

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION**

At a session of the Public Service
Commission held at its office in
Jefferson City on the 27th day
of February, 2019.

In the Matter of an Investigation into the Operations and)
Conditions of Rex Deffenderfer Enterprises, Inc., d/b/a)
RDE Water Company)

File No. WO-2019-0247

ORDER OPENING AN INVESTIGATION

Issue Date: February 27, 2019

Effective Date: February 27, 2019

On February 21, 2019, the Commission's Staff filed a motion asking the Commission to open an investigation into the operation and conditions of Rex Deffenderfer Enterprises, Inc. d/b/a RDE Water Company (RDE). RDE is a public utility providing water service to approximately 1,138 customers in the Nixa, Missouri area.

Staff's motion explains its concern about RDE's repeated failure to comply with Commission statutes and regulations, and its inability or unwillingness to respond to Commission orders. Staff intends to investigate RDE and will report its findings to the Commission. The Commission will open this case to facilitate Staff's investigation.

This is only a fact-finding investigation and is not a contested case. The Commission will not take any action regarding RDE within the confines of this investigation. If the investigation reveals that any such action is appropriate, Staff may file a formal complaint or other appropriate pleading within a new file to institute contested case procedures.

THE COMMISSION ORDERS THAT:

1. The Commission's Staff shall undertake an investigation of Rex Deffenderfer Enterprises, Inc. d/b/a RDE Water Company's compliance with the law regarding its provision of water service in Missouri.
2. Staff shall file a report regarding its investigation no later than August 30, 2019.
3. This order shall be effective when issued.



BY THE COMMISSION

Morris L. Woodruff

Morris L. Woodruff
Secretary

Silvey, Chm., Kenney, Hall, Rupp, and
Coleman, CC., concur.

Woodruff, Chief Regulatory Law Judge

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 27th day of February 2019.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

February 27, 2019

File/Case No. WO-2019-0247

**Missouri Public Service
Commission**

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RDE Water Company

Legal Department
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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.