

FILED
October 25, 2023
Data Center
Missouri Public
Service Commission

Subject: Re: FW: [EXTERNAL] Existing Case Filing Notification - EC-2024-0111

To whom it may concern,

This email communication is a response to all parties involved in the Formal Complaint. We have filed against Union Electric, (D.B.A.), Ameren Missouri.

After review of our constant issues in regard to our account. Also, in consideration of the numerous attempts made by us. The consumers, to try to remedy the on going errors with our account. Before the problem escalated to this level.

Of being brought to the attention of, and before the Formal Complaint process being taken. Furthermore, being brought before the Missouri Public Service Commission. We do not feel that mediation at this point would either resolve or remedy the situation, as it stands. For the inconvenience and situation that these issues have put us in.

Kind regards.

Aquilla Canada and
Dranel Clark