

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION**

At a session of the Public Service Commission held by telephone/internet audio conference on the 29th day of July, 2020.

In the Matter of Union Electric)	
Company d/b/a Ameren Missouri's)	
Request for a Waiver of Various)	<u>File No. EE-2019-0382</u>
Tariffs and Regulations to Enable the)	
Deployment of Automated Metering)	
Infrastructure Beginning in 2020)	

ORDER APPROVING UNANIMOUS STIPULATION AND AGREEMENT

Issue Date: July 29, 2020

Effective Date: August 28, 2020

On October 8, 2019, Union Electric Company d/b/a Ameren Missouri (Ameren Missouri) filed an application, with related exemplar tariff revisions and a *Smart Meter Plan Report (Report)*. The application requested regulation variances and tariff revisions regarding disconnections and reconnections, interval versus meter register data, customer meter readings, and estimation routines.

On May 15, 2020, Ameren Missouri, the Commission's Staff, Consumers Council of Missouri (CCM), and AARP (the Signatories) filed a Partial Stipulation and Agreement (Partial Agreement). The Commission approved the Partial Agreement on May 28, 2020. After the Commission's approval of the Partial Agreement, Ameren Missouri's variance requests regarding door hangars/contact and reduction of reconnection fee for Advanced Metering Infrastructure customers remained pending.

On July 22, 2020, Ameren Missouri, Staff, CCM, AARP, and the Office of Public Counsel (OPC) filed a Unanimous Stipulation and Agreement (Unanimous Agreement). The Unanimous Agreement spells out how Ameren Missouri shall manage: enhanced

disconnection notice content and communications, disconnection timing, outreach to elderly and disabled customers, medical equipment registry enhancements, a dedicated web page, reconnection and opt-out fees, disconnection notices and call scripts, its Keeping Cool program, and reporting to Staff and OPC. The Unanimous Agreement further requests the Commission waive certain regulations.

The Commission may resolve any part of this proceeding on the basis of a stipulation and agreement.¹ After reviewing the Agreement, the Commission finds and concludes that the Agreement is a reasonable resolution of the issues. The Commission will approve the Agreement.

THE COMMISSION ORDERS THAT:

1. The Unanimous Stipulation and Agreement filed on July 22, 2020, is approved, and the signatories are ordered to comply with its terms. A copy of the Unanimous Stipulation and Agreement is attached to this order and incorporated herein as if fully set forth.

2. Ameren Missouri is granted a variance from Commission Rules 20 CSR 4240-13.050(9), 13.055(3)(C) and (D).

3. Ameren Missouri shall file tariffs to comply with the Unanimous Stipulation and Agreement and with this order.

4. This order shall be effective August 28, 2020.

¹ Commission Rule 20 CSR 4240-2.115(1)(B).



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff". The signature is written in a cursive, flowing style.

Morris L. Woodruff
Secretary

Silvey, Chm., Kenney, Rupp, Coleman, and
Holsman CC., concur.

Pridgin, Regulatory Law Judge