

Liberty Utilities (Midstates Natural Gas) Corp.  
d/b/a Liberty Utilities

FOR – All Areas

Name of Issuing Corporation

Community, Town or City

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Pursuant to the *Order Granting Variances*, effective October 9, 2023, in Missouri Public Service Commission (“MPSC”) Case No. GE-2024-0046, the below MPSC rule provisions are not applicable to the Company for the months of October and November of 2023.

20 CSR 4240-13.015(1)(C): Billing period means a normal usage period of not less than twenty-six (26) nor more than thirty-five (35) days for a monthly billed customer nor more than one hundred (100) days for a quarterly billed customer, except for initial, corrected, or final bills.

20 CSR 4240-13.020(6): A utility may bill its customers on a cyclical basis if the individual customer receives each billing on or about the same day of each billing period. If a utility changes a meter route or schedule which results in a change of nine (9) days or more of a billing cycle, notice shall be given to the affected customer at least fifteen (15) days prior to the date the customer receives a bill based on the new cycle.

Additionally, for a period of 90 days beginning October 9, 2023, Liberty will: (1) waive new late payment fees; (2) waive the \$15 charge for dishonored checks provided for in tariff sheet P.S.C. MO No. 2, 1st Revised Sheet No. 20, for failed auto pay withdrawals; (3) will reimburse customers for overdraft charges incurred related to autopay payments made through a financial institution that the customer would not have incurred but for the change in bill date; and (4) will reimburse customers for an over-the-limit fee imposed related to autopay payments made by credit card that the customer would not have incurred but for the change in bill date.

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DATE OF ISSUE: October 6, 2023  
month day year

DATE EFFECTIVE: November 5, 2023  
month day year

ISSUED BY: Matthew DeCoursey  
name of officer

Vice President, Rates & Regulatory Strategy Joplin, MO  
title address