

FORMAL COMPLAINT FORM

FILED
November 27, 2023
Data Center
Missouri Public
Service Commission

Attach extra pages as necessary.

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Thanksgiving & Christmas Holiday Traditions
(Your name here) LLC
Complainant,

v.

File No.

Ameren Missouri

(PSC fills this in)

(Utility's name here)

Respondent,

FORMAL COMPLAINT

1. Complainant resides at:

[Redacted Address]

(Address of complainant)

[Redacted City, State, Zip Code]

(City)

(State)

(Zip Code)

2. The utility service complained of was received at:

a. Complainant's address listed in paragraph 1.

b. A different address:

[Redacted Address]

(Address where service is provided, if different from Complainant's address)

[Redacted City, State, Zip Code]

(City)

(State)

(Zip Code)

3. Respondent's address is:

1901 Chouteau Ave
(Address of complainant)

Saint Louis
(City)

MO
(State)

63103
(Zip Code)

4. Respondent is a public utility under the jurisdiction of the Missouri Public Service Commission.

5. The amount at issue is: \$ ~~5000~~ Not a money issue
(If your complaint is about money state how much is in dispute here.)
a connection issue

6. Complainant now requests the following relief:

(Explain what you want the Commission to do: the specific results you are seeking in this complaint.)

Force Ameren Missouri to establish business utility service at the premises in question. Order Ameren to establish services under the business and information given to Ameren to establish new business service.
There is no law that prohibits a utility prohibits a business from having utility services in their business name.
All utility service provided to the premises is in business registered named to date. Water gas, etc.
Service for the business should be established accordingly under business billing regulation, tariffs, etc.

7. The relief requested is appropriate because Respondent has violated a statute, tariff, or Commission regulation or order, as follows:

(Explain why the Commission should grant the relief you seek: the facts that constitute a violation of a statute, tariff, or Commission regulation or order.)

There is no law in the State of Missouri whether State or Federal Statute that prohibits a business from operating out of a home / house or establishing utility services in a business name.
The respondent can't deny a connection of service because a qualified business that is well established

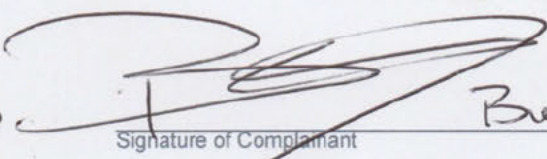
Wants to have services put in their name.
Other utility services are in business names
as well, NO issue at all.
This is not only discrimination, but Human Rights
violations

8. The Complainant has taken the following steps to present this matter to
the Respondent:

(Please describe in detail what steps you have already taken to resolve this complaint.)

Ameren wishes to play the excuse game and
offer excuses as result of this.
I can pull up every state or Federal statute, rules
regulations and tariffs and there are none that
prohibit a business from establishing utility
services out of a residential property.
At this point Ameren is being discriminatory
and violating Human Rights violations
Since this isn't a money claim the business partners
have the right to pursue this matter on
behalf of the business.

Monday Nov 27, 2023
Date



Business Partner

[Redacted]
Complainant's Phone Number

Brett Felber
Complainant's Printed Full Name

Alternate Contact Number

[Redacted]
Complainant's E-mail Address

Attach additional pages, as necessary. Attach copies of any supporting documentation. Do not
send originals of any supporting documentation.