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SECTION 2 - REGULATIONS, (Contd.)

APR 26 2000

2.7 Customer Responsibility, (Contd.)

MO. PUBLIC SERVICE COMMISSION

2.7.2 Upon reasonable notice, the equipment provided by the Company shall be made available for such tests and adjustments as may be necessary to maintain them in satisfactory condition. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.7.3 Deposits

Applicants or customers whose financial condition is not acceptable to the Company or is not a matter of general knowledge, may be required to make, at any time, a cash deposit up to an amount equaling two months actual or estimated charges for the purpose of guaranteeing final payment for service, in accordance with the rules of the Commission. Unlike a deposit or advance payment, a Debit Account balance is not held against future payment as all service is available for immediate consumption. Alternatively, toll service may be denied by the Company, if the customer is deemed to have bad credit history.

An interest of nine percent (9%) shall be credited annually upon the account of Customers with deposits. Upon satisfactory payment of all undisputed charges for a twelve month period, the customer's deposit with accrued interest will be refunded or credited against charges stated on subsequent bills.

CANCELLED

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By *1st RP 19*
**Public Service Commission
MISSOURI**

Issued: April 26, 2000

Issued By:

John Colbert
Senior Vice President, Finance
Fidelity Networks, Inc.
64 North Clark Street
Sullivan, Missouri 63080

Effective: ~~████████████████████~~

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JUN 01 2000

00-685

MISSOURI

Public Service Commission

SECTION 2 - REGULATIONS, (Cont'd.)

2.7 Customer Responsibility, (Cont'd.)

2.7.3 Deposits, (Cont'd.)

D. Terms of Deposits:

- (1) Deposits shall not exceed the estimated charges for two (2) months' service based on the average bill during the preceding twelve (12) months, or, in the case of new applicants for service, the average monthly bill for new subscribers within a customer class. (C)
- (2) The deposit shall bear interest at a rate which is equal to one percent (1%) above the prime lending rate as published in the *Wall Street Journal*. This rate shall be adjusted annually on December 1 using the prime lending rate, as published in the *Wall Street Journal* on the last business day of September of each year, plus one percent (1%). The interest shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.
- (3) Upon discontinuance or termination of service, the deposit will be credited, with accrued interest, to the charges stated on the final bill, and any balance will be returned to the customer within twenty-one (21) days of the rendition of the final bill.
- (4) Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, guarantors will be released or deposits with accrued interest will be refunded or credited against charges on subsequent bills. Payment of charges will be considered satisfactory if received prior to the date on which the charge becomes delinquent provided the charge is not in dispute. The Company may withhold the refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit. (C)

Missouri Public
Service Commission

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Effective: November 17, 2000

By:

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Sullivan, Missouri 63080

SECTION 2 - REGULATIONS, (Contd.)

RECEIVED

2.7 Customer Responsibility, (Contd.)

APR 26 2000

2.7.6 Payment and Charges for Services, (contd.)

MO. PUBLIC SERVICE COMMISSION

A. Payment of Charges, (contd.)

- 4. Toll charges are due monthly and payable any time during the twenty-one days following the presentation of the bill.
- 5. Toll service may be denied or discontinued by the Company for non-payment of past due or delinquent amounts due the Company. Disconnection may not occur before thirty (30) days from invoice and the Company will give ten (10) days written or verbal notice before any disconnection can occur.

2.7.7 Application of Rates

The rates for service are those in effect for the period that service is furnished.

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By *15 RP 23*
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MISSOURI

Issued: April 26, 2000

Issued By:

John Colbert
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64 North Clark Street
Sullivan, Missouri 63080

Effective Date: ~~██████████~~

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00-685
MISSOURI
Public Service Commission

SECTION 2 – REGULATIONS, (Contd.)

2.9 Taxes and Fees, (Contd.)

2.9.4 The Company may adjust its rates or impose additional rates on its customer to recover amounts it is required by the governmental or quasi-governmental authorities to collect from or pay to others. The Company may also adjust its rates or impose additional rates to cover the administrative cost of collecting such charges or paying compensation to other entities. Examples of such programs include, but are not limited to, the Universal Service Fund (USF), the Presubscribed Interexchange Carrier Charge (PICC), and compensation to pay telephone service providers for the use of their pay telephone service providers for the use of their pay telephones to access the Company’s services. Except for taxes and interstate fees, all other fees will be filed in this tariff for prior approval by the Commission.

2.9.5 Missouri Universal Service Fund surcharge

- A. Company will place on each retail end-user customer’s bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission.
- B. The surcharge will appear as a separate line item detailed as “Missouri Universal Service Fund.”
- C. The surcharge percentage will be applied to the total of each customer’s charge for Intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

(N)
|
(N)

Issued: March 21, 2005
Issued By:

Dave Beier
Vice President – Regulatory
64 North Clark Street
Sullivan, Missouri 63080

Effective: May 1, 2005

~~RECEIVED~~

SECTION 2 - REGULATIONS, (Contd.)

APR 26 2000

2.9 Taxes and Fees, (Contd.)

MO. PUBLIC SERVICE COMM

2.9.4 The Company may adjust its rates or impose additional rates on its customer to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others. The Company may also adjust its rates or impose additional rates to cover the administrative cost of collecting such charges or paying compensation to other entities. Examples of such programs include, but are not limited to, the Universal Service Fund (USF), the Presubscribed Interexchange Carrier Charge (PICC), and compensation to pay telephone service providers for the use of their pay telephones to access the Company's services. Except for taxes and interstate fees, all other fees will be filed in this tariff for prior approval by the Commission.

Issued: April 26, 2000
Issued By:

John Colbert
Senior Vice President, Finance
Fidelity Networks, Inc.
64 North Clark Street
Sullivan, Missouri 63080

Effective [REDACTED]

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SECTION 3 - DESCRIPTION OF SERVICES, (Contd.)

APR 26 2000

3.4 Terminal Equipment, (Contd.)

MO. PUBLIC SERVICE COMM

If the customer fails to maintain and operate its terminal equipment properly, resulting in the occurrence or possibility of harm to the Company's equipment or personnel, or impairment to the quality of service to other customers, the Company may, upon written notice, require the use of protective equipment at the customer's expense. If this fails to produce satisfactory quality and safety of service, the Company may, upon written notice, terminate the customer's service.

3.5 Minimum Call Completion Rate

The customer can expect a call completion rate of 99% per 100 calls attempted during peak use periods for all Feature Group D (1+) services. The Company will engineer its switching systems on the basis that ninety-nine percent (99%) of the customers accessing their system will be served during the busy hour.

CANCELLED

MAR 11 2003

**ISRS 31
Public Service Commission
MISSOURI**

Issued: April 26, 2000
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John Colbert
Senior Vice President, Finance
Fidelity Networks, Inc.
64 North Clark Street
Sullivan, Missouri 63080

JUN 01 2000

FILED

**JUN 01 2000
00 - 685
MISSOURI**

Public Service Commission

SECTION 4 - RATES AND CHARGES, (Cont'd.)

4.2 Direct Dial Service

Direct Dial Service is an outbound calling service designed for use from standard Customer-provided switched access lines. This service is available where technically feasible. The following rates apply when the person originating the call dials the telephone number desired and completes the call, and the call is billed to the calling station. Service is billed in sixty (60) second increments with an initial minimum period of one (1) minute. Where applicable, only one Monthly Charge or Minimum Monthly Usage Charge applies for both interstate and intrastate usage using the Company's service.

4.2.1 Long Distance Plan 1

| | |
|-----------------|--------|
| Monthly Charge | \$4.95 |
| Rate Per Minute | \$0.13 |

4.2.2 Long Distance Plan 2

| | |
|-----------------|--------|
| Rate Per Minute | \$0.14 |
|-----------------|--------|

4.2.3 Long Distance Plan 3

For Customers who select this option, a volume discount is applied based on the guaranteed monthly intrastate and interstate usage as shown below.

For each month in which the customer fails to achieve the minimum commitment, a Minimum Monthly Usage Charge as specified below will apply. Only one Minimum Monthly Usage Charge applies for both intrastate and interstate usage.

| | | |
|------------------------------|---------|-----|
| Minimum Monthly Usage Charge | \$15.00 | |
| Rate Per Minute | \$0.10 | (R) |

Issued: February 22, 2005
 By:

CANCELED
 October 1, 2011
 Missouri Public
 Service Commission
 JX-2012-0106

Dave Beier
 Fidelity Networks, Inc.
 64 N. Clark
 Sullivan, Missouri 63080

Effective: March 1, 2005

RECEIVED

SECTION 4 - RATES AND CHARGES, (Contd.)

APR 26 2000

4.2 Direct Dial Service

MO. PUBLIC SERVICE COMM

Direct Dial Service is an outbound calling service designed for use from standard Customer-provided switched access lines. This service is available where technically feasible. The following rates apply when the person originating the call dials the telephone number desired and completes the call, and the call is billed to the calling station. Service is billed in sixty (60) second increments with an initial minimum period of one (1) minute. Where applicable, only one Monthly Charge or Minimum Monthly Usage Charge applies for both interstate and intrastate usage using the Company's service.

4.2.1 Long Distance Plan 1

| | |
|-----------------|--------|
| Monthly Charge | \$4.95 |
| Rate Per Minute | \$0.13 |

4.2.2 Long Distance Plan 2

| | |
|-----------------|--------|
| Rate Per Minute | \$0.14 |
|-----------------|--------|

4.2.3 Long Distance Plan 3

For Customers who select this option, a volume discount is applied based on the guaranteed monthly intrastate and interstate usage as shown below.

For each month in which the customer fails to achieve the minimum commitment, a Minimum Monthly Usage Charge as specified below will apply. Only one Minimum Monthly Usage Charge Applies for both intrastate and interstate usage.

| | |
|------------------------------|---------|
| Minimum Monthly Usage Charge | \$15.00 |
| Rate Per Minute | \$0.13 |

Issued: April 26, 2000
Issued By:

John Colbert
Senior Vice President, Finance
Fidelity Networks, Inc.
64 North Clark Street
Sullivan, Missouri 63080

Effective I

JUN 01 2000

FILED

JUN 01 2000

00 - 685

MISSOURI

Public Service Commission

SECTION 4-RATES AND CHANGES, (Cont'd)**4.2.4 Long Distance Plan 4**

For Customers who select this option, a volume discount is applied based on the guaranteed monthly interstate and intrastate usage as shown below.

For each month in which the customer fails to achieve the minimum commitment, a Minimum Monthly Usage Charge as specified below will apply. Only one Minimum Monthly Usage Charge applies for both intrastate and interstate usage.

| | |
|------------------------------|---------|
| Minimum Monthly Usage Charge | \$50.00 |
| Rate Per Minute | \$0.09 |

4.2.5 Long Distance Plan 5

For Customers who select this option, a volume discount is applied based on the guaranteed monthly interstate and intrastate usage as shown below.

For each month in which the customer fails to achieve the minimum commitment, a Minimum Monthly Usage Charge as specified below will apply. Only one Minimum Monthly Usage Charge applies for both intrastate and interstate usage, including toll free usage.

| | | |
|------------------------------|------------|-----|
| Minimum Monthly Usage Charge | \$5,000.00 | |
| Rate Per Minute | \$0.07 | (N) |

4.2.6 Long Distance Plan 6

For Customers who select this option, a volume discount is applied based on the guaranteed monthly interstate and intrastate usage as shown below. A 1-year service term commitment is also required.

For each month in which the customer fails to achieve the minimum commitment, a Minimum Monthly Usage Charge as specified below will apply. Only one Minimum Monthly Usage Charge applies for both intrastate and interstate usage, including toll free usage.

| | |
|------------------------------|--|
| Minimum Monthly Usage Charge | \$2,000.00 |
| Rate Per Minute | <u>\$0.029</u> 1-Year Term Commitment |

ISSUED: August 25, 2004

EFFECTIVE: September 1, 2004

Dave Beier
Vice President-Regulatory
64 North Clark
Sullivan, Missouri 63080

Cancelled

April 17, 2006

Missouri Public
Service Commission**Filed**Missouri Public
Service Commission

SECTION 4-RATES AND CHANGES, (Cont'd)

Missouri Public

REC'D MAR 24 2004

4.2.4 Long Distance Plan 4

Service Commission

For Customers who select this option, a volume discount is applied based on the guaranteed monthly interstate and intrastate usage as shown below.

For each month in which the customer fails to achieve the minimum commitment, a Minimum Monthly Usage Charge as specified below will apply. Only one Minimum Monthly Usage Charge applies for both intrastate and interstate usage.

| | |
|------------------------------|---------|
| Minimum Monthly Usage Charge | \$50.00 |
| Rate Per Minute | \$0.09 |

CANCELLED

SEP 01 2004

5025 34

Public Service Commission
MISSOURI

4.2.5 Long Distance Plan 5

For Customers who select this option, a volume discount is applied based on the guaranteed monthly interstate and intrastate usage as shown below.

For each month in which the customer fails to achieve the minimum commitment, a Minimum Monthly Usage Charge as specified below will apply. Only one Minimum Monthly Usage Charge applies for both intrastate and interstate usage, including toll free usage.

| | |
|------------------------------|------------|
| Minimum Monthly Usage Charge | \$5,000.00 |
| Rate Per Minute | \$0.08 |

4.2.6 Long Distance Plan 6

(N)

For Customers who select this option, a volume discount is applied based on the guaranteed monthly interstate and intrastate usage as shown below. A 1-year service term commitment is also required.

For each month in which the customer fails to achieve the minimum commitment, a Minimum Monthly Usage Charge as specified below will apply. Only one Minimum Monthly Usage Charge applies for both intrastate and interstate usage, including toll free usage.

| | |
|------------------------------|------------------------|
| Minimum Monthly Usage Charge | \$2,000.00 |
| Rate Per Minute | <u>\$0.029</u> |
| | 1-Year Term Commitment |

(N)

ISSUED: March 24, 2004

EFFECTIVE: April 23, 2004

Dave Beier
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64 North Clark
Sullivan, Missouri 63080

Missouri Public
Service Commission

FILED APR 23 2004

SECTION 4-RATES AND CHANGES, (Cont'd.)

**Missouri Public
Service Commission**

4.2.4 Long Distance Plan 4

REC'D JUN 05 2003

For Customers who select this option, a volume discount is applied based on the guaranteed monthly interstate and intrastate usage as shown below.

For each month in which the customer fails to achieve the minimum commitment, a Minimum Monthly Usage Charge as specified below will apply. Only one Minimum Monthly Usage Charge applies for both intrastate and interstate usage.

| | |
|------------------------------|---------|
| Minimum Monthly Usage Charge | \$50.00 |
| Rate Per Minute | \$0.09 |

4.2.5 Long Distance Plan 5

For Customers who select this option, a volume discount is applied based on the guaranteed monthly interstate and intrastate usage as shown below.

For each month in which the customer fails to achieve the minimum commitment, a Minimum Monthly Usage Charge as specified below will apply. Only one Minimum Monthly Usage Charge applies for both intrastate and interstate usage, including toll free usage. (T)

| | |
|------------------------------|------------|
| Minimum Monthly Usage Charge | \$5,000.00 |
| Rate Per Minute | \$0.08 |

(T)

(R)

CANCELLED

APR 23 2004
By *440534*
Public Service Commission
MISSOURI

ISSUED: June 5, 2003
By:

Dave Beier
Vice President – Regulatory
64 North Clark
Sullivan, Missouri 63080

EFFECTIVE: July 5, 2003

**Missouri Public
Service Commission**

FILED JUL 05 2003

SECTION 4-RATES AND CHANGES, (Cont'd.)

**Missouri Public
Service Commission**

4.2.4 Long Distance Plan 4

RFCT) APR 08 2003

For Customers who select this option, a volume discount is applied based on the guaranteed monthly interstate and intrastate usage as shown below.

For each month in which the customer fails to achieve the minimum commitment, a Minimum Monthly Usage Charge as specified below will apply. Only one Minimum Monthly Usage Charge applies for both intrastate and interstate usage.

| | | |
|------------------------------|---------|-----|
| Minimum Monthly Usage Charge | \$50.00 | |
| Rate Per Minute | \$0.09 | (R) |

4.2.5 Long Distance Plan 5

For Customers who select this option, a volume discount is applied based on the guaranteed monthly interstate and intrastate usage as shown below.

For each month in which the customer fails to achieve the minimum commitment, a Minimum Monthly Usage Charge as specified below will apply. Only one Minimum Monthly Usage Charge applies for both intrastate and interstate usage.

| | |
|------------------------------|------------|
| Minimum Monthly Usage Charge | \$5,000.00 |
| Rate Per Minute | \$0.095 |

CANCELLED
JUL 05 2003
3rd R534
Missouri Public Service Commission
MISSOURI

ISSUED: April 8, 2003
By:

Dave Beier
Vice President – Regulatory
64 North Clark
Sullivan, Missouri 63080

EFFECTIVE: April 15, 2003

**Missouri Public
Service Commission**

FILED APR 15 2003

Missouri Public

SECTION 4 - RATES AND CHARGES, (Cont'd.)

REC'D SEP 26 2002

4.2.4 Long Distance Plan 4

Service Commission

For Customers who select this option, a volume discount is applied based on the guaranteed monthly interstate and intrastate usage as shown below.

For each month in which the customer fails to achieve the minimum commitment, a Minimum Monthly Usage Charge as specified below will apply. Only one Minimum Monthly Usage Charge applies for both intrastate and interstate usage.

| | |
|------------------------------|---------|
| Minimum Monthly Usage Charge | \$50.00 |
| Rate Per Minute | \$0.12 |

4.2.5 Long Distance Plan 5

For Customers who select this option, a volume discount is applied based on the guaranteed monthly interstate and intrastate usage as shown below.

For each month in which the customer fails to achieve the minimum commitment, a Minimum Monthly Usage Charge as specified below will apply. Only one Minimum Monthly Usage Charge applies for both intrastate and interstate usage.

| | |
|------------------------------|------------|
| Minimum Monthly Usage Charge | \$5,000.00 |
| Rate Per Minute | \$0.095 |

(N)

(N)

CANCELLED

APR 15 2003
2nd RS 34
Public Service Commission
MISSOURI

ISSUED: September 26, 2002

EFFECTIVE: November 1, 2002

By:

Dave Beier
Fidelity Networks, Inc.
64 N. Clark
Sullivan, Missouri 63080

Missouri Public

FILED NOV 01 2002

Service Commission

SECTION 4 - RATES AND CHARGES, (Contd.)

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APR 26 2000

4.2.4 Long Distance Plan 4

For Customers who select this option, a volume discount is applied based on the guaranteed monthly interstate and intrastate usage as shown below.

MO. PUBLIC SERVICE COMMISSION

For each month in which the Customer fails to achieve the minimum commitment, a Minimum Monthly Usage Charge as specified below will apply. Only one Minimum Monthly Usage Charge applies for both intrastate and interstate usage.

| | |
|------------------------------|---------|
| Minimum Monthly Usage Charge | \$50.00 |
| Rate Per Minute | \$0.12 |

CANCELLED

NOV 01 2002
By ISRS 34
Public Service Commission
MISSOURI

Issued: April 26, 2000
Issued By:

John Colbert
Senior Vice President, Finance
Fidelity Networks, Inc.
64 North Clark Street
Sullivan, Missouri 63080

Effective [REDACTED]

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JUN 01 2000
00-685

MISSOURI
Public Service Commission

SECTION 4 – RATES AND CHARGES (CONT'D)**4.2.7 Long Distance Plan 7 (“Talk 250”)**

Monthly Charge: \$20.00 for up to 250 intrastate or interstate Domestic minutes.

Unused monthly minutes are not eligible for credit or carryover to future months. Additional monthly minutes above 250 will be billed at \$.10 per minute.

To be eligible for this Plan, the customer must be a new or existing residential customer, who must also subscribe to one of the three following bundled packages offered by affiliates of Fidelity Networks, Inc., in the Rolla exchange:

- 1). The “Just Perfect” package, which contains one residential phone line, a Smart Deluxe features package and Voicemail provided by Fidelity Communications Services I, Inc. (an affiliated CLEC); Cable Modem Internet service provided by Fidelity Networks, Inc.; and Digital Cable TV service and a premium movie channel provided by Fidelity Cablevision, Inc. (an affiliated Cable TV provider).
- 2). The “Nearly Perfect” package, which contains one residential phone line, a Smart Deluxe features package and Voicemail provided by Fidelity Communications Services I, Inc. (an affiliated CLEC); Unlimited Dial-Up Internet service provided by Fidelity Networks, Inc.; and Digital Cable TV service and a premium movie channel provided by Fidelity Cablevision, Inc. (an affiliated Cable TV provider).
- 3). The “Advantage” package, which contains one residential phone line provided by Fidelity Communications Services I, Inc. (an affiliated CLEC), Cable Modem Internet service provided by Fidelity Networks, Inc. and Extended Basic Cable TV service provided by Fidelity Cablevision, Inc. (an affiliated Cable TV provider).

Customers who cancel their packages, or any part of the packages, shall forfeit eligibility for rates under this plan, and those customers continuing to presubscribe to the Company will be moved to the rates under Long Distance Plan 2.

Issued: June 1, 2004

Issued by:

Dave Beier
Vice President, Regulatory
Fidelity Networks, Inc.
64 North Clark Street
Sullivan, Missouri 63080

Effective: July 1, 2004

SECTION 4 – RATES AND CHARGES (CONT'D)**4.2.8 Long Distance Plan 8 (“Talk 500”)**

Monthly Charge: \$30.00 for up to 500 intrastate or interstate Domestic minutes.

Unused monthly minutes are not eligible for credit or carryover to future months. Additional monthly minutes above 500 will be billed at \$.10 per minute.

To be eligible for this Plan, the customer must be a new or existing residential customer, who must also subscribe to one of the three following bundled packages offered by affiliates of Fidelity Networks, Inc., in the Rolla exchange:

- 1). The “Just Perfect” package, which contains one residential phone line, a Smart Deluxe features package and Voicemail provided by Fidelity Communications Services I, Inc. (an affiliated CLEC); Cable Modem Internet service provided by Fidelity Networks, Inc.; and Digital Cable TV service and a premium movie channel provided by Fidelity Cablevision, Inc. (an affiliated Cable TV provider).
- 2). The “Nearly Perfect” package, which contains one residential phone line, a Smart Deluxe features package and Voicemail provided by Fidelity Communications Services I, Inc. (an affiliated CLEC); Unlimited Dial-Up Internet service provided by Fidelity Networks, Inc.; and Digital Cable TV service and a premium movie channel provided by Fidelity Cablevision, Inc. (an affiliated Cable TV provider).
- 3). The “Advantage” package, which contains one residential phone line provided by Fidelity Communications Services I, Inc. (an affiliated CLEC), Cable Modem Internet service provided by Fidelity Networks, Inc. and Extended Basic Cable TV service provided by Fidelity Cablevision, Inc. (an affiliated Cable TV provider).

Customers who cancel their packages, or any part of the packages, shall forfeit eligibility for rates under this plan, and those customers continuing to presubscribe to the Company will be moved to the rates under Long Distance Plan 2.

Issued: June 1, 2004
Issued by:

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Sullivan, Missouri 63080

Effective: July 1, 2004

SECTION 4 – RATES AND CHARGES (CONT'D)**4.2.9 Long Distance Plan 9 (“Unlimited”)**

Monthly Charge: \$23.00 for unlimited direct dialed intrastate or interstate Domestic minutes per access line. (I)

To be eligible for this Plan, the customer must be a new or existing residential customer, who must also subscribe to one of the following bundled packages offered by affiliates of Fidelity Networks, Inc., in the Rolla exchange:

- 1). The “Just Perfect” package, which contains one residential phone line, a Smart Deluxe features package and Voicemail provided by Fidelity Communications Services I, Inc. (an affiliated CLEC); Cable Modem Internet service provided by Fidelity Networks, Inc.; and Digital Cable TV service and a premium movie channel provided by Fidelity Cablevision, Inc. (an affiliated Cable TV provider).
- 2). The “Advantage” package, which contains one residential phone line provided by Fidelity Communications Services I, Inc. (an affiliated CLEC), Cable Modem Internet service provided by Fidelity Networks, Inc. and Extended Basic Cable TV service provided by Fidelity Cablevision, Inc. (an affiliated Cable TV provider).

The “Unlimited” plan is available to residential phone customers only, and it covers residential direct dialed interstate and intrastate calls only. The “Unlimited” plan does not include International calls (rates vary based on country called), calling card calls, directory assistance or operator services. This plan is not to be used for toll access to the Internet, commercial, telemarketing or other non-residential purposes.

Furthermore, the Monthly Charge can only be applied to one phone line (if a residential customer wants the plan to apply to a second line, he must pay a second Monthly Charge).

Customers who use this plan for non-residential purposes or who cancel their packages (or any part of the packages) shall forfeit eligibility for rates under this plan, and those customers continuing to presubscribe to the Company will be moved to the rates under Long Distance Plan 2.

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Issued By:

CANCELED
May 26, 2011
Missouri Public
Service Commission
JX-2011-0536

Dave Beier
Vice President-Regulatory
64 N. Clark St.
Sullivan, MO 63080

Effective: February 18, 2009

Filed
Missouri Public
Service Commission
JX-2009-0522

SECTION 4 – RATES AND CHARGES (CONT'D)**4.2.9 Long Distance Plan 9 (“Unlimited”)**

Monthly Charge: \$20.00 for unlimited direct dialed intrastate or interstate Domestic minutes per access line.

To be eligible for this Plan, the customer must be a new or existing residential customer, who must also subscribe to one of the following bundled packages offered by affiliates of Fidelity Networks, Inc., in the Rolla exchange:

- 1). The “Just Perfect” package, which contains one residential phone line, a Smart Deluxe features package and Voicemail provided by Fidelity Communications Services I, Inc. (an affiliated CLEC); Cable Modem Internet service provided by Fidelity Networks, Inc.; and Digital Cable TV service and a premium movie channel provided by Fidelity Cablevision, Inc. (an affiliated Cable TV provider).
- 2). The “Advantage” package, which contains one residential phone line provided by Fidelity Communications Services I, Inc. (an affiliated CLEC), Cable Modem Internet service provided by Fidelity Networks, Inc. and Extended Basic Cable TV service provided by Fidelity Cablevision, Inc. (an affiliated Cable TV provider).

The “Unlimited” plan is available to residential phone customers only, and it covers residential direct dialed interstate and intrastate calls only. The “Unlimited” plan does not include International calls (rates vary based on country called), calling card calls, directory assistance or operator services. This plan is not to be used for toll access to the Internet, commercial, telemarketing or other non-residential purposes.

Furthermore, the Monthly Charge can only be applied to one phone line (if a residential customer wants the plan to apply to a second line, he must pay a second Monthly Charge).

Customers who use this plan for non-residential purposes or who cancel their packages (or any part of the packages) shall forfeit eligibility for rates under this plan, and those customers continuing to presubscribe to the Company will be moved to the rates under Long Distance Plan 2.

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Effective: December 10, 2005

Issued By:

Dave Beier
Vice President-Regulatory
64 N. Clark St.
Sullivan, MO 63080

SECTION 4 – RATES AND CHARGES (Cont’d.)

4.2.10 Long Distance Plan 10

For Customers who select this option, a volume discount is applied based on the guaranteed monthly interstate and intrastate usage as shown below. A 3-year service commitment is also required.

For each month in which the customer fails to achieve the minimum commitment, a Minimum Monthly Usage Charge as specified below will apply. Only one Minimum Monthly Usage Charge applies for both intrastate and interstate usage, including toll free usage.

| | |
|------------------------------|-----------|
| Minimum Monthly Usage Charge | \$1000.00 |
| Rate Per Minute | \$0.05 |

4.2.11 Long Distance Plan 11 (“Unlimited Business”)

Monthly Charge: \$15.00 for unlimited direct dialed intrastate or interstate domestic minutes per access line.

To be eligible for this plan, the customer must be a new or existing business customer, who is located in the exchanges of Lebanon, Salem, St. Robert or Waynesville. The plan does not include International calls, calling card calls, directory assistance or operator services, and it’s not to be used for toll access to the Internet or telemarketing purposes. The Monthly Charge will be applied to all business access lines on the customer account.

4.2.12 Long Distance Plan 12

Rate per Minute: \$.05

This plan is available to business customers, who are located in the exchanges of Lebanon, Salem, St. Robert or Waynesville and who make a one year service term commitment.

(N)

(N)

Issued: May 12, 2010

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April 4, 2013
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JX-2013-0378

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Sullivan, MO 63080

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Missouri Public
Service Commission
JX-2010-0650

SECTION 4 – RATES AND CHARGES (Cont'd.)**4.2.10 Long Distance Plan 10**

For Customers who select this option, a volume discount is applied based on the guaranteed monthly interstate and intrastate usage as shown below. A 3-year service commitment is also required.

For each month in which the customer fails to achieve the minimum commitment, a Minimum Monthly Usage Charge as specified below will apply. Only one Minimum Monthly Usage Charge applies for both intrastate and interstate usage, including toll free usage.

| | |
|------------------------------|-----------|
| Minimum Monthly Usage Charge | \$1000.00 |
| Rate Per Minute | \$0.05 |

Issued: March 2, 2007

Effective: April 1, 2007

Issued by:
CANCELLED
June 11, 2010
Missouri Public
Service Commission
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Dave Beier
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Filed
Missouri Public
Service Commission

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SECTION 4 - RATES AND CHARGES, (Cont'd.)

Service Commission

4.4 Toll Free (8XX) Service

Toll Free Service is available to business and residential Customers for incoming calls. Calls originate from any interstate location, where service is available, over an 8XX number and terminate to a Customer-provided residential or business switched access line. Call charges are billed to the Customer rather than to the originating caller. Calls are billed in full minute increments. A monthly service charge applies per inbound line.

Toll Free Service rates apply when the person originating the call dials the 8XX telephone number desired and completes the call, and the call is billed to the called station.

| | | |
|--|--------------------|-----|
| Monthly Service Fee: | \$5.00 per line | |
| Usage Rates: | \$0.15 per minute | (N) |
| Usage rate with a monthly minimum volume commitment of \$5,000 for all Direct Dialed and Toll Free interstate and intrastate services: | \$0.095 per minute | (N) |

CANCELLED

JUN 22 2003
2003
Public Service Commission
MISSOURI

ISSUED: September 26, 2002
By:

Dave Beier
Fidelity Networks, Inc.
64 North Clark Street
Sullivan, Missouri 63080

EFFECTIVE: November 1, 2002

Missouri Public

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Service Commission

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SECTION 4 - RATES AND CHARGES, (Contd.)

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4.4 Toll Free (8XX) Service

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Toll Free Service is available to business and residential Customers for incoming calls. Calls originate from any intrastate location, where service is available, over an 8XX number and terminate to a Customer-provided residential or business switched access line. Call charges are billed to the Customer rather than to the originating caller. Calls are billed in full minute increments. A monthly service charge applies per inbound line.

Toll Free Service rates apply when the person originating the call dials the 8XX telephone number desired and completes the call, and the call is billed to the called station.

| | |
|---------------------|-------------------|
| Monthly Service Fee | \$5.00 per line |
| Usage Rates | \$0.15 per minute |

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Missouri Public Service Commission
MISSOURI

Issued: April 26, 2000
Issued By:

John Colbert
Senior Vice President, Finance
Fidelity Networks, Inc.
64 North Clark Street
Sullivan, Missouri 63080

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Public Service Commission

SECTION 4 - RATES AND CHARGES, (Cont'd.)

4.5 Travel Card Service

Travel Card Service provides a billing alternative for interstate calls to business and residential Customers. Calls are originated by dialing a Company provided toll-free number, followed by the terminating telephone number and Personal Account Number. Calls may originate from standard residential, business, PBX (hotel), or pay telephone access lines. Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Call charges include per minute usage charges and a per call service charge.

4.5.1 Travel Card Service- Rates

| | |
|---------------------|--------|
| Per minute rate: | \$0.25 |
| Per call surcharge: | \$0.75 |

4.5.2 Customers on Long Distance Plan 10 are eligible to receive a travel card rate of (N)
\$.14 per minute with no per call surcharge. (N)

4.5 Fidelity Debit Card Service

Fidelity Debit Card Service allows Customers to place direct dialed calls between locations within the United States served by the Company. Customers access the Company's network by dialing a toll-free number or other access dialing sequence and entering a Personal Account Code. The Company's system informs the Customer of the Available Usage Balance remaining in his/her Debit Account and prompts the Customer to place a call by entering a destination telephone number. Network usage for calls placed is deducted from the Available Usage Balance on the Customer's account on a real time basis as the call progresses.

Customers purchase a Debit Card which assigns each Customer a Debit Account, provides each Customer with a Personal Account Code and lists instructions for accessing and using Carrier's service. Debit cards are available in varying denominations.

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SECTION 4 - RATES AND CHARGES, (Contd.)

APR 26 2000

4.5 Travel Card Service

MO. PUBLIC SERVICE COMMISSION

Travel Card Service provides a billing alternative for intrastate calls to business and residential Customers. Calls are originated by dialing a Company-provided toll-free number, followed by the terminating telephone number and Personal Account Number. Calls may originate from standard residential, business, PBX (hotel), or pay telephone access lines. Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Call charges include per minute usage charges and a per call service charge.

4.5.1 Travel Card Service - Rates

| | |
|--------------------|--------|
| Per minute rate | \$0.25 |
| Per call surcharge | \$0.75 |

4.6 Fidelity Debit Card Service

Fidelity Debit Card Service allows Customers to place direct dialed calls between locations within the United States serviced by the Company. Customers access the Company's network by dialing a toll-free number or other access dialing sequence and entering a Personal Account Code. The Company's system informs the Customer of the Available Usage Balance remaining in his/her Debit Account and prompts the Customer to place a call by entering a destination telephone number. Network usage for calls placed is deducted from the Available Usage Balance on the Customer's account on a real time basis as the call progresses.

Customers purchase a Debit Card which assigns each Customer a Debit Account, provides each Customer with a Personal Account Code, and lists instructions for accessing and using Carrier's service. Debit Cards are available in varying denominations.

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64 North Clark Street
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SECTION 4 - RATES AND CHARGES, (Contd.)

APR 26 2000

4.6 Fidelity Debit Card Service, (Contd.)

MO. PUBLIC SERVICE COMM

Purchase of a Debit Card entitles the Customer to use the Company's network for a number of minutes equivalent to the card denomination divided by the effective per minute rate. The Customer's right to utilize network usage within a given Debit Account associated with that Debit Account number. No minimum service period applies.

Payment for Retail Debit Cards and Available Usage in a Customer's Debit Account is non-refundable.

Retail Debit Card service rates are not distance or time-of-day sensitive in nature. Holiday discounts do not apply.

Network usage for Debit Card Calls is deducted from the Available Usage Balance in Customer's Debit Account in full minute increments. For debiting purposes, the minimum call usage is one (1) minute.

Per Minute Rate: \$.25

4.6.1 Debit Card Sponsor Program

The Debit Card Sponsor Program, where available, is offered to organizations or commercial entities for distribution to their members, patrons, or customers. The marketing vehicle and expiration period is selected by the Sponsor upon joint agreement between the Company and the Sponsor. The Sponsor is responsible for obtaining all necessary permissions for the use of any trade mark, trade name, service mark, or other image on the card. The Sponsor may distribute the Company's Prepaid card accounts at reduced rates or free of charge to end users. At the option of the Sponsor, these cards may not be replenishable. The Company reserves the right to approve or reject any image and to specify the customer information language and use of the Company's trade mark, trade name, service mark, or other image on the card.

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64 North Clark Street
Sullivan, Missouri 63080

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