

EC-2023-0395

Brett Felber  
VS  
Ameren Missouri

To whom this may concern with the Public Service Commission, Staff and Ameren Missouri. I know I sound like a broken record, but I have never seen a service commission allow a "regulated" business to get away with so much corruption that it isn't even funny. I have been very vocal and expressed many concerns over the last 5 months, going on November makes six months. I have submitted numerous amounts of data which clearly shows Ameren Missouri is in the wrong on this matter. I've respectfully asked for copies of transcripts that were supposed to be uploaded into EFIS for viewing by no later than Wednesday October 18, 2023. It is now going on two weeks later and still no transcript is uploaded. Why? I believe that is being withheld for the reason that Ameren Missouri's regulatory specialist admitted to a alteration of documents.

To tell a party to have patience is one thing, but to mislead them is another. I believe the PSC is protecting Ameren or they are being funneled generous money to again stall a matter that clearly favors me and shows I'm in the correct.

While Ameren can play the game and state that I "owe" them money. They have failed to validate numerous verifications of debts and failed to abide by that. In essence, Ameren has pretty much screwed me over. They have been able to make the last 5 going on 6 months miserable. I have come out of pocket for expenses at the convenience of Ameren Missouri and expense as well of the PSC.

While I run a handful of well successful businesses and maybe I explained way too much, I believe Ameren thinks I am made of money and I freely have money to expend and pay Ameren's responsibilities and legal obligations too. I simply do not have expendable money. I am human and have a budget to maintain.

I submitted a motion to intervene in another complaint, that I expect the Commission to allow me to, as it has very comparable points as my complaint does. In addition, I filed a new complaint with the Commission against Ameren for the amount of [REDACTED], in which I don't want a penny of that. I want that to be given back to consumers that have been royally screwed over by a monopoly that has scammed people. They've scammed me personally. I am essentially seeking out of that matter everything in the complaint, however ensuring that Ameren is held sternly liable for their actions. As for proof that will come out in that complaint, so I'll reserve saying anything until that is allowed to proceed, but I have the feeling it will not be allowed to proceed.

I have come to the point and conclusion until I am more stern about my actions and collecting remedies and what Ameren Missouri owes me, they are going to continue to be able to walk all over me. I simply cannot or will not allow them to do that. The balance that Ameren Missouri owes has exceeded the amount I can continue to allow them to continue doing.

I have hired Empire Credit & Collection to collect all unpaid invoices that Ameren Missouri has failed to legally repay as a result of their actions. Each day, Ameren Missouri will continue to accrue additional charges, etc so forth. Ameren has been aware of it. They can validate the debt and debt verification, as I have submitted all invoices over to Empire Credit & Collection to collect on the debt they owe.

Including restoration of utility services, Ameren can remit their outstanding debt obligations they owe me to Empire Credit & Collection Agency.

Brett Felber  
[REDACTED]