

William C. Fox, Sr.,  
Complainant,  
vs.  
Missouri-American Water Company,  
Respondent.

<sup>1</sup> State ex rel GS Techs Operating Co. v. PSC of Mo., 116 S.W.3d 680, 696 (Mo. App. 2003).

to award damages to Mr. Fox.<sup>2</sup> The Commission will set a time for Mr. Fox or the Office of Public Counsel to file a response to the Staff Report if they wish to do so.

**THE COMMISSION ORDERS THAT:**

1. If William C. Fox, Sr. or the Office of Public Counsel wish to file a response to the Staff Report filed on November 16, 2018, any such response shall be filed no later than November 30, 2018.

2. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in dark ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Paul T. Graham, Regulatory Law Judge,  
by delegation of authority pursuant  
to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 19<sup>th</sup> day of November, 2018

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<sup>2</sup> Id.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 19<sup>th</sup> day of November 2018.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**November 19, 2018**

**File/Case No. WC-2019-0084**

**Missouri Public Service  
Commission**

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**Missouri Public Service  
Commission**

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**Missouri-American Water  
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**Missouri-American Water  
Company**

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**William C. Fox Sr.**

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billfox@swbell.net

***Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).***

***Sincerely,***



**Morris L. Woodruff  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.