BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

The Staff of the Missou Commission,	ıri Public Service)
	Complainant,)
.,) File No.: TC-2019-0141
V.)
TelAgility Corp.,)
	Respondent.))

NOTICE OF CONTESTED CASE AND ORDER DIRECTING FILING

Issue Date: November 14, 2018 Effective Date: November 14, 2018

On November 13, 2018, the Commission's Staff filed a complaint against TelAgility Corp., a copy of which is attached. The filing of a complaint requires the Commission to set a hearing. The requirement of a hearing on such issues signifies a contested case. A contested case is a formal hearing procedure, but it allows for waiver of procedural formalities and a decision without an evidentiary hearing, including by stipulation and agreement.³ The Commission's regulations provide for discovery at 4 CSR 240-2.090.

THE COMMISSION ORDERS THAT:

1. TelAgility Corp. shall file an answer to the complaint no later than December 14, 2018.

Section 392.240, RSMo 2016.
 Section 536.010(4), RSMo 2016.
 Section 536.060, RSMo 2016; 4 CSR 240-2.115.

2. The Commission's data center shall serve a copy of this order and the complaint upon TelAgility Corp. by certified mail, postage prepaid, at:

Karen M. Hyde 1420 Spring Hills Rd., Ste. 400 McLean, VA. 22102

CT Corporation System 120 South Central Avenue Clayton, Missouri 63105

3. This order shall be effective when issued.



BY THE COMMISSION

Morris L. Woodruff

Secretary

Paul T. Graham, Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri, on this 14th day of November, 2018.

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

The Staff of the Missouri Public Service Commission,)
Complainant,)) Case No. TC-2019-
V.) <u>case No. 1C-2019-</u>))
TelAgility Corp.,)
Respondent)

COMPLAINT

COMES NOW the Staff of the Missouri Public Service Commission, through the undersigned counsel, and pursuant to Section 386.370 RSMo (2000)¹, files this Complaint with the Missouri Public Service Commission against Respondent TelAgility Corp. ("Company"), for violation of the Commission's statutes relating to the payment of annual assessments. In support of its Complaint, Staff respectfully states the following:

Introduction

This matter concerns Respondent's failure to pay the Company's annual
 Public Service Commission Assessment.

<u>Parties</u>

2. Complainant is the Staff of the Missouri Public Service Commission, acting through the Staff Counsel's Office as authorized by Commission Rule 4 CSR 240-2.070(1).

¹ All statutory references are to RSMo 2000, as currently supplemented.

- 3. Respondent Company is located at 326 First Street, Suite 24, Annapolis, MD, 21403. Respondent Company's official representative, per EFIS, is Karen M. Hyde, 1420 Spring Hills Rd., Suite 400, McLean, VA, 22102. Respondent Company provides interconnected voice over Internet protocol services statewide.
- 4. C T Corporation System on information and belief is the registered agent of Respondent Company.

General Allegations

- 5. Respondent is a provider of "interconnected voice over Internet protocol services" to the public for gain as defined by § 386.020(23) and is thus a "public utility" as defined by § 386.020(43), RSMo, and thus is subject to the jurisdiction of this Commission pursuant to § 386.250(3), RSMo.
- 6. Section 386.390.1, RSMo authorizes the Commission to entertain a complaint "setting forth any act or thing done or omitted to be done by any...public utility...in violation, or claimed to be in violation, of any provision of law, or of any rule, or order or decision of the commission."
- 7. Section 386.600, RSMo provides, "an action to recover a penalty...under this chapter or to enforce the powers of the commission under this or any other law may be brought in any circuit court in this state in the name of the state of Missouri and shall be commenced and prosecuted to final judgment by the general counsel to the commission."

Respondent failed to pay Company's fiscal year 2019 assessment

8. Complainant hereby adopts by reference and re-alleges the allegations set out in Paragraphs 1 through 7, above.

9. Section 386.370.2 RSMo, states:

The Commission shall allocate to each group of public utilities the gross intrastate operating revenues of such group during the preceding calendar year. The Commission shall then assess the amount allocated to each public utility in proportion to their respective gross intrastate operating revenues during the preceding calendar year.

- 10. On June 20, 2018, the Commission, in Case No. AO-2018-0379, issued its Assessment Order for Fiscal Year 2019 (2019 Assessment Order) pursuant to Section 386.370 RSMo. The Assessment Order fixed the amount allocated to telephone service providers at \$1,304,107.
- 11. Section 408.020 RSMo allows "creditors to receive interest at the rate of nine percent per annum, when no other rate is agreed upon....on accounts after they become due and demand of payment is made[,]" and Complainant is statutorily entitled to prejudgment interest on Company's delinquent assessment amount.
- 12. On June 21, 2018, the Commission's Budget and Fiscal Services sent Respondent notice stating that \$50.67 was due no later than July 15, 2018, to keep Company's account in good standing.
- 13. On August 15, 2018, the Commission sent Respondent a "late notice" by email, stating that \$50.67 was due immediately to keep Company's account in good standing.
- 14. As of the date of this filing, Respondent has failed, omitted, or neglected to pay \$50.67 of Company's total fiscal year 2019 assessment.

15. Section 386.570.1 RSMo provides that,

Any...public utility which violates or fails to comply with any...law, or which fails to comply with any order, decision, decree, rule direction, demand or requirement, or any part or provision thereof, of the commission in a case in which a penalty has not herein been provided for such...public utility, is subject to a penalty of not less than one hundred dollars nor more than two thousand dollars for each offense.

16. Section 386.570.2, RSMo, provides that "...in case of a continuing violation each day's continuance thereof shall be and be deemed to be a separate and distinct offense."

WHEREFORE, the Staff respectfully requests the Commission give notice to the Respondent as required by law and, after the opportunity for hearing, issue an order that finds the Respondent has failed to pay the fiscal year 2019 assessment and authorizes the General Counsel's Office to bring a penalty action against the Respondent in circuit court as provided in §§ 386.600, 386.370, and 386.570, RSMo., for the collection of the assessment, penalties, and interest on the assessment amount.

Respectfully submitted,

/s/ Travis J. Pringle

Missouri Bar No. 71128 Legal Counsel Attorney for the Staff of the Public Service Commission P. O. Box 360 Jefferson City, MO 65102 (573) 751-4140 (Telephone) (573) 751-9265 (Fax) Travis.Pringle@psc.mo.gov

CERTIFICATE OF SERVICE

I hereby certify that true and correct copies of the foregoing were mailed, electronically mailed, or hand-delivered to all counsel of record this 13th day of November, 2018.

/s/ Travis J. Pringle

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 14th day of November 2018.

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Morris L. Woodruff Secretary

MISSOURI PUBLIC SERVICE COMMISSION November 14, 2018

File/Case No. TC-2019-0141

Missouri Public Service Commission

Staff Counsel Department 200 Madison Street, Suite 800 P.O. Box 360 Jefferson City, MO 65102 staffcounselservice@psc.mo.gov Office of the Public Counsel

Marc Poston 200 Madison Street, Suite 650 P.O. Box 2230 Jefferson City, MO 65102 opcservice@ded.mo.gov **TelAgility Corp.**Legal Department
326 First Street, Suite 24

Annapolis, MD 21403 tiffaney@telagility.biz

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

Morris L. Woodruff Secretary

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.