

EC-2023-0395

Brett Felber

Vs

Ameren Missouri

In response to respondents counsels newest filings in opposition lets make a few things clear.

First, notice respondent adverts from talking about the payment agreements and the terminology that were brought up in those or any recent filings? That's because the respondents have continued to not only fool I the Complainant, but also the Commission, Staff and the Honorable Judge Clark.

Respondents, filed a motion to leave to file a staff report because they were in agreement in changing the language and terminology of their agreements.

Also Respondents Counsel in numerous hearings "promised to do better and that they are already making changes." Changes that have yet to be seen.

In addition Respondents Counsel stated that "they are trying to put matters like these on litigational hold." Has yet to be seen either.

The payment agreement that I submitted points out two distinct things.

The first, being that Ameren Missouri has had five months to improve and change the language of their agreements, but they havent. Instead those agreements say the SAME exact thing now as they did five months ago. In which they are payment agreements and payment arragnements. Nothing in the opening of the email or in the email has been changed, or modified to "pending payment arrangment or agreement."

Respondents instead of relying on an agreement process, one they agreed with the Staff of the Commisison and told the Honorable Judge Clark that they are making changes, simply has not made any changes. Instead Respondent feels it is necessary to verbally alter the form of the emails and their meanings to a beneficial terminology and language that benefits them, over the consumer. In essence they are misleading and lying to the consumer and they are violating rules, regulations and tariffs.

If we are going to verbally modify things, by their logic I paid my bill, so that makes it true because I said it. Can't charge me. (Example)

Second, in their filing towards the agreement and the final agreement Ameren made agreement terms with I the Complainant, they have already admitted in a response that they plan to breach and have already breached the agreement, with the words of stating they are "not honoring it."

However, respondents would rather avoid talking about other crucial things such as their payment agreements. Along with the fact that they attempted to Hijack my email account.

Usually it is a common tactic used among defectors, who which to rapidly change what is being seen or talked about.

Such as another example at the evidentiary hearing. When Respondents Counsel decided to have their Regulatory Specilaist give a Biography of her life. Is the complaint about the biolgraphy of Mrs. Krcmar's career, or is it about a complaint against Ameren Missouri? In fact it is a common deflector, usually used when one is caught in a lie, such as I can continually point out here.

In fact, if I would have known that I could give a Biography of my life or accomplishments throughout my life at the evidentiary hearing I would of perpared one.

Here's a short biography of my life. To sum up I was a 4.0GPA Student from my freshman year through Senior year of High School. i was in Who's who for my accomplishments, during that time i got Presidential Achievement letters from President George Bush and President Bill Clinton.

After High School I went on to pursue a degree in Criminal Justice, Civil Justice, Torts, Regulations and Rehabilitation, along with a certificate program in Homeland Security. In fact I'm actually in the process of enrolling in a course of Forensic Pathology and achieving a certficate in that to add to my credentials of achievements. In college my professors were former police officers and former PA's.

After college I decided to pursue business ventures because I always had a creative concept and visioned being a benneficial service to my communities and utlizing my expertize in several areas.

In 2005 after many years of being in the telecom industry and working for companies such as Nextel, Sprint, Voicesteam, Cingular, AT&T I decided top branch and start my own cellular communications company. Which has an excellent rating with the BBB by the way in each state that we are in! A+.

While I becam very successful at my career, I decided to help my wife form a Pet Grooming Salon, as she always wanted to put her degree in fullfilment, so I invested into the Pet Services Industry and formed a suscessful Pet Services Salon and also a shampoo division that sels shampoo products in every state in the Untied States. In fact another proud accomplishment is that our grooming salon has won numerous awards and been voted a top salon by NextDoor Nieghbor, Yelp, Google the own city in which I contribute too and grew up and we are A+ rated with the BBB, as well.

Meanwhile, since counsel is so fascinated with the business formations that I have, yes I have a Church in both the State of Missouri and the State Of Kansas. Which I am proud to admit, we do not accept donations or take donations. I believe in being able to utilize in helping people and serve the community by giving back. Not one donation at all have I ever asked for. Heck, I don't even want the non-profit status, because I would rather give to my community.

During that time I also got back into the cellular, data, networking, solutions, voip, landline, packet, cloud services and numerous other telecommunications and branched a computer division. In which we help recover data for consumers and business that need their data transferred and secured to a server for transfer use.

Call me a serial entrepreneur. I am a person that is willing to take the risk of forming a business, even if it means losing money or losing money at risk to start the investment.

In fact my newest business venture that I have created is to help teach consumers to spot and watch for signs of utility companies that take advantage of consumers. Mr. Banks even stated the date of formation. That a business that is helped to engage consumers, spot the signs of fraud and manipulating utility dozers, such as Ameren Missouri, who try to hide junk behind the words that write or incorporate. If you don't like the word Dozer, I can just stick with the word Shill, as Ameren is a Shill.

In fact, that is a whole website up and running talking about my actual matter before the PSC a website with a domain I purchased, to show the common signs of manipulating utility companies and how to spot their scams.

While Ameren has the Commission working on their side, I have the Community working on my side. In again, that new business doesn't collect a dime, however gives advice.

There's a nice biography for the Commission.

Call me a cherry picker or someone that picks away, my speciality is spotting habitual liars, also known as Dozer's and Shill's . Usually Dozer's and Shill's will advert talking about one object and attempt to divert the question and instead insert what they feel should be inserted into there to avoid talking about it. Such for example.

"Oh, even though they state payment agreement, they are really pending payment agreements."

That is a great example. Another great example would be .

"We promise to do better your honor, in fact we are already making changes!"

That is what is called the misleading statement or deflected statement that would be common among Dozer's and Shills because it is a blanket statement that states in

the future that you promise to do better, but when asked about it you really haven't. It misleads the party you are trying to impress that you are going to do better.

Another one ." We don't have a copy of the email agreement." " Ameren Missouri admitted it failed to send Mrt. Felber a default notice personal service or first class."

My personal favorite which probably takes the cake here!

" Mrs. Krcmar' I spent time altering documents and actually it was very easy!"

Instead of admitting that you stated you altered documents you would then rather subject your failures and blame the complainant. Its usually what Dozer's and Shills do.

The one thing that I will point out about Dozer's and Shills they also try so hard at covering up the constant mistakes they've done that you can pull another lie out of their next sentence.

I'm one of those people that when I hear a specific comment that pertains to interest, not only do I take a mental note, i right it down and record it for authenticity purposes.

Such example at the evidentiary hearing where the transcript would be provided to parties by October 18, 2023. Today's October 23, 2023.

Honesty goes a long way and while each party has their own profession, that is their own, I respect that, but that doesn't give you the right to lie or continue to lie to keep utility services off.

If anything that makes you a bad business and I would suggest that if Ameren doesn't want me to criticize what they have done, maybe they should actually clean up their act and do the right thing. They are con artists, dozers and shills, and until they take responsibility for their actions, they will always be classified as con artists, dozers and shills.

But yeah, their severely downgraded BBB rating, and their Google and Yelp reviews speak for the con artist actions and dozer and skill actions.