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October 30, 2023
Via EFIS

Data Center
Missouri Public Service Commission
200 Madison Street, Suite 100
Jefferson City, MO 65101

RE: YourTel America, Inc. dba MAXSIP TEL
ETC Informational Filing

Dear Commission,

Attached, please find a revised Informational Wireless Eligible Telecommunications Carrier Tariff filed on behalf of YourTel America, Inc. dba MAXSIP TEL ("MAXSIP TEL"). The purpose of the filing is to update the Provider's top-ups section, trade name, address, add a new Broadband and Voice Plan, and to grandfather the existing plans. MAXSIP TEL respectfully requests this tariff become effective on October 31, 2023.

Any questions you may have regarding this filing should be directed to my attention at 405-470-4649 or via email to mdean@inteserra.com.

Respectfully,

/s/ Matt W. Dean

Matt W. Dean
Consultant

Cc: Dale Schmick dale@terracominc.com; Lance Steinhart lsteinhart@telecomcounsel.com

Enclosures
MD/nw

Wireless Services

**MISSOURI
INFORMATIONAL WIRELESS SERVICES TARIFF
OF
YOURTEL AMERICA, INC. D/B/A MAXSIP TEL**

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This tariff contains the descriptions, regulations, and rates applicable to the furnishing of competitive Commercial Mobile Radio Services provided by YourTel America, Inc. d/b/a MAXSIP TEL (“YourTel”, or the “Company”) within the State of Missouri. This tariff is on file with the Missouri Public Service Commission. Copies may be inspected via the Company’s website or during normal business hours at the Company’s principal place of business at 6650 E. Brainerd Rd., Suite 200, Chattanooga, TN 37421.

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Wireless Services

CHECK SHEET

All sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the top of this sheet.

<u>Page</u>	<u>Revision</u>		<u>Page</u>	<u>Revision</u>	
1	3rd Revised	*	26	7th Revised	*
2	8th Revised	*	27	2nd Revised	
3	3rd Revised		28	2nd Revised	
4	2nd Revised		29	3rd Revised	
5	2nd Revised		30	3rd Revised	
6	3rd Revised	*	31	2nd Revised	
7	2nd Revised		32	2nd Revised	
8	2nd Revised		33	2nd Revised	
9	3rd Revised	*			
10	2nd Revised				
11	5th Revised	*			
12	2nd Revised				
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14	2nd Revised				
15	2nd Revised				
16	4th Revised	*			
17	2nd Revised				
18	2nd Revised				
19	2nd Revised				
20	3rd Revised				
21	2nd Revised				
22	2nd Revised				
23	2nd Revised				
24	3rd Revised				
25	3rd Revised				

*indicates pages included in this filing

Wireless Services

APPLICATION OF TARIFF

This tariff contains the descriptions, regulations and rates applicable to the furnishing of competitive Commercial Mobile Radio Services provided by YourTel America, Inc. d/b/a MAXSIP TEL within the State of Missouri and is on file with the Public Service Commission of Missouri (“Commission”).

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A complete listing of the Terms and Conditions applicable to the furnishing of the Company’s wireless service is also available on the Company’s website at <https://www.terracomwireless.com/>.

Wireless Services

SECTION 2 –WIRELESS SERVICES

2.1 Terms and Conditions

2.1.1 General

A. The Company reserves the right to change the terms and conditions of the Company’s wireless service offering without notice unless require by law.

B. The information following is not intended to represent all of the Terms and Conditions applicable to the provision and use of the Company’s wireless service. A complete listing can be found on the Company’s website located at <https://www.terracomwireless.com/>.

2.1.2 Application of Informational Tariff

A. This Informational Tariff contains the regulations, terms, conditions and charges applicable to the provision of basic Universal Service utilizing Wireless Service within the Company’s designated Eligible Telecommunications Carrier ("ETC") service area.

2.1.3 Eligible Telecommunications Carrier Service Area

A. The Eligible Telecommunications Carrier Service Area (“Designated Service Area”) consists of the geographical area which the Company is authorized to serve eligible universal service subscribers.

B. The Company has no obligation to provide wireless services outside the Company’s Designated Service Area or outside the Company’s service territory.

2.1.4 Terms and Conditions of Service

A. The Terms and Conditions described herein governs the sale and delivery of wireless services (“Service” or “Services”) to eligible subscribers by YourTel America, Inc. d/b/a MAXSIP TEL and any of its subsidiaries (“us,” “we,” “the Company” or “YourTel”) and is between the Customer (the purchaser or user of the Services) and YourTel America, Inc. d/b/a MAXSIP TEL.

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B. The wireless service described herein is a service of YourTel America, Inc., d/b/a MAXSIP TEL (“YourTel” or “YourTel, Inc.”) and these “Terms and Conditions of Service” supplement the “Terms and Conditions of Service” of YourTel America, Inc. d/b/a MAXSIP TEL In the event of a conflict or inconsistency, the YourTel America, Inc. d/b/a MAXSIP TEL Terms and Conditions of Service will apply.

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Wireless Services

SECTION 2 –WIRELESS SERVICES, CONT.

2.1.7 Equipment Arrangements

A. YourTel may provide eligible subscribers with a handheld phone. This equipment may be provided at no additional charge.

B. Company provided equipment will be as follows dependent upon the service provided:

1. A handheld mobile phone kit that operates in the 850 – 1900 Mhz frequency range.
2. The kit will include an AC charger.
3. The Company reserves the right to provide subscribers a refurbished handset.
4. The Company reserves the right to provide subscribers any type of available handset that will work on the Company’s network. Subscribers have no right to expect or demand a particular make or model handset.
5. Warranty periods apply to all handsets provided by the Company.
6. Defective handsets will be repaired or replaced at the Company’s option.
7. Customers are responsible only for the cost of returning defective handsets. YourTel will absorb all charges necessary to ship a repaired or replacement handset to the customer.

2.1.8 Company Contact Information

A. Customers should direct inquires or complaints to YourTel Customer Service by dialing toll free 877-351-4747.

B. Questions or concerns regarding Lifeline or any service issues in the State of Missouri should be directed to the Missouri Public Service Commission at the following address or telephone number:

Governor Office Building
 200 Madison Street
 PO Box 360
 Jefferson City, MO 65102-0360
 1-800-392-4211

C. The Company contact person for all complaints or concerns received by the Missouri Public Utilities Commission, or other state agency, relating to the Company’s wireless service offering is:

Agency Only Direct Contact
 Dale Schmick
 6650 E. Brainerd Rd., Suite 200
 Chattanooga, TN 37421
regulatory@terracominc.com
 Toll Free Customer Service 1-888-716-8880

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Wireless Services

SECTION 2 – WIRELESS SERVICES, CONT.

2.2.2 YourTel Handset

A. Eligible customers may elect to receive a standard handset at no charge or purchase a higher end model. The handset may be a refurbished unit.

2.2.3 Additional Minutes

A. YourTel Additional Minute Plans are available in denominations of the following:

Cost	\$5.00	\$10.00	\$20.00	\$30.00
Voice Minutes	250	500	1000	1500

Cost	\$5.00	\$10.00	\$15.00	\$20.00	\$25.00
Data	1GB	2GB	3GB	4GB	5GB

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B. Airtime, when not purchased as an Additional Minute Plan or purchased as part of the customer’s monthly Lifeline Free plan, will be decremented at the uniform rate of \$0.20 per minute.

C. A standard cellular call is considered to be a call that does not include the following types of usage:

1. informational services;
2. multi-media usage;
3. text messaging
4. other usage as determined applicable by the Company.

E. Deduction of minutes for a completed call from a customer’s handset will begin when the SEND key is pressed and will end when either party ends the call, rounded to the nearest minute. Call detail records will only be provided where required by applicable law.

F. Airtime minutes do not have any cash value. The purchase of a YourTel Additional Minute Plan is non-refundable.

G. YourTel Additional Minute Plans, airtime rate plans, and denominations are subject to change without prior notice.

H. YourTel customers may purchase and use on any YourTel handset any YourTel Additional Minute Plans.

Wireless Services

SECTION 2 –WIRELESS SERVICES, CONT.

2.5 Wireless Lifeline Program

2.5.1 General

A. YourTel’ Wireless Lifeline Program gives qualified consumers the ability to acquire wireless service that includes a free handset, local and domestic intralata/interlata calling and selected customer calling features without a credit check, deposit, or contracts.

B. Under the Company’s Wireless Lifeline plan, qualified subscribers will be able to select from the following service offering:

Voice Base Plan:* This plan includes 1,000 voice minutes and unlimited text for free each month. Unused minutes do not roll over. (C)

Broadband Base Plan:* This plan includes 500 voice minutes, unlimited text, and 3GB of data for free each month. Unused minutes and data do not roll over. This plan is only available for subscribers with data capable handsets. (C)

Voice and Broadband Plan: This plan includes 1,000 voice minutes, 1,000 texts, and 4.5GB of data for free each month. Unused minutes, texts, and data do not roll over. This plan is only available for subscribers with data capable handsets. (N)
(N)
(N)

C. YourTel Calling Features include Caller ID, Call Waiting, Three-Way Calling, Call Forwarding, and Voicemail. Plans include local calling and intrastate and interstate long distance calling.

D. In the event that all airtime has been used, Lifeline customers will have the capability of purchasing additional airtime in denominations and at rates specified in 2.2.3 preceding.

*These plans are no longer available to new accounts, but customers with these existing plans are permitted to be grandfathered as long as their accounts stay current. (N)
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