

EC-2023-0395

Brett Felber
VS
Ameren Missouri

I honestly have no idea that I talked to Mrs. Krcmar on October 13, 2023. Must've been my second personality or something because I talked to her on November 13, 2023 and the email that was uploaded through EFIS clearly shows that too.

I think Respondents Counsel misses the main point of their "extortion settlement." The purpose was to show that Ameren wanted me to pay \$ [REDACTED] and wait two additional days to restore utility services. Apparently counsel feels acceptable to having someone pay money and take their precious time to restore utility services. It's extortion and communism. They get to manipulate the St. Louis market and change their policies on demand.

Something that I will bring up is it's almost like Ameren has already made up their mind and a decision has been made based off the following paragraph.

13. " Complainant egregiously misrepresents the Settlement Agreement and Release of Claims lines 11-17 of his November 13, 2023 Motion in an apparent effort to prove his allegations. However, as shown during the October 6 and 10, 2023 evidentiary hearing, the Company has not violated any statute, Commission rule, order, or tariff and Complainant's allegations and Complaint should be denied."

By his interpretation the Commission already made or has the means to rule in the Respondents favor by the wording he stated.

In fact let me run down the list of violations that the Respondents committed during the process.

Failed to oblige by a payment agreement. Fact

Illegally disconnected services on May 19, 2023. Fact

Payment agreement was for May 22, 2023. Fact

Complainant submitted three or more physical copies of the payment agreement. Fact

Ameren Missouri imposed and spoofed the Boone Cnty Government. Fact

Ameren Missouri incorrectly billed me. Fact

Ameren Missouri committed felony property damage and left the scene. Fact

Ameren Missouri illegally trespassed private property and not the utility easement. Fact

Ameren Missouri filed a fraudulent and bogus police report. Fact

Ameren Missouri tried to have me arrested for filing a lawsuit. Fact

Ameren Missouri lied about the civil litigation filings and other PSC cases. Fact

Ameren Missouri tried to commit upwards of \$ [REDACTED] in bank and credit card fraud. Fact

Ameren Missouri didn't submit a copy of the failed credit card transactions. Fact

Ameren Missouri failed to send out confirmation letters of autopay and removal. Fact

Ameren Missouri's agreements are labeled as actual payment agreements. Fact

Ameren Missouri tries to verbal alter payment agreements to pending. Fact

Ameren Missouri was furnished a copy of call logs that prove they never completed the necessary steps to disconnect service. Fact

Ameren Missouri in the staff report admitted to failing to send a default letter via personal service or first class. Fact

Ameren Missouri told the Judge and Commission they would do better, agreed to change their wording, yet to date they still haven't. Fact

Ameren Missouri as of late October was still using the same payment agreement arrangement template and didn't change it to pending payment agreement. Fact

Ameren Missouri denied me a CWR on November 1, 2023. Fact

Ameren Missouri thinks because they offered the CWR after three complaints were filed should constitute no violation. Nice opinion

Ameren Missouri denied me the CWR twice on November 13, 2023. Fact

Ameren Missouri thinks that since they offered me the CWR after another complaint was filed should constitute no violation. Nice opinion.

Ameren's technicians failed to wear their proper required identification when approached . Fact

Ameren allowed a private subcontracted employee without the necessary decals showing who he worked for and failed to have proper liability insurance conduct work on a padmount and line. Fact

During the evidentiary hearing Ameren's star witness admitted to altering documents because it was easy.

During the evidentiary hearing, Ameren failed to have a technician or technician on hand to answer questions regarding their dispatch and technician policies. Fact

During the evidentiary hearing Ameren Missouri failed to have their "senior software engineer" on hand to answer questions directed towards them that was even asked by Judge Clark in a letter uploaded to EFIS prior to the evidentiary hearing.- Fact

During the evidentiary hearing, Banks Law LLC spent more time talking about my businesses over talking about the Complaint. Fact

Banks Law LLC thinks it is illegal to have multiple addresses. Fact

Banks Law LLC thinks my businesses have to do with the Complaint. What a nice opinion.

Banks Law LLC thinks someone can't run multiple business. Fact

Bank Law LLC's incorporate Eric Banks is a pervert and a pedophile for asking lewd questions to the Complainants daughter that didn't even pertain the the Complaint. Fact

Complainant didn't alter any payment agreements. Fact

Ameren is mad because they failed to keep a copy of the payment agreement. Fact

Ameren doesn't know the correct definitions of alteration and watermark. Fact

Ameren easily confused alteration and watermark. Fact

Ameren was offered copies of the payment agreement in jpeg and dark mode, along with regular mode. Fact

Apparently Ameren's "senior software engineer" doesn't know what dark mode or light mode is. Fact

Apparently Banks Law LLC owner doesn't know what dark or light mode are. Fact

Apparently it seems nobody that handled the complaint knows what dark or light mode are. Fact

Ameren Missouri thinks a tape that doesn't state a date and the amount due or time constitutes a payment agreement has been established for May 18, 2023, even though the audio doesn't state anything corresponding to it. It's a nice opinion.

Ameren's was invited to a conference call with Sendgrid Twilio and declined and failed to respond. Fact

Ameren thinks I should pay an amount of debt in dispute. Its a nice opionon they have.

Just let me know if you would like me to name the rest of everything.

Oh and my electric works great! Have a nice Holiday Display going! In fact, I'm adding more lights to it this evening! If anyone is in the area, they should take a ganders look at the display! It runs from November 1, 2023 through January 10, 2024. Using a lot of electricity. Tons. In fact I hope I don't run out of electricity .