

To whom this may concern with the Commission, please do not delegate this newest filing as it addresses issues regarding a business of mine and that Ameren Missouri has once again violated Commission rules, regulations and tariffs.

One of the several businesses I lawfully engage in was approved by Ameren's business credit department for utility services that should've been connected today Monday November 27, 2023, between the hours of 10 am and 12 pm didn't occur and I didn't receive any notification from Ameren Missouri.

Ameren didn't reach out to me at the business phone number or attempt to contact me under Commission rules, regulations and tariffs that can be found in 20 CSR 4240-13.035.

When in engaging in further discussion with Ameren Missouri I was told that a business cannot establish utility services at a residence and can't have services in the business name.

Ameren is simply violating commission rules, regulations and tariffs, along with State and Federal Statutes, as there are NO laws, rules, regulations and tariffs that prohibit a business from having utility services in their business name from a residence.

In fact, the premises in question, all their utility bills are in their businesses name, as there are registered businesses and legal entities that they have formed to utilize and scale their businesses operations, such as their e-commerce business.

Not only has Ameren Missouri violated rules, regulations and tariffs under 20 CSR 4240-13.035, but they are using Discriminatory methods in keeping services off and violating Human Rights, because of their actions.

Since Ameren's business credit department originally approved the business to engage and offered to turn on utility services to the premises. The Commission should immediately order that Ameren provide utility services to the premises for violating 20 CSR 4240-13.035 and Ameren's Regulatory Department for using Discriminatory methods and violating Human Rights because of their actions.

