect as long as customer remains current.
- 2. Participants must remain current within two (2) billing cycles to continue on Program. Participants that default on payments for two (2) consecutive months will be removed from the Program and not be allowed back into the Program for twelve (12) months except that a Keeping Current Agency may request a one-time re-enrollment for a defaulted customer experiencing a short-term, unanticipated financial hardship.

\* Indicates Reissue.

PILOTS, VARIANCES, AND PROMOTIONAL PRACTICES

D. KEEPING CURRENT LOW-INCOME PILOT PROGRAM (Cont'd.)

\* MONTHLY ARREARAGE BILL CREDITS (Cont'd.)

3. Monthly Arrearage Bill Credits will only be applied for those bills where Participant makes an on-time (before the delinquent date) payment equal to the amount due less the pre-determined monthly credit, based on FPL. Bill statement will reflect the amount due, the credit, and the new payment required.

\*\* KEEPING COOL BILL CREDITS

Participant's Monthly Cooling Bill Credit(June-August)	
0-100% FPL	\$25.00
101%-150% FPL (1)	\$25.00

(1) Through December 31, 2021, the percentage shall be 250% rather than 150%

Participants may not receive Keeping Cool Bill Credits concurrently with Electric Heating Bill Credits, Non-Electric Heating Bill Credits, or Arrearage Bill Credits.

ADMINISTRATION, REPORTING AND EVALUATION

Program administration, reporting and evaluation will be conducted consistent with the terms of the Stipulation and Agreement Regarding Ameren Missouri's Keeping Current Program in Case No. ER-2012-0166 and the terms of the Unanimous Stipulation and Agreement in Case No. ER-2016-0179 or as modified by the Collaborative and approved by the MoPSC.

\*Indicates Reissue. \*\*Indicates Change.