

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Jill Covington Beatty,	)	
	)	
Complainant,	)	
	)	
vs.	)	<b><u>File No.: EC-2019-0168</u></b>
	)	
Union Electric Company, d/b/a	)	
Ameren Missouri,	)	
	)	
Respondent.	)	

**ORDER GIVING NOTICE OF CONTESTED CASE  
AND DIRECTING ANSWER**

Issue Date: December 6, 2018

Effective Date: December 6, 2018

On December 5, 2018, Jill Covington Beatty (“Ms. Beatty”) filed a Complaint with the Missouri Public Service Commission against Union Electric Company d/b/a Ameren Missouri (“Ameren Missouri”). A copy of the Complaint accompanies this notice. This is a contested case<sup>1</sup> authorized by Section 386.390, RSMo 2016. The Complaint references an earlier case which Ms. Beatty brought against Ameren Missouri.<sup>2</sup> The Complaint states that Ms. Beatty wishes now to prosecute her earlier case. Since the Complaint in the earlier case alleged an amount in dispute of more than \$3,000, this matter will be treated as a formal complaint and not as a small formal complaint case under Commission rule 4 CSR 240-2.070(15) unless otherwise ordered.

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<sup>1</sup> A “[c]ontested case’ means a proceeding before an agency in which legal rights, duties or privileges of specific parties are required by law to be determined after hearing.” Section 536.010.4, RSMo 2016.

<sup>2</sup> From Ms. Beatty’s present Complaint, the Commission infers that the earlier case was EC-2017-0198, which Ms. Beatty dismissed.

As required by Section 536.067 (2)(f), RSMo 2016, the Commission informs the parties that the Commission's provisions governing procedures before the Commission, including provisions relating to discovery, are found at Commission Rule 4 CSR 240-2.090.

Under Commission Rule 4 CSR 240-2.070(8), Ameren Missouri shall have 30 days from the date of this notice to satisfy the complaint or file a response to the complaint. A copy of any response shall be served upon the Ms. Beatty at her address. The Commission will also direct the Staff of the Commission to investigate this complaint and file a report.

As an alternative to the formal evidentiary hearing procedure, the Commission offers mediation. Mediation is a voluntary process in which a neutral person assists the parties in exploring opportunities for settlement. Upon a written request for mediation, the Commission may suspend the schedule set forth in this order.

**THE COMMISSION ORDERS THAT:**

1. Union Electric Company d/b/a Ameren Missouri shall satisfy this complaint or file a response to this complaint no later than January 5, 2019.
2. The Staff of the Commission shall investigate and file a report on this complaint no later than January 21, 2019.
3. The Commission's Data Center shall send, by certified mail, a copy of this notice and order and copy of the complaint to:

ATTN: Legal Department  
P.O. Box 66149, Mail Code 1310  
1901 Chouteau Avenue  
St. Louis MO 63166-6149

4. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Paul T. Graham, Regulatory Law Judge,  
By delegation of authority pursuant  
To Section 388.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
On the 6<sup>th</sup> day of December, 2018.

FILED<sup>3</sup>

DEC 5 2018

Missouri Public  
Service Commission

11-29-18

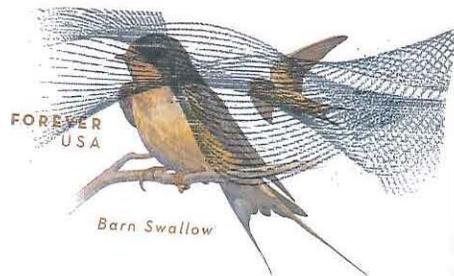
I call Covington Beatty:  
I would like to complete  
the Ameren case. I'm  
ready now. I would like  
to complete the ~~first~~  
one from 2009 as well.  
It's ~~complete~~ complete.  
Sorry about the writing.  
They just need to pay me.

I want  
Your  
Gull Carter  
Beatty

Jill Covington Peatty  
601 W 3rd St  
Caryphersville MO. 63830

SAINT LOUIS MO 630

NOV 2018 PM 2L



Services Center  
Data Center  
P.O. Box 360

65102-036060

Jefferson City, MO 65102

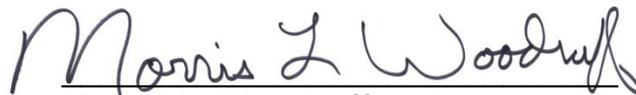
**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

**WITNESS** my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 6<sup>th</sup> day of December 2018.



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**December 6, 2018**

**File/Case No. EC-2019-0168**

**Missouri Public Service  
Commission**

Staff Counsel Department  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
staffcounsel@psc.mo.gov

**Office of the Public Counsel**

Marc Poston  
200 Madison Street, Suite 650  
P.O. Box 2230  
Jefferson City, MO 65102  
opcservice@ded.mo.gov

**Jill C Beatty**

Jill C Beatty  
PO Box 609  
Caruthersville, MO 63830

**Union Electric Company**

Sarah E Giboney  
111 South Ninth Street, Suite 200  
P.O. Box 918  
Columbia, MO 65205-0918  
giboney@smithlewis.com

**Union Electric Company**

Paula Johnson  
1901 Chouteau Ave  
St Louis, MO 63103  
AmerenMOService@ameren.com

**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

*Sincerely,*



**Morris L. Woodruff  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.