

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Application of Trevor)
Frerer for Change of Electric Supplier) **File No. EO-2024-0165**

**ORDER DIRECTING NOTICE, ADDING PARTIES, AND
DIRECTING RESPONSES TO APPLICATION**

Issue Date: November 9, 2023

Effective Date: November 9, 2023

On November 9, 2023, Trevor Frerer filed an application with the Missouri Public Service Commission requesting a change of electric supplier from Liberty Utilities to New-Mac Electric Cooperative.

The Commission will direct its Data Center to send notice of the application to Liberty Utilities and New-Mac Electric Cooperative. Because they are necessary parties, Liberty Utilities and New-Mac Electric Cooperative will be joined as parties to this proceeding and will be directed to file responses to the application. The Commission will also direct the Staff of the Commission to file a recommendation.

THE COMMISSION ORDERS THAT:

1. The Data Center of the Missouri Public Service Commission shall send this order, with a copy of the application, to Liberty Utilities and New-Mac Electric Cooperative.
2. Liberty Utilities and New-Mac Electric Cooperative are made parties to this proceeding and shall each file a response to the application no later than December 8, 2023.
3. The Staff of the Commission shall file its recommendation, or a request for an extension of time, no later than December 21, 2023.

4. This order shall be effective when issued.



BY THE COMMISSION

Nancy Dippell

Nancy Dippell
Secretary

Nancy Dippell, Chief Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 9th day of November, 2023.

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the matter of the application of)
)
Trevor Frerer) Case No. _____
_____) (Name of Applicant)
)
for change of electric supplier.)

APPLICATION FOR CHANGE OF ELECTRIC SERVICE PROVIDER

1. Applicant's address is: 3264 Boysenberry Dr. Joplin, MO 64804

2. The name of Applicant's current electric service provider is: _____

Liberty Utilities

3. Applicant requests the Missouri Public Service Commission to order a change of electric supplier to the address indicated above.

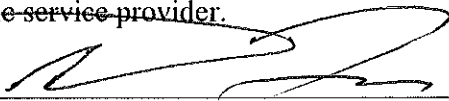
4. Applicant requested the Commission to order a change of electric supplier from Liberty Utilities (Current) to New Mac Electric Co-Op (Requested)

5. Applicant requests the Missouri Public Service Commission to order a change of electric provider for the following reasons.* We just purchased a home that needed fully remodeled and also did a major renovations. We had never had power connected during this year long process. When we needed power we just called Liberty Utilities as we moved from the city of Joplin and it is all we thought was available. After connection was made the neighbors were asking why we chose Liberty when everyone else around us was on New Mac. At this point we didnt realize we had a choice. It make more sense logistically and financially to be on New Mac. There is only 1 other house on our lane which is at the very end and they are also serviced by New Mac. I realize now I should have done some research and asking around prior to this point, but I would like the oportunity to switch. I can repay liberty any cost they were reimbursed for. Please consider.

6. Applicant has taken the following steps in an attempt to work out electric service problems with the electric service provider: This is brand new service, just feel I made a poor uneducated decision.

WHEREFORE, Applicant requests the Missouri Public Service Commission to issue an Order which changes the current ~~electric service provider.~~

10/27/23
(Date)


(Signature of Applicant)

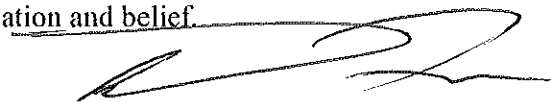
417-674-0065
(Phone Number)

*If reason for change is poor service, outages, low voltage, etc., applicant should submit a record of service problems covering at least 90 days, including dates and times of problems to the extent possible. Applicant should also attempt to determine reasons for any service problems. For instance, if electric service was out or you are experiencing blinking lights, you should contact the supplier of electric service to determine the problem, and include this information with the application. (If the reasons from the supplier was a storm, car hitting pole, trees in line, conductor fell down, or whatever the supplier states for the problem, this should be noted.)

STATE OF MISSOURI)
)
COUNTY OF Jasper) ss.

VERIFICATION

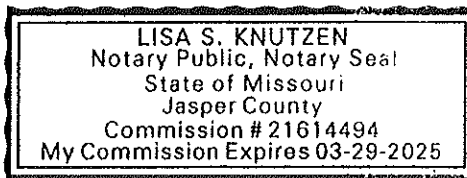
Travis Frerer, on oath, states that he/she has read the foregoing application and is familiar with its contents and the matters set forth therein are true to the best of his/her knowledge, information and belief.


(Signature of Applicant)

SWORN TO BEFORE ME, the undersigned Notary Public on this the 2
day of November 19 2023


Notary Public

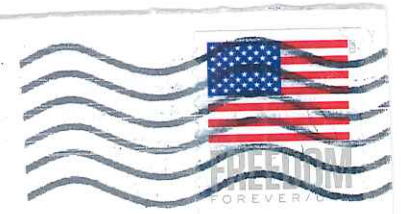
My Commission Expires: March 29, 2025



Trevor Franer
3264 Baysberry Dr.
Joplin Mo 64804

SPRINGFIELD MO 658

7 NOV 2023 PM 3 L



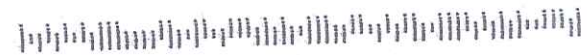
RECEIVED

NOV 09 2023

MO PUBLIC SERVICE COMMISSION
MAIL ROOM

Missouri Public Service Commission
200 Madison St. PO Box 360
Jefferson City, MO 65102-0360

65102-036060

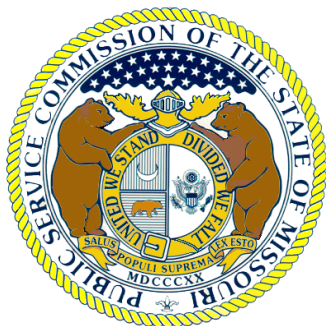


STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 9th day of November 2023.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

November 9, 2023

File/Case No. EO-2024-0165

MO PSC Staff

Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

Office of the Public Counsel (OPC)

Marc Poston
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opc@opc.mo.gov

Liberty Utilities (Central) Co.

Legal Department
2751 N. High Street
Jackson, MO 63755

New-Mac Electric Cooperative, Inc.

Legal Department
12105 E. Hwy. 86
P.O. Box 310
Neosho, MO 64850

Trevor Frerer

Trevor Frerer
3264 Boysenberry Dr.
Joplin, MO 64804

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.