BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

William C. Fox, Sr.,)
Complainant,)
VS.) Case No. WC-2019-0084
Missouri-American Water Company,)
Respondent.)

ORDER SETTING PRE-HEARING CONFERENCE

Issue Date: December 4, 2018 Effective Date: December 4, 2018

On September 27, 2018, William C. Fox, Sr. ("Mr. Fox") filed a complaint with the Missouri Public Service Commission ("Commission") against Missouri-American Water Company ("Company"). The Company has filed an Answer to the Complaint, and the Staff of the Missouri Public Service Commission ("Staff") has filed a Staff Report. On November 19, 2018, the Commission issued its Order that if Mr. Fox or the Office of Public Counsel ("OPC") wished to file a response to the Staff Report, any such response should be filed no later than November 30, 2018. No response was filed. The Commission will schedule a pre-hearing conference. The parties may appear either in person or by telephone.

THE COMMISSION ORDERS THAT:

1. A procedural conference is scheduled for January 3, 2019, at 1:00 p.m., at the Commission's office at the Governor Office Building, 200 Madison Street, Jefferson City, Missouri, Room 305. This building meets accessibility standards required by the

Americans with Disabilities Act. If you need additional accommodations to participate in this conference, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 before the conference.

2. All Parties shall appear. Any party may appear either in person or by telephone. Any appearance by telephone shall be made by dialing 877-820-7831, PIN: 35666479# (toll free) at the designated prehearing time.

BY THE COMMISSION

3. This order shall be effective when issued.



Morris L. Woodruff Secretary

Paul T. Graham, Regulatory Law Judge, by delegation of authority under Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri, on this 4th day of December, 2018.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 4th day of December 2018.

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Morris L. Woodruff Secretary

MISSOURI PUBLIC SERVICE COMMISSION December 4, 2018

File/Case No. WC-2019-0084

Missouri Public Service Commission

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Missouri-American Water Company

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William C. Fox Sr.

William C Fox Sr. 229 Cuiseaux Ct. St. Louis, MO 63141-7341 billfox@swbell.net

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

Morris L. Woodruff Secretary

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.