### STATE OF MISSOURI PUBLIC SERVICE COMMISSION

At a session of the Public Service Commission held at its office in Jefferson City on the 30<sup>th</sup> day of January, 2019.

Dana Heffner,

Complainant,

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Kansas City Power & Light Company,

Respondent.

## File No. EC-2019-0109

# ORDER DISMISSING COMPLAINT

Issue Date: January 30, 2019

Effective Date: March 1, 2019

On October 23, 2018, Dana Heffner filed a complaint against Kansas City Power & Light Company ("KCP&L"). KCP&L filed an answer and motion to dismiss the complaint on November 26, 2018. The Commission's Staff filed a report on December 10, 2018, following an investigation into the allegations of the complaint. The Staff report identified no actions of KCP&L that violated any statute, rule, or tariff.

A prehearing conference was scheduled for January 4, 2019, beginning at 10:00 a.m. KCP&L and the Commission's Staff appeared for the conference by their counsel. Ms. Heffner did not appear in person or by telephone, and she did not contact the Commission prior to the prehearing conference to request a continuance.

On January 7, 2019, the Commission issued an order that directed Ms. Heffner to show cause why her complaint should not be dismissed for her failure to appear at the prehearing conference. Ms. Heffner was ordered to respond by January 17, 2019; no response has been filed.

Two Commission rules deal with the failure of a party to appear for a prehearing

conference. First, Commission rule 4 CSR 240-2.116(3) provides as follows:

A party may be dismissed from a case for failure to comply with any order issued by the commission, including failure to appear at any scheduled proceeding such as a public hearing, prehearing conference, hearing, or mediation session.

Second, Commission rule 4 CSR240-2.090(5) provides that:

Failure to appear at a prehearing conference without previously having secured a continuance shall constitute grounds for dismissal of the party or the party's complaint, application or other action unless good cause for the failure to appear is shown.

Ms. Heffner failed to appear for the scheduled prehearing conference and failed to comply

with a Commission order to show good cause for not appearing. Therefore, as provided by

the Commission's rules, her complaint will be dismissed.

# THE COMMISSION ORDERS THAT:

1. For all the reasons stated above, the complaint of Dana Heffner against Kansas

City Power & Light Company is dismissed without prejudice.

2. This order shall become effective on March 1, 2019.



# BY THE COMMISSION

Morris I Wooding

Morris L. Woodruff Secretary

Silvey, Chm., Kenney, Hall, Rupp, and Coleman, CC., concur.

Hatcher, Regulatory Law Judge

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 30<sup>th</sup> day of January 2019.



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Morris L. Woodruff Secretary

## MISSOURI PUBLIC SERVICE COMMISSION

### January 30, 2019

#### File/Case No. EC-2019-0109

# Missouri Public Service

#### Commission

Staff Counsel Department 200 Madison Street, Suite 800 P.O. Box 360 Jefferson City, MO 65102 staffcounselservice@psc.mo.gov Office of the Public Counsel Marc Poston 200 Madison Street, Suite 650 P.O. Box 2230 Jefferson City, MO 65102 opcservice@ded.mo.gov

#### Dana Heffner

Dana Heffner 935 Egret St. Liberty, MO 64086 dakota30@gmail.com

## Kansas City Power & Light Company

Robert Hack 1200 Main, 19th Floor P.O. Box 418679 Kansas City, MO 64141-9679 rob.hack@kcpl.com

### KCP&L Greater Missouri

**Operations Company** Roger W Steiner 1200 Main Street, 16th Floor P.O. Box 418679 Kansas City, MO 64105-9679 roger.steiner@kcpl.com

#### Kansas City Power & Light Company Roger W Steiner 1200 Main Street, 16th Floor P.O. Box 418679 Kansas City, MO 64105-9679 roger.steiner@kcpl.com

# Missouri Public Service

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### KCP&L Greater Missouri

**Operations Company** Robert Hack 1200 Main, 19th Floor P.O. Box 418679 Kansas City, MO 64141-9679 rob.hack@kcpl.com

#### Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

orris I Woodruff

Morris L. Woodruff Secretary

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.