

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Cyndi Nealon,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>File No. WC-2023-0273</u></b>
	)	
Missouri American Water Company,	)	
	)	
Respondent.	)	

**ORDER CANCELING HEARING**

Issue Date: November 7, 2023

Effective Date: November 7, 2023

On July 20, 2023, the Commission set a procedural schedule including an evidentiary hearing on November 8, 2023. On November 7, 2023, Missouri-American Water Company filed a *Notice of Settlement* stating that the Complainant and Respondent had reached an agreement and requesting that the hearing be indefinitely postponed. Therefore, the Commission will cancel the hearing set to begin on November 8, 2023.

**THE COMMISSION ORDERS THAT:**

1. The evidentiary hearing set to begin on November 8, 2023 is canceled.
2. This order shall be effective when issued.



**BY THE COMMISSION**

*Nancy Dippell*

Nancy Dippell  
Secretary

Nancy Dippell, Chief Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri  
on this 7<sup>th</sup> day of November, 2023.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 7<sup>th</sup> day of November 2023.**



*Nancy Dippell*  
\_\_\_\_\_  
**Nancy Dippell**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**November 7, 2023**

**File/Case No. WC-2023-0273**

**MO PSC Staff**

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**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

**Sincerely,**



**Nancy Dippell  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.