

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Ray Ghasedi,	)	
	)	
Complainant,	)	
v.	)	<b><u>File No. WC-2019-0178</u></b>
	)	
Missouri-American Water Company,	)	
	)	
Respondent.	)	

## ORDER SETTING PRE-HEARING CONFERENCE

Issue Date: January 29, 2019

Effective Date: January 29, 2019

On December 13, 2019, Ray Ghasedi ("Complainant") filed a complaint with the Missouri Public Service Commission ("Commission") against Missouri-American Water Company ("Company"). The Company has filed an Answer to the Complaint, and the Staff of the Missouri Public Service Commission ("Staff") has filed a Staff Report. The Commission will schedule a pre-hearing conference. The parties may appear either in person or by telephone.

### THE COMMISSION ORDERS THAT:

1. A procedural conference is scheduled for February 26, 2019, at 10:00 a.m., at the Commission's office at the Governor Office Building, 200 Madison Street, Jefferson City, Missouri, Room 305. This building meets accessibility standards required by the Americans with Disabilities Act. If you need additional accommodations to participate in this conference, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 before the conference.

2. All Parties shall appear. Any party may appear either in person or by telephone. Any appearance by telephone shall be made by dialing 877-820-7831, PIN: 35666479# (toll free) at the designated prehearing time.

3. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Paul T. Graham, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 29<sup>th</sup> day of January, 2019.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 29<sup>th</sup> day of January 2019.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**January 29, 2019**

**File/Case No. WC-2019-0178**

**Missouri Public Service  
Commission**

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**Missouri-American Water  
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**Ray Ghasedi**

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***Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).***

***Sincerely,***



**Morris L. Woodruff  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.