

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Jill Covington Beatty,)	
)	
Complainant,)	
)	
v.)	<u>File No. EC-2017-0198</u>
)	
Union Electric Company d/b/a)	
Ameren Missouri)	
)	
Respondent.)	

NOTICE THAT A NEW COMPLAINT FILE HAS BEEN OPENED

Issue Date: December 5, 2018

On November 30, 2018, Jill Covington Beatty filed a request for hearing in this complaint against Union Electric Company d/b/a Ameren Missouri. This complaint was dismissed without prejudice when Ms. Beatty refused to participate in a hearing scheduled to take place on October 4, 2017. Ms. Beatty's request for hearing also mentions a previous complaint she made against Ameren Missouri in 2009 or 2010. She appears to be referring to File No. EC-2010-0142, which the Commission dismissed without prejudice on June 16, 2010, when Ms. Beatty twice failed to appear for scheduled prehearing conferences. Subsequently, on December 5, Ms. Beatty filed a letter indicating she would like to "complete" the complaint that was addressed in this file, as well as her 2009 complaint.

Ms. Beatty's complaint in this file, which dates to January 20, 2017, alleged that Ameren Missouri over-collected payments from Ms. Beatty's account for electric service and refused to repay those over-collected amounts. The complaint alleged the overpayments could amount to \$6,000 or more, and demanded payment of \$50,000 as compensation for pain and suffering. The 2009 complaint made similar allegations that Ameren Missouri has refused to return overpaid amounts to her.

The Commission dismissed both complaints without prejudice, meaning Ms. Beatty may, if she chooses to do so, file a new complaint against Ameren Missouri alleging the same or new facts. The Commission will not schedule a hearing in this dismissed complaint, but will treat Ms. Beatty's renewed request for a hearing as the filing of a new complaint. Her complaint from this case, as well as the complaint from File No. EC-2010-0142, have been used to open File No. EC-2019-0168. The new complaint will proceed in that new file.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Woodruff, Chief Regulatory Law Judge

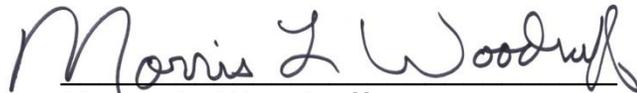
STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 5th day of December 2018.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

December 5, 2018

File/Case No. EC-2017-0198

**Missouri Public Service
Commission**
Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

Office of the Public Counsel
Marc Poston
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opcservice@ded.mo.gov

Jill C Beatty
Jill C Beatty
PO Box 609
Caruthersville, MO 63830

**Missouri Public Service
Commission**
Nathan Williams
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
nathan.williams@psc.mo.gov

Union Electric Company
Sarah E Giboney
111 South Ninth Street, Suite 200
P.O. Box 918
Columbia, MO 65205-0918
giboney@smithlewis.com

Union Electric Company
Paula Johnson
1901 Chouteau Ave
St Louis, MO 63103
AmerenMOService@ameren.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.