

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Dana Winters,)	
)	
Complainant,)	
)	
v.)	<u>File No. GC-2024-0113</u>
)	
Spire Missouri, Inc. d/b/a Spire,)	
)	
Respondent.)	

ORDER DIRECTING RESPONSE TO MEDIATION REQUEST

Issue Date: November 2, 2023

Effective Date: November 2, 2023

On September 28, 2023, Complainant Dana Winters filed a complaint with the Commission against Spire Missouri, Inc. d/b/a Spire. On September 29, 2023, the Commission issued an *Order Giving Notice of Case Filing, Directing an Answer, and Directing a Staff Investigation*.

On October 30, 2023, Spire filed a *Request for Mediation*, pursuant to Commission Rule 20 CSR 4240-2.125(2). Mediation is an informal method of dispute resolution in which the parties voluntarily agree to participate. If mediation is unsuccessful, the case returns to the contested case track. No party relinquishes any rights by agreeing to participate in mediation.

The Commission will order Ms. Winters to respond and state whether she agrees to mediation of her complaint.

THE COMMISSION ORDERS THAT:

1. No later than November 13, 2023, Dana Winters shall file a response to Spire's mediation request and state whether she agrees to enter into mediation.
2. All other actions in this matter shall cease and all time limitations and deadlines are tolled until further order of the Commission.
3. This order is effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Nancy Dippell".

Nancy Dippell
Secretary

Kenneth J. Seyer, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri,
on this 2nd day of November, 2023.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 2nd day of November 2023.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

November 2, 2023

File/Case No. GC-2024-0113

MO PSC Staff
Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

Office of the Public Counsel (OPC)
Marc Poston
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opcservice@opc.mo.gov

Dana Winters
Dana Winters
6507 Manchester Ave.
Kansas City, MO 64133

MO PSC Staff
Carolyn Kerr
200 Madison Street
Jefferson City, MO 65101
carolyn.kerr@psc.mo.gov

Spire
Matthew Aplington
700 Market Street
Saint Louis, MO 63101
matt.aplinton@spireenergy.com

Spire
J. Antonio Arias
700 Market Street, 6th Floor
St. Louis, MO 63101
antonio.arias@spireenergy.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.