

Name of Utility: Confluence Rivers Utility Operating Company, LLC
 Service Area: Missouri Service Areas

Rules Governing Rendering of Water Service		
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DATE OF ISSUE: November 10, 2023
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DATE EFFECTIVE: December 10, 2023
 Month Day Year

ISSUED BY Josiah Cox - President
 Name of Officer Title

1630 Des Peres Road, Suite 140, St. Louis, MO 63131
 Mailing Address

Name of Utility: Confluence Rivers Utility Operating Company, LLC

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<i>Reserved for Future Use</i>	
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PREFACE

The following Tariff governing water service is published as a convenient source of answers to basic questions asked by Customers or Applicants of Confluence Rivers Utility Operating Company, LLC (“Confluence Rivers” or “Company”). This Tariff is established to provide uniform standards and policies for the rendering of water service and to the extent applicable by their provisions, to prescribe terms and conditions for all water service rendered or to be rendered by Confluence Rivers. To the extent there is a conflict between the terms of this Tariff (or any contract with a Customer entered pursuant to this Tariff) and the Commission’s Service Rules, Procedural Rules and/or Orders, the terms of the Commission’s Service Rules, Procedural Rules and/or Orders shall control. This Tariff is on file with the Missouri Public Service Commission. Failure of Confluence Rivers to insist on any one or more occasions upon the strict compliance with this Tariff governing water utility service shall not constitute a permanent waiver or modification of the Tariff, but Confluence Rivers at any time may insist upon strict compliance herewith regardless of any previous waivers or Customer’s reliance thereon.

Copies of this Tariff are available at the Missouri Public Service Commission in Jefferson City, Missouri and at the offices of Confluence Rivers, presently maintained at:

Main Administrative Office
1630 Des Peres Rd., Suite 140
St. Louis, MO 63131

as well as at the following website:

<https://www.centralstateswaterresources.com/confluence-rivers/community-tariff-information/>

Customer may contact Confluence Rivers 24 hours per day / 7 days a week for any issues regarding billing, new service, reconnection of existing service, disconnection of existing service, maintenance issues and emergency issues at 1-866-945-3920.

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Map of Service Area: Cedar Green



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Map of Service Area: Terre Du Lac



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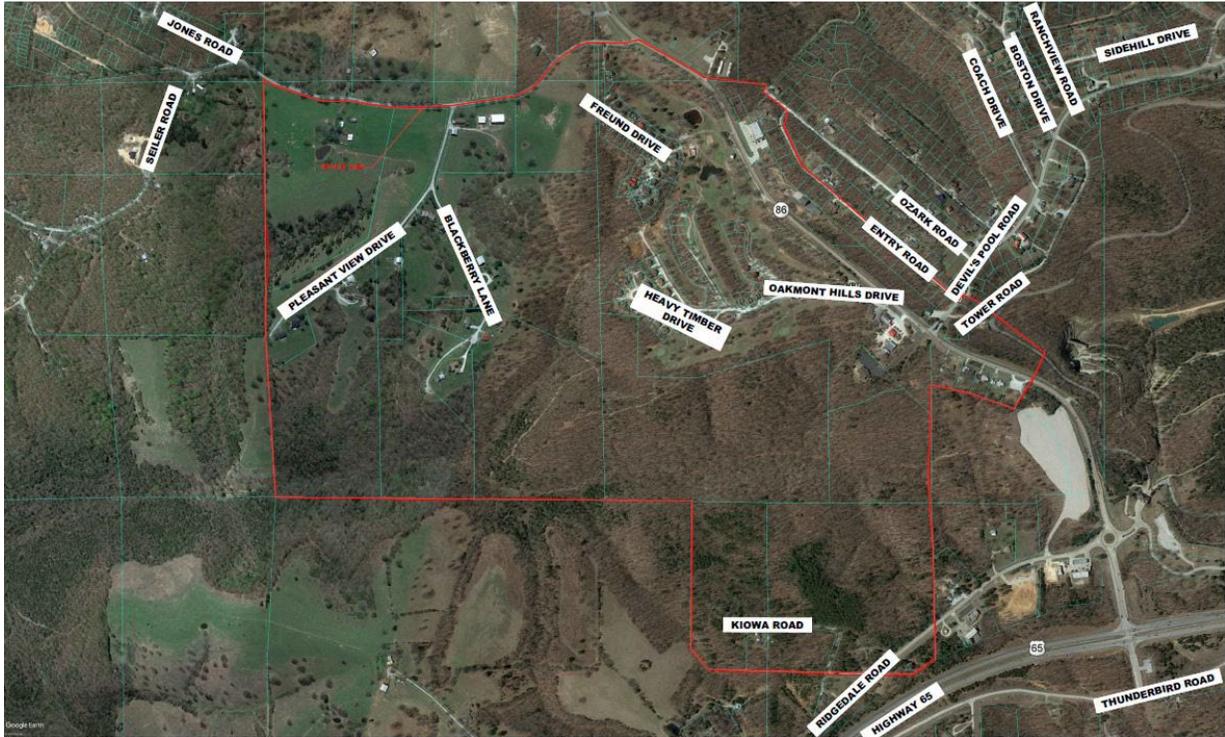
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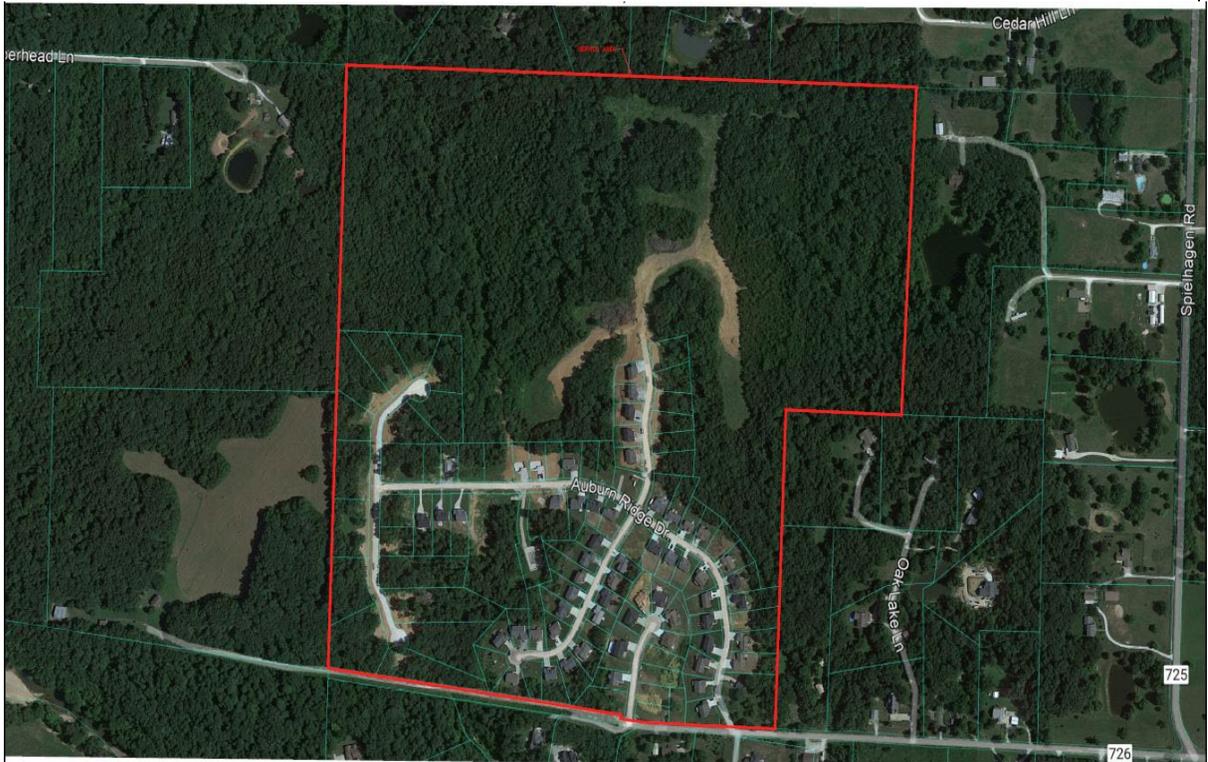
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Map of Service Area: Auburn Lakes



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Map of Service Area: Bon-Gor Lake Estates Subdivision



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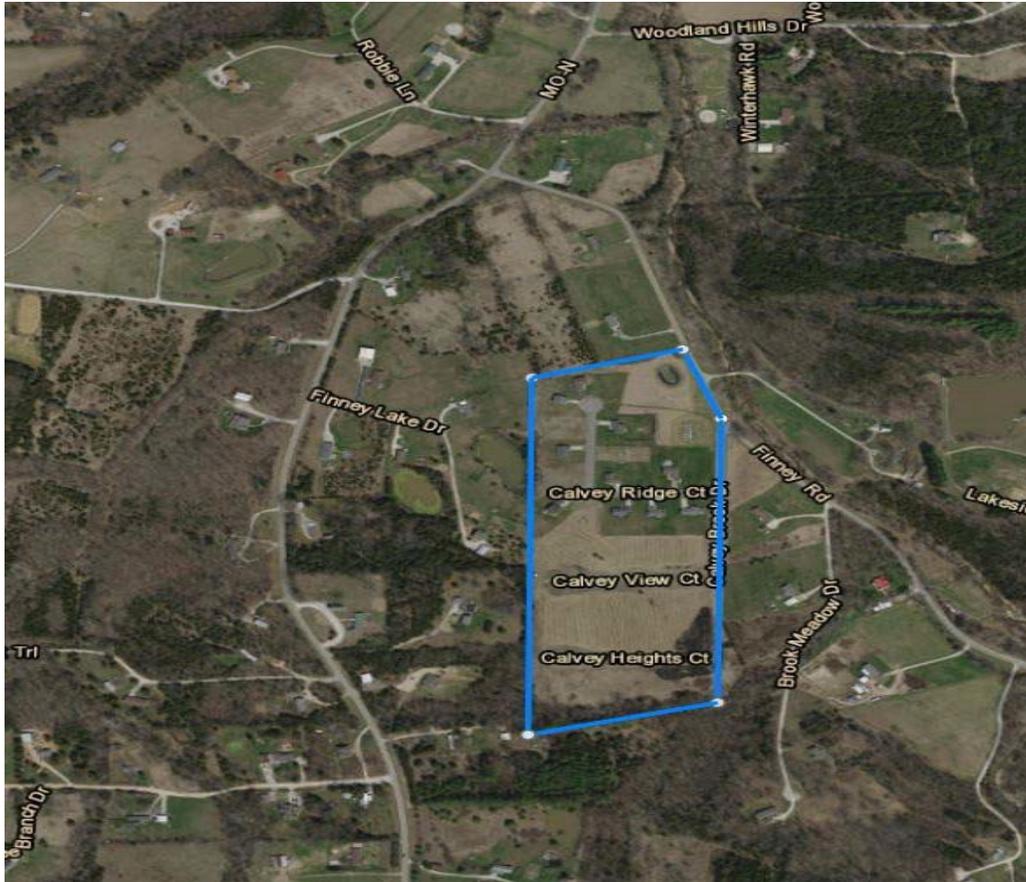
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Map of Service Area: Calvey Brook



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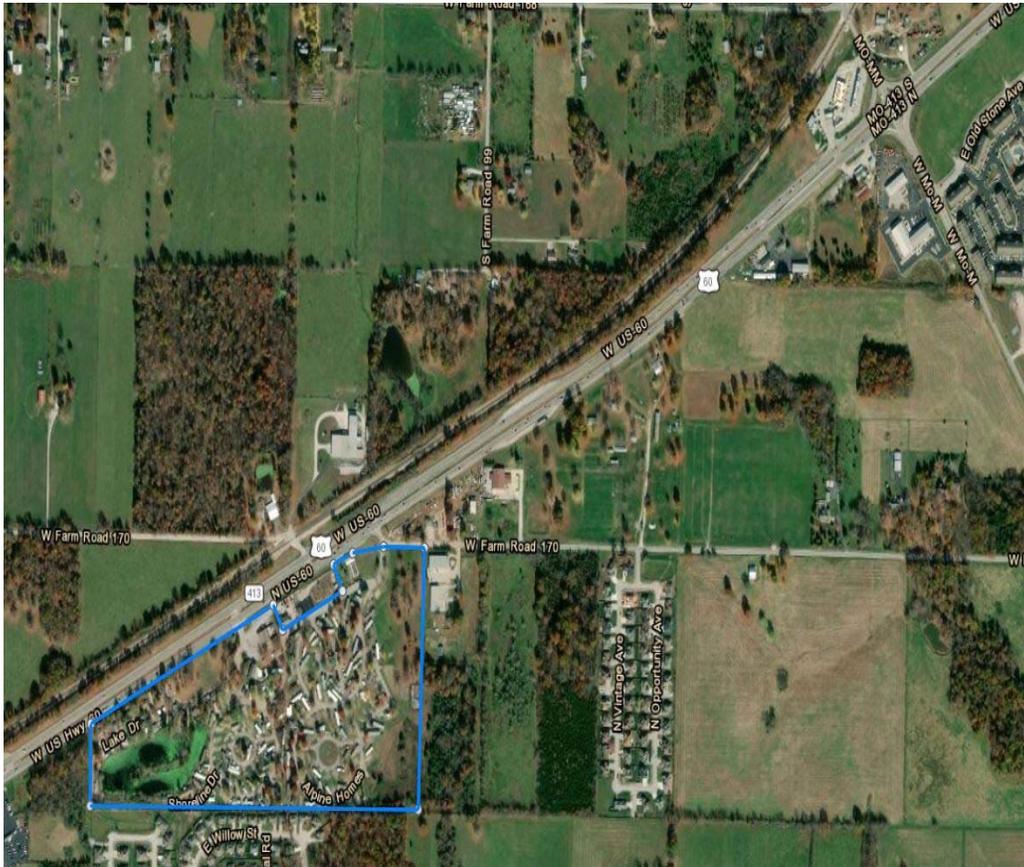
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Map of Service Area: Chalet City West Subdivision/Alpine Village Community



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Map of Service Area: Majestic Lakes



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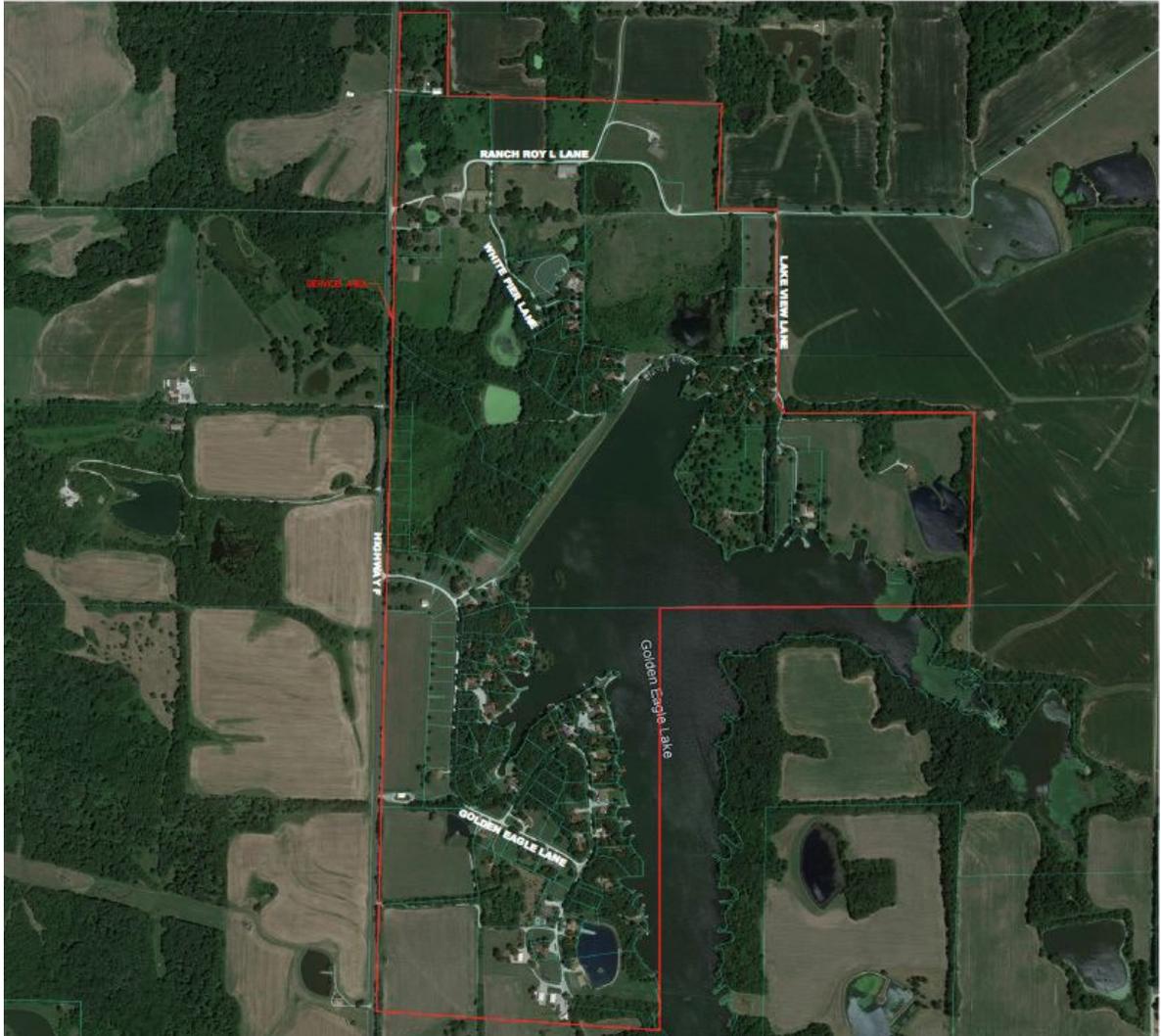
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Map of Service Area: Roy-L



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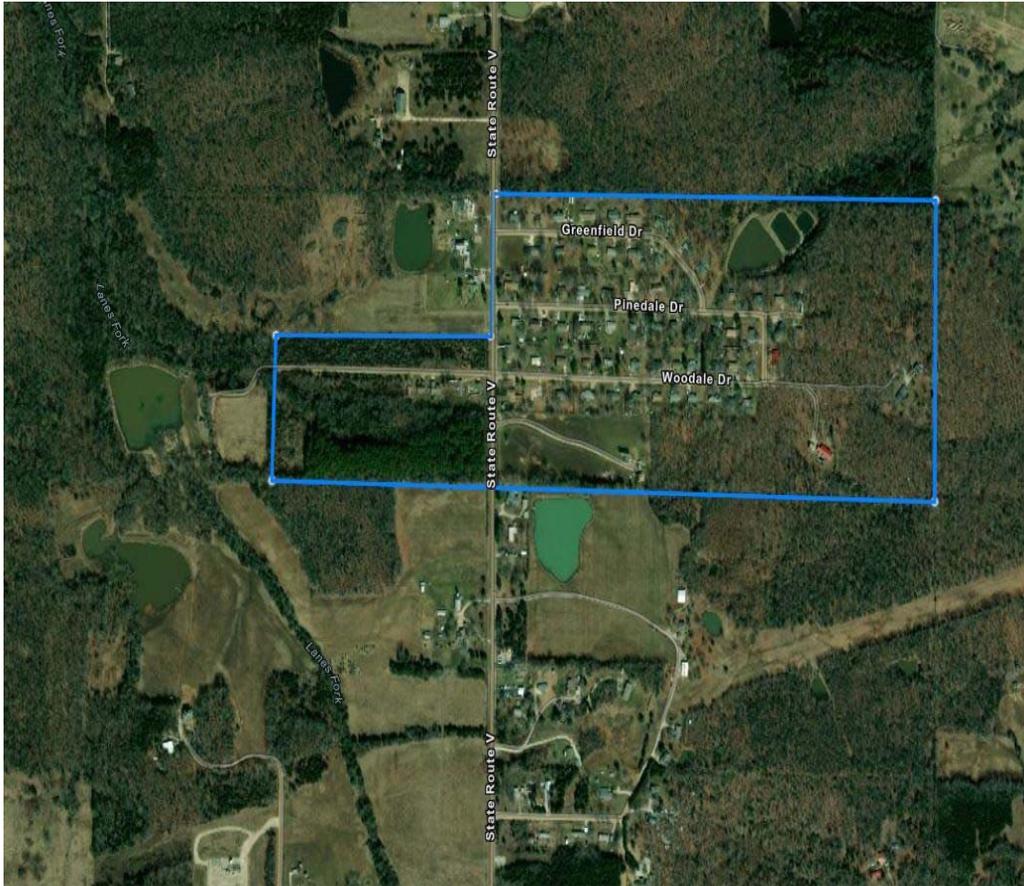
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Map of Service Area: Whispering Pines Subdivision



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Map of Service Area: Missing Well



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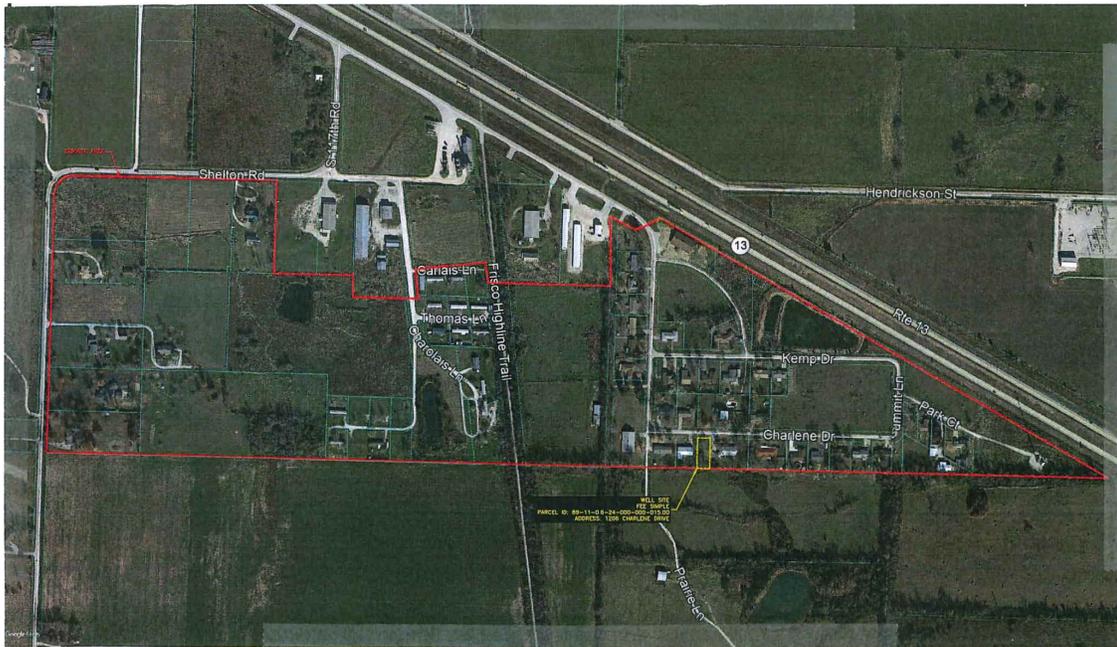
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Map of Service Area: Prairie Heights



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Map of Service Area: Hillcrest Manor



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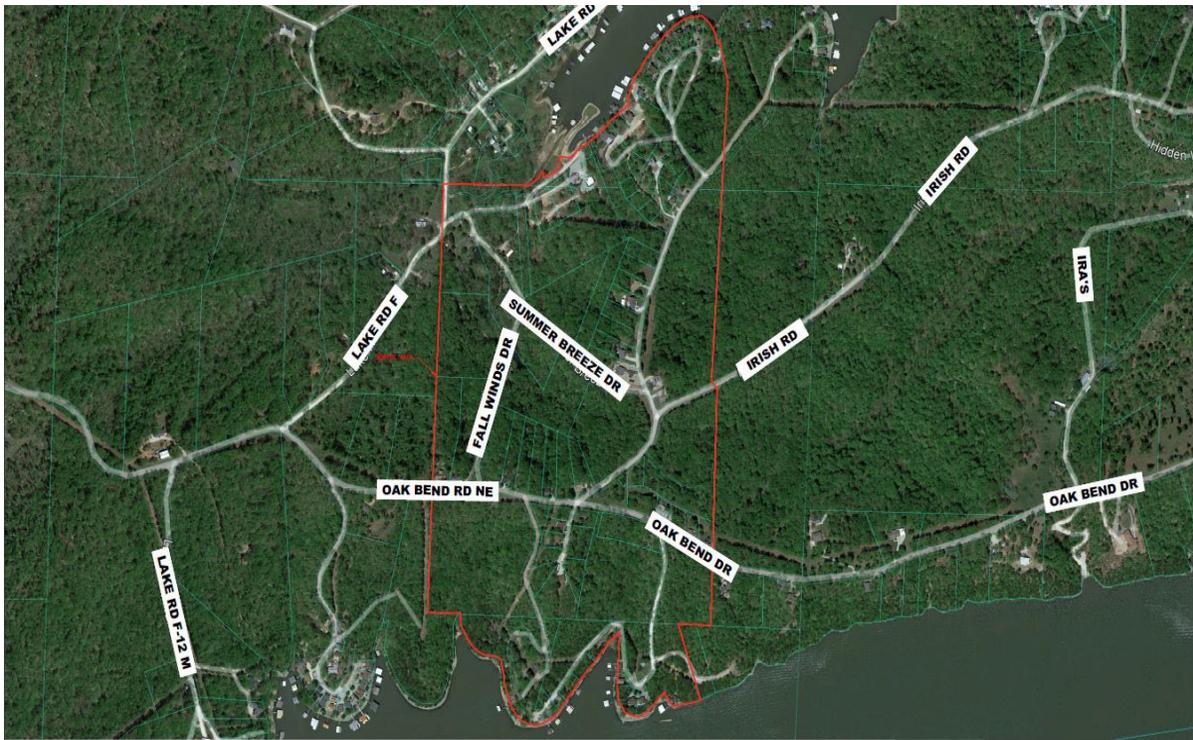
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Map of Service Area: Chelsea Rose



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Map of Service Area: Cimmaron Bay



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Map of Service Area: Cedar Glen



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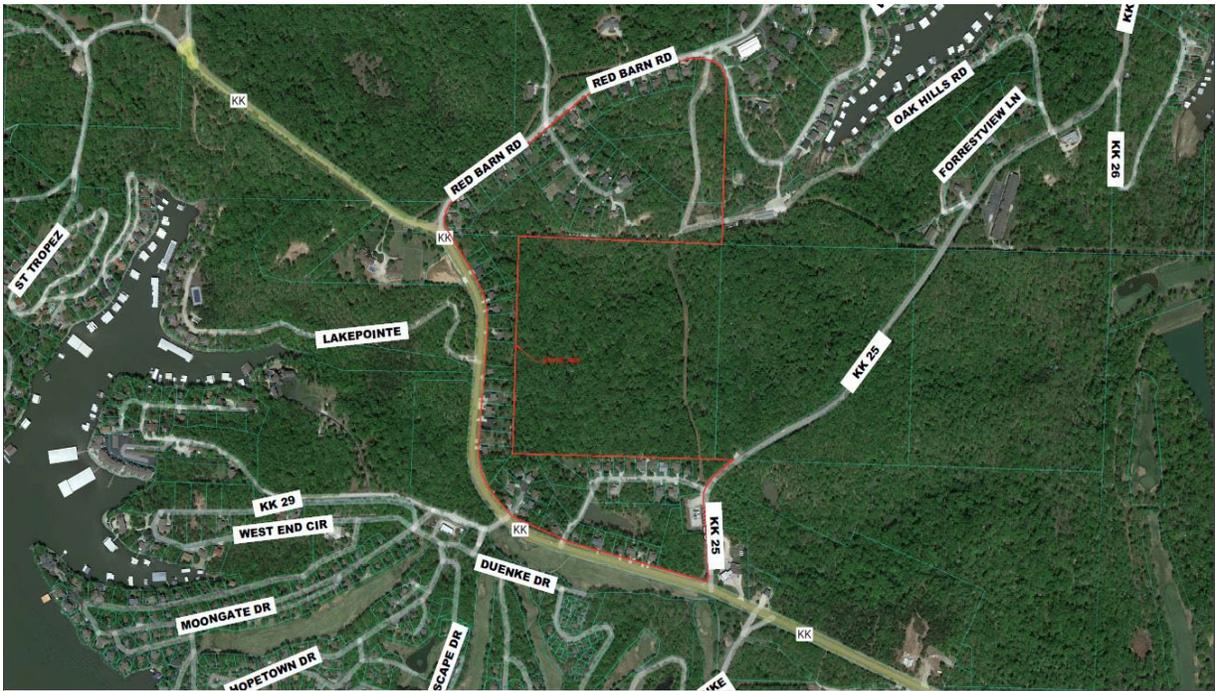
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Map of Service Area: Eagle Woods (State Route KK)



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Map of Service Area: Port Perry



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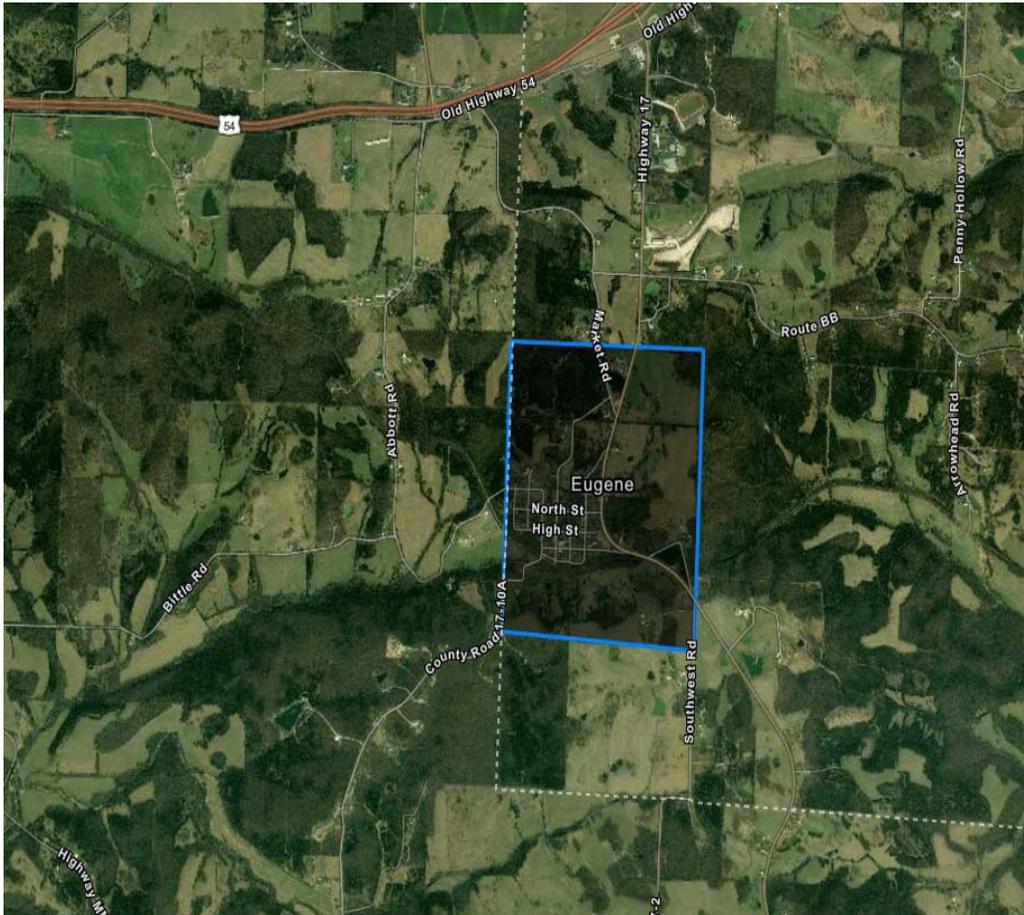
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Map of Service Area: Eugene



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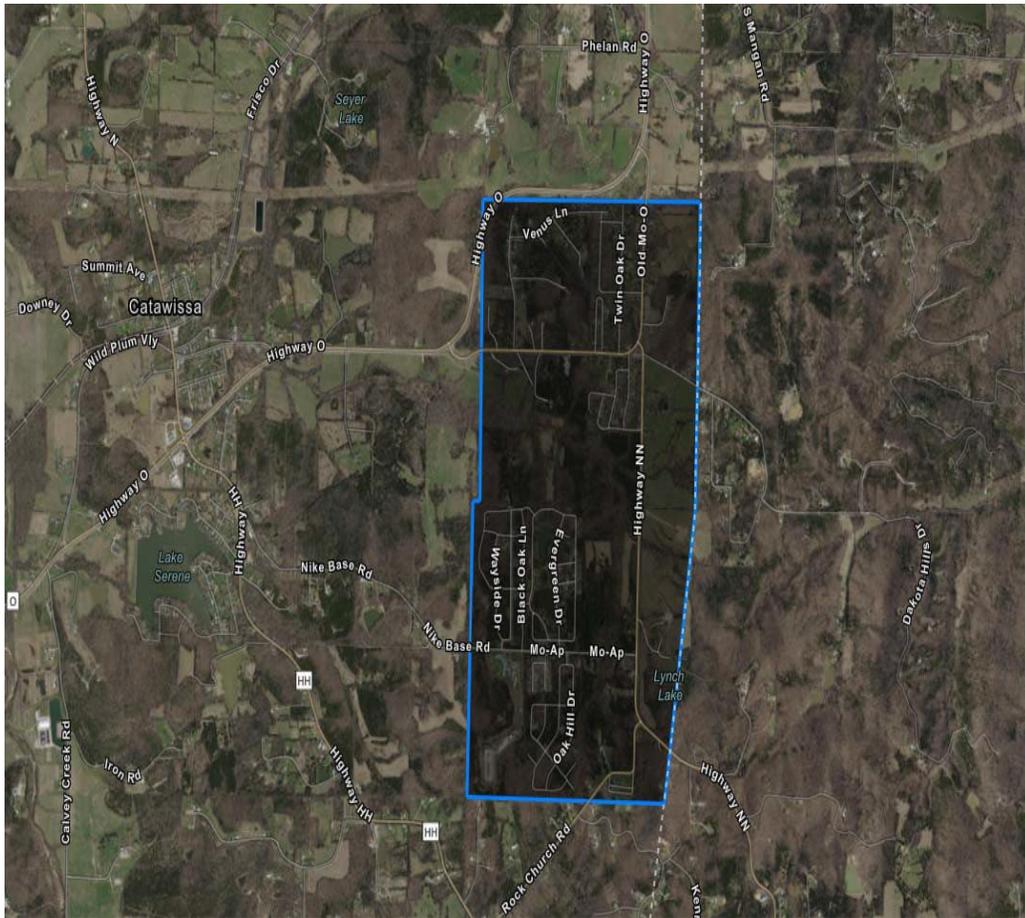
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Map of Service Area: Evergreen Lake Subdivision



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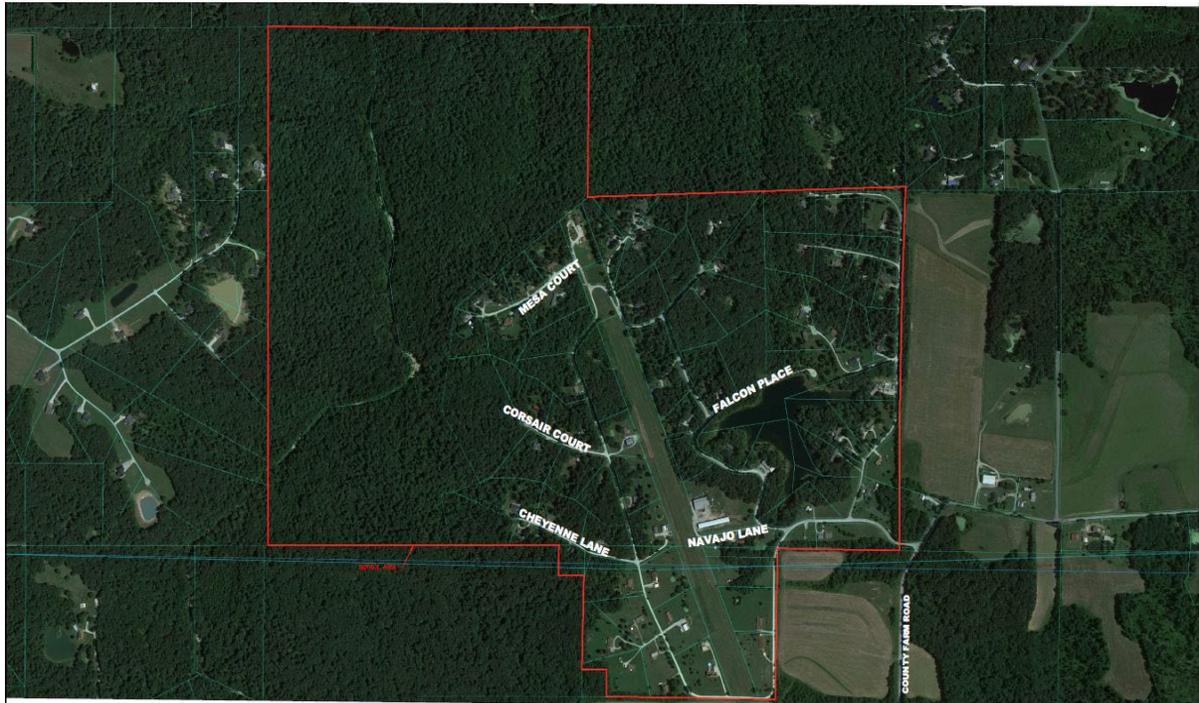
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Map of Service Area: Fawn Lake



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Map of Service Area: Spring Branch



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Map of Service Area: Missouri Utilities



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Map of Service Area: Indian Hills



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Map of Service Area: Glenmeadows



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Map of Service Area: Margaritaville (formally Tan-Tar-A)



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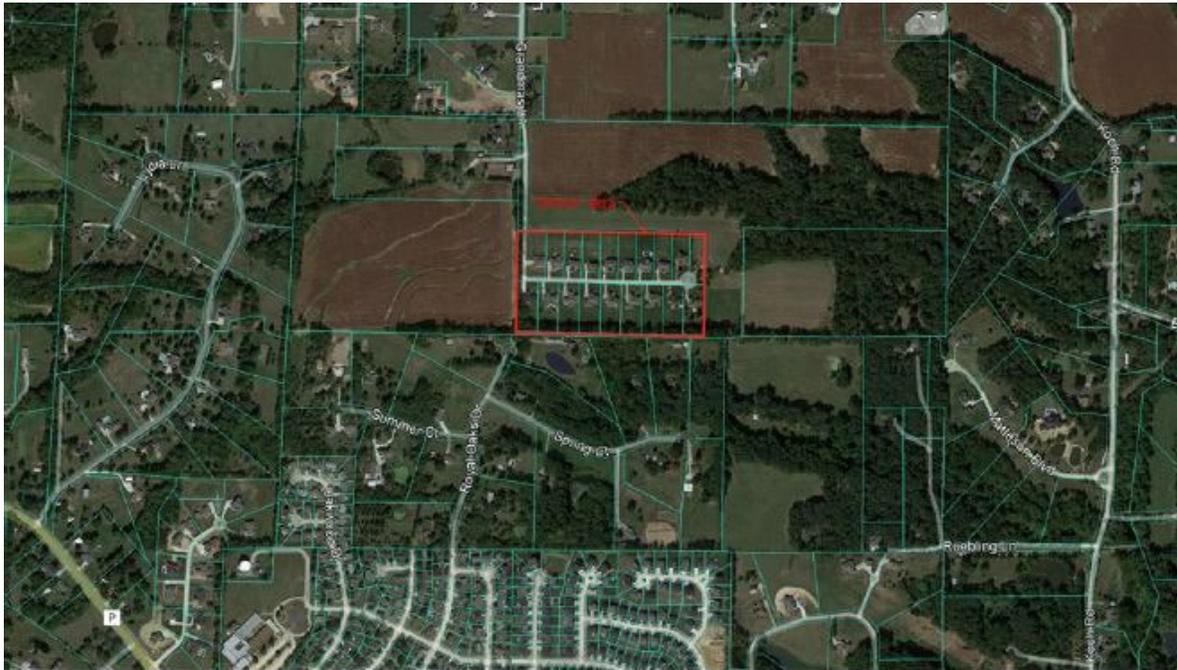
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Map of Service Area: Stone Ridge Meadows



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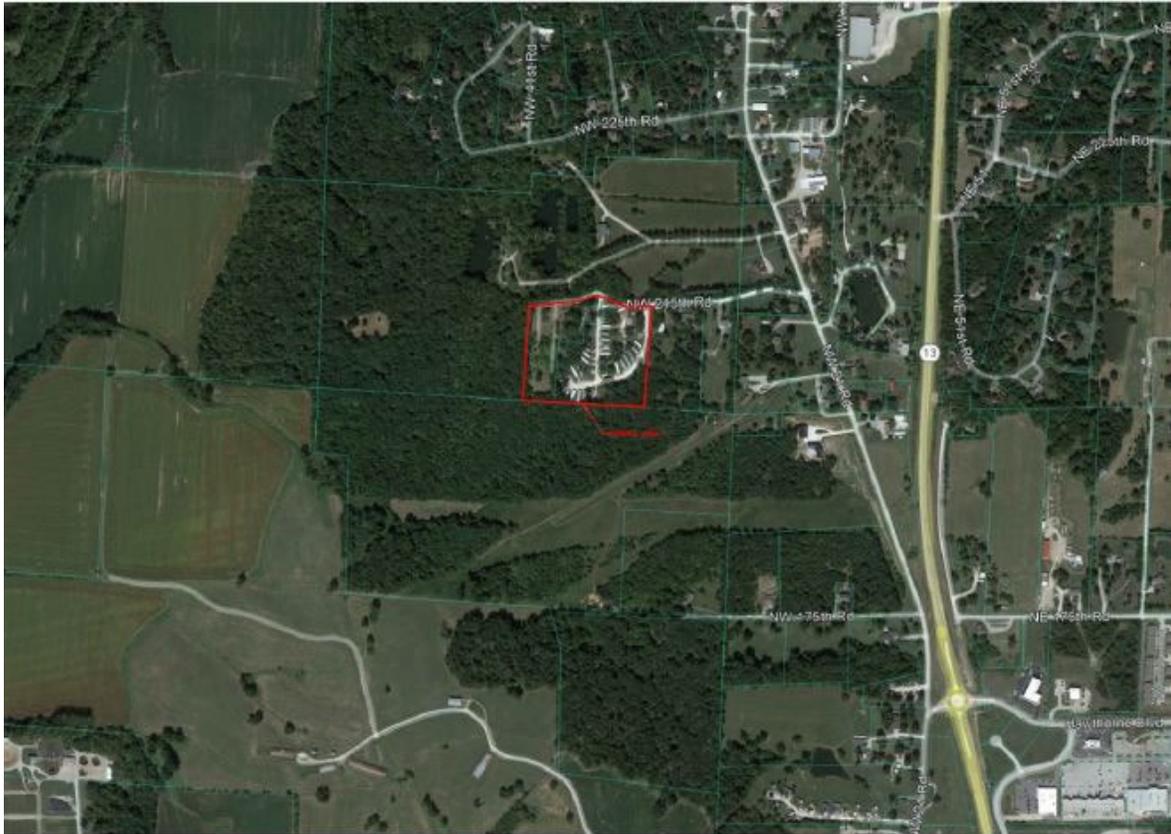
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Map of Service Area: Four Seasons Mobile Home Park



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<p>* Indicates new rate or text + Indicates change</p>	

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ISSUED BY Josiah Cox - President
 Name of Officer Title

1630 Des Peres Road, Suite 140, St. Louis, MO 63131
 Mailing Address

Name of Utility: Confluence Rivers Utility Operating Company, LLC
Service Area: Missouri Service Areas

Rules Governing Rendering of Water Service	
<p style="text-align: center;"><u>Legal Description of Cedar Green Service Area</u></p> <p>The area served is part of Camden County, Missouri and being more particularly described as follows:</p> <p>Commencing from the northeast corner of the Northwest Quarter of Section 34, Township 38 North, Range 17 West; thence along the east line of the Northwest Quarter of said Section 34, Southerly 663.27 feet more or less to the point of beginning of the tract described herein; thence S02°49'08"W 212.04 feet more or less; thence S30°37'49"E 279.28 feet more or less; thence S39°09'47"W 226.64 feet more or less; thence S72°28'16"W 23.64 feet more or less to the centerline of West Lake Park; thence along the centerline of West Lake Park, Northerly 275.00 feet more or less; thence leaving said centerline S73°13'11"W 416.67 feet more or less to the approximate edge of the Lake of the Ozarks; thence along the approximate edge of the Lake of the Ozarks, Northerly 701.50 feet more or less; thence leaving said approximate edge of the Lake of the Ozarks, N73°29'05"E 455.98 feet more or less to the centerline of West Lake Park; thence along the centerline of West Lake Park, Southerly 332.69 feet more or less; thence leaving said centerline N73°03'07"E 17.71 feet more or less; thence N72°17'05"E 231.54 feet more or less to the point of beginning, containing 8.40 acres more or less.</p> <p style="margin-top: 20px;">* Indicates new rate or text + Indicates change</p>	

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Name of Utility: Confluence Rivers Utility Operating Company, LLC
 Service Area: Missouri Service Areas

Rules Governing Rendering of Water Service	
<p style="text-align: center;"><u>Legal Description of the Terre Du Lac Service Area</u></p> <p>The area served is part of Washington County and St. Francois County, Missouri and being more particularly described as follows:</p> <p>Beginning at the northwest corner of the Northeast Quarter of Section 25, Township 37 North, Range 3 East; thence N89°17'19"E 2292.40 feet; thence N2°00'54"E 473.61 feet; thence N3°55'02"E 291.78 feet; thence N83°44'15"W 288.24 feet; thence N1°34'39"E 1782.07 feet to the south right-of-way line of County Road #428; thence along said south right-of-way line of County Road #428, Southeasterly 791.25 feet more or less; thence N4°29'30"E 49.33 feet; thence N0°12'16"E 1166.84 feet; thence N1°50'33"E 921.87 feet; thence N0°58'43"E 3287.44 feet; thence N86°45'30"W 20.24 feet to the Range line between Ranges 3 East and 4 East; thence along said Range line N1°26'29"E 288.07 feet; thence leaving said Range line N52°50'07"E 718.75 feet; thence N12°25'36"W 548.86 feet; thence N78°41'25"E 292.06 feet; thence S18°55'00"E 528.02 feet; thence S43°57'14"E 465.88 feet; thence S79°31'32"E 2759.88 feet; thence N1°06'45"E 667.51 feet; thence S85°10'49"E 1062.57 feet; thence S4°07'44"W 794.21 feet; thence S7°49'05"E 13.26 feet; thence S78°36'27"E 311.10 feet; thence S1°29'44"W 43.39 feet; thence S82°21'25"E 1353.66 feet; thence N0°59'25"E 288.31 feet; thence N0°55'11"E 385.22 feet; thence N0°43'35"E 2040.55 feet; thence S80°09'08"E 515.37 feet; thence S80°11'13"E 166.31 feet; thence S80°38'51"E 658.61 feet; thence S1°08'37"W 1723.53 feet; thence S1°16'58"W 631.21 feet; thence S1°52'30"W 311.87 feet; thence N82°21'47"W 135.06 feet; thence S0°08'56"W 773.03 feet; thence S89°34'07"W 118.42 feet; thence S62°00'15"W 244.37 feet; thence S32°42'16"W 107.47 feet; thence S88°52'00"E 488.62 feet; thence N86°30'47"E 16.33 feet; thence S1°23'25"W 1162.15 feet; thence S1°24'30"W 522.71 feet; thence S0°00'07"E 1320.46 feet; thence N80°32'57"W 1354.10 feet; thence S0°04'29"W 1397.53 feet; thence S85°13'20"E 13.89 feet; thence S80°44'09"E 1183.47 feet; thence S80°03'02"E 188.41 feet; thence S80°13'27"E 100.03 feet; thence S81°33'57"E 100.00 feet; thence S81°16'52"E 100.00 feet; thence S82°40'00"E 976.52 feet; thence S0°18'42"W 2651.76 feet; thence S81°00'53"E 1376.22 feet; thence S0°15'00"W</p> <p>* Indicates new rate or text + Indicates change</p>	

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 Service Area: Missouri Service Areas

Rules Governing Rendering of Water Service	
<p style="text-align: center;"><u>Legal Description of the Terre Du Lac Service Area (Continued)</u></p> <p>1338.00 feet; thence S85°39'54"E 1348.68 feet; thence N0°09'03"W 1321.14 feet; thence N0°14'14"E 2096.55 feet; thence N14°35'36"E 50.42 feet; thence N0°14'47"E 1812.71 feet; thence S87°49'06"E 1433.65 feet; thence N2°21'51"W 1275.82 feet; thence S85°14'11"E 1325.78 feet; thence N6°15'21"E 1404.28 feet; thence S83°15'42"E 1236.54 feet; thence S1°53'08"W 666.48 feet; thence S81°15'19"E 974.50 feet; thence N1°11'50"E 419.71 feet; thence S88°17'10"E 392.23 feet; thence S1°44'55"W 2366.05 feet; thence N84°42'55"W 1348.36 feet; thence S0°53'00"W 730.26 feet; thence N89°54'30"E 16.19 feet; thence S1°12'13"W 638.94 feet; thence S0°30'36"W 2659.28 feet; thence S0°32'30"W 1101.42 feet; thence S0°57'09"W 415.66 feet; thence S84°19'30"E 1145.45 feet; thence S28°35'10"W 126.50 feet; thence S22°02'48"W 336.52 feet; thence S32°02'33"W 234.60 feet; thence S48°02'11"W 1001.71 feet; thence N40°41'51"W 404.58 feet; thence N40°36'14"W 1156.53 feet; thence S39°51'57"W 548.76 feet; thence S55°53'39"W 199.07 feet; thence S80°16'08"W 267.77 feet; thence S22°24'53"E 126.66 feet; thence S41°37'40"W 74.05 feet; thence N42°39'35"W 141.31 feet; thence S55°01'14"W 176.63 feet; thence S76°13'16"W 205.28 feet; thence N83°29'58"W 352.16 feet; thence S25°07'36"E 385.32 feet; thence S19°33'22"E 428.62 feet; thence S24°39'10"W 170.88 feet; thence S81°20'48"W 308.28 feet; thence S36°03'59"W 211.16 feet; thence S64°49'56"E 93.17 feet; thence S67°56'14"E 100.71 feet; thence S31°37'19"E 268.05 feet; thence S28°17'49"W 226.02 feet; thence S31°01'57"W 634.16 feet; thence S36°36'59"W 330.22 feet; thence S41°44'28"E 108.82 feet; thence S57°37'41"W 143.18 feet; thence S42°30'01"E 69.76 feet to the southeast right-of-way line of Judy Circle; thence along said southeast right-of-way line of Judy Circle, Southwesterly 2828.85 feet more or less; thence leaving said southeast right-of-way line of Judy Circle S37°28'59"E 27.42 feet; thence N84°14'03"W 176.64 feet; thence N83°47'07"W 24.43 feet; thence N83°05'06"W 591.83 feet; thence N83°02'17"W 177.62 feet; thence N83°02'17"W 561.89 feet; thence N40°53'36"W 1171.05 feet; thence N40°52'46"W 815.71 feet; thence N84°54'13"W 549.81 feet; thence N82°15'54"W 941.17 feet; thence N83°11'50"W 1231.35 feet; thence N1°16'06"E 667.64 feet; thence N84°01'55"W 703.89 feet; thence N84°07'27"W 471.70</p> <p>* Indicates new rate or text + Indicates change</p>	

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Rules Governing Rendering of Water Service	
<u>Legal Description of the Branson Cedars Service Area</u>	
<p>The area served is part of Taney County, Missouri and being more particularly described as follows:</p> <p>Beginning at the southeast corner of the Southwest Quarter of Section 18, Township 21 North, Range 21 West; thence along the south line of said Southwest Quarter, Westerly 3318.19 feet more or less to the intersection of the south line of said Southwest Quarter with the east right-of-way line of Jones Road; thence along said east right-of-way line of Jones Road, Northerly 3119.32 feet more or less to the intersection of said east right-of-way line of Jones Road with the southeast right-of-way line of State Highway 86; thence along said southeast right-of-way line of State Highway 86, Northeasterly 543.66 feet more or less to the intersection of said southeast right-of-way line of State Highway 86 with the west line of said Section 18; thence along the west line of said Section 18, Northwardly 626.17 feet more or less to the intersection of the west line of said Section 18 with the southeast right-of-way line of Ozark Road; thence along said southeast right-of-way line of Ozark Road, Northeasterly 298.34 feet more or less to the intersection of said southeast right-of-way line of Ozark Road with the southeast right-of-way line of Entry Road; thence along said southeast right-of-way line of Entry Road, Northeasterly 2114.57 feet more or less to the intersection of said southeast right-of-way line with the south right-of-way line of Devils Pool Road; thence leaving said south right-of-way line of Devils Pool Road, N29°01'56"E 76.95 feet to the north right-of-way line of Devils Pool Road; thence along said north right-of-way line of Devils Pool Road, N63°58'52"W 71.01 feet more or less; thence leaving said north right-of-way line of Devils Pool Road, N25°49'29"E 130.85 feet; thence N33°39'45"E 126.29 feet; thence N31°03'39"E 442.12 feet; thence S67°38'30"E 395.63 feet; thence S67°23'57"E 202.96 feet; thence S20°45'38"W 376.27 feet; thence S14°03'11"W 307.24 feet to the north line of said Section 18; thence along the north line of said Section 18, Easterly 2160.09 feet more or less; thence leaving the north line of said Section 18, S32°40'20"E 202.62 feet; thence S2°15'07W 1611.84 feet; thence S52°48'41"W 197.86 feet; thence N87°56'29"W 1173.19 feet to the east line of said Southwest Quarter of Section 18; thence along the east line of said Southwest Quarter, Southerly 3366.66 feet more or less to the point of beginning, containing 439.74 acres more or less.</p>	
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Service Area: Missouri Service Areas

Rules Governing Rendering of
Water Service

Legal Description of the Bon-Gor Lake Estates Subdivision Estates Service Area

A tract land located in Sections 14 and 15 and US Survey 2443 in Township 29 North Range 13 West in Boone County, Missouri, and being more particularly described as follows:

Beginning in the approximate Center of Section 14, in the center of the intersection of West Mauller Road and North Wade School Road, as it exist January 2020; thence 3297 feet m/l to the west right of way of the intersection of East Mauller Road and North Highway VV, as it exist January 2020, thence North 19° West 1742 feet m/l to a point; thence South 84° West 811 feet m/l; thence North 30° West 256 feet m/l to a point; North 3° East 226 feet m/l to a point; thence North 79° West 653 feet to a point; thence North 6° East 443 feet to a point; thence South 85° West 1140 feet m/l to the Centerline of North Wade School Road, as it exist January 2020; thence 2332 feet m/l along said Centerline to the Point of Beginning.

Said tract containing 138 acres, more or less.

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Service Area: Missouri Service Areas

Rules Governing Rendering of
Water Service

Legal Description of the Calvey Brook Service Area

A tract of land located in Section 20, within Township 42 North Range 2 East, in Franklin County, Missouri, and being more particularly described as follows:

Beginning at the intersection of the North line of Section 20, in Township 42 North Range 2 East, and Finney Road in Franklin County, as it exist on January 2020; thence along the Centerline of Finney Road, as it exist January 2020, 250 feet m/l to the Point of Beginning; thence 371 feet m/l until it meets the Centerline of Calvey Brook Drive, as it exist on January 2020; thence South 1434 feet m/l along the centerline of Calvey Brook Drive, as it exist on January 2020, to a point; thence South 87° West 620 feet m/l; thence due North 1645 feet m/l to a point; thence, North 73° East 543 feet m/l to the Point of Beginning.

Said tract containing 25 acres, more or less.

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Rules Governing Rendering of
Water Service

Legal Description of the Chalet City West Subdivision/Alpine Village Community
Service Area

A tract land located in Sections 15 and 16 in Township 28 North Range 23 West in
Greene County, Missouri, and being more particularly described as follows:

Beginning in the Northwest corner of Section 15 in Township 28 North Range 23 West;
thence 924 feet m/l along the North line of said Section to the True Point of Beginning;
thence South 1314 feet m/l to the South line of the Northwest ¼ of the Northwest ¼;
thence 2276 feet m/l to the Southwest corner of the Northeast ¼ of the Northeast ¼;
thence North 406 feet m/l to the South right-of-way of US Highway 60; thence 1380
feet m/l along the South right-of-way of US Highway 60 to a point; thence South 65°
East 178 feet m/l to a point; thence North 63° East 468 feet m/l to a point; thence North
23° West 164 feet m/l to the South right-of-way of US Highway 60; thence North 68°
East 197 feet m/l to the North line of Section 15 in Township 28 North, Range 23 West;
thence 443 feet m/l along North line of said Section to the Point of Beginning.

Said tract containing 51 acres, more or less.

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Name of Utility: Confluence Rivers Utility Operating Company, LLC
Service Area: Missouri Service Areas

Rules Governing Rendering of
Water Service

Legal Description of the Missing Well Service Area

The area served is part of Benton County, Missouri and being more particularly described as follows:

Beginning at the southwest corner of the Southeast Quarter of Section 30, Township 41 North, Range 23 West; thence along the west line of said Southeast Quarter, Northwardly 1346.84 feet more or less; thence leaving said west line of the Southeast Quarter S88°50'14"E 1326.25 feet more or less; thence S1°39'40"W 1350.36 feet more or less to the south line of said Southeast Quarter of Section 30; thence S1°29'21"W 1297.36 feet more or less; thence N88°45'42"W 1254.71 feet more or less to the east right-of-way line of Missouri Highway 7; thence Northwestwardly along said east right-of-way line 100.00 feet more or less to the intersection of said east right-of-way line with the west line of the Northeast Quarter of Section 31, Township 41 North, Range 23 West; thence along said west line of the Northeast Quarter, Northwardly 1225.51 feet more or less to the point of beginning, containing 80.34 acres more or less.

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Rules Governing Rendering of Water Service	
<u>Legal Description of the Chelsea Rose Service Area</u>	
<p>The area served is part of Camden County, Missouri and being more particularly described as follows:</p> <p>Beginning at the northwest corner of the Northeast Quarter of Section 24, Township 39 North, Range 17 West; thence Westerly along the north line of Section 24, 516.83 feet; thence leaving said north section line S7°37'49"E 14.29 feet to the approximate edge of the Lake of the Ozarks; thence along the approximate edge of the Lake of the Ozarks, Northeasterly 2264.66 feet; thence leaving the approximate edge of the Lake of the Ozarks, S0°52'31"E 1848.05 feet; thence S10°53'59"E 51.03 feet; thence S0°12'19"E 1445.27 feet to the south line of the Northeast Quarter of Section 24; thence along said south line of Section 24, Westerly 228.67 feet; thence leaving said south line of the Northeast Quarter of Section 24, S20°37'16"E 484.72 feet to the approximate edge of the Lake of the Ozarks; thence along the approximate edge of the Lake of the Ozarks, Westerly 3013.98 feet to the intersection of the approximate edge of the Lake of the Ozarks with the south line of the Northeast Quarter of Section 24; thence along said south line of the Northeast Quarter of Section 24, Westerly 214.74 feet to the southwest corner of the Northeast Quarter of Section 24; thence along the west line of the Northeast Quarter of Section 24, Northerly 2585.20 feet to the point of beginning, containing 151.98 acres more or less.</p>	
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Rules Governing Rendering of Water Service	
<p style="text-align: center;"><u>Legal Description of the Cimmaron Bay Service Area</u></p> <p>The area served is part of Camden County, Missouri and being more particularly described as follows:</p> <p>Beginning at the intersection of the east right-of-way line of Osage Road with the north right-of-way line of Sac Road; thence along the north right-of-way line of Sac Road N88°52'11"E 632.12 feet; thence leaving said north right-of-way line S1°07'49"E 20.00 feet; thence N25°29'20"E 236.04 feet to the approximate edge of the Lake of the Ozarks; thence along the approximate edge of the Lake of the Ozarks, Southeasterly 1086.18 feet more or less; thence leaving said approximate edge of the Lake of the Ozarks, S28°18'00"W 372.78 feet to the north right-of-way line of Osage Road; thence along the north right-of-way line of Osage Road N40°00'42"W 44.67 feet; thence N45°01'06"W 99.87 feet; thence N62°53'07"W 201.16 feet; thence N62°53'07"W 11.78 feet; thence leaving the north right-of-way line of Osage Road S27°06'53"W 45.81 feet; thence S43°31'34"W 152.54 feet; thence S38°07'34"W 294.26 feet; thence S51°00'21"W 86.87 feet; thence S63°44'34"W 50.09 feet; thence S39°01'54"W 236.51 feet to the approximate edge of the Lake of the Ozarks; thence along the approximate edge of the Lake of the Ozarks, Northerly 1128.34 feet more or less; thence leaving said approximate edge of the Lake of the Ozarks, S36°50'53"E 250.20 feet to the north right-of-way line of Cimmaron Road; thence along the north right-of-way line of Cimmaron Road S85°09'11"E 47.18 feet; thence S69°38'26"E 258.82 feet; thence S88°41'26"E 61.75 feet; thence N72°15'34"E 228.73 feet to the intersection of the north right-of-way line of Cimmaron Road with the west right-of-way line of Osage Road; thence along the west right-of-way line of Osage Road N3°01'34"E 291.97 feet; thence N9°28'18"W 168.53 feet; thence leaving the west right-of-way line of Osage Road N63°42'52"E 39.86 feet to the point of beginning, containing 23.44 acres more or less.</p> <p style="margin-top: 20px;">* Indicates new rate or text + Indicates change</p>	

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Service Area: Missouri Service Areas

Rules Governing Rendering of
Water Service

Legal Description of the Cedar Glen Service Area

All that part of the following described property lying West of the Niangua Arm of the Lake of the Ozarks and South or East of U.S. Highway 54, being more particularly described as follows:

The West Half of the Northwest Quarter of Section 34, and the North Half of the Northwest Quarter of the Southwest Quarter of Section 34, and the Northeast Quarter of the Northeast Quarter of Section 33, all in Township 38 North, Range 17 West, in Camden County, Missouri, containing 38.16 acres more or less.

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 Service Area: Missouri Service Areas

Rules Governing Rendering of Water Service	
<u>Legal Description of the Port Perry Service Area</u>	
<p>The area served is part of Perry County, Missouri and being more particularly described as follows:</p> <p>Beginning at the southeast corner of Section 8, Township 34 North, Range 9 East; thence along the south line of said Section 8, Westerly 1309.94 feet more or less; thence leaving said south line of Section 8, S1°58'32"E 299.30 feet more or less; thence S89°28'01"W 1317.18 feet more or less; thence S1°57'20"E 1065.96 feet more or less; thence S89°46'42"W 1367.14 feet more or less; thence N0°00'04"W 1352.00 feet more or less to the south line of said Section 8; thence along said south line of Section 8, Westerly 2635.23 feet more or less; thence leaving said south line of Section 8, S0°08'22"W 550.04 feet more or less to the centerline of County Road #730; thence along said centerline of County Road #730, Northerly 8188.86 feet more or less; thence leaving said centerline of County Road #730, S89°20'52"W 162.98 feet more or less; thence N0°15'12"W 1354.53 feet more or less; thence N87°24'37"E 300.56 feet more or less; thence N9°31'07"E 261.84 feet more or less to the centerline of Missouri Highway "T"; thence along said centerline of Missouri Highway "T", Westerly 1225.12 feet more or less; thence leaving said centerline of Missouri Highway "T", N12°59'45"E 598.67 feet more or less; thence N89°58'35"E 1971.42 feet more or less; thence S0°11'25"W 291.93 feet more or less; thence N89°18'46"E 328.89 feet more or less; thence S0°42'53"E 314.32 feet more or less to the centerline of Missouri Highway "T"; thence along said centerline of Missouri Highway "T", Easterly 2901.87 feet more or less; thence leaving said centerline of Missouri Highway "T", N89°13'15"E 2424.69 feet more or less; thence N0°31'30"E 1333.72 feet more or less; thence S89°14'23"E 1745.07 feet more or less; thence S51°00'19"W 437.91 feet more or less; thence S78°39'13"E 594.11 feet more or less to the centerline of County Road #856; thence along said centerline of County Road #856, Southerly 2992.23 feet more or less; thence leaving said centerline of County Road #856, S89°38'14"E 600.00 feet more or less; thence S0°21'46"W 528.76 feet more or less to the south right-of-way line of Missouri Highway "T"; thence along said south right-of-way line of Missouri Highway "T", Westerly 991.43 feet more or less to the east</p> <p>* Indicates new rate or text + Indicates change</p>	

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Service Area: Missouri Service Areas

Rules Governing Rendering of
Water Service

Legal Description of the Port Perry Service Area (Continued)

line of said Section 8; thence along said east line of Section 8, Southerly 3456.57 feet more or less; thence leaving said east line of Section 8, S89°57'53"E 1327.89 feet more or less; thence S0°13'58"E 1321.26 feet more or less to the south line of Section 9, Township 34 North, Range 9 East; thence along said south line of Section 9, Westerly 1329.60 feet more or less to the point of beginning, containing 1405.00 acres more or less.

- * Indicates new rate or text
- + Indicates change

DATE OF ISSUE: November 10, 2023
Month Day Year

DATE EFFECTIVE: December 10, 2023
Month Day Year

ISSUED BY Josiah Cox - President
Name of Officer Title

1630 Des Peres Road, Suite 140, St. Louis, MO 63131
Mailing Address

Name of Utility: Confluence Rivers Utility Operating Company, LLC
Service Area: Missouri Service Areas

Rules Governing Rendering of
Water Service

Legal Description of the Evergreen Lake Subdivision Service Area

The area served is part of Franklin County, Missouri and being more particularly described as follows:

Beginning at the northwest corner of Section 1, Township 42 North, Range 2 East; thence along the north line of said Section 1, Easterly 2754.03 feet more or less; thence leaving the north line of said Section 1; thence S1°34'04"W 2537.37 feet more or less; thence S2°36'27"W 78.18 feet more or less; thence S1°39'25"W 2558.42 feet more or less to the south line of said Section 1; thence along the south line of said Section 1, N88°40'35"W 1371.45 feet more or less; thence leaving the south line of said Section 1, N1°34'33"E 2650.47 feet more or less to the north right-of-way line of Missouri Route "AP"; thence along the north right-of-way line of Missouri Route "AP", N87°45'56"W 1386.01 feet more or less; thence leaving the north right-of-way line of Missouri Route "AP", N1°45'40"E 2551.15 feet to the point of beginning, containing 244.55 acres more or less.

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Mailing Address

Name of Utility: Confluence Rivers Utility Operating Company, LLC
 Service Area: Missouri Service Areas

Rules Governing Rendering of Water Service	
<u>Legal Description of Fawn Lake Service Area</u>	
<p>The area serviced is part of Lincoln County and Warren County, Missouri and is more particularly described as follows:</p> <p>Beginning at the southwest corner of the Southeast Quarter of Section 35, Township 48 North, Range 2 West; thence Northwardly along the Quarter Section line 2663.07 feet to the northwest corner of the Southeast Quarter of said Section 35; thence Northwardly along the Quarter Section line 1331.53 feet to the northwest corner of the South Half of the Northeast Quarter of said Section 35; thence Eastwardly along the Sixteenth Section line 2686.08 feet to the northeast corner of the South Half of the Northeast Quarter of said Section 35; thence Southwardly along the Section line 1423.35 feet to the southeast corner of the South Half of the Northeast Quarter of said Section 35; thence Eastwardly along the Quarter Section line 2746.76 feet to the northeast corner of the Southwest Quarter of Section 36, Township 48 North, Range 2 West; thence Southwardly along the Quarter Section line 1384.93 feet to the southeast corner of the Northeast Quarter of the Southwest Quarter of said Section 36; thence S1°04'00"W 1335.46 feet; thence S89° 40'00"E 203.16 feet to the centerline of the County Road; thence along said centerline S31°54'30"W 58.69 feet; thence leaving said centerline N89°40'00"W 173.07 feet to the southeast corner of the Southwest Quarter of said Section 36; thence Westwardly along the Section line 1020.13 feet; thence leaving the Section line S1°55'00"W 1188.11 feet; thence N88°16'00"W 1438.54 feet; thence N1°14'00"E 208.81 feet; thence N88°16'00"W 208.71 feet; thence N1°14'00"E 728.96 feet; thence N89° 40'00"W 208.71 feet; thence N1°14'00"E 208.71 feet; thence Westwardly along the Section line 2544.11 feet to the point of beginning, containing 464.88 acres more or less.</p>	
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 Mailing Address

Name of Utility: Confluence Rivers Utility Operating Company, LLC
 Service Area: Missouri Service Areas

Rules Governing Rendering of Water Service	
<u>Legal Description of the Spring Branch Service Area</u>	
<p>The area served is part of Benton County, Missouri and is more particularly described as follows:</p> <p>Commencing from the southwest corner of Section 11, Township 40 North, Range 21 West; thence along the west line of said Section 11, Northerly 473.54 feet more or less to the intersection of said west line of Section 11 with the north right-of-way line of Spring Branch Drive and being the point of beginning of the tract described herein; thence continuing along the west line of said Section 11, Northerly 522.91 feet more or less to the north right-of-way line of Santa Barbara Drive; thence along said north right-of-way line of Santa Barbara Drive, Westerly 579.62 feet more or less; thence leaving said north right-of-way line N84°55'37"E 237.92 feet more or less; thence N11°00'34"W 7.72 feet more or less; thence N13°00'31"W 54.15 feet more or less; thence N01°42'44"W 106.59 feet more or less; thence N12°15'42"E 38.14 feet more or less; thence N11°22'17"E 60.78 feet more or less; thence N03°25'37"E 35.44 feet more or less; thence S89°12'09"W 40.11 feet more or less; thence S87°00'20"W 97.77 feet more or less; thence N05°33'59"E 101.13 feet more or less; thence N01°17'59"W 100.04 feet more or less; thence N04°28'17"W 50.02 feet more or less; thence N04°28'17"W 100.03 feet more or less; thence N03°05'59"W 27.43 feet more or less; thence N08°45'46"E 36.83 feet more or less; thence N23°35'15"E 43.40 feet more or less; thence N40°59'06"E 37.16 feet more or less; thence N59°08'02"E 32.35 feet more or less; thence N68°28'54"E 55.09 feet more or less; thence N46°20'05"W 95.00 feet more or less; thence N30°37'32"W 40.40 feet more or less; thence S68°18'29"W 58.46 feet more or less; thence N67°17'33"W 172.40 feet more or less to the approximate edge of the Lake of the Ozarks; thence along the approximate edge of the Lake of the Ozarks, Northerly and Easterly 2215.44 feet more or less; thence leaving the approximate edge of the Lake of the Ozarks, S17°31'31"W 119.00 feet more or less to the north right-of-way line of Santa Barbara Drive;</p>	
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Name of Utility: Confluence Rivers Utility Operating Company, LLC
 Service Area: Missouri Service Areas

Rules Governing Rendering of Water Service	
<p style="text-align: center;"><u>Legal Description of the Spring Branch Service Area (Continued)</u></p> <p>thence along said north right-of-way line, Northwesterly 475.48 feet more or less; thence leaving the north right-of-way line of Santa Barbara Drive, S32°23'38"W 39.93 feet more or less; thence S23°39'29"W 100.00 feet more or less; thence S62°46'07"W 46.42 feet more or less; thence S12°44'42"E 109.92 feet more or less; thence S79°14'25"W 100.00 feet more or less; thence S05°50'58"E 69.93 feet more or less; thence S06°13'41"W 151.01 feet more or less; thence N89°36'24"E 100.00 feet more or less; thence S06°13'41"W 100.00 feet more or less; thence S89°13'30"W 100.08 feet more or less; thence S06°13'41"W 100.67 feet more or less; thence S02°04'28"W 75.03 feet more or less; thence S71°53'37"E 66.45 feet more or less; thence S46°17'40"E 52.34 feet more or less; thence S62°56'48"E 150.01 feet more or less; thence N26°30'12"E 100.00 feet more or less; thence S47°01'19"E 203.28 feet more or less; thence N64°21'56"E 114.59 feet more or less; thence S25°22'03"E 125.00 feet more or less; thence S64°37'57"W 200.00 feet more or less; thence S13°32'02"E 252.34 feet more or less; thence N61°05'51"E 112.74 feet more or less; thence S25°31'49"E 330.00 feet more or less; thence S28°02'43"E 89.33 feet more or less; thence S51°42'30"E 50.39 feet more or less, thence N37°04'10"E 379.80 feet more or less; thence S77°41'52"E 47.19 feet more or less; thence N12°04'08"E 100.57 feet; thence S76°34'01"E 72.90 feet more or less; thence S66°40'30"E 22.29 feet more or less; thence S51°32'33"E 16.31 feet more or less; thence S36°12'42"E 22.79 feet more or less; thence S19°26'57"E 24.06 feet more or less; thence S38°13'27"W 96.18 feet more or less; thence S14°55'42"E 113.16 feet more or less; thence S28°23'57"E 114.83 feet more or less; thence S42°56'51"W 49.50 feet more or less; thence S37°04'10"W 354.06 feet more or less; thence S12°11'50"W 58.16 feet more or less; thence S03°20'31"W 100.00 feet more or less; thence N87°08'29"W 100.00 feet more or less; thence S03°20'31"W 349.68 feet more or less to the south line of Section 11, Township 40 North, Range 20 West; thence along said south line of Section 11, Easterly 1215.18 feet more or less; thence said south line of Section 11, N07°51'33"W 42.61 feet more or less; thence N51°08'27"E 139.48 feet more or less;</p> <p>* Indicates new rate or text + Indicates change</p>	

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Name of Utility: Confluence Rivers Utility Operating Company, LLC
 Service Area: Missouri Service Areas

Rules Governing Rendering of Water Service	
<p style="text-align: center;"><u>Legal Description of the Spring Branch Service Area (Continued)</u></p> <p>thence S60°25'15"E 102.54 feet more or less; thence S62°14'38"E 40.06 feet more or less; thence N30°50'00"E 65.57 feet more or less; thence N50°13'46"E 105.36 feet more or less; thence N11°14'18"W 28.10 feet more or less; thence N00°56'35"E 314.08 feet more or less; thence N22°54'43"E 58.20 feet more or less; thence N79°30'28"E 78.57 feet more or less; thence S88°43'44"E 41.24 feet more or less; thence N16°42'00"W 38.94 feet more or less; thence N30°51'51"W 64.09 feet more or less; thence N46°33'13"W 50.00 feet more or less; thence N54°31'30"E 108.43 feet more or less; thence S54°20'22"E 74.81 feet more or less; thence S47°58'51"E 208.64 feet more or less to the west right-of-way line of Hillcrest Lane; thence along said west right-of-way line, Southwesterly 235.28 feet more or less; thence leaving said west right-of-way line of Hillcrest Lane S55°07'38"E 53.29 feet more or less; thence S27°56'08"E 109.28 feet more or less; thence S49°32'33"W 99.12 feet more or less; thence S49°32'32"W 110.88 feet more or less; thence S41°51'05"W 40.10 feet more or less; thence S40°27'20"W 113.58 feet more or less; thence S23°37'29"W 81.95 feet more or less; thence S00°23'11"W 123.94 feet more or less; thence S16°19'00"E 140.33 feet more or less; thence S21°09'07"E 99.98 feet more or less; thence S17°50'35"E 50.00 feet more or less; thence S15°43'29"E 50.00 feet more or less; thence S11°33'58"E 104.95 feet more or less; thence N65°29'39"E 89.00 feet more or less; thence S19°15'30"E 151.66 feet more or less; thence S68°32'33"W 113.78 feet more or less; thence N10°10'14"W 5.00 feet more or less; thence S71°05'29"W 100.00 feet more or less; thence S73°05'31"W 40.33 feet more or less; thence S10°22'24"E 50.00 feet more or less; thence S80°09'51"W 92.05 feet more or less; thence S77°59'48"W 40.01 feet more or less; thence S10°40'02"E 85.71 feet more or less; thence S26°25'02"E 125.72 feet more or less; thence S10°00'53"E 40.70 feet more or less; thence S13°37'02"W 113.53 feet more or less; thence N88°09'59"W 36.49 feet more or less to the east line of the Northwest Quarter of Section 14, Township 40 North, Range 20 West; thence along said east line of the Northwest Quarter of Section 14, Southerly 1652.56 feet more or less;</p> <p>* Indicates new rate or text + Indicates change</p>	

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 Mailing Address

Name of Utility: Confluence Rivers Utility Operating Company, LLC
 Service Area: Missouri Service Areas

Rules Governing Rendering of Water Service	
<p style="text-align: center;"><u>Legal Description of the Spring Branch Service Area (Continued)</u></p> <p>thence leaving said east line of the Northwest Quarter of Section 14, S71°14'13"E 114.75 feet more or less; thence S75°01'52"E 181.73 feet more or less; thence N51°52'44"E 45.76 feet; thence S18°35'30"E 104.19 feet more or less; thence N80°11'18"E 98.17 feet more or less to the east right-of-way line of Hillcrest Lane; thence along said east right-of-way line of Hillcrest Lane, Southeasterly 187.92 feet more or less; thence leaving said east right-of-way line of Hillcrest Lane, N67°03'52"E 40.13 feet more or less; thence N65°37'50"E 99.88 feet more or less; thence S17°42'12"E 85.05 feet more or less; thence S25°38'36"E 92.01 feet more or less; thence S39°09'20"E 50.83 feet more or less; thence S54°36'55"E 347.79 feet more or less; thence N49°32'38"E 43.79 feet more or less; thence S37°07'38"E 22.09 feet more or less; thence S28°49'24"E 27.26 feet more or less; thence S21°58'56"E 35.21 feet more or less; thence S12°48'47"E 48.47 feet more or less; thence S02°43'12"E 43.62 feet more or less; thence S05°28'28"W 31.18 feet more or less; thence N75°42'39"E 190.57 feet more or less; thence N02°51'21"E 29.94 feet more or less; thence N18°24'45"W 30.09 feet more or less; thence N22°08'29"W 70.00 feet more or less; thence N22°08'29"W 90.00 feet more or less; thence N22°08'29"W 50.00 feet more or less; thence N22°08'30"W 151.45 feet more or less; thence N20°19'45"W 34.72 feet more or less; thence N07°55'21"W 33.86 feet more or less; thence N01°46'46"E 58.52 feet more or less; thence N08°14'04"W 38.55 feet more or less; thence N47°25'12"E 174.52 feet more or less; thence S17°52'16"E 371.98 feet more or less; thence S67°53'48"W 48.24 feet more or less; thence S21°03'46"E 128.36 feet more or less; thence S62°40'19"W 22.13 feet more or less; thence S20°06'32"E 75.22 feet more or less; thence S01°51'39"E 122.44 feet more or less; thence S14°37'39"E 224.64 feet more or less to the north right-of-way line of Missouri Highway "M"; thence along said north right-of-way line, Southwesterly 118.40 feet more or less to the intersection of said north right-of-way line of Missouri Highway "M" with the centerline of Te Ke Ki Boulevard; thence along said centerline of Te Ke Ki Boulevard, Northwesterly 522.77 feet more or less; thence leaving said centerline of Te Ke Ki</p> <p style="margin-top: 20px;">* Indicates new rate or text + Indicates change</p>	

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Name of Utility: Confluence Rivers Utility Operating Company, LLC
 Service Area: Missouri Service Areas

Rules Governing Rendering of Water Service	
<p style="text-align: center;"><u>Legal Description of the Spring Branch Service Area (Continued)</u></p> <p>Boulevard, N58°41'34"W 55.75 feet more or less; thence N55°06'46"W 285.86 feet more or less; thence N42°30'57"W 85.32 feet more or less; thence N34°51'16"W 56.80 feet more or less; thence N23°42'10"W 74.54 feet more or less; thence S88°46'53"W 409.00 feet more or less; thence N11°38'25"E 205.71 feet more or less; thence N77°35'22"W 77.23 feet more or less; thence N69°05'58"W 121.84 feet more or less; thence N60°24'05"W 152.51 feet more or less; thence N60°58'56"W 67.00 feet more or less; thence N67°02'13"W 81.73 feet more or less; thence N72°59'49"W 99.33 feet more or less; thence N78°49'11"W 77.57 feet more or less; thence N84°08'02"W 236.41 feet more or less; thence N78°47'25"W 161.65 feet more or less; thence N67°31'52"W 73.67 feet more or less; thence N36°24'52"W 164.01 feet more or less; thence N19°31'38"W 120.77 feet more or less; thence N36°40'50"W 60.60 feet more or less; thence N00°32'50"W 56.50 feet more or less; thence N00°52'10"W 95.59 feet more or less; thence N09°07'51"W 186.89 feet more or less; thence N33°37'15"W 238.42 feet more or less; thence N55°37'38"W 137.97 feet more or less; thence N48°34'57"W 126.54 feet; thence N28°23'35"W 131.16 feet more or less; thence N10°18'18"W 78.44 feet more or less; thence N02°05'42"W 63.97 feet more or less; thence N10°29'29"E 64.22 feet more or less; thence N20°06'41"E 450.75 feet more or less; thence N17°05'57"E 93.76 feet more or less; thence N11°11'23"W 119.73 feet more or less; thence N07°10'38"W 76.59 feet more or less; thence N20°05'43"W 49.15 feet more or less; thence N55°00'29"W 61.84 feet more or less; thence N23°37'46"W 58.98 feet more or less; thence N47°47'16"W 301.42 feet more or less; thence S42°19'13"W 120.00 feet more or less; thence N44°27'58"W 239.33 feet more or less; thence S56°13'29"W 103.06 feet more or less; thence N02°56'55"E 580.34 feet more or less; thence N87°13'23"W 39.66 feet more or less; thence N79°33'05"W 120.00 feet more or less; thence N02°56'55"E 175.00 feet more or less; thence N79°33'05"W 125.00 feet more or less; thence N04°10'29"W 174.19 feet more or less; thence N07°42'18"E 39.70 feet more or less; thence N79°33'06"W 112.77 feet to the point of beginning, containing 186.72 acres more or less.</p> <p>* Indicates new rate or text + Indicates change</p>	

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1630 Des Peres Road, Suite 140, St. Louis, MO 63131
 Mailing Address

Name of Utility: Confluence Rivers Utility Operating Company, LLC
Service Area: Missouri Service Areas

Rules Governing Rendering of Water Service	
<u>Legal Description of the Missouri Utilities Service Area</u>	
<p>The area served is part of Pettis County, Missouri and being more particularly described as follows:</p> <p>Beginning at the southeast corner of Section 17, Township 45 North, Range 21 West; thence along the south line of said Section 17, Westerly 1270.37 feet more or less to the east right-of-way line of U.S. Route 65; thence along said east right-of-way of U.S. Route 65, Northerly 1337.80 feet more or less; thence leaving said east right-of-way line of U.S. Route 65, S86°43'00"E 2566.03 feet more or less the west right-of-way line of South Park Avenue; thence along said west right-of-way line of South Park Avenue, Southerly 1871.35 feet more or less; thence leaving said west right-of-way line of South Park Avenue, N88°59'58"W 1299.44 feet more or less to the west line of Section 21; thence along said west line of Section 21, Northerly 598.08 feet more or less to the point of beginning, containing 95.32 acres more or less.</p>	
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Name of Utility: Confluence Rivers Utility Operating Company, LLC
 Service Area: Missouri Service Areas

Rules Governing Rendering of Water Service	
<p style="text-align: center;"><u>Legal Description of the Indian Hills Service Area</u></p> <p>The area served is part of Crawford County, Missouri and being more particularly described as follows:</p> <p>Beginning at the southeast corner of Section 15, Township 39 North, Range 5 West; thence N89°42'57"E 3294.82 feet more or less to the east right-of-way line of Missouri Route "DD"; thence along said east right-of-way line, Southeasterly 2746.19 feet more or less; thence leaving said east right-of-way line N89°23'02"W 1498.03 feet more or less; thence S1°42'08"W 308.92 feet more or less; thence N87°00'31"W 468.65 feet more or less; thence S6°41'52"E 655.67 feet more or less; thence S39°56'23"E 742.53 feet more or less; thence S13°36'42"E 680.74 feet more or less; thence S0°23'05"E 450.16 feet more or less; thence S89°53'05"W 2452.71 feet more or less; thence N25°39'12"W 415.21 feet more or less; thence N0°58'55"E 964.52 feet more or less; thence N89°31'36"W 2649.86 feet more or less; thence N2°04'52"E 1794.73 feet more or less; thence N36°00'24"E 215.29 feet more or less; thence N52°02'37"W 286.13 feet more or less; thence N0°20'30"E 580.56 feet more or less; thence N14°30'45"W 236.52 feet more or less; thence N89°15'34"W 264.46 feet more or less; thence N5°10'19"W 796.79 feet more or less; thence N81°18'46"W 633.51 feet more or less; thence N65°33'08"W 218.56 feet more or less; thence N87°49'21"W 328.83 feet more or less; thence N5°50'45"E 385.75 feet more or less; thence S88°18'58"E 121.49 feet more or less; thence N3°51'35"E 2397.46 feet more or less; thence N40°15'07"E 367.87 feet more or less; thence N1°31'28"E 1353.89 feet more or less; thence N7°13'31"E 640.53 feet more or less; thence N43°56'06"E 269.11 feet more or less; thence N85°22'01"E 799.77 feet more or less; thence N70°17'34"E 1654.92 feet more or less; thence S89°02'28"E 1166.55 feet more or less; thence S0°56'49"W 5863.64 feet more or less to the point of beginning, containing 1114.53 acres more or less.</p> <p style="margin-top: 20px;">* Indicates new rate or text + Indicates change</p>	

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Name of Utility: Confluence Rivers Utility Operating Company, LLC
Service Area: Missouri Service Areas

Rules Governing Rendering of
Water Service

Legal Description of the Glenmeadows Service Area

The area served is part of Lincoln County, Missouri and being more particularly described as follows:

Commencing from the southeast corner of the Southwest Quarter of the Southeast Quarter of Section 13, Township 48 North, Range 1 West; Thence along said sixteenth section line, Northerly 1714.92 feet, more or less to the point of beginning; thence leaving said sixteenth section line, Westerly 1550.12 feet, more or less to the east right-of-way line Missouri State Highway "U" ; thence along said east right-of-way line, Northerly 1884.12 feet, more or less; thence leaving said east right-of-way line, Easterly 1799.39 feet, more or less; thence Southerly 1704.65 feet, more or less to the point of beginning, containing 73.84 acres more or less.

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 Service Area: Missouri Service Areas

Rules Governing Rendering of Water Service	
<p style="text-align: center;"><u>Legal Description of the Margaritaville (formally Tan-Tar-A) Service Area</u></p> <p>Commencing from the East Quarter Section corner of Section 7, Township 39 North, Range 16 West; thence along the north line of the Southeast Quarter of said Section 7, Westerly 90.00 feet more or less to the point of beginning; thence continuing along said north line, Westerly 556.34 feet more or less; thence leaving the north line of the Southeast Quarter of Section 7, S47° 47'16"W 80.73 feet more or less; thence S32°00'19"W 31.20 feet more or less; thence S17° 55'58"W 74.01 feet more or less; thence N88°48'33"W 193.26 feet more or less; thence S1° 15'33"W 89.00 feet more or less; thence S12°23'52"E 103.53 feet more or less; thence S1° 10'52"W 69.84 feet more or less; thence S43°17'32"W 106.53 feet more or less; thence S24° 13'33"W 89.88 feet more or less; thence S13°47'00"W 73.70 feet more or less; thence S53° 48'41"W 36.14 feet more or less; thence S86°03'16"W 22.45 feet more or less; thence N57° 42'46"W 54.82 feet more or less; thence S52°19'13"W 92.59 feet more or less to the approximate edge of the Lake of the Ozarks; thence along the approximate edge of the Lake of the Ozarks the following courses: S56°05'26"W 141.32 feet more or less, S23°20'01"W 142.54 feet more or less, S18°04'18"W 198.52 feet more or less, S17°45'13"W 376.81 feet more or less, S29°20'59"W 329.93 feet more or less, S2°23'01"W 198.42 feet more or less, S2°13'42"E 362.31 feet more or less, S15°05'05"E 254.35 feet more or less, S45°49'33"W 55.39 feet more or less, N62°46'13"W 84.84 feet more or less, N57° 18'42"W 209.11 feet more or less, N43° 56'25"W 314.97 feet more or less, N39° 03'27"W 442.60 feet more or less, N34°46'55"W 448.14 feet more or less, N12° 47'12"E 25.49 feet more or less, N62°10'45"E 136.96 feet more or less, N57°51'54"E 101.85 feet more or less, N47°06'27"E 95.46 feet more or less, N43° 05'57"E 55.61 feet more or less, N19°17'01"W 80.87 feet more or less, S62°39'52"W 119.63 feet more or less, S87°21'36"W 183.14 feet more or less, N80°35'35"W 134.88 feet more or less, N39°55'18"W 171.82 feet more or less, N42°37'30"W 113.79 feet more or less, N29° 33'04"W 117.27 feet more or less,</p> <p style="margin-top: 20px;">* Indicates new rate or text + Indicates change</p>	

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ISSUED BY Josiah Cox - President
 Name of Officer Title

1630 Des Peres Road, Suite 140, St. Louis, MO 63131
 Mailing Address

Name of Utility: Confluence Rivers Utility Operating Company, LLC
 Service Area: Missouri Service Areas

Rules Governing Rendering of Water Service	
<p style="text-align: center;"><u>Legal Description of the Margaritaville (formally Tan-Tar-A) Service Area (continued)</u></p> <p>N27°32'14"E 64.83 feet more or less, N36°20'58"E 159.87 feet more or less, N44°30'51"E 159.60 feet more or less, N55°09'18"E 143.93 feet more or less, N67°03'47"E 112.78 feet more or less, N69°17'52"E 171.82 feet more or less, N57°41'02"E 119.30 feet more or less, N46°31'35"E 110.02 feet more or less, N35°13'29"E 104.59 feet more or less, N39°23'03"W 47.86 feet more or less, S58°22'38"W 104.70 feet more or less, S73°45'53"W 146.46 feet more or less, N60°09'15"W 95.40 feet more or less, S84°24'59"W 42.44 feet more or less, S51°23'37"W 101.77 feet more or less, S86°36'05"W 209.48 feet more or less, S62°53'03"W 119.04 feet more or less, S68°51'19"W 177.28 feet more or less, S59°56'13"W 163.41 feet more or less, N80°04'09"W 52.02 feet more or less, N37°01'40"W 107.76 feet more or less, N44°57'12"W 166.18 feet more or less, N35°23'27"W 92.56 feet more or less, N18°27'11"E 172.00 feet more or less, N19°12'58"E 69.03 feet more or less, N63°12'56"W 41.17 feet more or less, S78°51'48"W 121.49 feet more or less, S69°10'37"W 108.75 feet more or less, N47°30'18"W 206.55 feet more or less, N64°59'30"W 131.49 feet more or less, N22°35'40"W 116.69 feet more or less, N38°34'32"W 151.82 feet more or less, N28°10'41"W 146.67 feet more or less, N37°19'34"W 69.17 feet more or less, N23°32'36"W 64.78 feet more or less, N20°40'40"W 80.82 feet more or less, N35°08'12"W 42.74 feet more or less, N43°20'38"E 32.52 feet more or less, S84°20'29"E 48.96 feet more or less, S61°12'21"E 67.93 feet more or less, S71°30'56"E 36.31 feet more or less, S40°34'55"E 114.66 feet more or less, S56°35'57"E 85.96 feet more or less, S63°43'20"E 113.10 feet more or less, S80°21'25"E 74.72 feet more or less, S80°20'17"E 121.34 feet more or less, S88°23'44"E 158.66 feet more or less, N82°53'09"E 66.05 feet more or less, S81°11'23"E 37.44 feet more or less, N79°33'51"E 146.14 feet more or less, N75°04'40"E 107.09 feet more or less, N81°50'52"E 114.17 feet more or less, N66°57'41"E 39.06 feet more or less, N75°24'35"W 44.57 feet more or less, S88°50'59"W 43.61 feet more or less, N68°05'24"W 58.95 feet more or less, N76°44'09"W 72.13 feet more or less, N81°35'07"W 139.13 feet more or less,</p> <p>* Indicates new rate or text + Indicates change</p>	

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Rules Governing Rendering of Water Service	
<p style="text-align: center;"><u>Legal Description of the Margaritaville (formally Tan-Tar-A) Service Area (continued)</u></p> <p>N71°24'23"W 102.43 feet more or less, N77°39'39"W 97.60 feet more or less, S81°00'41"W 13.55 feet more or less, N63°02'38"W 82.60 feet more or less, N50°31'34"W 64.69 feet more or less, N43°04'00"W 94.25 feet more or less, N39°37'27"W 56.38 feet more or less, N24°40'12"W 24.66 feet more or less, N18°40'24"E 17.99 feet more or less, N55°12'08"E 90.97 feet more or less, N68°10'04"E 22.46 feet more or less, N53°58'06"E 25.80 feet more or less, N36°56'42"E 37.11 feet more or less, N48°46'08"E 52.71 feet more or less, N63° 17'48"E 41.39 feet more or less, N72°14'53"E 62.64 feet more or less, N41°41'51"E 60.83 feet more or less; thence leaving the approximate edge of the Lake of the Ozarks S87°47'29"E 646.70 feet more or less; thence S46°34'07"E 106.69 feet more or less; thence S81°02'19"E 134.65 feet more or less; thence S41°10'08"E 36.37 feet more or less; thence N80°38'55"E 77.87 feet more or less; thence N83°29'11"E 92.57 feet more or less; thence N86°17'31"E 76.42 feet more or less; thence N87°33'39"E 380.29 feet more or less; thence N87°33'39"E 55.22 feet more or less; thence S69°08'04"E 313.02 feet more or less; thence S71°09'04"E 212.11 feet more or less; thence S63°49'53"E 108.22 feet more or less; thence N57°42'34"E 124.22 feet more or less to the south right-of-way line of State Road "KK"; thence leaving said south right-of-way line N53° 51'09"E 73.11 feet more or less to the north right-of-way line of State Road "KK"; thence along said north right- of-way line, Southeasterly 7814.76 feet more or less; thence leaving the north right-of-way line of State Road "KK", N48°09'00"E 136.26 feet more or less; thence S50°56'24"E 154.48 feet more or less; thence N30°46'42"E 268.19 feet more or less; thence N45°36'17"W 334.21 feet more or less; thence N2°56'10"E 53.88 feet more or less; thence N58°56'16"E 123.10 feet more or less; thence N27° 44'42"W 239.51 feet more or less; thence N47°48'56"W 161.06 feet more or less; thence N58° 25'17"W 281.37 feet more or less; thence N54°40'43"W 270.00 feet more or less; thence N84° 40'04"W 142.74 feet more or less; thence N21°55'39"E 687.76 feet more or less; thence N12°37'24"E</p> <p style="margin-top: 20px;">* Indicates new rate or text + Indicates change</p>	

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Rules Governing Rendering of Water Service	
<p style="text-align: center;"><u>Legal Description of the Margaritaville (formally Tan-Tar-A) Service Area (continued)</u></p> <p>575.06 feet more or less; thence N3°08'49"E 159.21 feet more or less; thence N13°30'52"W 68.89 feet more or less; thence N29°25'56"E 50.91 feet more or less; thence N1°42'45"E 208.17 feet more or less to the West Quarter Section corner of Section 9, Township 39 North, Range 16 West; thence along the north line of the Southwest Quarter of said Section 9, S89°44'04"E 487.00 feet more or less; thence leaving the north line of the Southwest Quarter of said Section 9, S8°36'04"E 972.79 feet more or less; thence N79°08'38"E 90.45 feet more or less; thence S86°38'25"E 83.95 feet more or less; thence S65° 38'13"E 76.43 feet more or less; thence S57°08'55"E 169.60 feet more or less; thence S69°05'22"E 57.22 feet more or less; thence S76° 21'43"E 77.70 feet more or less; thence S80°50'46"E 104.26 feet more or less; thence N43°16'14"E 41.34 feet more or less; thence N73°05'27"E 61.97 feet more or less; thence S3°10'33"E 273.95 feet more or less; thence S0°51'53"E 278.02 feet more or less; thence S7° 21'14"W 92.57 feet more or less; thence S16°36'16"W 86.88 feet more or less; thence S21°05'02"W 92.75 feet more or less; thence S28°11'06"W 249.12 feet more or less; thence S28°35'15"W 296.14 feet more or less; thence S36°01'07"W 368.12 feet more or less; thence S21°55'49"W 129.77 feet more or less; thence S48°37'48"E 156.02 feet more or less; thence S43°57'31"W 173.08 feet more or less; thence S39° 29'27"W 139.85 feet more or less; thence S28°54'29"W 79.21 feet more or less; thence S25°32'58"W 70.66 feet more or less to the north right-of-way line of State Road "KK"; thence leaving said north right-of-way line S39°53'23"W 75.62 feet more or less to the south right-of-way line of State Road "KK"; thence along said south right-of-way line, Northwesterly 1631.92 feet more or less; thence leaving said south right-of-way line, S40°10'37"W 252.45 feet more or less; thence N51°50'57"W 158.06 feet more or less; thence S28°19'00"W 50.68 feet more or less; thence S46°19'02"W 167.34 feet more or less; thence S76°58'53"E 24.61 feet more or less; thence S43°14'59"W 164.97 feet more or less; thence N85°35'10"W 92.59 feet more or less; thence N83°53'04"W 103.65 feet more or less; thence N70°59'22"W 30.41 feet</p> <p style="margin-top: 20px;">* Indicates new rate or text + Indicates change</p>	

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Rules Governing Rendering of
Water Service

Legal Description of Stone Ridge Meadows Service Area

The area served is part of the City of St. Paul, St. Charles County, Missouri and being more particularly described as follows:

Commencing from the southwest corner of the Northwest Quarter of the Southeast Quarter of Section 7, Township 47 North, Range 3 East; thence N1° 023'11"E 20.00 feet to the point of beginning; thence N1°23'11"E 640.00 feet; thence S88°16'49"E 1191.00 feet; thence S1° 023'11"W 640.00 feet; thence N88°16'49"W 1191.00 feet to the point of beginning, containing 17.50 acres more or less.

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Water Service

Legal Description of the Four Seasons Mobile Home Park Service Area

The area served is part of Johnson County, Missouri and is more particularly described as follows:

Commencing from the southeast corner of Section 11, Township 46 North, Range 26 West; thence along the south line of said Section 11, Westerly 545.00 feet, more or less to the point of beginning; thence continuing along the south line of said Section 11, Westerly 785.37 feet, more or less; thence leaving said south line N4°26'41"E 600.31 feet, more or less to the south right-of-way line of NW 215th Road; thence along said south right-of-way line of NW 215th Road, Easterly 806.45 feet, more or less; thence leaving said south right-of-way line of NW 215th Road, S4°12'48"W 652.11 feet, more or less to the point of beginning, containing 11.61 acres more or less.

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Rules Governing Rendering of Water Service	
<i>Reserved for Future Use</i>	
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Rules Governing Rendering of Water Service	
<i>Reserved for Future Use</i>	
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Rules Governing Rendering of Water Service	
<u>Schedule of Rates</u> <u>(District Breakdown)</u>	
Service Area	District
Auburn Lakes	1
Calvey Brook	1
Cedar Glen	1
Chelsea Rose	1
Cimarron Bay	1
Fawn Lake	1
Missing Well (Sun Valley)	1
MO Utilities	1
Spring Branch	1
Branson Cedars Resort	2
Cedar Green	2
Eagle Woods (State Route KK)	2
Eugene	2
Evergreen Lake Subdivision	2
Glad Lo	2
Glenmeadows	2
Hillcrest Manor	2
Indian Hills	2
Majestic Lakes	2
Port Perry	2
Prairie Heights	2
Roy-L	2
Bon-Gor Lake Estates Subdivision	2
Terre Du Lac	2
Chalet City West Subdivision/Alpine Village Community	2

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Rules Governing Rendering of Water Service															
<p><u>Schedule of Rates</u> (Designated Water District 1)</p> <p><u>Availability:</u> This rate is available to water customers located at systems largely relying on limited infrastructure such as hydropneumatic tanks or pumps to pressurize the distribution system, and limited storage. In addition, these are customers served off the Company’s mains suitable for supplying the service requested and located in all systems designated in District 1 above.</p> <p>► For Metered Service</p> <p style="padding-left: 40px;"><u>Monthly Minimum</u></p> <table style="margin-left: 80px; border: none;"> <tr> <td style="padding-right: 20px;">For service through a 5/8” water meter</td> <td style="text-align: right;">\$24.91 / month</td> </tr> <tr> <td>For service through a 3/4” water meter</td> <td style="text-align: right;">\$24.91 / month</td> </tr> <tr> <td>For service through a 1” water meter</td> <td style="text-align: right;">\$43.59 / month</td> </tr> <tr> <td>For service through a 1 ½” water meter</td> <td style="text-align: right;">\$74.73 / month</td> </tr> <tr> <td>For service through a 2” water meter</td> <td style="text-align: right;">\$99.64 / month</td> </tr> <tr> <td>For service through a 3” water meter</td> <td style="text-align: right;">\$249.11 / month</td> </tr> <tr> <td>For service through a 4” water meter</td> <td style="text-align: right;">\$373.66 / month</td> </tr> </table> <p style="padding-left: 40px;"><u>Commodity Charge:</u> \$5.75 / 1,000 gallons</p> <p>► For Unmetered Service</p> <p><u>Monthly Minimum:</u> \$47.05 / month</p> <p><u>Taxes:</u> Any applicable Federal, State or local taxes computed on a billing basis shall be added as a separate item in rendering each bill.</p> <p>Existing customers as of the effective date of this tariff without a meter, or with a nonfunctioning meter, will be charged a Flat Rate as shown by the monthly minimum charge above until such time as the meter is replaced / installed. When a non-functioning meter is replaced with a functioning meter, the Minimum Customer Charge per meter size and the Commodity Charge will be applied to the next billing period.</p> <p style="margin-top: 20px;">* Indicates new rate or text + Indicates change</p>		For service through a 5/8” water meter	\$24.91 / month	For service through a 3/4” water meter	\$24.91 / month	For service through a 1” water meter	\$43.59 / month	For service through a 1 ½” water meter	\$74.73 / month	For service through a 2” water meter	\$99.64 / month	For service through a 3” water meter	\$249.11 / month	For service through a 4” water meter	\$373.66 / month
For service through a 5/8” water meter	\$24.91 / month														
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Rules Governing Rendering of Water Service															
<p><u>Schedule of Rates Continued</u> (Designated Water District 2)</p> <p><u>Availability:</u> This rate is available to water customers located at systems largely relying on more significant infrastructure, such as those with ground storage tanks, standpipes, elevated storage tanks, or significant treatment beyond chlorination. In addition, these are customers served off the Company's mains suitable for supplying the service requested and located in the systems designated in District 2 above.</p> <p>► For Metered Service</p> <p style="padding-left: 40px;"><u>Monthly Minimum</u></p> <table style="margin-left: 80px; border: none;"> <tr> <td style="padding-right: 20px;">For service through a 5/8" water meter</td> <td style="text-align: right;">\$35.04 / month</td> </tr> <tr> <td>For service through a 3/4" water meter</td> <td style="text-align: right;">\$35.04 / month</td> </tr> <tr> <td>For service through a 1" water meter</td> <td style="text-align: right;">\$61.33 / month</td> </tr> <tr> <td>For service through a 1 1/2" water meter</td> <td style="text-align: right;">\$105.13 / month</td> </tr> <tr> <td>For service through a 2" water meter</td> <td style="text-align: right;">\$140.18 / month</td> </tr> <tr> <td>For service through a 3" water meter</td> <td style="text-align: right;">\$350.44 / month</td> </tr> <tr> <td>For service through a 4" water meter</td> <td style="text-align: right;">\$525.67 / month</td> </tr> </table> <p style="padding-left: 40px;"><u>Commodity Charge:</u> \$5.25 / 1,000 gallons</p> <p>► For Unmetered Service</p> <p style="padding-left: 40px;"><u>Monthly Minimum:</u> \$55.26 / month</p> <p><u>Taxes:</u> Any applicable Federal, State or local taxes computed on a billing basis shall be added as a separate item in rendering each bill.</p> <p>Existing customers as of the effective date of this tariff without a meter, or with a nonfunctioning meter, will be charged a Flat Rate as shown by the monthly minimum charge above until such time as the meter is replaced / installed. When a non-functioning meter is replaced with a functioning meter, the Minimum Customer Charge per meter size and the Commodity Charge will be applied to the next billing period.</p> <p style="margin-top: 20px;">* Indicates new rate or text + Indicates change</p>		For service through a 5/8" water meter	\$35.04 / month	For service through a 3/4" water meter	\$35.04 / month	For service through a 1" water meter	\$61.33 / month	For service through a 1 1/2" water meter	\$105.13 / month	For service through a 2" water meter	\$140.18 / month	For service through a 3" water meter	\$350.44 / month	For service through a 4" water meter	\$525.67 / month
For service through a 5/8" water meter	\$35.04 / month														
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 Service Area: Missouri Service Areas

Rules Governing Rendering of Water Service													
<p><u>Schedule of Rates (continued)</u> (Margaritaville - formally Tan-Tar-A)</p> <p><u>Availability:</u> This rate is available to water customers served off the Company’s mains suitable for supplying the service requested and located in the Company’s Margaritaville (formally Tan-Tar-A) service area.</p> <p><u>Monthly Minimum</u> (includes 2,000 gallons of water)</p> <table style="margin-left: auto; margin-right: auto;"> <tr> <td style="padding: 5px;">For service through a 5/8” water meter</td> <td style="text-align: right; padding: 5px;">\$24.76 / month</td> </tr> <tr> <td style="padding: 5px;">For service through a 1” water meter</td> <td style="text-align: right; padding: 5px;">\$34.27 / month</td> </tr> <tr> <td style="padding: 5px;">For service through a 1 ½” water meter</td> <td style="text-align: right; padding: 5px;">\$58.80 / month</td> </tr> <tr> <td style="padding: 5px;">For service through a 2” water meter</td> <td style="text-align: right; padding: 5px;">\$66.98 / month</td> </tr> <tr> <td style="padding: 5px;">For service through a 3” water meter</td> <td style="text-align: right; padding: 5px;">\$96.19 / month</td> </tr> <tr> <td style="padding: 5px;">For service through a 4” water meter</td> <td style="text-align: right; padding: 5px;">\$243.89 / month</td> </tr> </table> <p style="text-align: center;">(One dollar of the above charges is to recover Organizational Costs)</p> <p><u>Commodity Charge:</u> For metered usage greater than 2,000 gallons / month</p> <p style="text-align: center;">\$5.86 / 1,000 gallons</p> <p><u>Taxes:</u> Any applicable Federal, State or local taxes computed on a billing basis shall be added as a separate item in rendering each bill.</p> <p>Existing customers as of the effective date of this tariff without a meter, or with a nonfunctioning meter, will be charged a Flat Rate of as shown by the minimum charge above until such time as the meter is replaced / installed. When a non-functioning meter is replaced with a functioning meter, the Minimum Customer Charge per meter size and the Commodity Charge will be applied to the next billing period.</p> <p style="margin-top: 20px;">* Indicates new rate or text + Indicates change</p>		For service through a 5/8” water meter	\$24.76 / month	For service through a 1” water meter	\$34.27 / month	For service through a 1 ½” water meter	\$58.80 / month	For service through a 2” water meter	\$66.98 / month	For service through a 3” water meter	\$96.19 / month	For service through a 4” water meter	\$243.89 / month
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Name of Utility: Confluence Rivers Utility Operating Company, LLC
Service Area: Missouri Service Areas

Rules Governing Rendering of Water Service	
<u>Schedule of Rates (continued)</u> (Stone Ridge Meadows)	
Monthly Residential Water Rate	\$27.50 Flat Rate
<p><u>TAXES</u> - These rates do not include any municipal, state or federal taxes computed on either billing or consumption such taxes applicable shall be added as separate items in rendering each bill.</p>	
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Rules Governing Rendering of Water Service	
<u>Schedule of Rates (continued)</u> (Four Seasons Mobile Home Park)	
Monthly Mobile Home Park Water Rate (\$20.00 per lot x 35 lots)	\$700.00 Flat Rate
<p><u>TAXES</u> - These rates do not include any municipal, state or federal taxes computed on either billing or consumption such taxes applicable shall be added as separate items in rendering each bill.</p>	
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Rules Governing Rendering of Water Service	
<i>Reserved for Future Use</i>	
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Rules Governing Rendering of Water Service	
<i>Budget Billing Program</i>	
<p><i>Per the Commission’s Order Approving Agreements in WR-2023-0006, the Company has implemented a Budget Billing Program for metered water customers. The Budget Billing Program is designed to offer customers a stable and predictable monthly bill, helping them manage their finances better by spreading the cost of water services evenly throughout the year.</i></p> <p>Eligibility: <i>All residential customers with a minimum of 12 months of billing history and an account in good standing are eligible to enroll.</i></p> <p>Billing Calculation: <i>The monthly budget bill amount is calculated based on the average of the customer's previous 12 months of water usage. This amount may be reviewed and adjusted, if necessary, every 6 months to account for any significant changes in usage.</i></p> <p>Enrollment: <i>Customers can enroll in the program at any time. Once enrolled, the customer commits to the program for a minimum of 12 months.</i></p> <p>Settlement Period: <i>At the end of the 12-month period, any difference between the actual amount due for water usage and the amount paid through budget billing will be settled. If the customer has overpaid, a credit will be applied to their account. If they have underpaid, the difference will be due in the next billing cycle.</i></p> <p>Termination: <i>Customers can opt out of the program after the initial 12-month period. If terminated early, any outstanding balance becomes immediately due. Additionally, the Company shall be allowed to terminate any customer due to non-payment of a delinquent account not in dispute.</i></p>	
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Rules and Regulations Governing Rendering of Water Service

Schedule of Service Charges

The following Miscellaneous Charges apply as authorized and described elsewhere in the Company’s filed Rule and Regulations:

<u>New Service Connection Fee</u>	Actual Cost
Consists of the costs incurred by the Company for construction including parts, material, labor and equipment, but excluding the cost of the meter. See Rule 5 B.	
<u>Service Connection Inspection Fee</u> See Rule 5 B. 2 and 5 B. 3.	\$82.50
<u>Water Service Line Inspection Fee</u> See Rule 5 C.	\$25.00
<u>Turn-On/Turn-Off (Requested by the Customer)</u> 8 am to 5 pm Monday through Friday (scheduled 24hrs in advance)	\$27.50
Before 8 am and after 5 pm, Saturdays/Sundays, or scheduled less than 24 hours in advance	\$164.00
<u>Turn-On/Turn-Off Associated With Non-Payment</u>	\$27.50 / trip
<u>On-site Collection Charge</u> This charge will be added to the current bill if the Company personnel is on-site to disconnect the service when the Customer pays the bill. The disconnection fee may not be assessed if the service is not physically disconnected.	\$27.50

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Rules and Regulations Governing Rendering of Water Service

Schedule of Service Charges (continued)

Meter Test Fee See Rule 12 B.	\$120.00
Returned Check Charges	\$25.00
Service Calls for Damages caused by Customer	Actual cost

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Rules and Regulations Governing Rendering of Water Service

SERVICE RULES AND REGULATIONS

Rule 1 DEFINITIONS

- A. The "Commission" is the Missouri Public Service Commission.
- B. The "Company" is Confluence Rivers Utility Operating Company, Inc., acting through its officers, managers or other duly authorized employees or agents.
- C. The "Curb Stop" is a valve on the Service Connection, located at or near the Customer's property line, and used to shut off water service to the premises. The Curb Stop is owned and maintained by the Company.
- D. A "Customer" is any person, firm, corporation or governmental body which has contracted with the Company for water service or is receiving service from the Company, or whose facilities are connected for utilizing such service, and except for a guarantor is responsible for payment for service.
- E. The "Date of Connection" shall be the date of the permit for installation and connection issued by the Company. In the event no permit is taken and a connection is made, the Date of Connection shall be based on available information such as construction / occupancy permits, electric service turn-on date, or may be the date of commencement of construction of the building upon the property.
- F. A "Developer" is any person, firm, corporation, partnership or any entity that, directly or indirectly, holds title to, or sells or leases, or offers to sell or lease, or advertises for sale or lease, any lots in a subdivision.
- G. "Discontinuance of Service" is the intentional cessation of service by the Company not requested by the Customer.
- H. The "Main" is a pipeline which is owned and maintained by the Company, located on public property or private easements, and used to transport water throughout the Company's service area.

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Rules and Regulations Governing Rendering of Water Service

Rule 1 DEFINITIONS (continued)

- I. The “Meter” is a device, owned by the Company, used to measure and record the quantity of water that flows through the service line, and is installed in the outdoor meter setting, or inside the Customer’s building where the water service line enters through a foundation wall.
- J. The “Meter Setting” is a place either in the service connection or building plumbing for a water meter to be installed. An outdoor meter setting is located at or near the property line, and includes the meter box, meter yoke, lid, and appurtenances, all of which shall be owned and maintained by the Company. Indoor meter settings are located inside the Customer’s premises where the water service line enters the foundation wall either installed directly in the piping or in a meter yoke.
- K. A “Returned Check” is a check that is returned to the Company from any bank unpaid for any reason.
- L. A “Seasonal Customer” is a Customer who is absent from the premises and may turn off, or request the Company turn off, water service temporarily. All Rates, Rules and Regulations within this tariff continue to apply to Seasonal Customers during periods of seasonal absence or turn-off.
- M. The “Service Connection” is the pipeline connecting the main to the Customer’s water service line and includes the curb stop, or outdoor meter setting and all necessary appurtenances located at or near the property line, or at the property line if there is no curb stop or outdoor meter setting. If the property line is in a street, and if the curb stop or meter setting is not located near the edge of the street abutting the Customer’s property, the service connection shall be deemed to end at the street abutting the Customer’s property. The service connection shall be owned and maintained by the Company.

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Rules and Regulations Governing Rendering of Water Service

Rule 1 DEFINITIONS (continued)

- N. A "Subdivision" is any land in the state of Missouri which is divided or proposed to be divided into two or more lots or other divisions of land, whether contiguous or not, or uniform in size or not, for the purpose of sale or lease, and includes resubdivision thereof.
- O. "Termination of Service" is cessation of service requested by the Customer.
- P. "Turn-Off" is the act of turning water service off by physically turning a valve such that water is unavailable to a Customer's premises.
- Q. "Turn-On" is the act of turning water service on by physically turning a valve to allow water to be available to a Customer's premises.
- R. The word "Unit" or "Living Unit" shall be used herein to define the premises or property of a single water consumer, whether or not that customer is the Customer. It shall pertain to any building whether multi-tenant or single occupancy, residential or commercial, or owned or leased. Each domicile within a multi-tenant building is a separate unit. Each mobile home in a mobile home park and each rental unit of a multi-tenant rental property are considered as separate units for each single family or firm occupying same as a residence or place of business, each unit within the building is a separate customer subject to the flat rate monthly charge appearing in the Schedule of Rates whether occupied or not.
- S. The "Water Service Line" is a pipe with appurtenances installed, owned and maintained by the Customer, used to conduct water to the Customer's unit from the property line, curb stop or outdoor meter setting, including the connection to the curb stop or meter setting. If the property line is in a street, then the water service line shall be deemed to begin at the edge of the street abutting the Customer's property.

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Rules and Regulations Governing Rendering of Water Service

Rule 2 GENERAL RULES & REGULATIONS

- A. Every applicant upon signing an application for water service rendered by the Company, or any Customer upon taking of water service, shall be considered to have expressed consent to be bound by these Rates, Rules and Regulations.
- B. The Company’s Rules and Regulations governing rendering of service are set forth in these numbered sheets. The rates applicable to any appropriate water service or service in particular service areas are set forth in rate schedules and constitute a part of these Rules and Regulations.
- C. The Company reserves the right, subject to authority of the Missouri Public Service Commission, to prescribe additional Rates, Rules or Regulations or to be alter existing Rates. Rules or Regulations as it may from time to time deem necessary and proper.
- D. After the effective date of these Rules and Regulations, all new facilities, construction contracts, and written agreements shall conform to these Rules and Regulations, and in accordance with the statutes of the State of Missouri and the Rules and Regulations of the Missouri Public Service Commission. Pre-existing facilities that do not comply with applicable Rules and Regulations may remain, provided that their existence does not constitute a service problem or improper use, and reconstruction is not practical.
- E. The point of delivery of water service shall be at the connection of the Customer’s service line to the Company’s service connection.
- F. The Company shall have the right to enter upon the Customer’s premises for the purpose of inspecting for compliance with these Rules and Regulations. Company personnel shall identify themselves and such inspections shall be conducted during reasonable hours.

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Rules and Regulations Governing Rendering of Water Service

Rule 3 COMPANY EMPLOYEES AND CUSTOMER RELATIONS

- A. Employees or agents of the Company are expressly forbidden to demand or accept any compensation for any services rendered to its Customers except as covered in the Company’s Rules and Regulations.
- B. No employee or agent of the Company shall have the right or authority to bind it by any promise, agreement or representation contrary to the intent of these Rules and Regulations.
- C. The Company shall not be responsible for damages caused by any failure to maintain water pressure or water quality, or for interruption, if such failure or interruption is without willful default or negligence of its part.
- D. The Company shall not be liable for damages due to, or interruptions caused by, defective piping, fittings, fixtures and appliances on the Customer’s premises and not owned by the Company.
- E. The Company shall not be liable for damages due to Acts of God, civil disturbances, war, government actions, or other uncontrollable occurrences.

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Rules and Regulations Governing Rendering of Water Service

Rule 4 APPLICATIONS FOR SERVICE

- A. A written application for service, signed by the Customer, stating the type of service required and accompanied by any other pertinent information, may be required from each Customer before service is provided to any unit.
- B. If service is requested at a point not already served by a main of adequate capacity, a main of adequate size shall be extended as may be necessary in accordance with Rule 14.
- C. When, in order to provide the service requested a main extension or other construction or equipment expense is required, the Company may require a written contract. Said contract may include, but not be limited to, the obligations upon the Company and the applicant, and shall specify a reasonable period of time necessary to provide such service.

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Rules and Regulations Governing Rendering of Water Service

Rule 5 INSIDE PIPING AND WATER SERVICE LINES

- A. The Company will provide water service at the outdoor meter, at the curb stop, if an indoor meter setting is utilized, or at the property line if neither an outdoor meter nor a curb stop exists at or near the property line, or at the edge of the street if such property line is in the street. Separate buildings shall be served through separate water service lines if they are not on one lot that cannot be subdivided.
- B. The service connection from the water main to the Customer’s property line shall be owned and maintained by the Company. Construction of the service connection, outdoor meter setting and curb stop shall be accomplished in one of the following ways at the Customer’s option:
 - 1. The Company will construct the service connection, outdoor meter setting and curb stop, as necessary, and make the connection to the main, within three (3) business days of an application for service, or within the time period specified in an application for service (See Rule 4). The Customer shall be responsible for payment of the New Service Connection Fee, as specified by or provided for in the Schedule or Service Charges; or
 - 2. The Customer may install, or have installed by a professional contractor or plumber, the service connection from the water main to the meter setting, and make the connection to the main, subject to prior approval of the Company; or
 - 3. The Customer may install, or have installed by a professional contractor or plumber, the service connection from the water main to the meter setting, and the Company will tap the main and connect the service connection. The Customer shall be responsible for payment of a New Service Connection Fee as specified by or provided for in the Schedule of New Charges.

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Rules and Regulations Governing Rendering of Water Service

Rule 5 INSIDE PIPING AND WATER SERVICE LINES (continued)

- C. A service connection installation constructed by the Company as provided for in paragraphs B.2 or B.3 above, is subject to inspection by the Company. The Service Connection Inspection Fee as specified in the Schedule of Service Charges shall apply if the Company must make a trip solely to conduct an inspection of a service connection constructed by the Customer, and shall not apply if the inspection of a service connection is accomplished at the same time as a tap is made for the Customer, or the same time as an inspection of the water service line as provided for in paragraph D., below, or if the Company installs the service connection as provided in B.1., above.
- D. Water service line construction and maintenance from the property line, curb stop or meter setting, including the connection to the curb stop or meter setting, to the building shall be the responsibility of the Customer, and is subject to inspection by the Company. The Customer shall be responsible for any applicable fees as listed in the Schedule of Service Charges.
- E. The Customer shall be responsible for the cost of repairing any damage to the Company’s mains, curb stops, valve boxes, meters, and meter installations caused by the Customer, Customer’s agent, or tenant.
- F. Existing water service lines and service connections may be used in connecting with new buildings only when they are found by examination and testing not to constitute a hazard to the health and safety of any Customer or the Company’s facilities.
- G. The water service line shall be brought to the unit at a depth of not less than thirty-six inches (36”) and have a minimum inside diameter or three-quarters inch (3/4”). The Customer is responsible for the determination of whether or not a larger size is needed to provide adequate flow to the unit. A valve must be installed in the service line where it enters the unit. The valve must be kept in good repair in order to shut off the water supply and drain the inside plumbing, if necessary.

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Rules and Regulations Governing Rendering of Water Service

Rule 5 INSIDE PIPING AND WATER SERVICE LINES (continued)

- H. Water service lines and inside piping shall be of material conforming to recognized standards for potable water service and shall have a pressure rating or at least one hundred sixty (160) psi working pressure.
- I. The Company will not install a service connection to a vacant lot if such lot is not intended and recognized by the Company to be for intermittent use such as camping or picnic activity in a recreational subdivision, and the Customer installs a frost-free lockable hydrant at any point of use.
- J. Any change in the location of an existing service connection requested by the Customer shall be made by the Company or with the Company’s approval, at the Customer’s expense.
- K. The Company shall have the right to enter the Customer’s premises, after reasonable notice, for the purposes of inspection to ensure compliance with these Rules and Regulations. Company personnel shall identify themselves and make these inspections only at reasonable hours.
- L. Neither water service lines nor service connections may be extended along public streets or roadways or through property of others in connecting with the Company’s mains. The service connection may, however, extend through the water main easement and roadway easement as necessary in order to be connected to a main located across and adjacent to a street in front of the Customer’s living unit. The service connection and service line must be laid in a straight line and at right angles to the main and the face of the structure or as nearly so as possible. Any deviation from this because of physical obstruction, landlocked property, or a clear impossibility to construction a future main extension for further subdivision development or additional future customers, will be at the discretion of the Company.

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Rules and Regulations Governing Rendering of Water Service

Rule 5 INSIDE PIPING AND WATER SERVICE LINES (continued)

M. Any Customer having a plumbing arrangement, or a water-using device that could allow backsiphonage or any chemical, petroleum, process water, water from a questionable supply, or other substance that could create a health hazard or damage to the water supply; or, any Customer’s plumbing classified as an actual or potential backflow hazard in the Regulations of the Missouri Department of Natural Resources shall be required to install and maintain a backflow prevention device. This rule may also apply to Customers on whose premises it is impossible or impractical for the Company to perform a cross-connection survey. The device, installation, location and maintenance program shall be approved by the Company.

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Rules and Regulations Governing Rendering of Water Service

Rule 6 IMPROPER OR EXCESSIVE USE

- A. No Customer shall be wasteful or the water supplied to the unit by the Customer’s willful action or inaction. It shall be the responsibility and duty of each Customer to maintain all piping and fixtures at the unit in a good and efficient state at all times.
- B. No Customer shall make or cause to be made a cross connection between the potable water supply and any source of chemical or bacterial contamination or any other water supply. The Company shall deny or discontinue service where Customer’s water service line or inside piping may, in the opinion of the Company, cause a cross-connection with non-potable water or otherwise jeopardize the health and safety of other Customers of the Company’s facilities.
- C. The Customer shall not make or cause to be made a connection to a device that will result in excessive water demand or excessive shock, such as water-hammer to the Company’s mains.
- D. The Customer shall not tamper with, remove, or willfully damage a water meter or attempt to operate the shutoff cock on the service connection or meter yoke, or allow any such action. Licensed plumbers may operate such valves in order to work on the Customer’s premises and to test their work, but must leave such valves open or closed as found.
- E. The Customer shall not attempt to take unmetered water from the Company mains either by an unauthorized tap or direct connection to service connection not by connection to a fire hydrant.
- F. Customers will not be permitted to supply water in any way to premises other than the service address, not to permit others to use their hose or attachments, nor leave them exposed to use by others without permission from the Company.

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Mailing Address

Rules and Regulations Governing Rendering of Water Service

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Rules and Regulations Governing Rendering of Water Service

Rule 7 DISCONTINUANCE OF SERVICE BY COMPANY

A. The Company may discontinue service for any of the following reasons:

- 1. Non-payment of a delinquent account not in dispute; or
- 2. Failure to post a security deposit or guarantee acceptable to the utility; or
- 3. Unauthorized interference, diversion or use of the utility service situated or delivered on or about the Customer’s premises; or
- 4. Misrepresentation of identity in obtaining utility service; or
- 5. Enclosing or obstructing any meter so as to make reading or repairs unreasonably difficult; or
- 6. Failure to comply with the terms and conditions of a settlement agreement; or
- 7. Refusal after reasonable notice to grant access at reasonable times to equipment installed upon the premises of the Customer for the purpose of inspection, meter reading, maintenance or replacement; or
- 8. Violation of any of these Rules and Regulations on file with and approved by the Missouri Public Service Commission, or for any condition which adversely affects the safety of the Customer or other persons, or the integrity of the utility’s delivery system; or

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Rules and Regulations Governing Rendering of Water Service

Rule 7 DISCONTINUANCE OF SERVICE BY COMPANY (continued)

9. Non-payment of a sewer bill issued by the Company or by a sewer utility requesting discontinuance of water service by an agreement between the Company and the sewer utility. When water service is discontinued for non-payment of a sewer bill and if the sewer bill is not issued by the Company, any service charges for turn on / off or disconnection / reconnection within these Rules and Regulations shall not apply, and notice to the Customer shall be provided by rules and procedure applicable to the Customer’s sewer service in lieu of notification required by these Rules and Regulation.

B. None of the following shall constitute sufficient cause for the Company to discontinue service:

- 1. The failure of the Customer to pay for merchandise, appliances, or service not subject to Commission jurisdiction as an integral part of the utility service provided by the Company; or
- 2. The failure of the Customer to pay for service received at a separate metering point, residence, or location. In the event of discontinuance or termination of service at a separate residential metering point, residence, or location in accordance with these Rules and Regulations, the Company may transfer and bill any unpaid balance to any other residential service account of the Customer and may discontinue service after twenty-one (21) days after rendition of the combined bill, for nonpayment, in accordance with this rule; or

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Rules and Regulations Governing Rendering of Water Service

Rule 7 DISCONTINUANCE OF SERVICE BY COMPANY (continued)

- 3. The failure of the Customer to pay for a different class of service received at the same or different location. The placing of more than one (1) meter at the same location for the purpose of billing the usage of different devices under operational rate schedules or provisions is not construed as a different class of service for the purpose of this rule; or
 - 4. The failure to pay the bill of another customer, unless the customer whose service is sought to be discontinued received substantial benefit and use of the service billed to the other customer; or
 - 5. The failure of a previous owner or occupant of the premises to pay an unpaid or delinquent bill except where the previous occupant remains an occupant of the living unit; or
 - 6. The failure to pay a bill correcting a previous underbilling, whenever the customer claims an inability to pay the corrected amount, unless a utility has offered the customer a payment arrangement equal to the period of the underbilling.
- C. The company may discontinue service after notice by first class mail is sent to the Customer at least ten (10) days prior to the date of the proposed discontinuance. Service of notice by mail is complete upon mailing. If written notice is hand delivered to the Customer, it shall be done at least ninety-six (96) hours prior to discontinuance. If the Company intends to discontinue service to a multi-tenant dwelling with occupants who are not customers, a notice shall also be conspicuously posted in the building ten (10) days prior to the proposed discontinuance, along with information pertaining to how one or more of the tenants may apply to become customers. Discontinuance shall occur within thirty (30) calendar days after the date

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Rules and Regulations Governing Rendering of Water Service

Rule 7 DISCONTINUANCE OF SERVICE BY COMPANY (continued)

given as the discontinuance date, shall occur between the hours of 8:00 a.m. and 4:00 p.m., and shall not occur on a day when the Company will not be available to reconnect service or on a day immediately preceding such a day.

D. A discontinuance notice provided to a customer shall include:

- 1. The name and address of the Customer, the service address if different than the Customer’s address; and
- 2. A statement of the reason for the proposed discontinuance of service and the cost for reconnection; and
- 3. How the customer may avoid the discontinuance; and
- 4. The possibility of a payment arrangement if the claim is for a charge not in dispute and the Customer is unable to pay the charge in full at one time; and
- 5. A telephone number the Customer may call from the service location without incurring toll charges and the address and any available electronic contact information of the utility prominently display where the customer may make an inquiry.

E. The Company shall make reasonable efforts to contact the Customer, at least twenty-four (24) hours prior to any discontinuance, regarding the reason(s) for discontinuance of service, and the resolution. If discontinuance of service would affect an occupant who is not the Company’s Customer, or is not responsible for payment of the bill, then the Company shall make reasonable efforts to inform such occupant(s).

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Rules and Regulations Governing Rendering of Water Service

Rule 7 DISCONTINUANCE OF SERVICE BY COMPANY (continued)

- F. The Company shall postpone the discontinuance if personnel will not be available to restore service the same day, or if personnel will not be available to restore service the following day. The Company also shall postpone discontinuance if a medical emergency exists on the premises; however, the postponement may be limited to twenty-one (21) days, and the Company may require proof of a medical emergency.
- G. The Company shall have the right to enter the Customer’s premises for purposes of discontinuance of service in compliance with these Rules and Regulations. Discontinuance of service shall be made during reasonable hours. Company personnel shall identify themselves and announce the intention to discontinue service, or leave a conspicuous notice of the discontinuance. The Company shall have the right to communicate with the owner of the Customer’s Unit for purposes of gaining access to the property for discontinuance of service in accordance with the Missouri Public Service Commission’s billing practices, but any extra costs for arranging such access shall not be charges to the Customer’s account.
- H. The provisions of paragraphs C and E above may be waived if safety of Company personnel while at the premises is a consideration.
- I. Discontinuance of service to a unit for any reason shall not prevent the Company from pursuing any lawful remedy by action at law or otherwise for the collection of monies due from the Customer.
- J. In case the Company discontinues its service for any violation of these Rules and Regulations, then any monies due the Company shall become immediately due and payable.

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Rule 7 DISCONTINUANCE OF SERVICE BY COMPANY (continued)

- K. The Company shall have the right to refuse or to discontinue service to any unit to protect itself against fraud or abuse.
- L. The Company shall deal with Customers, handle Customer accounts and manage discontinuance of service procedures in accordance with the Missouri Public Service Commission’s Utility Billing Practices.
- M. Applicable Turn-off and turn-on charges are specified in the Schedule of Service Charges.

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Rule 8 TERMINATION OF WATER SERVICE AT CUSTOMER’S REQUEST

- A. Service will be terminated at the Customer’s request, by giving not less than twenty-four (24) hours’ notice to the Company during its regular office hours. The Company shall, on the requested day, read the Customer’s meter and charges for water service rendered up to and including the time of termination shall be computed and will become due and payable immediately.
- B. A Customer may request temporary turn-off by the Company for the Customer’s own convenience; however, the Customer shall still be charged for service at the appropriate rate as specified in the Schedule of Rates during the time the service is turned off.
- C. Turn-off and turn-on charges shall apply, and are specified in the Schedule of Service Charges.
- D. A Customer who requests termination of service, but returns to the premises and requests water service within nine (9) months of such termination, at the Company’s discretion may be deemed to have been a seasonal customer, and applicable charges incurred during the period of absence may apply.

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Rules and Regulations Governing Rendering of Water Service

Rule 9 INTERRUPTIONS IN SERVICE

- A. The Company reserves the right to discontinue water in its mains at any time, without notice, for making emergency repairs to the water system. Whenever service is interrupted for scheduled repairs or maintenance, Customers affected by such interruptions will be notified in advance whenever it is possible to do so. Every effort will be made to minimize interruption of service.
- B. No refunds of charges for water service will be made for interruptions of service unless due to willful misconduct of the Company.
- C. In order to avoid service problems when extraordinary conditions exist, the Company reserves the right, at all times, to determine the limit of and regulate water usage in a reasonable and non-discriminatory manner.
- D. In order to avoid service problems when extraordinary conditions exist, the Company reserves the right, at all times, to determine the limit of and regulate in a reasonable and non-discriminatory manner, and where practical, the maximum amounts of water drawn from the company mains.
- E. Service may be discontinued without notice in the event of a threat to the welfare of the customers or the apparent likelihood of major property damage. Under these circumstances, prior notice is not required, but notice to the affected customers shall be provided at the earliest convenience or as soon as possible.

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Rules and Regulations Governing Rendering of Water Service

Rule 10 BILLS FOR SERVICE

- A. The charges for water service shall be at the rates specified in the Schedule of Rates in these Rules and Regulations. Other applicable service charges are set forth in the Schedule of Service Charges in these Rules and Regulations.
- B. A Customer who has made application for, or is receiving the benefit of, water service to a unit shall be responsible for payment for all water service provided to the Customer at said unit from the date of connection until the date requested by the Customer by proper notification to the Company to terminate service.
- C. Each Customer is responsible for furnishing the Company with the correct address. Failure to receive bills will not be considered an excuse for non-payment nor reason to permit an extension of the date when the account would be considered delinquent. Bills and notices relating to the Company or its business will be mailed or delivered to the mailing address entered in the Customer’s application unless the Company is notified in writing by the Customer of a change of address.
- D. Payments shall be made at the office of the Company or at such other places conveniently located as may be designated by the Company, by ordinary mail, or by electronic methods employed by the Company. Payment must be received by the close of business on the date due, unless the date due falls on a non-business day in which case payment must be received by the next business day.
- E. Neither the Company nor the Customer will be bound by bills rendered under mistake of fact as to the quantity of service rendered or as a result of clerical error. Customers will be held responsible for charges based on service provided.

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Rule 10 BILLS FOR SERVICE (continued)

- F. A separate bill shall be rendered for each Customer with itemization of all water service charges. All bills for service under this schedule will be rendered in arrears on a monthly basis. All bills for service shall state the due date. The Company shall render bills monthly.
- G. Monthly bills shall be due twenty-one (21) calendar days after the date of rendition, unless such due date falls on a Sunday, a legal holiday, or other day when the office is closed, in which case the due date shall be extended to the next business day. Bills unpaid after the stated due date will be delinquent and the Company shall have the right to discontinue service in accordance with Rule 7. The Company shall not be required to restore or connect any new service for such delinquent Customers until the unpaid account due the Company under these Rules and Regulations has been paid in full or arrangements satisfactory to the Company have been made to pay said account.
- H. When bills are rendered for a period of less than a complete billing period due to the connection or termination of service, the billing shall be the monthly or quarterly minimum plus an amount based on the water used at the commodity (water usage) rate or one-half (1/2) of the flat rate if applicable.
- I. The Company may require a security deposit or other guarantee as a condition of new service if the Customer:
 - 1. Still has an unpaid account with a utility providing the same type of service accrued within the last five (5) years; or,
 - 2. Has diverted or interfered with the same type of service in an unauthorized manner within the last five (5) years; or,

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Rules and Regulations Governing Rendering of Water Service

Rule 10 BILLS FOR SERVICE (continued)

- 3. Is unable to establish a credit rating with the Company. Adequate credit rating for a residential Customer shall be established if the Customer:
 - a. Owns or is purchasing a home; or,
 - b. Is and has been regularly employed full time for at least one (1) year; or
 - c. Has an adequate and regular source of income; or
 - d. Can provide credit references from a commercial credit source.

- J. The Company may require a security deposit or other acceptable written guarantee of payment as a condition of continued service if:
 - a. The water service of the Customer has been discontinued for non-payment of a delinquent account not in dispute; or,
 - b. The utility service to the unit has been diverted or interfered with in an unauthorized manner; or,
 - c. The Customer has failed to pay undisputed bills before the delinquency date for five (5) billing periods out of twelve (12) consecutive monthly billing periods.

K. The amount of a security deposit shall not exceed utility charges applicable to one (1) billing period plus thirty (30) days, computed on estimated or actual annual usage.

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Rule 10 BILLS FOR SERVICE (continued)

- L. Interest shall be payable annually on all deposits, but shall not accrue after the utility has made reasonable effort to return the deposit. Interest will be paid at a per annum rate equal to the prime bank lending rate, as published in the *Wall Street Journal* for the last business day of the preceding calendar year, plus one (1) percentage point. Interest may be credited to the Customer’s account.
- M. After a Customer has paid proper and undisputed utility bills by the due dates, for a period not to exceed one (1) year, credit shall be established or reestablished, and the deposit and any interest due shall be refunded. The utility may withhold full refund of the deposit pending resolution of a disputed matter.
- N. The utility shall give a receipt for deposits received, but shall also keep accurate records of deposits, including Customer name, service address, amounts, interest, attempts to refund and dates of every activity regarding the deposit.
- O. All billing matters shall be handled in accordance with the Missouri Public Service Commission’s Rules and Regulations regarding Utility Billing Practices, 4-20 CSR 4240-13.

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Rules and Regulations Governing Rendering of Water Service

Rule 11 METERS AND METER INSTALLATIONS

- A. When water meters are utilized for billing, the Company shall furnish and install a suitable meter for each Customer, and the Company’s installed meter shall be the standard for measuring water used to determine the bill. All meters shall be furnished, installed, maintained and removed by the Company and shall remain its property.
- B. The Company shall have the right to determine, on the basis of the Customer’s flow requirements, the type and size of meter to be installed and location of same. No meter size selection will be based solely on the size of the Customer’s service line. If flow requirements increase or decrease subsequent to installation and a larger or smaller meter is requested by the Customer, the cost of installing such larger or smaller meter shall be paid by the Customer.
- C. Domestic water service to any one Customer at a single premises shall be furnished through a single service connection. Individual units of a multi-unit building may have separate connections and meter installations only if each unit has separate plumbing, ground-level space, an individual service connection and meter installation location, and frontage to a Company-owned main. For multi-unit buildings with one service connection and meter installation, the inside piping may be rearranged at the Customer’s own expense so as to separate the units and meter tenants, then divide the bill accordingly.
- D. The owners of premises wherein meters are located shall be held responsible for the safekeeping of the Company’s meters and metering appurtenances, and are required to keep meters located within their property accessible to the Company for reading and for meter change outs. If a Customer limits accessibility, or fails to protect a meter against damage, the Company may discontinue service and/or

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Rules and Regulations Governing Rendering of Water Service

Rule 11 METERS AND METER INSTALLATIONS (continued)

refuse to supply water until accessibility is restored and the Company is paid for any such damage. The amount of the charge shall be the cost of the necessary replacements parts and the labor cost necessary to make the repair.

- E. If the Company determines that no suitable outdoor location is available, then the meter may be installed inside the Customer’s premises where the water service line enters the building and just downstream of the inside shutoff valve. The Company shall install a curb stop within the service connection at or near the property line as practical. When the meter is installed inside the Customer’s premises, the Customer will either provide a meter yoke to accept installation of the Company’s meter, or provide proper fittings for the house plumbing pipe to allow for direct installation Company’s meter, along with a proper grounding strap installed around the meter to prevent electric charge build-up on either side of the meter or while a meter is removed. If installation in a special setting is necessary, the excess cost of installation will be paid by the Customer.
F. If an existing basement meter location is determined by the Company to be inadequate or inaccessible, then the Customer must provide for the installation or a meter to be located at or near the Customer’s property line. The Customer shall furnish or obtain from the Company, as appropriate, the necessary meter installation appurtenances conforming to the Company’s specifications, and the cost of said appurtenances and labor shall be paid by the Customer.
G. Approved meter installation locations in dry basements, sufficiently heated to keep the meter from freezing, may remain provided the meter is readily accessible, at the Company’s and Customer’s convenience as determined by the Company, for servicing and reading and the meter space provided is located where the service line enters the building. The company may, at its discretion, require the Customer to install a remote reading device at an approved location,

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Rules and Regulations Governing Rendering of Water Service

Rule 11 METERS AND METER INSTALLATIONS (continued)

for the purpose of reading the meter. It is the responsibility of the Customer and/or the owner of the premises to provide a location for the water meter which, in the event of water discharge as a result of leakage from the meter or couplings, will not result in damage. The Company’s liability for damages to any and all property caused by such leakage shall in no event exceed the price of water service to the affected premises for one average billing period in the preceding year. Where damage is caused by the negligence of Company personnel at the premises, this limitation will not apply. If a Customer refuses to provide an accessible location for a meter as determined by the Company, the Company will notify the Staff of the Water and Sewer Unit of the Missouri Public Service Commission before ultimately refusing service or proceeding to discontinue service.

- H. The Customer shall promptly notify the Company of any defect in, or damage to, the meter setting.
I. Any change in the location of any existing meter or meter setting at the request of the Customer shall be made at the expense of the Customer, and with the approval of the Company.

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Rules and Regulations Governing Rendering of Water Service

Rule 12 METER TESTS AND TEST FEES

- A. Any Customer may request the Company to make a special test of the accuracy of the meter through which water is supplied to the Customer. This test will be made in accordance with water industry test procedures, and to check for accuracy as required by Regulations of the Missouri Public Service Commission.
- B. The Company reserves the right to remove and test a meter at any time and to substitute another in its place. In case of a dispute involving a question as to the accuracy of the meter, a test will be made by the Company upon the request of the Customer without charge if the meter has not been tested within twelve (12) months preceding the requested test; otherwise, an approved charge will be made if the test indicates meter accuracy within five percent (5%).
- C. A meter test requested by the Customer may be witnessed by the Customer or the Customer’s duly authorized representative, except for tests of meters larger than two inch (2”) inlet, which will be conducted by the water manufacturer. A certified copy of the test report will be provided to the Customer.
- D. If a test shows an average error of more than five percent (5%), billings shall be adjusted in accordance with Rule 13.

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Rules and Regulations Governing Rendering of Water Service

Rule 13 BILL ADJUSTMENT BASED ON METER TESTS

- A. Whenever any test by the Company of a meter while in service or upon its removal from service shall show such meter to have an average error of more than five percent (5%) on the test streams prescribed by the Missouri Public Service Commission, the Company shall adjust the Customer’s bills by the amount of the actual average error of the meter and not the difference between the allowable error and the error as found. The period of adjustment on account of the under-registration or over-registration shall be determined as follows:
 - 1. Where the period of error can be shown, the adjustment shall be made for such period; or
 - 2. Where the period of error cannot be shown, the error found shall be considered to have existed for three (3) months preceding the test.

- B. If the meter is found on any such test to under-register, the Company may render a bill to the Customer for the estimated consumption not covered by bills previously rendered during the period of inaccuracy as above outlines. Such action shall be taken only when the Company was not at fault for allowing the inaccurate meter to remain in service.

- C. If a meter is found on any such test to over-register, the Company shall refund to the Customer any overcharge caused during the period of inaccuracy as above defined. The refund shall be paid within a reasonable time and may be in the form of a bill credit.

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Rules and Regulations Governing Rendering of Water Service

Rule 14 EXTENSION OF WATER MAINS

- A. This rule shall govern the extension of mains by the Company within its certified area where there are no water mains.
- B. Upon receipt of a written application for a main extension, the Company will provide the applicant(s) an itemized estimate of the cost of the proposed extension. Said estimate shall include the cost of all labor and materials required, including valves, fire hydrants, booster stations, storage facilities, reconstruction of existing mains (if necessary), and the direct costs associated with supervision, engineering, permits, and bookkeeping. The estimate will not include unanticipated costs such as rock excavation.
- C. Applicant(s) shall enter into a contract with the Company for the installation of said extension and shall tender to the Company the amount determined in paragraph B above. Any applicable New Service Connection Fee will become due after the cost incurred by the Company has been ascertained, as per Rule 5 B.1 or 3., and as specified in the Schedule of Service Charges. The contract may allow the Customer to contract with an independent contractor for the installation and supply of material, except that mains of twelve (12”) or greater diameter must be installed by the Company, and the reconstruction of existing facilities must be done by the Company.
- D. The cost to single-family residential applicant(s) connecting to a main extension for which other applicant(s) paid an amount determined in paragraph B., above, subject to subsequent adjustment for actual cost, shall be as follows:
 - 1. For single-family residential applicant(s) applying for service in a platted subdivision, the Company shall divide the actual cost of the extension by the number of lots abutting said extension to determine the per lot

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Rules and Regulations Governing Rendering of Water Service

Rule 14 EXTENSION OF WATER MAINS (continued)

extension cost. When counting lots, corner lots which abut existing mains shall be excluded.

- 2. For single-family residential applicant(s) applying for service in areas that are unplatted in subdivision lots, an applicant(s) cost shall be equal to the total cost of the main extension divided by the total length of the main extension in feet times one hundred (100) feet.
- 3. For industrial, commercial, or multifamily residential applicants, the cost will be equal to the amount calculated for single-family residence in paragraphs D.1 or D.2 above, multiplied by the flow factors of the applicants' meter. The flow factors of the various sizes of meters are as follows:

<u>Meter Size</u>	<u>Flow Factor</u>
5/8"	1.0
3/4"	1.1
1"	1.4
2"	2.9
4"	14

E. Refunds of funds paid by applicant(s) for any estimated costs or actual costs of a main extension shall be made to such applicant(s) as follows:

- 1. Should the actual cost of the extension be less than the estimated cost, the Company shall refund the difference to the applicant(s) as soon as the actual cost has been ascertained.

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Rule 14 EXTENSION OF WATER MAINS (continued)

- 2. During the first ten (10) years after the main extension is completed, the Company will refund to the applicant(s) who paid for the extension the money collected from applicant(s) in accordance with paragraph D. above. The refund will be paid within a reasonable time after the money is collected.
- 3. The sum of all refunds to any applicant shall not exceed the total amount which the applicant(s) has paid.

F. Extensions made under this rule shall be and remain the property of the Company.

G. The Company reserves the right to further extend the main and to connect mains on intersecting streets and easements. Connecting new Customers to such further extensions shall not entitle the applicant(s) paying for the original extension to a refund for the connection of such Customers.

H. Extensions made under this rule shall be of Company-approved pipe size to meet water service requirements. If the Company chooses to size the extension larger in order to meet the Company’s overall system requirements, the additional cost caused by the larger size of pipe shall be borne by the Company.

I. No interest will be paid by the Company of payments for the extension made by the applicant(s).

J. If extensions are required on private roads, streets, through private property, or on private property adjacent to public right-of-way, a proper deed of easement must be furnished to the Company without cost to the Company, before the extension will be made.

* Indicates new rate or text

+ Indicates change

Issue Date: November 10, 2023
Month /Day/Year

Effective Date: December 10, 2023
Month /Day/Year

ISSUED BY Josiah Cox - President
Name and Title of Issuing Officer

1630 Des Peres Road, Suite 140, St. Louis MO 63131
Mailing Address