# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Michele A. Goad,

Complainant,

Vs.

Missouri-American Water Company, Respondent. File No. WC-2023-0142

## LIST OF ISSUES, ORDER OF WITNESSES, ORDER OF CROSS EXAMINATION, ORDER OF OPENING STATEMENTS

COMES NOW Missouri-American Water Company ("MAWC"), by and through

counsel, and tenders the following List of Issues, Order of Witnesses, Order of Cross

Examination, Order of Opening Statements.

### LIST OF ISSUES

Did MAWC violate any tariff, rule or order related to the water main break that is the cause of this Complaint?

#### **ORDER OF WITNESSES**

Complainant	Michele Goad
	Tom Goad
	Susan Goad
	Michael Gleason
	Alice Gleason
Staff	David Spratt
MAWC	Brian Eisenloeffel

## **ORDER OF CROSS EXAMINATION**

The parties identified below are parties that have pre-filed testimony. A different order of crossexamination may be more appropriate for specific issues; however, the following orders of cross-examination are generally based on adversity:

Complainant Witness:	Staff, MAWC
Staff Witness:	Complainant, MAWC
MAWC Witness:	Complainant, Staff

#### **ORDER OF OPENING STATEMENTS**

Michele Goad Staff MAWC

WHEREFORE, MAWC respectfully submits the foregoing in compliance with the

Commission's order.

Respectfully submitted,

MISSOURI-AMERICAN WATER COMPANY /s/ Rachel L. Niemeier Tim Luft, #40506 Rachel Niemeier, #56073 Corporate Counsel Missouri-American Water Company 727 Craig Road St. Louis, MO 63141 (314) 996-2390 (telephone) tim.luft@amwater.com rachel.niemeier@amwater.com

#### **CERTIFICATE OF SERVICE**

The undersigned certifies that a true and correct copy of the foregoing document was sent by electronic mail or U.S. Mail on October 16, 2023, to the following:

Office of the Staff Counsel Governor Office Building Jefferson City, MO 65101 <u>staffcounselservice@psc.mo.gov</u>

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/s/ Rachel L. Niemeier