EC-2023-0395

Brett Felber VS Ameren Missouri

To whom this may concern. Unfortunately, after giving numerous opportunities to restore utility services to the premises in question, I have concluded that the deceptive tactics that are being used in this matter are going to continue and be allowed to continue without consequences.

No party should ever be without utility services as long as I have and in fact, no party should have to go what I have had to endure. The evidentiary hearing was held over a month and a half ago and the rule for transcripts being published within the 10-day time frame became another month later. Imagine that.

At this point, it is clear all my complaints that I have legitimately filed have been denied, along with the several motions and the current motions I have in this matter. I believe the Commission wants to coverup up Ameren's lies and deceptive business practices and fraudulent matters.

While it is obvious that Ameren doesn't have the intent to restore utility services, it is apparent the Commission condones Ameren's bad policies and fraudulent matters. The Commission itself isn't any better and I believe that they've been using the same deceptive tactics and stalling any ruling on this matter.

I have unfortunately carried out filing a Discrimination Complaint and Human Rights Violation Complaint against numerous parties involved in this matter.

While I cannot legally force the Commission to order a party to restore utility services and force Ameren to restore utility services. However, when conclusive exhibits that point towards Ameren's fault and show many areas in which Ameren faulted, I can file a Discrimination and Human Rights Complaint.

I look forward to presenting this matter against all the parties I have filed a complaint against with the proper agency or agencies that handle both Discrimination and Human Rights Complaints.

Monday Nov 27, 2023