

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Dranel J. Clark and Aquilla Canada,)	
)	
Complainants,)	
)	
v.)	<u>File No. EC-2024-0111</u>
)	
Union Electric Company d/b/a Ameren)	
Missouri,)	
)	
Respondent.)	

**ORDER DENYING MEDIATION REQUEST
AND EXTENDING TIME PERIODS**

Issue Date: October 25, 2023

Effective Date: October 25, 2023

On September 28, 2023, Dranel J. Clark and Aquilla Canada (“the Complainants”) filed a complaint with the Missouri Public Service Commission against Union Electric Company d/b/a Ameren Missouri. On October 24, 2023, Ameren Missouri filed a *Request for Mediation*.

On October 25, 2023, the Complainants sent an email to all other parties in this matter that included the statement, “We do not feel that mediation at this point would either resolve or remedy the situation, as it stands.”

Mediation is a voluntary process with which both parties must agree. The Complainants’ statement indicates that they do not agree to participate in mediation of this complaint. Therefore, the Commission will deny Ameren Missouri’s request for mediation.

Taking into account Ameren Missouri’s request for mediation, the Commission will extend, by a day, the time by which Ameren Missouri is to file an answer or notice of

satisfaction, and the time by which the Staff of the Commission is to file its investigative report.

THE COMMISSION ORDERS THAT:

1. Ameren Missouri's request for mediation is denied.
2. Ameren Missouri shall file an answer to this complaint no later than October 31, 2023, and serve a copy upon the Complainants. All pleadings (the answer or notice of satisfaction of complaint) shall be mailed to:

Secretary of the Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102-0360

or filed using the Commission's Electronic Filing and Information Service (EFIS).

3. The Staff of the Commission shall investigate this complaint and file a report with the Commission no later than November 14, 2023.
4. This order is effective when issued.

BY THE COMMISSION



A handwritten signature in black ink that reads "Nancy Dippell". The signature is written in a cursive, flowing style.

Nancy Dippell
Secretary

Kenneth J. Seyer, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri,
on this 25th day of October, 2023.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 25th day of October, 2023.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

October 25, 2023

File/Case No. EC-2024-0111

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.