



October 30, 2023

Brett Felber
[REDACTED]
[REDACTED]

RE: Ameren Missouri Account # [REDACTED]

Dear Mr. Felber:

This letter is in response to the Verification of Debt Request correspondence sent to Ameren Missouri and filed in the Missouri Public Service Commission's ("MPSC") EFIS system on October 25, 2023.

Your October 23, 2023 correspondence is a duplicate of correspondence received from you dated July 8, 2023, except your July 8, 2023 correspondence indicated your address for response was in Wichita, Kansas and your October 23, 2023 correspondence indicates your address for response is the service address for the referenced account in Missouri. Since your October 23, 2023 correspondence is a duplicate of your July 8, 2023 correspondence, I will reiterate the response information provided to you by letter mailed on August 1, 2023 in response to your July 8, 2023 correspondence.

The Fair Debt Collection Practices Act ("FDCPA") was designed to eliminate abusive, deceptive, and unfair debt collection practices. Under FDCPA, a "debt collector" is any person who regularly collects, or attempts to collect, consumer debts for another person or institution or uses some name other than its own when collecting its own consumer debts. A creditor is not a debt collector under the FDCPA when it collects its own debts it originated under its own name. Ameren Missouri is not a "debt collector" under the FDCPA, and therefore, your Verification of Debt Request does not apply to the account referenced. Customers of Ameren Missouri are obligated to pay Ameren Missouri for all service rendered on the customer's premises.

The final balance on the above-referenced account is \$ [REDACTED] and is reflected in the final bill issued on the account. As this Ameren Missouri account is involved in a pending formal MPSC complaint (File No. EC-2023-0395), there will be no further attempts to collect on this debt until the complaint proceedings are complete. A copy of the final bill for the account was even an exhibit (Exhibit 105C) presented at the hearing in the pending complaint matter and admitted into the record therein.

Sincerely,

Aubrey Krmar :: Regulatory Liaison

T [REDACTED] :: E [REDACTED]