

Dana Heffner, )  
)  
Complainant, )  
)  
v. )  
)  
Kansas City Power & Light Company, )  
)  
Respondent. )

**File No. EC-2019-0109**

Issue Date: January 7, 2019

Effective Date: January 7, 2019

Commission Rule 4 CSR 240-2.090(5) provides that “[f]ailure to appear at a prehearing conference without previously having secured a continuance shall constitute grounds for dismissal of ...the party’s complaint...unless good cause for the failure to appear is shown”. The Commission will not dismiss the complaint without giving Dana Heffner an opportunity to explain why she did not attend the prehearing conference. Therefore, Dana Heffner shall file a pleading showing cause why her complaint should not be dismissed.

**THE COMMISSION ORDERS THAT:**

1. Dana Heffner shall file a pleading no later than January 17, 2019, explaining why she failed to appear and showing cause why her complaint against Kansas City Power & Light Company should not be dismissed.
2. This order shall be effective when issued.



**BY THE COMMISSION**

*Morris L. Woodruff*

Morris L. Woodruff  
Secretary

Charles Hatcher, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 7<sup>th</sup> day of January 2019.

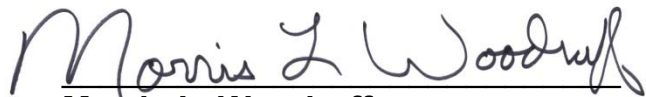
**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 7<sup>th</sup> day of January 2019.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**January 7, 2019**

**File/Case No. EC-2019-0109**

**Missouri Public Service  
Commission**

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**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

**Sincerely,**



**Morris L. Woodruff  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.