

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION
JEFFERSON CITY
March 6, 2001**

CASE NO: GC-2001-386

Office of the Public Counsel

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United Cities Gas Company

Legal Department
810 Crescent Centre Drive, Suite 600
Franklin, TN 37067

Enclosed find certified copy of an ORDER in the above-numbered case(s).

Sincerely,

A handwritten signature in black ink that reads "Dale Hardy Roberts". The signature is written in a cursive style with a large, stylized "D" and "R".

**Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge**

At a session of the Public Service Commission held at its office in Jefferson City on the 6th day of March, 2001.

Case No. GC-2001-386

On January 12, 2001, Palmyra R-1 School District (Complainant) filed its Complaint against United Cities Gas Company, a Division of Atmos Energy Corporation (Respondent). The gravamen of the Complaint was that Respondent was seeking to recover from Complainant approximately \$5,000 in undercharges caused by a billing error made by Respondent. The Commission issued its Notice of Complaint on January 23, 2001, advising Respondent that it must file either an answer or a notice of satisfaction within 30 days. On February 16, 2001, Respondent filed its Notice of Satisfaction of Complaint, informing the Commission that it had decided not to seek recovery of these undercharges from Complainant and that Complainant had indicated that its complaint was thereby fully resolved. No response to Respondent's notice was filed.

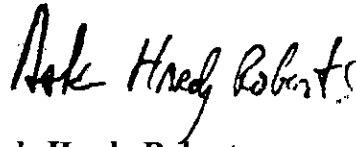
The billing error in question was that Respondent charged Complainant, and its other commercial and industrial customers in Palmyra, according to its summer rate rather than its higher winter rate during the heating seasons of 1998-1999 and 1999-2000. Respondent states that it will not seek recovery of the undercharges from any of these customers. The

Commission has considered the pleadings filed by the parties and, as the complaint has been fully resolved, directs that this case be closed.

IT IS THEREFORE ORDERED:

1. That this case shall be closed on March 17, 2001.
2. That this Order shall become effective on March 16, 2001.

BY THE COMMISSION



Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge

(S E A L)

Lumpe, Ch., Drainer, Murray,
Schemenauer, and Simmons, CC., concur.

Thompson, Deputy Chief Regulatory Law Judge

Atty/Sec'y: *Thompson*

3-2
Date Circulated

GC-2001-386
CASE NO.

LL
Lumpke, Chair

MDP
Draimer, Vice Chair

DM
Murray, Commissioner

DS
Schemenauer, Commissioner

KS
Simmons, Commissioner

3-6
Agenda Date

Action taken:

5-045

Must Vote Not Later Than

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and

I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City,

Missouri, this 6th day of March 2001.

Dale Hardy Roberts

Dale Hardy Roberts

Secretary/Chief Regulatory Law Judge

