

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Cyndi Nealon,)
Complainant,)
v.)
Missouri-American Water Company,)
Respondent.)

File No. WC-2023-0273

ORDER DISMISSING COMPLAINT

Issue Date: November 20, 2023

Effective Date: November 20, 2023

On February 28, 2023, Cyndi Nealon filed a complaint against Missouri-American Water Company (MAWC).

On November 7, 2023, Ms. Nealon filed a *Notice of Withdrawal* which stated that she had reached a Settlement Agreement with MAWC that resolved the complaint and that she wished to withdraw her complaint.

Commission Rule 4 CSR 4240-2.116(1) states the following:

An applicant or complainant may voluntarily dismiss an application or complaint without an order of the commission at any time before prepared testimony has been filed or oral evidence has been offered by filing a notice of dismissal with the commission. Once evidence has been offered or prepared testimony filed, an applicant or complainant may dismiss an action only by leave of the commission, or by written consent of all the parties.

As prepared testimony has been has been filed in this matter, the Commission's leave to dismiss is required. No parties have filed an objection to Ms. Nealon's request to withdraw her complaint. The Commission will grant the request and close the file.

THE COMMISSION ORDERS THAT:

1. Complainant Cyndi Nealon's request to withdraw her complaint against Missouri-American Water Company is granted.
2. This order shall be effective when issued.
3. This file shall close on November 21, 2023.



BY THE COMMISSION

Nancy Dippell

Nancy Dippell
Secretary

Kenneth J. Seyer, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 20th day of November, 2023.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 20th day of November 2023.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

November 20, 2023

File/Case No. WC-2023-0273

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.