

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Jerry Swartz,)	
)	
Complainant,)	
)	
v.)	<u>File No. EC-2024-0164</u>
)	
Union Electric Company d/b/a Ameren)	
Missouri,)	
)	
Respondents.)	

ORDER GRANTING REQUEST FOR MEDIATION AND SUSPENDING SCHEDULE

Issue Date: November 22, 2023

Effective Date: November 22, 2023

On November 8, 2023,¹ Mr. Jerry Swartz filed a complaint with the Missouri Public Service Commission against Union Electric Company d/b/a Ameren Missouri. Mr. Swartz requested mediation in his complaint. The Commission directed a response from Ameren Missouri regarding the complaint.

On November 14, Ameren Missouri filed its *Notice of Agreement to Participate in Mediation*. As the parties agree in seeking mediation, the Commission will grant the request for mediation.

Commission Rule 20 CSR 4240-2.125(2)(C) suspends the procedural schedule during the mediation process; the deadlines imposed by regulation or order are tolled pending mediation, specifically here, Ameren Missouri's answer to the underlying complaint.

¹ All dates refer to 2023.

The Commission hereby appoints Nancy Dippell, Chief Regulatory Law Judge, as Mediator. The Mediator shall convene an initial conference and each party shall be prepared to present its position informally to the Mediator at the initial conference. **In order to ensure the impartiality of the Presiding Officer and the Commission in the case that mediation fail to resolve the dispute, no materials utilized for mediation shall be filed under this file number.**

THE COMMISSION ORDERS THAT:

1. The parties' request for mediation is granted.
2. The deadlines included in the Commission's *Order Notice of Complaint and Order Directing Answer* are suspended pending mediation.
3. Nancy Dippell, Chief Regulatory Law Judge, is appointed Mediator.
4. This order shall be effective when issued.



BY THE COMMISSION

Nancy Dippell

Nancy Dippell
Secretary

Charles Hatcher, Senior Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 22nd day of November, 2023.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 22nd day of November 2023.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

November 22, 2023

File/Case No. EC-2024-0164

MO PSC Staff

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.