

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION**

At a session of the Public Service
Commission held at its office in
Jefferson City on the 14th day of
February, 2019

Brett Felber,)	
)	
Complainant,)	
)	
vs.)	<u>File No.: EC-2019-0121</u>
)	
Union Electric d/b/a)	
Ameren Missouri,)	
Respondent.)	

ORDER OF DISMISSAL WITHOUT PREJUDICE

Issue Date: February 14, 2019

Effective Date: March 16, 2019

On November 1, 2018, Complainant, Brett Felber (“Mr. Felber”) filed a *Complaint* against Respondent, Union Electric d/b/a Ameren Missouri, (the “Company”). On November 2, 2018~~9~~, the Commission issued *Notice of Contested Case and Order for Small Formal Complaint*. Subsequently, the Company filed an *Answer and Affirmative Defenses*. On January 15, 2019, the Staff of the Commission (“Staff”) filed its *Staff Report*.¹ Staff concluded that the Company had violated no applicable statutes, Commission rules, or Commission-approved Company tariffs.² On January 17, 2019, Mr. Felber filed a *Response to Staff Report*.³ Therein, Mr. Felber stated that he would no longer pursue a claim that the Company had over-billed him in the amount of \$23.22:

¹ Staff Report, January 15, 2019.

² Id.

³ Brett Felber’s Response to Staff Report, January 17, 2019.

“As of 1/17/2019, I’m done with the issue of the \$23.22, I think in the end putting the dispute in place was a great idea as it helped us tackle a bigger issue, which was the deposit amount. However, I have no desire to continue arguing over a mere \$23.22. However, I really would like Ameren to take into consideration what I stated before in return about them coming up with the concept of a better, clear transparent bill.”⁴

Based on Staff’s report and Mr. Felber’s response, on January 23, 2019, the Commission ordered that any party who objected to the dismissal of the Complaint without prejudice should so indicate by filing a request for a hearing or other pleading no later than February 3, 2019. That order also gave notice that if no party had filed a request for hearing or other pleading prior to the deadline, the Commission might, without further notice, dismiss the *Complaint* without prejudice.

No party has filed an objection to dismissal, a request for a hearing, or other pleading. The Commission will dismiss the *Complaint* without prejudice.

THE COMMISSION ORDERS THAT:

1. The *Complaint* of Brett Felber is dismissed without prejudice.
2. This order will be effective on March 16, 2019.
3. This file shall be closed on March 17, 2019.

BY THE COMMISSION



Morris L. Woodruff

Morris L. Woodruff
Secretary

Silvey, Chm., Kenney, Hall, Rupp, and
Coleman, CC., concur.

Graham, Regulatory Law Judge

⁴ Id.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission,
at Jefferson City, Missouri, this 14th day of February 2019.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

February 14, 2019

File/Case No. EC-2019-0121

**Missouri Public Service
Commission**

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**Missouri Public Service
Commission**

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.