

FORMAL COMPLAINT FORM

Attach extra pages as necessary.

FILED  
November 17, 2023  
Data Center  
Missouri Public  
Service Commission

BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI

Joshua Michael Kearney \_\_\_\_\_ )  
(Your name here) )  
Complainant, )  
v. )  
Spire Inc \_\_\_\_\_ )  
(Utility's name here) )  
Respondent, )

File No.

(PSC fills this in)

FORMAL COMPLAINT

1. Complainant resides at:

\_\_\_\_\_ )  
(Address of complainant)

\_\_\_\_\_ )  
(City) (State) (Zip Code)

2. The utility service complained of was received at:

a. Complainant's address listed in paragraph 1.

b. A different address:

\_\_\_\_\_ )  
(Address where service is provided, if different from Complainant's address)

\_\_\_\_\_ )  
(City) (State) (Zip Code)

Public

3. Respondent's address is:

700 Market St.

(Address of complainant)

Saint Louis

MO

63101

(City)

(State)

(Zip Code)

4. Respondent is a public utility under the jurisdiction of the Missouri Public Service Commission.

5. The amount at issue is: \$ \_\_\_\_\_  
(If your complaint is about money state how much is in dispute here.)

6. Complainant now requests the following relief:

(Explain what you want the Commission to do: the specific results you are seeking in this complaint.)

Order Spire Inc to cease and desist and return any and all over charges back to the respective remitter as well as fix the current issued tariff to more strictly and clearly state the charges that are allowed to be included on a customer's monthly bill.

7. The relief requested is appropriate because Respondent has violated a statute, tariff, or Commission regulation or order, as follows:

(Explain why the Commission should grant the relief you seek: the facts that constitute a violation of a statute, tariff, or Commission regulation or order.)

Spire Inc. has engaged in unjust enrichment and avoiding regulatory compliance. By charging customers a charge for gas used and also charging the adjusted charge for gas used amount known as the PGA or Purchased Gas Adjustment. They have done so by placing the charge on the customer's bill as (natural gas charges - usage). Which according to the schedule of rates in the tariff is not a lawful charge. It is being done this way because the PGA or Purchased Gas Adjustment is calculated using the previous charge for gas used therefor effectively charging the consumer twice for the same service.
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Public


8. The Complainant has taken the following steps to present this matter to the Respondent:

(Please describe in detail what steps you have already taken to resolve this complaint.)

<p>The Complainant has contacted Spire Inc directly in an attempt to find a resolution to the matter. The Complainant has also contacted the MO PSC in an attempt to resolve this matter, as well as filed an informal complaint with the commission and has had no resolution to the matter.</p>

Date 11/7/2023

Comolainant's Phone Number [REDACTED]

Alternate Contact Number N/A

  
Signature of Complainant

Joshua Michael Kearney  
Complainant's Printed Full Name

[REDACTED]  
Complainant's E-mail Address

Attach additional pages, as necessary. Attach copies of any supporting documentation. Do not send originals of any supporting documentation.

.00  
.55  
55

Monthly usage measured in Ccfs

Oct '22

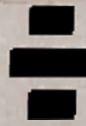
Sep '23

Oct '23

Total used

Average daily Ccfs

Days in billing cycle



Details of current charges

Delivery and distribution charges

Customer charge

\$ [redacted]

Summer usage - 50 Ccf: 14 @ \$ [redacted]

\$ [redacted]

Pipeline upgrade charge (ISRS)

\$ [redacted]

WNAR

\$ [redacted]

Delivery subtotal

\$ [redacted]

Natural gas cost charges

Usage

\$ [redacted]

Natural gas subtotal

\$ [redacted]

Taxes

Sales tax

\$ [redacted]

O Fallon Tax

\$ [redacted]

Taxes subtotal

\$ [redacted]

Total current charges

\$ [redacted]

Please don't fold, staple, or paper clip payment to your bill

Public

Josh Kenney



SAINT LOUIS MO 630

10 NOV 2023 PM 8 L



Secretary  
Missouri Public Service Commission  
Post Office Box 360  
Jefferson City, Missouri 65102-0360

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