

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Dana Winters,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>File No. GC-2024-0113</u></b>
	)	
Spire Missouri, Inc. d/b/a Spire,	)	
	)	
Respondent.	)	

**ORDER LIFTING TOLLING OF TIME LIMITATIONS AND DEADLINES**

Issue Date: November 14, 2023

Effective Date: November 14, 2023

On September 28, 2023,<sup>1</sup> Complainant Dana Winters filed a complaint with the Commission against Spire Missouri, Inc. d/b/a Spire. On September 29, the Commission issued an *Order Giving Notice of Case Filing, Directing an Answer, and Directing a Staff Investigation*.

On October 30, Spire filed a *Request for Mediation*, pursuant to Commission Rule 20 CSR 4240-2.125(2). On November 2, the Commission issued an order directing Mr. Winters to respond by November 13 and state whether he agreed to mediation of his complaint. The order also ceased all other actions in this matter and tolled all time limitations and deadlines until further order of the Commission.

Mr. Winters did not file a response to the November 2<sup>nd</sup> Commission order. Thus, the Commission will proceed on the assumption that Mr. Winters does not consent to participate in mediation.

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<sup>1</sup> Unless otherwise noted, all dates refer to the year 2023.

The Commission will lift the tolling of the time limitations and deadlines in this matter, re-establishing deadlines for Spire to file an answer to Mr. Winters' complaint and for the Staff of the Commission (Staff) to investigate the complaint and file a report.

**THE COMMISSION ORDERS THAT:**

1. The tolling of the time limitations and deadlines in this matter are lifted.
2. Spire shall file an answer to Mr. Winters' complaint no later than November 22, 2023.
3. Staff shall investigate Mr. Winters' complaint and file a report with the Commission no later than December 8, 2023.
4. This order is effective when issued.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Nancy Dippell".

Nancy Dippell  
Secretary

Kenneth J. Seyer, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri,  
on this 14<sup>th</sup> day of November, 2023.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 14<sup>th</sup> day of November 2023.**



*Nancy Dippell*  
\_\_\_\_\_  
**Nancy Dippell**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**November 14, 2023**

**File/Case No. GC-2024-0113**

**MO PSC Staff**

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**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

**Sincerely,**



**Nancy Dippell  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.