

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Cyndi Nealon,	)	
	)	
Complainant,	)	
	)	
v.	)	File No. WC-2023-0273
	)	
Missouri-American Water Company,	)	
	)	
Respondent.	)	

**NOTICE OF SETTLEMENT**

COMES NOW the Respondent, Missouri-American Water Company (“MAWC” or “Company”), and files this Notice of Settlement, and respectfully states as follows to the Missouri Public Service Commission (“Commission”):

1. Ms. Nealon (“Ms. Nealon” or “Complainant”) filed a formal complaint (“Complaint”) with the Commission on February 28, 2023.
2. On April 10, 2023, Ms. Nealon agreed to Mediation – it was withdrawn on April 11, 2023.
3. On April 19, 2023, MAWC filed its Answer.
4. This matter is set for hearing tomorrow, November 8, 2023.
5. MAWC and Complainant have reached an agreement in principle and are working on obtaining a fully executed settlement agreement.
6. The Complainant has granted the undersigned attorney permission to file this document and to notify the Commission that the parties jointly request that the hearing be suspended indefinitely to allow the parties time to reach a fully executed settlement agreement and the cause withdrawn.

WHEREFORE, MAWC requests that the Commission accept this Notice of Settlement and continue the hearing that is set for November 8, 2023.

Respectfully submitted,

MISSOURI-AMERICAN WATER COMPANY

/s/ Rachel L. Niemeier

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#### **CERTIFICATE OF SERVICE**

The undersigned certifies that a true and correct copy of the foregoing document was sent by electronic mail or U.S. Mail on November 7, 2023, to the following:

Office of the Staff Counsel  
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Jefferson City, MO 65101  
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/s/ Rachel L. Niemeier