

FORMAL COMPLAINT FORM

Attach extra pages as necessary.

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Brett Felber & Lisa Lambert
(Your name here)

Complainant,

v.

File No.

Ameren Missouri

(PSC fills this in)

DBA Union Electric Company
(Utility's name here)

Respondent,

FORMAL COMPLAINT

1. Complainant resides at:

[Redacted Address]

(Address of complainant)

[Redacted City, State, Zip Code]

(City)

(State)

(Zip Code)

2. The utility service complained of was received at:

a. Complainant's address listed in paragraph 1.

b. A different address:

(Address where service is provided, if different from Complainant's address)

(City)

(State)

(Zip Code)

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3. Respondent's address is:

1906 Chouteau Ave
(Address of complainant)

St Louis MO 63103
(City) (State) (Zip Code)

4. Respondent is a public utility under the jurisdiction of the Missouri Public Service Commission.

5. The amount at issue is: \$ [REDACTED]
(If your complaint is about money state how much is in dispute here.)

6. Complainant now requests the following relief:

(Explain what you want the Commission to do: the specific results you are seeking in this complaint.)

Ameren Missouri improperly bills Missouri residents two days per month on monthly statements and tax adjustments. Ameren Missouri has used Federal and State grant and bond funds to pay its Board Members, CEO, Executives and legal counsel, instead of utilizing funds toward a failing grid, junk fees and double dipping fees w/o clarification of itemization and explanation of charges on Missouri customer bills. Failure and loose practices and failure to allow customers to dispute bills, mishandling and failure to utilize medical hardship program - Improper handling of medical hardship documents, etc.

7. The relief requested is appropriate because Respondent has violated a

statute, tariff, or Commission regulation or order, as follows:

(Explain why the Commission should grant the relief you seek: the facts that constitute a violation of a statute, tariff, or Commission regulation or order.)

At this point, this complaint plans to address the numerous violations, statutes, tariffs, Commission regulations, tariffs, state and federal laws that constitute violation.
See attached letter

8. The Complainant has taken the following steps to present this matter to the Respondent:

(Please describe in detail what steps you have already taken to resolve this complaint.)

Ameren Missouri will obviously deny all material in the basis of the complaint. However, upon conclusion of the matter, evidence will prove that Ameren Missouri has misused, abused funds they've requested to mislead several agencies to be used toward grid expansions and upgrades to fund the luxurious lifestyle of those Board members, executives, lobbyist Commission members and counsel. In addition Missouri customers are paying for Ameren's failures to maintain Push Island and St Charles county well contaminations instead of Ameren Missouri using personal corporation assets to pay for these disasters they created.

They are also fixing their record books to make it look like they have no money while profiting

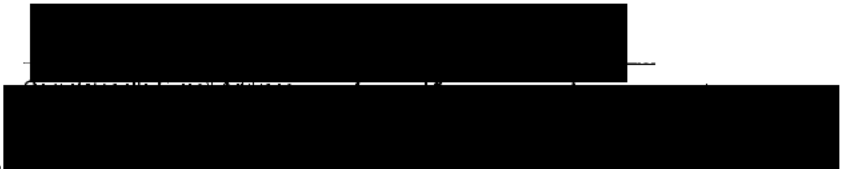
Date Oct 26, 2023

Signature of Complainant  



Complainant's Printed Full Name Brett Felber & Lisa Lambert

Alternate Contact Number



Attach additional pages, as necessary. Attach copies of any supporting documentation. Do not send originals of any supporting documentation.

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