

Response to Show Cause

The reason my application for change of supplier shouldn't be dismissed is for the reasons below.

- 1) The grid itself isn't directly owned by Ameren Missouri. They are allowed by the landowners to perform service and upgrades to it.
- 2) SERC is the owner of the grid area for the Eastern portion of Missouri, not Ameren Missouri.
- 3) Evergy could utilize under the Department of Economic Development Division 240-Public Service Commission Chapter 10 Utilities.
- 4) Evergy is partiall regulated by the Public Service Commission in Missouri in Kansas City, Missouri
- 5) There is no law that prevents Evergy from filing a certificate to perform operations in the Eastern portion of Missouri
- 6) Ameren Missouri has defrauded I, the Complainant as a customer.
- 7) Ameren Missouri is extorting me into paying a balance i consistently have disputed for numerous months and years, yet as to date sent me any ledgers or calculations of why the bill is owed.
- 8) A utility provider, especially one that is supposed to provide service to a consumer is not allowed to abuse the grid, lines, padmounts for illegal purposes to extort a customer into paying a balance they don't owe.
- 9) I believe the customer-energy provider relationship is severed between I and Ameren Missouri.
- 10) Their transparency , quality of service and customer service is horendous, if not atrocious and wouldn't benefit I as a customer.
- 11) Ameren's legal counsel made lewd and perverted comments during a evidentiary hearing to I the Complainant and the Complainants daughter. Comments that will most likely seek a and qualify for a restraining order against their counsel for the comment made.

Maybe the Commission instead of wanting to dismiss my claim, should investigate Ameren Missouri if I have that many concerns about their customer service, quality of service, transparency of service and the ethicalism of their counsel who makes perverted comments towards a minor child of a parent during an evidentiary hearing.

Maybe the Commission should also take my complaints more seriously. Ameren Missouri has been able to get away with lies and practice deceptive behaviors against me. Why should I as a person be burden upon their deceptive practices?

Ameren has been able to lie throughout another matter present before the Commission and I, yet there has been no consequence for it. They are a shill and they are allowed to coverup their shotty practices.

As a Missourian and as a customer, I shouldn't be subjected to their practice of being a deceptive practice and should be subjected to their legal counsels perverted and law comments.

Brett Felber